



**STAFF REPORT
ACTION REQUIRED**

**CPIP 2009 Community Services Funding
Recommendations and Program Update**

Date:	October 19, 2009
To:	Community Development and Recreation Committee
From:	Executive Director, Social Development, Finance & Administration
Wards:	All
Reference Number:	

SUMMARY

This report provides allocation recommendations for 2009 allocations to 10 organizations for the Food Security Investment program (FSIP) totalling \$306,000.00; to 12 organizations for the Snow Shovelling and Lawn Care program (SNOW) totalling \$383,620.00; and provides an update on the Community Service Partnership program related to organizations approved for funding with performance related conditions.

RECOMMENDATIONS

The Executive Director, Social Development, Finance and Administration recommends that:

1. City Council approve the 2009 Food Security Investment Program allocation recommendations totalling \$306,000.00 to 10 organizations as described in Appendix 1 and 2 of this report;
2. City Council direct that the Food Security Investment Program be administered as part of Community Services Partnership (CSP) program, starting with the 2009 Food Security program update and year end reports; that the CSP annual allocation recommendations include an annual summary of all CSP programs that address food security issues; that the FSIP grant size cap be maintained within the CSP envelope for currently funded FSIP projects;

3. City Council approve Snow Shovelling and Lawn Care Program allocation recommendations of \$351,270.00 to 12 organizations and an amount of \$32,350.00 for subsidy and transition issues, as described in Appendix 3 of this report;
4. City Council delegate authority to the Executive Director, Social Development, Finance and Administration to approve the one-time re-allocation of up to \$65,000.00 in underutilized 2009 CSP funding that may not be released to organizations due to agency closures or performance reviews; that any re-allocation of funds be made to currently funded CSP organizations; and that any re-allocation be reported to Council in the 2010 CSP allocation recommendation report.

Financial Impact

The recommendations in this report have no financial impact beyond what has been approved in the 2009 Approved Operating Budget.

The Deputy City Manager and Chief Financial Officer has reviewed this report and agrees with the financial impact information.

DECISION HISTORY

Community Partnership and Investment Program (CPIP) budgets are provided for specific program purposes, and Investment Programs report recommendations to Council for approval. The funding is provided under the general authority for making municipal grants provided in Section 83 of the City of Toronto act, 2006 (S.O. 2006, c11).

COMMENTS

Food Security Investment Program – 2009 Allocation Recommendations

The mission of the Food Security Investment Program (FSIP) is to support a stable food security sector through the provision of ongoing program funding and shorter term capacity building support for projects for high needs and under-served communities in the City of Toronto. FSIP allocations give priority to programs serving high needs communities in the inner suburbs that respond to several key components of creating a stable food security sector. Funding is provided to address two priorities: 1) Gardens, markets and community kitchens in high needs communities; and 2) Co-ordination and animation to build capacity for addressing needs in new areas.

Nine organizations are recommended for activities that address Priority 1 for gardens, markets and kitchens in high need communities. One project is recommended for

funding to address Priority 2 for delivery of food related co-ordination and animation across the City.

The Food Security Investment program was initiated in 2005 to provide community support for key responses to local food security issues. The type of gardens, markets and kitchens that have been funded are well used by their neighbourhoods, and in many cases have given rise to related activities that build community supports of many kinds. The city-wide animation and coordination activities continue to help new initiatives get started, and priority has been given to working in priority neighbourhoods, low income communities and community animation for problem solving and stability. The program budget has not been expanded since 2005, and new funding for this area of work has come from a variety of city and non-city supports. The issue of food security intersects with the policy and resource work of many City divisions such as Public Health, Toronto Environment Office, Parks and Forestry and Recreation. Community funding staff coordinate with related initiatives for information sharing and strategic impact of FSIP and related funding programs.

Food security activities similar to those supported through FSIP are also funded through the City's Community Service Partnership (CSP) program. These programs may be stand-alone food security programs or food-related activities such as gardens or markets, that are included within an organization's community development or community support program. In order to streamline the administration of the FSIP program for applicants and grants administration staff, the current group of FSIP projects will be moved to the CSP program, beginning with the 2009 FSIP program update and year end report information. The current size of the largest FSIP recommended amount is \$120,666.00, larger than the CSP cap of \$75,000.00. In order to continue the current level of FSIP service, it is recommended that the CSP cap not apply to currently funded FSIP grants, and that the FSIP funding cap be set at \$120,666.00. As part of the annual allocations report, CSP will include an annual summary of funded programs that address food security issues. This will provide Council with a larger picture of the resources that are provided to the community for this key area of work.

2009 FSIP budget: The approved budget for 2009 FSIP is \$306,000.00, a 2% increase over the 2008 budget. The allocation recommendations listed in Appendix 1 include an increase of 2% for all organizations to reflect a cost of living adjustment, and general descriptions of the programs can be found in Appendix 4. These programs will be included in the funded organization's CSP summary sheets beginning in 2010.

Snow Removal and Lawn Care Program – 2009 Allocation Recommendations

A group of 12 community agency partners support the delivery of snow removal for seniors and people with disabilities to enable them to maintain their independence and remain safely in their homes for as long as they choose. This program is a component

of the continuum of supports available to seniors through community-based agencies and City services. About 6,500 seniors are served every year through these agency partners.

The key components of the Snow Shovelling and Lawn Care program are:

- ✓ Support for seniors and people with disabilities to maintain independence and remain safely in their home.
- ✓ Provide snow shovelling to ensure people's ability to come and go from their home safely. The program is for eligible seniors and provides clean walk-ways on their home property.
- ✓ Lawn care services ensure lawns are maintained to basic standards (some areas only)
- ✓ Ensure ongoing access to general services such as mail delivery and emergency services
- ✓ Program delivery is primarily through a brokerage model: community organizations recruit and screen workers. Seniors and people with disabilities pay a fee for the services they choose. The funding is provided for the administration of the program.
- ✓ York and East York were approved in 2005 to offer grandparented subsidy services to eligible seniors, based on 2005 service recipients/addresses. New registrants may be served with a brokerage model.

In addition to the basic snow removal and lawn care services, the programs have added benefits for the participants and the community:

- ✓ Reduces isolation
- ✓ Helps people maintain access to other home-based programs such as meals on wheels
- ✓ Provides an additional "security check" function for people living alone
- ✓ Provides casual "first time" jobs for students and newcomers

Delivery organizations conduct ongoing outreach, with additional efforts at the beginning of a winter season to reach people in need of the service.

Approved in 2005, this consolidated funding program model includes a group of funding approaches, including grants, claims-based re-imbusement and several fee-based arrangements. The program models used by agency partners include a mix of brokerage and claims based delivery models, maintaining the practice of the former Toronto municipalities. An amount of \$32,351.00 is designated for individual subsidy payments and to address transition issues related to agency administration of the services and the operation of the claims based subsidy portion of the program. This portion of the budget also supports the management of unusual service demands due to unpredictable snowfall levels. The individual subsidies offered by two of the former municipalities and were approved to be grand-parented based on 2005 service levels. Eligibility is based on a list of existing clients and service addresses as of 2005.

An amount of \$383,620.00 has been approved for the delivery of this program, an increase of 2% over the 2008 budget level. The allocation recommendations for the 12 delivery organizations have been increased by 2% each for a total of \$351,271.00 as listed in Appendix 5.

Community Services Partnership (CSP) -- Organizations facing major changes

Each year during the application process and ongoing monitoring of CSP funding, staff become aware of organizations that are struggling with issues of organizational viability. These issues arise from a range of circumstances related to the major areas of assessment within CSP, including 1) responsiveness to community needs, 2) effective board and operational structures and 3) accountability through a community membership and sound financial management. As part of the approach to strengthen CSP organizations, conditions are placed on organization's funding in order to assist boards and staff in their efforts to improve viability. In 2009, performance related conditions were placed on 29 organizations. Although working with organizations to improve performance can sometimes be a lengthy process, the results are often evident in the ability to retain a valuable community asset, or provide for a non-crisis transition of programs or organizations that are no longer viable. This focused condition and support process has worked well, with the result that most CSP organizations are able to maintain the funding and organizational stability required to continue their community programs.

Currently, CSP is working with a small group of 9 organizations where ongoing viability is in question. These organizations may have lost major funding, be experiencing a crisis in board leadership, or dealing with a recession-related downturn in donations that has necessitated staff layoffs and/or restructuring.

Within CSP, the tools to assist organizations include administrative options such as the ability to move up to 20% of approved funding between funded programs, transfer programs between funded organizations and move approved funding from one line to another within an approved budget. Education and support resources are also available, and include options such as free seminars on non-profit management issues, links to training opportunities for fundraising and management as well as feedback and advice from staff.

In order to minimize the disruption to a community when an organization's funding is not released for performance concerns or closure, un-expended funds could be made available for re-allocation to another CSP organization. There are currently four organizations within CSP where 2009 funding may not be released. Given the uncertain timelines for resolution of issues with community based boards, it is recommended that City Council delegate authority to the Executive Director, Social Development Finance and Administration the one-time re-allocation of up to \$65,000.00 that may not be released due to organization closure or performance

problems. This funding would be re-allocate to organizations that are currently recipients in good standing within the CSP program. These re-allocations would be reported to Council for information within the 2010 CSP Allocation Recommendation report.

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SIGNATURE

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ATTACHMENTS

Appendix 1: 2009 Food Security Investment Program Recommendations
Appendix 2: 2009 Food Security Investment Program Project Descriptions
Appendix 3: 2009 Snow Shovelling and Lawn Care Program Recommendations
Appendix 4: 2009 Snow Shovelling and Lawn Care Program delivery organizations

Appendix 1
2009 Food Security Investment Program
Recommendations

	<u>Agency Name</u>	<u>2008 Approved Allocation</u>	<u>2009 Recommended Allocation</u>
	Funding Stream 1: Neighbourhood gardens, markets and community kitchens		
1	Agincourt Community Services Association	\$19,000.00	\$19,380.00
2	Cliffcrest Community Centre	\$15,000.00	\$15,300.00
3	Delta Family Resource Centre	\$24,000.00	\$24,480.00
4	Neighbourhood Link	\$22,000.00	\$22,440.00
5	North York Community House	\$30,000.00	\$30,600.00
6	Stonegate Community Health Centre	\$13,500.00	\$13,770.00
7	Warden Woods Community Centre	\$21,000.00	\$21,420.00
8	West Hill Community Services	\$20,000.00	\$20,400.00
9	Working Women Community Centre	<u>\$17,200.00</u>	<u>\$17,544.00</u>
	Subtotal	\$181,700.00	\$185,334.00
	Funding Stream 2: City-wide Coordination and Animation		
10	FoodShare Toronto	<u>\$118,300.00</u>	<u>\$120,666.00</u>
	Subtotal:	\$118,300.00	\$120,666.00
	Total:	\$300,000.00	\$306,000.00

Appendix 2
2009 Food Security Investment Program
Project Descriptions

Agincourt Community Services Association

Program Name: Food Security Programs (Steeles L'Amoreaux neighbourhood)

This program strengthens and expands the Food Security sector in Agincourt. The community boundaries for the program are Steeles Avenue, McNicoll, Victoria Park, and Kennedy. The program will involve youth and other community members in activities including development and delivery of: a community garden; fresh food access market; community kitchen and Cooking Healthy Together for parents of children 0-6. Activities will be delivered by a facilitator with the help of volunteers recruited from the target area and trained at ACSA.

Priority Community Targeted:

The program will target the following priority communities: low income communities; community with inadequate retail facilities. The program will also take place in a community with few community-based services addressing food security.

Cliffcrest Community Centre

Program Name: Community Kitchen

This program increases food security and builds community capacity of residents with a focus on social isolated residents who are on low income/social assistance, newcomers, refugees, lone parents and expectant mothers. Activities include the development and delivery of a community kitchen which will allow community building; building of social networks; access to healthy food choices, nutrition knowledge; information on food safety; food preparation; healthy food choices, economic food buying suggestions and general nutrition. Participants will take home meals prepared in the sessions to be shared with their families.

Priority Community Targeted:

The program will target the following priority communities: low income communities; ethno-racial communities with inadequate access to culturally appropriate food. The program will also take place in a community with few community-based services addressing food security.

Delta Family Resource Centre

Program Name: Cook and Learn

This program builds partnerships between community and other sectors to improve the quality of life and to overcome barriers for participation. The boundaries for this program are Jane-Sheppard and Islington Avenue and Finch Avenue West. Activities include cooking sessions, educational workshops, visits to food programs, community building and development of social networks.

Priority Community Targeted:

The program will target the following priority communities: low income communities; ethno-racial community with inadequate access to culturally appropriate food.

FoodShare Toronto

Program Name: Toronto Community Food Animators

This project supports neighbourhoods through a community development approach so that community members can develop projects that work on local food security opportunities. Community animators collaborate with residents and agencies from the start of the projects in a process that makes use of community assets, tailors activities to specific needs, and works toward self-reliance and sustainability. To date, the project has helped to start over 30 food projects, including gardens, markets and community kitchens. Project activities are focused on

low income neighbourhoods, and 19 are in or near Priority Neighbourhood areas. The Community Food Animators project works in partnership The Stop and the Afri-Can FoodBasket, provides links to training and resources, and has attracted financial support from other funders to expand the capacity of the program to reach more communities. In 2009/2010, 5 new gardens are being supported through Trillium funding. In addition to developing new projects each year, Food Animators work with existing projects for ongoing skill development and problem solving.

Priority Communities Targeted:

The project will target the following priority communities: low income communities; communities with inadequate retail facilities; ethno-racial communities with inadequate access to culturally appropriate food. The project will also take place in a community with few community-based services addressing food security.

Neighbourhood Link

Program Name: Home and Food

This program works to educate newcomers in East York and Crescent town on accessing an adequate supply of safe, affordable, nutritious and culturally appropriate food and to facilitate the support systems to assist participants with food preparation and purchase. The focus community is on newcomers and low-income individuals and families in East York and Crescent town. Activities include education on cost efficient local resources (such as grocers), food banks, community dinners, community kitchens, and congregate dining; sharing of food planning and preparation in a community setting; and education strategies for purchasing foods with longer shelf life, and proper storage techniques.

Priority Community Targeted:

The program will target the following priority communities: low income communities; ethno-racial communities with inadequate access to culturally appropriate food. The program will also take place in a community with few community-based services addressing food security.

North York Community House

Program Name: Community Kitchen Leadership Training Program for Newcomer Women

This program builds the capacity, skills and abilities of newcomer women from diverse language groups to: improve access to affordable, culturally-appropriate and healthy food; increase knowledge level of food accessibility and to build community leadership. This program will focus on isolated newcomer women living in five under-resourced, high need neighbourhoods in southwest North York: Lawrence Heights, Weston/Lawrence West, Lotherton Pathway/Caledonia, Keele/Lawrence West, Tretheway.

Priority Community Targeted:

The program will target the following priority communities: low income communities; ethno-racial communities with inadequate access to culturally appropriate food. The program will also take place in a community with few community-based services addressing food security.

Stonegate Community Health Centre

Program Name: Food Access Program

This program works with community partners and residents from the Health Centre's catchment area to develop and deliver a range of activities. The program focusses on residents who are: low-income individuals; families with young children; low-income seniors and low-income newcomer communities which represent diverse ethno-cultural backgrounds. Program activities include: outreach to members of the focus communities and other community stakeholders to strengthen the project steering committee; planning and implementing

leadership, skills and capacity building initiatives for steering committee members and focus community members at large (i.e. gardening, market workshops, healthy cooking on a budget workshops, etc); facilitating snack and healthy eating programs at local schools; designing and facilitating a community kitchen program.

Priority Community Targeted:

The program will target the following priority communities: low income communities; communities with inadequate retail facilities; ethno-racial communities with inadequate access to culturally appropriate food. The program will also take place in a community with few community-based services addressing food security.

Warden Woods Community Centre

Program Name: Food Access

This program increases access to affordable nutritious fresh produce and develops community leadership that improves the personal well being, reduces isolation and increases food security in neighbourhoods where many residents are: low-income earners, lone parent families, transit dependent, and ethnically diverse residents. The program works in southwest Scarborough, including the neighbourhoods of Warden Woods, Birchmount Bluffs and Oakridge. Program activities include: weekly produce market of fruits and vegetables that are culturally appropriate along with traditional fruits and vegetables available at affordable prices; recruitment and training of community volunteers to develop leadership and job related skills through participation in the decision-making, implementation and delivery of the Fresh Produce Market and other program activities.

Priority Community Targeted:

The program will target the following priority communities: low income communities; communities with inadequate retail facilities; ethno-racial communities with inadequate access to culturally appropriate food. The program will also take place in a community with few community-based services addressing food security.

West Hill Community Services

Program Name: Fresh Food Market

The program builds community through food related activities including access to fresh food markets and links to nutrition education. Community residents are involved in program planning and leadership. The program focus is on the high density, low income neighbourhoods in the Kingston Road/Galloway/Morningside Avenue area. Activities include: community outreach, coordinating and promoting involvement in the Good Food Box program, and developing local food market activities and garden plots in partnership with local organizations.

Priority Community Targeted:

The program will target the following priority communities: low income communities; communities with inadequate retail facilities; ethno-racial communities with inadequate access to culturally appropriate food. The program will also take place in a community with few community-based services addressing food security.

Working Women Community Centre

Program Name: Peanut Community Garden

This program supports a community garden program in the Don Mills and Sheppard area. Program activities create networks and capacity in the area to build local responses to food security issues for the focus community which includes newcomers and immigrants from Iran, China, South Asia, Eastern Europe and other countries. People in the area live in high-rise apartment buildings with little access to green space for gardening. The garden activities

include; developing garden plots; information workshops/training on gardening, and linking related projects and sharing ideas and information through local networking meetings. The project is undertaken in cooperation with the local church and other community organizations. Community development activities include working with the community to identify other local gardening and community kitchen options. Additional benefits of the garden include the addition of an arts component which increases the use of the space by the community for multiple purposes.

Priority Community Targeted:

The program will target the following priority communities: ethno-racial communities with inadequate access to culturally appropriate food. The program will also take place in a community with few community-based services addressing food security.

Appendix 3

2009 Community Based Snow Shovelling and Lawn Care Program Recommendations

<u>Organization Name</u>	<u>2008 Approved Allocation</u>	<u>2009 Recommended Allocation</u>
1. Better Living Health and Community Services	\$85,000.00	\$86,700.00
2. CANES Community Care	\$31,500.00	\$32,130.00
3. Community Care East York	\$6,000.00	\$6,120.00
4. Syme 55+ Centre	\$21,198.00	\$21,621.00
5. Humber Community Seniors Services Inc.	\$11,192.00	\$11,416.00
6. Neighbourhood Centre	\$62,838.00	\$64,095.00
7. Scarborough Support Services for the Elderly Inc.	\$30,000.00	\$30,600.00
8. Storefront Humber Inc.	\$16,500.00	\$16,830.00
9. Student Assistance in North Toronto for Seniors	\$9,899.00	\$10,097.00
10. West Hill Community Services	\$22,943.00	\$23,402.00
11. York Community Services	\$16,313.00	\$16,639.00
12. York-Fairbank Centre for Seniors	<u>\$31,000.00</u>	<u>\$31,620.00</u>
Sub-Total	\$344,383.00	\$351,270.00
Transition and Subsidy Costs	\$31,717.00	\$32,350.00
Total	\$376,100.00	\$383,620.00

Appendix 4
Snow Shovelling and Lawn Care program delivery organizations

Organization	Type of organization	Service Area	Website	Client Contact information
Scarborough Support Services for the Elderly	Seniors services	Scarborough	www.ssse.ca	416-750-9885
West Hill Community Services	Multi-service organization	Wards 43 and 44	www.westhill-cs.on.ca	416-847-4092
CANES Community Care	Seniors Services	Steeles Ave W-Dundas St W/Bloor St W; Humber River-Indian Line	www.canes.on.ca	416-743-3326
Community Care East York	Seniors services	East York	www.ccey.org	416-422-2026
Better Living Health and Community Services	Seniors services	Sheppard Ave E-North York southern boundary; west side of Victoria Park Ave-Yonge St	www.betterlivinghealth.org	416-447-7244
Syme 55+ Centre	Seniors services	Former City of York, boundaries flexible	www.syme55.com	416-766-0388
Humber Community Seniors Services	Seniors services	Former City of York northern and southern boundaries; Dufferin St-Humber River	www.humberseniors.org	416-249-7946
Neighbourhood Centre	Multi-service organization	East York, east Toronto	www.neighbourhoodcentre.org	416-698-1626
SAINTS	Seniors services	Hwy 401-Bloor St; Bayview Ave-Bathurst St	www.saintstoronto.ca	416-481-6284
York Community Services	Multi-service organization	Former City of York	www.ycservices.com	416-653-5400
York-Fairbank Centre for Seniors	Seniors services	Ward 21	(email only) yorkfairbank@on.aibn.com	416-651-8300
Storefront Humber	Seniors services	Dundas St W/Bloor St W-Lake Ontario; Humber River-Etobicoke Creek	www.storefronthumber.ca	416-259-4207

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