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STAFF REPORT ACTION REQUIRED

Appeals of Funding Recommendations for the 2009 City of Toronto Homeless Initiatives Fund and the Provincial Consolidated Homelessness Prevention Program

| Date: | January 13, 2009 |
|----------------------|---|
| То: | Community Partnership and Investment Programs Appeals Sub-Committee |
| From: | General Manager, Shelter, Support and Housing Administration |
| Wards: | All |
| Reference Number: | |

SUMMARY

This report provides background information on the selection of projects through the 2009 City of Toronto Homeless Initiatives Fund (CT-HIF) and the Provincial Consolidated Homelessness Prevention Program (CHPP) in order to assist the Community Partnership and Investment Programs Appeals Sub-Committee in its deliberations on appeals by funded organizations. It recommends that any appeals be referred to staff for further consideration.

RECOMMENDATIONS

The General Manager, Shelter, Support and Housing Administration, recommends that:

- 1. the Appeals Sub-Committee refer all appeals made to the 2009 City of Toronto Homeless Initiatives Fund (CT-HIF) and the Consolidated Homelessness Prevention Program (CHPP) to Shelter, Support and Housing Administration staff for further consideration; and
- 2. staff report to the Community Development and Recreation Committee with funding recommendations based on review of the appeals and the type of service provided.

FINANCIAL IMPACT

Recommendations in this report will have no financial impact beyond what has already been approved in the 2009 Interim Operating Budget for January 1 through April 30, 2009. Council approved \$37,000.00 from the 2009 CHPP for appeals of CT-HIF and/or CHPP 2009 allocations. This report recommends a process to review and allocate these funds. Appeals are one-time decisions and do not have financial implications beyond 2009.

The Acting Deputy City Manager and Chief Financial Officer has reviewed this report and agrees with the financial impact information.

DECISION HISTORY

The Shelter, Support and Housing Administration Division administers the City of Toronto Homeless Initiatives Fund (CT-HIF) under policies and procedures established by the City of Toronto Community Partnership and Investment Program. One of these policies requires that applicants in receipt of City funds be provided the opportunity to appeal funding recommendations. The Shelter, Support and Housing Administration Division also administers CHPP funds as the Consolidated Municipal Service Manager for housing and homelessness services as designated by the provincial government.

Funding allocations for 2009 were approved by Council at its meeting of December 1, 2 and 3, 2008 (Community Development and Recreation Committee Item CD 20.15). To view the report, please click on the link: http://www.toronto.ca/legdocs/mmis/2008/cd/bgrd/backgroundfile-17260.pdf

CHPP funds for the first three months of 2009 have been approved by the Provincial government as part of their 2008/2009 provincial budget. The 2009 CHPP operating budget submission is \$19,026,400 gross and \$1,543,900 net, and includes \$37,000 gross and \$0 net for appeals of 2009 allocations.

ISSUE BACKGROUND

The Shelter, Support and Housing Administration Division administers CT-HIF and CHPP funding to support housing and homelessness services in Toronto, in partnership with community agencies. Funding supports the following partnership program sectors: Street Outreach Services, Housing Help Services Outside of Shelters, Supports to Daily Living, Housing Help Services Within Shelters, and Drop-In Services, and investment programs.

At their meeting of December 1, 2 and 3, 2008 (CDRC Report No. 20.15), Council approved funding for eleven new or changed partnership projects (see appendix A), four homeless drop-in projects for additional staff to provide basic services, and thirteen homeless drop-in projects for extended hours from May 1 to December 31, 2009 (see Appendix B). Council also approved changes to projects previously classed as Special

Projects investment projects to reclassify five projects as partnership projects, and to provide an additional six months of transitional funding to five projects to give additional time for these agencies to secure alternate funding or wind down their operations (see Appendix C). The agencies providing these projects have been notified in writing of the opportunity to appeal the decision and of the meeting of the Appeals Sub-Committee on January 23, 2009.

COMMENTS

This report pertains to allocations approved for one-time investment projects and new or changed partnership projects approved by Council as outlined in the attached Appendices.

A risk assessment and review was completed for each application, and funding recommendations were made based on a number of criteria including the amount of funding approved by the City in past years. Assessment criteria included: organizational capacity and experience, past project performance, the project approach, the project alignment with Council priorities, the service needs in the area proposed, the service guideline or essential service implementation plan (as applicable), the cost-effectiveness of the project, and the overall quality and thoroughness of the submission.

The amount of \$37,000.00 which has been allocated for 2009 appeals is consistent with amounts set aside in previous years. Recommendations for funding of appeals will be submitted to the February 6, 2009 meeting of the Community Development and Recreation Committee meeting for approval.

CONTACT

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SIGNATURE

Phil Brown General Manager Shelter, Support and Housing Administration

ATTACHMENTS

- Appendix A:New or Changed 2009 Partnership ProgramsAppendix B:Service Priorities through Drop-in Investment Programs
- Appendix C: Special Projects Investment Programs

| # | Organization | Project | Service Sector | Funding Source | 2009 Recommended Allocation | Comment |
|----|---|--|--|-------------------|-----------------------------------|---|
| 1 | Nazareth House (Ward 19) | On-site Housing Supports | Housing Help Outside Shelters | CHPP | 120,684 | Better fit with housing help as it is not RGI housing |
| 2 | Hispanic Development Council (Ward 20) | Hispanic Homelessness Prevention | Housing Help Outside Shelters | CHPP | 53,093 | To improve integration with HH Outside Shelters sector |
| 3 | Toronto Christian Resource Centre (Ward 28) | Project Connect - Rooming House Tenant Support | Housing Help Outside Shelters | CHPP | 70,933 | To improve integration with HH Outside Shelters sector |
| 4 | United Way of Greater Toronto (all Wards) | Toronto Enterprise Fund | Social Purpose Enterprises | CT-HIF | 250,000 | Partnership with United Way and the Ministry of Community and Social Services |
| 5 | Anishnawbe Health Toronto (Ward 28) | Babishkhan | Street Outreach | CHPP | 287,000 | Re-integrated with S2H and partner agencies |
| 6 | Trinity Square Enterprises (Ward 27) | Food Ticket Initiative | Street Outreach | CHPP | 10,738 | To enhance access to food for people living outdoors without distributing food outdoors |
| 7 | Central Neighbourhood House (Ward 28) | Street Survivors | Street Outreach | CHPP | 173,207 | Follow up support for recently housed individuals |
| 8 | Findhelp Toronto (Ward 20) | Phone Service | Street Outreach | CHPP | 247,816 | Streamlining and improving quality of reporting |
| 9 | Native Men's Residence (Ward 21) | Street Outreach and Housing Support | Street Outreach | CHPP | 388,065 | Street Outreach, integrated with Enhanced S2H program |
| 10 | Toronto North Support Services (Ward 34) | Street Outreach and Follow-up Supports | Street Outreach | CHPP | 463,623 | Street Outreach, integrated with Enhanced S2H program |
| 11 | St. Stephen's Community House (Ward 20) | Voluntary Trusteeship Program | Street Outreach | CHPP | 92,547 | Trusteeship service |
| | TOTAL | | | | 2,157,706 | |

Appendix A New or Changed 2009 Partnership Programs

Appendix B Service Priorities through Drop-in Investment Programs

2009 Additional Staffing to Provide Basic Services (May- Dec. 2009)

| Organization Name | Program Name | Ward | Request | Recommended Allocation |
|---|--------------------------------------|------|---------|---------------------------|
| Agincourt Community Services Association | Drop-in and Meal Program | 41 | 20,577 | 13,718 |
| Syme-Woolner Neighbourhood & Family Centre | Jane's Place Drop-In | 12 | 23,922 | 23,922 |
| Wychwood Open Door Drop In-Centre | Wychwood Open Door Drop-in Centre | 21 | 21,355 | 21,355 |
| York Community Services | Weston King Drop-in | 12 | 41,902 | 41,902 |
| TOTAL | | | 107,756 | 100,897 |

Note: Requests and recommendation amounts have been pro-rated for the period May to December, 2009.

| | | | Recommended | | | | |
|---|------|------------------|---|---|---|---------|--|
| Organization Name | Ward | Total Request | Priority 1: Winter Extended Hours (Dec.2008 - Apr. 2009)* | Priority 2: Spring/ Summer Extended Hours (May - Aug. 2009) | Priority 3: Fall/ Winter Extended Hours (Sep Dec. 2009) | Total | |
| Agincourt Community Services Association | 41 | 161,459 | 58,125 | 51,667 | 51,667 | 161,459 | |
| Christie/Ossington Neighbourhood Centre | 19 | 104,552 | 37,639 | 33,457 | 33,457 | 104,552 | |
| Evangel Hall | 20 | 80,811 | 29,092 | 25,859 | 25,859 | 80,811 | |
| Good Neighbours Club | 27 | 122,854 | 20,930 | 18,200 | 18,200 | 57,330 | |
| Houselink Community Homes | 19 | 3,125 | 0 | 0 | 0 | 0 | |
| Parkdale Activity Recreation Centre | 14 | 81,773 | 22,110 | 19,653 | 19,653 | 61,416 | |
| Sistering: A Woman's Place | 19 | 11,025 | 3,675 | 3,675 | 3,675 | 11,025 | |
| St. Stephen's Community House | 20 | 12,999 | 0 | 0 | 0 | 0 | |
| Street Haven at the Crossroads | 27 | 55,738 | 0 | 0 | 0 | 0 | |
| Syme-Woolner Neighbourhood & Family Centre | 12 | 83,803 | 30,169 | 26,817 | 26,817 | 83,803 | |
| Toronto Friendship Centre Inc. | 28 | 100,678 | 19,734 | 17,160 | 17,160 | 54,054 | |
| Touchstone Youth Centre | 29 | 25,482 | 0 | 0 | 0 | 0 | |
| York Community Services (Weston-King) | 12 | 23,281 | 8,381 | 7,450 | 7,450 | 23,281 | |
| TOTAL | | 867,580 | 229,855 | 203,938 | 203,938 | 637,731 | |

Extended Hours (Weekends, Statutory Holidays and Some Weekdays)

*Note: No Appeal of Winter Extended Hours will be considered for 2009 as these were funded using 2008 CHPP funds.

| # | Organization | Project | Service Sector | Funding Source | 2008 Recommended Allocation | Comment |
|----|---|---|--|-------------------|-----------------------------------|---|
| 1 | St. Stephen's Community House (Ward 20) | Toronto Drop-in Network Training Initiative | Drop-in Services | CHPP | 100,000 | To provide core curriculum training to front-line workers |
| 2 | St. Stephen's Community House (Ward 20) | Toronto Drop-in Network Measuring Success | Drop-in Services | CHPP | 50,000 | To implement new outcome measures for drop-in |
| 3 | Daily Bread Food Bank (Ward 6) | Nutritious Food To Drop-ins | Drop-in Services | CHPP | 200,000 | To enhance nutrition of meals served at drop-ins |
| 4 | Lakeshore Area Multiservice Project (Ward 20) | Adult Drop-in | Drop-in Services | CHPP | 37,000 | Provide drop-in service in area with limited service for time not funded through the federal HPI program |
| 5 | East York East Toronto Family Resources (Ward 20) | RENT Training Initiative | Housing Help Outside Shelters | CHPP | 100,000 | To provide core curriculum training to front-line workers |
| | SUBTOTAL | | | | 487,000 | |
| 6 | Ernestine's Women's Shelter (Ward 1) | Start-up Kits | Special Projects | CHPP | 2,450 | No longer a strong fit with Council priorities. Transitional funding (6 months). |
| 7 | Mixed Company (Ward 28) | Cobblestone Theatre | Special Projects | CHPP | 5,369 | No longer a strong fit with Council priorities. Transitional funding (6 months). |
| 8 | Women's Habitat of Etobicoke (Ward 6) | Shelter Support | Special Projects | CHPP | 4,091 | No longer a strong fit with Council priorities. Transitional funding (6 months). |
| 9 | Central Toronto Community Health Centres (Ward 19) | Food to Health Program | Special Projects | CT-HIF | 4,193 | No longer a strong fit with Council priorities. Transitional funding (6 months). |
| 10 | Street Health Community Nursing Foundation (Ward 28) | Transportation Support | Special Projects | CHPP | 4,331 | No longer a strong fit with Council priorities. Transitional funding (6 months). |
| | SUBTOTAL | | | | 20,433 | |
| | TOTAL | | | | 507,433 | |

Appendix C Special Projects Investment Programs