

Eligibility Review of Applicants to the 2009 Community Services Partnership Program

Date:	January 12, 2009
To:	Community Partnership and Investment Program Appeals Sub-committee
From:	Executive Director, Social Development, Finance & Administration
Wards:	All
Reference Number:	

SUMMARY

This report presents the results of the eligibility assessment of 242 applicants under the 2009 Community Service Partnerships (CSP).

A total of 13 new applicants applied for funding under the 2009 CSP. Based on screening using the CSP eligibility criteria, it is recommended that 8 applicants do not proceed to the assessment phase of the 2009 CSP allocations process. A total of 229 returning organizations submitted applications to the 2009 CSP.

RECOMMENDATIONS

The Executive Director, Social Development, Finance and Administration recommends that:

1. the following 8 new applicants determined to be ineligible at this stage of the assessment process be advised that they are not eligible for support under the 2009 Community Service Partnerships (CSP):
 - a. Africanadian Mediation and Community Services
 - b. Broad Africa Resource Centre (BARC)
 - c. Future Watch EDEP
 - d. Hellenic Home for the Ages
 - e. Jane Alliance Neighbourhood Services
 - f. Madbakh – Women’s Initiative Inc.
 - g. Metro Street Focus Organization
 - h. Somali Canadian Business Centre

2. the following 5 new applicants determined to be eligible proceed to the assessment review:
 - i. Community Living Toronto
 - j. East Scarborough Storefront
 - k. First Portuguese Canadian Cultural Centre
 - l. St. Felix Centre
 - m. Vasantham – A Tamil Seniors’ Wellness Centre
3. this report be forwarded to the Community Development and Recreation Committee; and
4. the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

Financial Impact

There are no financial impacts arising from this report.

The Deputy City Manager and **Acting** Chief Financial Officer has reviewed this report and agrees with the financial impact information.

DECISION HISTORY

This report identifies eligible and ineligible applicants to the 2009 Community Services Partnerships program. The CPIP Sub-Committee will hear appeals and forward its recommendations to the Community Development and Recreation Committee, which then makes recommendations to City Council.

ISSUE BACKGROUND

The review of funding requests under the Community Service Partnerships (CSP) is undertaken in two phases. During the first phase, basic eligibility is determined, and ineligible applications are not recommended for further consideration. Applicants are identified as ineligible if they: submit late applications; are in default with the City of Toronto because of a failure to meet the terms and conditions of any previous City of Toronto funding; fail to meet one or more of the CSP eligibility criteria; or if the application submitted is so incomplete that eligibility cannot be assessed. CSP eligibility criteria are listed in the Program Guidelines on the City’s website at www.toronto.ca/grants/csp/index.htm. Eligible applications proceed to the assessment phase of the process.

The Community Service Partnerships (CSP) operates as an ongoing funding program for not-for-profit, community based human service organizations. The mission of CSP is to facilitate access to services that improve social outcomes for vulnerable, marginalized and high-risk communities. The CSP has a comprehensive risk management framework

which has been developed as a systematic approach to maximizing the likelihood that funding program goals will be met. The eligibility and assessment phases of the review are essential steps in identifying the capacity of applicants to manage public funds and deliver effective partnership programs that further the city's strategic directions.

COMMENTS

A total of 13 new applicants requested funds under the 2009 CSP. Each of these applications was screened against the CSP eligibility criteria. Based on this screening, 8 organizations are not recommended for further consideration and 5 organizations are recommended to proceed to the assessment phase. (See Appendix A.) The new eligible organizations will be assessed, along with 229 returning eligible organizations, on how well they meet the CSP criteria for agency management and program delivery. New eligible organizations must undergo this full assessment before they are considered for funding recommendations from the 2009 CSP available resources. Each year, funding requests are greater than the available funds.

Eight new applicants are not recommended for further consideration because they submitted substantially incomplete applications or they did not meet one or more of the organizational eligibility criteria (such as having the systems and structures to deliver the proposed programs). See Appendix B for details on each ineligible applicant.

The list of new and returning applicants that are eligible for funding in 2009 is provided in Appendix C. A list of all 2009 CSP applicant organizations by their main office ward location is provided in Appendix D.

Developmental Organizations:

Six of the 8 new applicants listed as ineligible were also determined to be developmental organizations. The CSP is designed to support programs in organizations with demonstrated capacity and infra-structure and is therefore not able to fund start-up costs, new programs or capacity development within emerging organizations. The City of Toronto offers non-financial support to developmental organizations through the Community Resources Section and other City divisions.

Application process:

For 2009, CSP applicants filled out their applications on-line using the Corporate Grants Information System (CGIS). The CGIS is a major innovation in e-business service for the City, developed to improve the application process for applicants as well as to provide better capacity for CPIP programs to coordinate assessment and monitoring activities and report on performance measures across all City funding programs.

During the 2009 application cycle, usernames were issued for 254 organizations that had been previous applicants or who requested access to the on-line system. 229 returning

organizations completed their submissions on-line. Individual support was provided to address applicants' specific needs in completing the on-line submission, and assistance was provided to answer questions about logging in, data entry, saving problems as well as addressing questions about the type of information required by CSP.

A number of supports are available prior to the CSP application deadline to help organizations understand the CSP program guidelines, criteria and timelines. Total of four CSP information sessions were held in November and December, 2008, two for new applicants, and two for returning applicants. Five training sessions on using the on-line application system were held for returning applicants, and three training sessions were held for the new applicants. In addition, staff provided individual support for some applicants by phone or by appointment. A series of workshops is provided throughout the year for developmental organizations to increase their ability to build strong, accountable organizations and increase their capacity to present their funding applications effectively.

NEW		RETURNING	
Eligible	5	Eligible	229
Ineligible (did not meet criteria)	8	Ineligible (did not meet criteria)	0
Total New Applicants	13	Total Returning Applicants	229

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SIGNATURE

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ATTACHMENTS

- Appendix A: List of New Applicants to the 2009 CSP
- Appendix B: Summary of Ineligible New Applicants to the 2009 CSP
- Appendix C: List of Returning Eligible Applicants to 2009 CSP
- Appendix D: List of 2009 CSP Applicants by Ward

Appendix A: List of New* Applicants to the 2009 CSP

Ineligible New Applicants

1. Africanadian Mediation and Community Services
2. Broad Africa Resource Centre (BARC)
3. Future Watch EDEP
4. Hellenic Home for the Ages
5. Jane Alliance Neighbourhood Services
6. Madbakh – Women’s Initiative Inc.
7. Metro Street Focus Organization
8. Somali Canadian Business Centre

Eligible New Applicants

9. Community Living Toronto
10. East Scarborough Storefront
11. First Portuguese Canadian Cultural Centre
12. St. Felix Centre
13. Vasantham – A Tamil Seniors’ Wellness Centre

* Applicants are defined as new when they have not been funded by the program for one or more years or they have received notification of final year funding in the previous year.

Appendix B: Summary of Ineligible New Applicants to the 2009 CSP

Ineligible New Applicants:

1) Africanadian Mediation and Community Services

The organization has requested funding of \$41,000.00 for the Community Mediation Service program and \$18,750.00 for Core Administration, for a total request of \$59,750.00.

The organization and the program are not eligible for 2009 Community Services Partnership funding. The organization does not have diverse and stable funding sources. The organization presented an organizational budget not reconciled with their auditor’s report. The application did not demonstrate that the organization has the required organizational and financial systems and structures to deliver the proposed program. The organization did not submit a reserve policy and business plan. The program budget shows no other sources of funding and is therefore not eligible for CSP support.

2) Broad Africa Resource Centre (BARC)

The organization has requested funding of \$35,000.00 for the Integrating At-Risk African Youth program.

The organization is not eligible for 2009 Community Services Partnership funding. The organization does not have diverse and stable funding sources. The organization submitted an organizational budget not reconciled with their auditor's report. The application did not demonstrate that the organization has the required organizational and financial systems and structures to deliver the proposed program. The application was incomplete: the organization did not submit the application approval, a reserve policy and business plan. The 2007-2008 auditor's report shows the organization is in debt.

3) Future Watch EDEP

The organization has requested funding of \$14,150.00 for the Haweenka: Development Services program, which works with local TCHC communities through a community kitchen model.

The organization is not eligible for 2009 Community Services Partnership funding. The organization's incorporation document lists objects which are environmental, not community services, and its primary focus is on environmental activities. The organization's application was incomplete and missing the anti-racism, access and equity complaints process; anti-racism, access and equity implementation plans; reserve policy; business plan.

4) Hellenic Home for the Ages

The organization has requested funding for seniors programs: \$27,375.00 for meal programs, \$8,800.00 for Fitness program, \$5,000.00 for Cooking Classes, and \$49,000.00 for Core Administration for a total request of \$90,175.00.

The organization is not eligible for 2009 Community Services Partnership funding. The program request is for a new program and the budget shows no funding from other sources: CSP does not fund new activities and requires program budgets that include funding from other sources. The program is targeted to the organization's tenants, not seniors from the general community: CSP does not fund residential programs. The program description and the purpose of the requested amounts was not clear.

5) Jane Alliance Neighbourhood Services

The organization has requested funding of \$28,000.00 for the Computer Literacy Program for Seniors, offered in partnership with George S Syme Seniors Centre of York.

The organization is not eligible for 2009 Community Services Partnership funding. The organization does not have diverse and stable funding sources. The application did not demonstrate that the organization has the required organizational and financial systems and structures to deliver the proposed program. The application was incomplete: the organization did not submit an application approval, a reserve policy, anti-racism, anti-discrimination and access policies and a program income budget detail. The 2006-2007 auditor's report shows the organization is in debt. The organization did not provide an

auditor's report for the most recent fiscal year ending March 31, 2008 and a reserve policy and a business plan, and the current financial situation could not be verified.

6) Madbakh Women's Initiative, Inc.

The organization requested \$49,500.00 for the Women's Community Kitchen—Outreach Strategy program, which works to extend the existing community kitchen to include an internet café and pre-employment skills development training opportunities in the food industry.

The organization is not eligible for funding under the 2009 CSP. The organization does not have diverse and stable funding sources. The organization did not demonstrate that it has the organizational and financial systems and structures to deliver the proposed program. The organization submitted an application that was incomplete: it did not submit the constitution/by-laws, a reserve policy and business plan, an organizational chart showing staff and volunteer structure. The organization is determined to be developmental.

7) Metro Street Focus Organization

The organization has requested funding of \$35,000.00 for the Street Outreach Services program to enable the organization to hire a part-time Program Coordinator and build its organizational capacity. The organization has also requested funding of \$16,000.00 for core administration.

The organization and the program are not eligible for funding under the 2009 CSP. The organization and the program work primarily with the homeless population which is not eligible for CSP funding. The organization does not have diverse and stable funding sources. The application was incomplete: the organization did not submit a reserve policy and business plan, and an organizational chart showing staff and volunteer structure. The application did not demonstrate that the organization has the required organizational and financial systems and structures to deliver the proposed program. The organization is determined to be developmental.

8) Somali Canadian Business Centre

The organization has requested funding of \$25,000.00 for the youth entrepreneurship workshop project to engage youth in entrepreneurial training.

The organization and the program are not eligible for funding under the 2009 CSP. The organization has operationalized its mandate with a focus on entrepreneurship, and requested funding for a program that provides primarily entrepreneurship skills training. This area of service is not eligible under CSP. The organization does not have diverse and stable funding sources. The organization did not submit an audited financial statement, a reserve policy and business plan, and their financial situation could not be verified. The application did not demonstrate that the organization has the required organizational and

financial systems and structures to deliver the proposed program. The organization is determined to be developmental.

Appendix C: List of Returning* Applicants to the 2009 CSP

- 1 Abrigo Centre
- 2 Access Alliance Multicultural Health and Community Services
- 3 Afghan Women's Counseling and Integration Community Support Organization
- 4 African Canadian Social Development Council
- 5 African Training & Employment Centre of Toronto (ATEC)
- 6 Africans in Partnership Against AIDS
- 7 Agincourt Community Services Association
- 8 AIDS Committee of Toronto
- 9 Albion Neighbourhood Services
- 10 Aphasia Institute
- 11 The Arab Community Centre of Toronto
- 12 ARCH Disability Law Centre
- 13 Armenian Relief Society Inc. - "Roubina" Chapter
- 14 Assaulted Women's Helpline
- 15 AWIC Community and Social Services
- 16 Barbra Schlifer Commemorative Clinic
- 17 Bathurst Jewish Community Centre
- 18 Bereaved Families of Ontario - Toronto
- 19 Bernard Betel Centre for Creative Living
- 20 Better Living Health and Community Services
- 21 Bikur Cholim Volunteer Services
- 22 Birchmount Bluffs Neighbourhood Centre
- 23 Bloor Information and Life Skills Centre
- 24 Boost Child Abuse Prevention & Intervention (formerly Toronto Child Abuse Centre)
- 25 Braeburn Neighbourhood Place Incorporated
- 26 Call-A-Service Inc.
- 27 Canadian Cambodian Association of Ontario
- 28 The Canadian Hearing Society
- 29 Canadian Mental Health Association Toronto Branch
- 30 Canadian Red Cross, Toronto Region
- 31 Canadian Tamil Youth Development Centre
- 32 Canadin Centre for Victims of Torture
- 33 CANES Community Care
- 34 Carefirst Seniors and Community Services Association
- 35 Catholic Crosscultural Services
- 36 Cecil Community Centre
- 37 Central Eglinton Community Centre
- 38 Central Neighbourhood House Association
- 39 Centre for Community Learning & Development
- 40 Centre for Independent Living in Toronto (C.I.L.T.)
- 41 Centre for Information and Community Services of Ontario
- 42 The Centre For Spanish Speaking Peoples
- 43 Chinese Canadian National Council Toronto Chapter

- 44 Chinese Family Services of Ontario
- 45 Christie Ossington Neighbourhood Centre
- 46 Circle of Home Care Services (Toronto)
- 47 Cliffcrest Community Centre
- 48 Community Action Resources Centre
- 49 Community Care East York
- 50 Community Information Fairview
- 51 Community MicroSkills Development Centre
- 52 Community Social Planning Council of Toronto
- 53 Conflict Mediation Services of Downsview
- 54 COSTI Immigrant Services
- 55 Council of Agencies Serving South Asians
- 56 Crime Prevention Association of Toronto
- 57 The Cross-Cultural Community Services Association
- 58 CultureLink Settlement Services
- 59 Davenport - Perth Neighbourhood Centre
- 60 Dejinta Beesha Somali Multi-Service Centre
- 61 Delta Family Resource Cen
- 62 Distress Centre of Toronto
- 63 Dixon Community Services
- 64 Dixon Hall
- 65 Doorsteps Neighbourhood Services
- 66 Dovercourt Boys'And Girls' Club
- 67 Downsview Services to Seniors, Inc.
- 68 East Metro Youth Services
- 69 East Scarborough Boys & Girls club
- 70 East Toronto Family Community Centre
- 71 East York and East Toronto Family Resources Organization
- 72 East York Meals on Wheels
- 73 Elderly Vietnamese Association, Toronto
- 74 Elspeth Heyworth Centre for Women
- 75 Epilepsy Toronto
- 76 Eritrean Canadian Community Centre
- 77 Ethiopian Association in the GTA & Surrounding Regions
- 78 Etobicoke Services for Seniors
- 79 Extend-A-Family
- 80 Family Service Toronto
- 81 Family Supports Institute Ontario
- 82 519 Church Street Community Centre
- 83 Flemington Neighbourhood Services
- 84 FoodShare Toronto
- 85 For You Telecare Family Service Inc. (FUTFS)
- 86 For Youth Initiative in Toronto
- 87 Franklin Horner Community Centre
- 88 The Gatehouse Child Abuse Advocacy Centre
- 89 George S. Syme Seniors Centre of York

- 90 Greek Community of Toronto
- 91 Harbourfront Community Centre
- 92 Harriet Tubman Community Organization
- 93 Hispanic Development Council
- 94 Hong Fook Mental Health Association
- 95 Hospital Special Needs Incorporated
- 96 Humber Community Seniors' Services Inc.
- 97 Hungarian Canadian Community Services (Ontario)
- 98 INTERCEDE for the Rights of Domestic Workers, Caregivers and Newcomers
- 99 Iranian Women's Organization of Ontario
- 100 Islington Centre - Etobicoke Senior Citizens
- 101 Jamaican Canadian Association
- 102 Jane/Finch Community and Family Centre
- 103 Japanese Social Services
- 104 John Howard Society of Toronto
- 105 The June Callwood Centre for Women and Families
- 106 Kababayan Community Service Centre
- 107 KCWA Family and Social Services
- 108 The Korean Senior Citizens Society of Toronto
- 109 Lakeshore Area Multi-Service Project (LAMP)
- 110 Lao Association Of Ontario
- 111 Latvian Senior Citizen's Association
- 112 Learning Disabilities Association Toronto District
- 113 Les Centres d'Accueil Héritage
- 114 Lesbian Gay Bi Trans Youth Line
- 115 Loyola Arrupe Centre for Seniors
- 116 Malvern Family Resource Centre
- 117 The Massey Centre For Women
- 118 Metropolitan Action Committee on Violence Against Women & Children
- 119 Midaynta Community Services
- 120 Mid-Toronto Community Services Inc.
- 121 Momiji Health Care Society
- 122 Mood Disorders Association of Ontario and Metro Toronto
- 123 The Myalgic Encephalomyelitis Association of Ontario
- 124 National Council of Jewish Women of Canada, Toronto Section
- 125 Native Canadian Centre of Toronto
- 126 Native Child and Family Services of Toronto
- 127 Native Women's Resource Centre of Toronto Inc.
- 128 Neighbourhood Information Centre
- 129 Neighbourhood Link Support Services
- 130 New Canadian Community Centre
- 131 Newcomer Women's Services Toronto
- 132 NIP Information Post
- 133 North York Community House
- 134 North York Harvest Food Bank
- 135 North York Seniors Centre

- 136 North York Women's Resource Centre
- 137 Northwood Neighbourhood Services
- 138 The Ontario Community Centre for the Deaf
- 139 Ontario Council of Agencies Serving Immigrants
- 140 Opportunity for Advancement
- 141 Oriole Community Services Association (OCSA)
- 142 Oromo Canadian Community Associatio of GTA
- 143 P.O.I.N.T. Inc. (People and Organizations in North Toronto)
- 144 PAL-Reading Services Inc.
- 145 Parent Education Network
- 146 Parkdale Community Health Centre
- 147 Parkdale Community Information Centre (PCIC)
- 148 Parkdale Golden Age Foundation
- 149 Parkdale Intercultural Association (Toronto)
- 150 Passerelle Intégration et Développement
- 151 PEACH - Promoting Economic Action and Community Health
- 152 Polycultural Immigrant and Community Services
- 153 Portuguese Interagency Network
- 154 Portuguese Women 55 Plus Support Group of Ontario
- 155 Ralph Thornton Centre
- 156 Rexdale Community Health
- 157 Rexdale Women's Centre
- 158 S.E.A.S. Centre (Support Enhance Access Services Centre)
- 159 SAN ROMANOWAY REVITALIZATION ASSOCIATION
- 160 Scadding Court Community Centre
- 161 Scarborough Support Services for the Elderly Inc.
- 162 Scarborough Women's Centre
- 163 The Second Mile Club Of Toronto
- 164 Self-Help Resource Centre
- 165 Senior Adult Services in the Annex, Toronto
- 166 Senior Peoples' Resources in North Toronto (SPRINT)
- 167 Senior Tamils' Centre of Ontario
- 168 Silent Voice Canada
- 169 Society of Sharing: Inner-City Volunteers
- 170 Somali Canadian Association of Etobicoke
- 171 Somali Immigrant Aid Organizqation
- 172 Somali Women and Children's Support Network
- 173 Somali Youth Association of Toronto
- 174 South Asian Family Support Services
- 175 South Asian Women's Centre
- 176 Springtide Resources, Inc.
- 177 St. Alban's Boys' and Girls Club
- 178 St. Bernadette's Family Resource Centre
- 179 The St. Christopher House
- 180 St. Clair O'Connor Community Inc.
- 181 St. Clair West Services for Seniors, Inc.

- 182 St. Matthew's Bracondale House
- 183 St. Paul's L'Amoreaux Centre
- 184 St. Stephen's Community House
- 185 Stonegate Community Health Centre
- 186 The Stop Community Food Centre
- 187 Storefront Humber Inc.
- 188 Sunshine Centres for Seniors
- 189 Syme-Woolner Neighbourhood and Family Centre
- 190 The Tamil Eelam Society of Canada
- 191 The Teresa Group
- 192 Thorncliffe Neighbourhood Office of Toronto For Social and Multicultural Development
- 193 Tobias House Attendant Care Inc
- 194 Toronto and Central Ontario Hemophilia Society
- 195 Toronto Coalition for Better Child Care
- 196 Toronto Community & Culture Centre
- 197 Toronto Finnish-Canadian Seniors Centre
- 198 Toronto Intergenerational Partnerships
- 199 Toronto Kiwanis Boys and Girls Club
- 200 Toronto People With AIDS Foundation
- 201 Toronto Rape Crisis Centre/Multicultural Against Rape
- 202 Toronto Tamil Seniors Association
- 203 Tropicana Community Services Organization
- 204 True Davidson Meals on Wheels (E.York) Inc.
- 205 Ukrainian Canadian Social Services (Toronto) Inc.
- 206 University Settlement Recreation Centre
- 207 Vermont Square Parent-Child Mother Goose Program
- 208 Victim Services Program of Toronto
- 209 Vietnamese Women's Association of Toronto
- 210 Villa Colombo Homes For The Aged
- 211 Voices of Positive Women
- 212 Volunteer Centre of Toronto
- 213 Warden Woods Church & Community Centre
- 214 West Hill Community Services
- 215 West Scarborough Neighbourhood Community Centre
- 216 West Toronto Support Services for Senior Citizens and the Disabled Inc.
- 217 The Wexford Residence Inc.
- 218 Woman Abuse Council of Toronto
- 219 Women's Counselling Referral & Education Centre (W.C.R.E.C.)
- 220 WoodGreen Community Services
- 221 Workers' Action Centre
- 222 Working Women Community Centre
- 223 York Community Services Centre
- 224 York West Senior Citizens Centre
- 225 York-Fairbank Centre For Seniors
- 226 Yorkminster Park Meals on Wheels

- 227 Yorktown Child and Family Centre
- 228 Youth Assisting Youth
- 229 Youthlink

* Applicants are defined as returning when they have been funded by the program for one or more years and they applied for funding this year.

Appendix D: List of 2009 CSP Applicants by Ward

This list includes all organizations that submitted an application to 2009 CSP by the deadline

Organization	Status
Ward 1 Etobicoke North	
Albion Neighbourhood Services	Returning
CANES Community Care	Returning
Passerelle Intégration et Développement	Returning
Rexdale Women's Centre	Returning
Somali Canadian Association of Etobicoke	Returning
Ward 2 Etobicoke North	
Braeburn Neighbourhood Place Incorporated	Returning
Community MicroSkills Development Centre	Returning
Dejinta Beesha Somali Multi-Service Centre	Returning
Etobicoke Services for Seniors	Returning
Rexdale Community Health	Returning
Somali Women and Children's Support Network	Returning
Somali Youth Association of Toronto	Returning
Ward 3 Etobicoke Centre	
The Arab Community Centre of Toronto	Returning
Madbakh - Women's Initiative Inc.	New
Ward 4 Etobicoke Centre	
Dixon Community Services	Returning
Ward 5 Etobicoke-Lakeshore	
Parent Education Network	Returning
Polycultural Immigrant and Community Services	Returning
Stonegate Community Health Centre	Returning
Ward 6 Etobicoke-Lakeshore	
Franklin Horner Community Centre	Returning
The Gatehouse Child Abuse Advocacy Centre	Returning
Lakeshore Area Multi-Service Project (LAMP)	Returning
Storefront Humber Inc.	Returning

Ward 7 York West		
	The Centre For Spanish Speaking Peoples	Returning
	Conflict Mediation Services of Downsview	Returning
	Doorsteps Neighbourhood Services	Returning
	Jamaican Canadian Association	Returning
	PEACH - Promoting Economic Action and Community Health	Returning
Ward 8 York West		
	Canadian Cambodian Association of Ontario	Returning
	Elsbeth Heyworth Centre for Women	Returning
	Jane/Finch Community and Family Centre	Returning
	San Romanoway Revitalization Association	Returning
	Africanadian Mediation and Community Services	New
	Metro Street Focus Organization	New
Ward 9 York Centre		
	Delta Family Resource Cen	Returning
	Lao Association Of Ontario	Returning
Ward 10 York Centre		
	Bathurst Jewish Community Centre	Returning
	Bernard Betel Centre for Creative Living	Returning
	Circle of Home Care Services (Toronto)	Returning
	Downsview Services to Seniors, Inc.	Returning
	National Council of Jewish Women of Canada, Toronto Section	Returning
Ward 11 York South-Weston		
	George S. Syme Seniors Centre of York	Returning
	Humber Community Seniors' Services Inc.	Returning
	Northwood Neighbourhood Services	Returning
	Oromo Canadian Community Associatio of GTA	Returning
	Somali Immigrant Aid Organizqation	Returning
	York West Senior Citizens Centre	Returning
	Jane Alliance Neighbourhod services	New
	Somali Business Development Centre	New
Ward 12 York South-Weston		
	Community Action Resources Centre	Returning
	For Youth Initiative in Toronto	Returning

St. Bernadette's Family Resource Centre	Returning
St. Clair West Services for Seniors, Inc.	Returning
Syme-Woolner Neighbourhood and Family Centre	Returning
Woman Abuse Council of Toronto	Returning
York Community Services Centre	Returning
Ward 13 Parkdale-High Park	
The Myalgic Encephalomyelitis Association of Ontario	Returning
Newcomer Women's Services Toronto	Returning
Ukrainian Canadian Social Services (Toronto) Inc.	Returning
FutureWatch Environment and Development Education Partn	New
Ward 14 Parkdale-High Park	
CultureLink Settlement Services	Returning
Elderly Vietnamese Association, Toronto	Returning
Kababayan Community Service Centre	Returning
Loyola Arrupe Centre for Seniors	Returning
Parkdale Community Health Centre	Returning
Parkdale Community Information Centre (PCIC)	Returning
Parkdale Golden Age Foundation	Returning
Parkdale Intercultural Association (Toronto)	Returning
Portuguese Interagency Network	Returning
Vietnamese Women's Association of Toronto	Returning
Ward 15 Eglinton-Lawrence	
Bikur Cholim Volunteer Services	Returning
Canadian Mental Health Association Toronto Branch	Returning
North York Community House	Returning
North York Harvest Food Bank	Returning
Villa Colombo Homes For The Aged	Returning
York-Fairbank Centre For Seniors	Returning
Broad African ResourceCentre(BARC)	New
Ward 16 Eglinton-Lawrence	
Extend-A-Family	Returning
Mood Disorders Association of Ontario and Metro Toronto	Returning
North York Women's Resource Centre	Returning
Ontario Council of Agencies Serving Immigrants	Returning
P.O.I.N.T. Inc. (People and Organizations in North Toronto)	Returning
Self-Help Resource Centre	Returning

Ward 17 Davenport	
COSTI Immigrant Services	Returning
Davenport - Perth Neighbourhood Centre	Returning
The Stop Community Food Centre	Returning
Yorktown Child and Family Centre	Returning
First Portuguese Canadian Cultural Centre-Seniors Centre	New
Hellenic Home for the Aged Inc.	New
Ward 18 Davenport	
Abrigo Centre	Returning
Dovercourt Boys'And Girls' Club	Returning
Opportunity for Advancement	Returning
South Asian Women's Centre	Returning
West Toronto Support Services for Senior Citizens and the Disabled Inc.	Returning
Working Women Community Centre	Returning
Ward 19 Trinity-Spadina	
Barbra Schlifer Commemorative Clinic	Returning
Bloor Information and Life Skills Centre	Returning
Christie Ossington Neighbourhood Centre	Returning
The Korean Senior Citizens Society of Toronto	Returning
Portuguese Women 55 Plus Support Group of Ontario	Returning
The St. Christopher House	Returning
Vermont Square Parent-Child Mother Goose Program	Returning
Women's Counselling Referral & Education Centre (W.C.R.E.C.)	Returning
Ward 20 Trinity-Spadina	
Access Alliance Multicultural Health and Community Services	Returning
African Canadian Social Development Council	Returning
Africans in Partnership Against AIDS	Returning
Assaulted Women's Helpline	Returning
Cecil Community Centre	Returning
Centre for Independent Living in Toronto (C.I.L.T.)	Returning
Chinese Canadian National Council Toronto Chapter	Returning
The Cross-Cultural Community Services Association	Returning
Harbourfront Community Centre	Returning
Hispanic Development Council	Returning

KCWA Family and Social Services	Returning
Metropolitan Action Committee on Violence Against Women & Children	Returning
Native Canadian Centre of Toronto	Returning
Native Child and Family Services of Toronto	Returning
Scadding Court Community Centre	Returning
The Second Mile Club Of Toronto	Returning
Senior Adult Services in the Annex, Toronto	Returning
Springtide Resources, Inc.	Returning
St. Alban's Boys' and Girls Club	Returning
St. Stephen's Community House	Returning
Toronto Coalition for Better Child Care	Returning
Toronto Community & Culture Centre	Returning
Toronto Rape Crisis Centre/Multicultural Against Rape	Returning
University Settlement Recreation Centre	Returning
Volunteer Centre of Toronto	Returning
Workers' Action Centre	Returning
Community Living Toronto	New
St. Felix Social Ministries Outreach	New
Ward 21 St. Paul's	
African Training & Employment Centre of Toronto (ATEC)	Returning
Eritrean Canadian Community Centre	Returning
Hungarian Canadian Community Services (Ontario)	Returning
St. Matthew's Bracondale House	Returning
Ward 22 St. Paul's	
Bereaved Families of Ontario - Toronto	Returning
The Canadian Hearing Society	Returning
Canadian Red Cross, Toronto Region	Returning
Central Eglinton Community Centre	Returning
Council of Agencies Serving South Asians	Returning
Epilepsy Toronto	Returning
INTERCEDE for the Rights of Domestic Workers, Caregivers and Newcomers	Returning
Islington Centre - Etobicoke Senior Citizens	Returning
Midaynta Community Services	Returning
Senior Peoples' Resources in North Toronto (SPRINT)	Returning
The Teresa Group	Returning
Yorkminster Park Meals on Wheels	Returning

Ward 23 Willowdale		
	Learning Disabilities Association Toronto District	Returning
	North York Seniors Centre	Returning
	Youth Assisting Youth	Returning
Ward 24 Willowdale		
	Carefirst Seniors and Community Services Association	Returning
	New Canadian Community Centre	Returning
Ward 25 Don Valley West		
	Aphasia Institute	Returning
	Better Living Health and Community Services	Returning
	Crime Prevention Association of Toronto	Returning
	For You Telecare Family Service Inc. (FUTFS)	Returning
	Hospital Special Needs Incorporated	Returning
	The Ontario Community Centre for the Deaf	Returning
Ward 26 Don Valley West		
	Afghan Women's Counseling and Integration Community Support Organization	Returning
	East York Meals on Wheels	Returning
	Flemingdon Neighbourhood Services	Returning
	Japanese Social Services	Returning
	Thorncliffe Neighbourhood Office of Toronto For Social and Multicultural Development	Returning
	Toronto Finnish-Canadian Seniors Centre	Returning
Ward 27 Toronto Centre-Rosedale		
	AIDS Committee of Toronto	Returning
	Boost Child Abuse Prevention & Intervention (formerly Toronto Child Abuse Centre)	Returning
	Canadin Centre for Victims of Torture	Returning
	Community Social Planning Council of Toronto	Returning
	Distress Centre of Toronto	Returning
	Family Service Toronto	Returning
	519 Church Street Community Centre	Returning
	John Howard Society of Toronto	Returning
	Lesbian Gay Bi Trans Youth Line	Returning
	Native Women's Resource Centre of Toronto Inc.	Returning
	PAL-Reading Services Inc.	Returning
	Society of Sharing: Inner-City Volunteers	Returning

Sunshine Centres for Seniors	Returning
Toronto and Central Ontario Hemophilia Society	Returning
Toronto People With AIDS Foundation	Returning
Victim Services Program of Toronto	Returning
Voices of Positive Women	Returning
Vasantham - A Tamil seniors' wellness centre	New
Ward 28 Toronto Centre-Rosedale	
ARCH Disability Law Centre	Returning
Central Neighbourhood House Association	Returning
Centre for Community Learning & Development	Returning
Dixon Hall	Returning
FoodShare Toronto	Returning
The June Callwood Centre for Women and Families	Returning
Les Centres d'Accueil Héritage	Returning
Mid-Toronto Community Services Inc.	Returning
NIP Information Post	Returning
S.E.A.S. Centre (Support Enhance Access Services Centre)	Returning
Toronto Kiwanis Boys and Girls Club	Returning
Toronto Tamil Sneiors Association	Returning
Ward 29 Toronto-Danforth	
East York and East Toronto Family Resources Organization	Returning
Greek Community of Toronto	Returning
The Massey Centre For Women	Returning
Toronto Intergenerational Partnerships	Returning
Ward 30 Toronto-Danforth	
East Toronto Family Community Centre	Returning
Family Supports Institute Ontario	Returning
Ralph Thornton Centre	Returning
WoodGreen Community Services	Returning
Ward 31 Beaches-East York	
Call-A-Service Inc.	Returning
Community Care East York	Returning
Ethiopian Association in the GTA & Surrounding Regions	Returning
Neighbourhood Information Centre	Returning
Neighbourhood Link Support Services	Returning
Silent Voice Canada	Returning
St. Clair O'Connor Community Inc.	Returning

True Davidson Meals on Wheels (E.York) Inc.	Returning
Ward 32 Beaches-East York	
Tobias House Attendant Care Inc	Returning
Ward 33 Don Valley East	
Armenian Relief Society Inc. -"Roubina" Chapter	Returning
AWIC Community and Social Services	Returning
Community Information Fairview	Returning
Harriet Tubman Community Organization	Returning
Iranian Women's Organization of Ontario	Returning
Oriole Community Services Association (OCSA)	Returning
Senior Tamils' Centre of Ontario	Returning
Ward 34 Don Valley East	
Latvian Senior Citizen's Association	Returning
Ward 35 Scarborough Southwest	
Catholic Crosscultural Services	Returning
Warden Woods Church & Community Centre	Returning
West Scarborough Neighbourhood Community Centre	Returning
Youthlink	Returning
Ward 36 Scarborough Southwest	
Birchmount Bluffs Neighbourhood Centre	Returning
Cliffcrest Community Centre	Returning
Momiji Health Care Society	Returning
West Hill Community Services	Returning
Ward 37 Scarborough Centre	
The Tamil Eelam Society of Canada	Returning
The Wexford Residence Inc.	Returning
Ward 38 Scarborough Centre	
Canadian Tamil Youth Development Centre	Returning
East Metro Youth Services	Returning
Scarborough Women's Centre	Returning
South Asian Family Support Services	Returning
Tropicana Community Services Organization	Returning
Ward 39 Scarborough-Agincourt	

Centre for Information and Community Services of Ontario	Returning
Hong Fook Mental Health Association	Returning
Scarborough Support Services for the Elderly Inc.	Returning
Ward 40 Scarborough Agincourt	
St. Paul's L'Amoreaux Centre	Returning
Ward 41 Scarborough-Rouge River	
Agincourt Community Services Association	Returning
Chinese Family Services of Ontario	Returning
Ward 42 Scarborough-Rouge River	
Malvern Family Resource Centre	Returning
Ward 43 Scarborough East	
East Scarborough Boys & Girls club	Returning
East Scarborough Storefront/Sage	New