

City of Toronto Shelter Profile Information, as of October 2009

APPENDIX B

SHELTER PROFILE INFORMATION								
SHELTER AND SECTOR	WARD LOCATION	COMMUNITY COUNCIL (TORONTO EAST YORK - TEY) (NORTH YORK - NY) (SCARBOROUGH - SC) (ETOBICOKE YORK - EY)	HOURS OF OPERATION (INCLUDES ACCESS TO DAY PROGRAMS) - OVERNIGHT ONLY (ON)	→SERVICE CONTRACT ENHANCED CASE MANAGEMENT (ECM) OR BASIC SUPPORT SERVICES (BSS)	EMERGENCY (ES) AND/OR TRANSITIONAL SHELTER (TS)	MULTI-SERVICE/SITE SHELTER (MSC) OR STAND-ALONE (SA) (See definitions below)	CITY LEASED FACILITY - MARKET RENT (MR) OR BELOW MARKET RENT (BMR)	2010 RECOMMENDED PER DIEM RATE
COED/MIXED SHELTERS								
DIXON HALL- HEYWORTH HOUSE	31	TEY	24/7	ECM	ES	MSC		\$56.35
HOMES FIRST SOCIETY- 3576 ST. CLAIR AVE. E.	35	SC	24/7	BSS	ES	SA		\$50.00
FRED VICTOR CENTRE - BETHLEHEM UNITED	15	NY	24/7	ECM	ES	MS		\$63.00
BETHLEHEM CHURCH - FOOD/LEASE	15							
HOMES FIRST SOCIETY-STRACHAN HOUSE	19	TEY	24/7	BSS-NO FOOD	TS	MSC	BMR	\$33.05
(Strachan emergency beds)				BSS	ES	MSC		\$39.35
COSTI-RECEPTION CENTRE - Refugee	20	TEY	24/7	BSS	ES	MS		\$33.05
FIFE HOUSE-CO-ED Programs***	***		24/7	BSS-NO FOOD	TS	MSC		\$20.25
FAMILY/REFUGEE SHELTERS								
YWCA - BEATRICE HOUSE- Family	17	EY	24/7	ECM	TS	MSC		\$56.35
CHRISTIE REFUGEE WELCOME CENTRE- Family and Refugee	20	TEY	24/7	ECM	ES	MS		\$46.50
SOJOURN HOUSE-Refugee	27	TEY	24/7	ECM	ES	SA		\$56.35
SOJOURN HOUSE-Refugee Transitional				ECM - NO FOOD	TS			\$32.20
TORONTO COMMUNITY HOSTEL - Family and Refugee	20	TEY	24/7	ECM	ES	SA	MR	\$56.35
WOODGREEN REDDOOR - Family and Refugee	30	TEY	24/7	ECM	ES	MS		\$65.55

City of Toronto Shelter Profile Information, as of October 2009

APPENDIX B

SHELTER PROFILE INFORMATION								
SHELTER AND SECTOR	WARD LOCATION	COMMUNITY COUNCIL (TORONTO EAST YORK - TEY) (NORTH YORK - NY) (SCARBOROUGH - SC) (ETOBICOKE YORK - EY)	HOURS OF OPERATION (INCLUDES ACCESS TO DAY PROGRAMS) - OVERNIGHT ONLY (ON)	→SERVICE CONTRACT ENHANCED CASE MANAGEMENT (ECM) OR BASIC SUPPORT SERVICES (BSS)	EMERGENCY (ES) AND/OR TRANSITIONAL SHELTER (TS)	MULTI-SERVICE/SITE SHELTER (MSC) OR STAND-ALONE (SA) (See definitions below)	CITY LEASED FACILITY - MARKET RENT (MR) OR BELOW MARKET RENT (BMR)	2010 RECOMMENDED PER DIEM RATE
MEN'S SHELTERS								
SCOTT MISSION	20	TEY	ON	BSS	ES	MS		\$41.60
CORNERSTONE TABERNACLE	21	TEY	ON	BSS	ES	SA		\$41.60
GOOD SHEPHERD	28	TEY	24/7	ECM	ES	MSC		\$46.05
GOOD SHEPHERD-BARRETT	28	TEY	24/7	BSS	TS	MSC		\$24.15
NATIVE MEN'S RESIDENCE	21	TEY	ON	ECM	ES	MSC		\$55.25
NATIVE MEN'S RESIDENCE-SAGETAY	21	TEY	24/7	ECM	TS	MSC		\$67.00
CHRISTIE-OSSINGTON CENTRE-MEN	18	TEY	ON	BSS	ES	MSC		\$60.10
SALVATION ARMY-HOPE SHELTER	20	TEY	24/7	ECM	ES	MSC		\$44.10
SALVATION ARMY-MAXWELL MEIGHEN	28	TEY	24/7	ECM	ES	MSC		\$42.60
SALVATION ARMY-GATEWAY	28	TEY	24/7	ECM	ES	MSC		\$45.25
DIXON HALL-SCHOOL HOUSE	27	TEY	ON	BSS	TS	MSC	BMR	\$35.25
ST SIMON'S SHELTER	28	TEY	ON	BSS	ES	SA		\$51.65
SEASONAL SHELTERS								
COLD AND HEAT ALERT BEDS	MULTIPLE SITES ARE CONTRACTED FOR ADDITIONAL BEDS - WHEN COLD OR EXTREME HEAT ALERTS - 90 IS THE AVERAGE NUMBER OF BEDS - THERE ARE 22 PROJECTED ALERTS BUDGETED FOR IN 2008 - INCLUDES STIPEND-							\$45.55
DIXON HALL - OUT OF THE COLD (average number of beds per night)			ON	BSS	ES	MSC		\$73.00
UNIVERSITY SETTLEMENT (WEEKENDS ONLY)	20	TEY	ON	BSS	ES	MS		\$41.60

City of Toronto Shelter Profile Information, as of October 2009

APPENDIX B

SHELTER PROFILE INFORMATION								
SHELTER AND SECTOR	WARD LOCATION	COMMUNITY COUNCIL (TORONTO EAST YORK - TEY) (NORTH YORK - NY) (SCARBOROUGH - SC) (ETOBICOKE YORK - EY)	HOURS OF OPERATION (INCLUDES ACCESS TO DAY PROGRAMS) - OVERNIGHT ONLY (ON)	→SERVICE CONTRACT ENHANCED CASE MANAGEMENT (ECM) OR BASIC SUPPORT SERVICES (BSS)	EMERGENCY (ES) AND/OR TRANSITIONAL SHELTER (TS)	MULTI-SERVICE/SITE SHELTER (MSC) OR STAND-ALONE (SA) (See definitions below)	CITY LEASED FACILITY - MARKET RENT (MR) OR BELOW MARKET RENT (BMR)	2010 RECOMMENDED PER DIEM RATE
WOMEN'S SHELTERS								
ST.VINCENT DE PAUL-AMELIE	30	TEY	24/7	ECM	TS	MSC		\$75.75
FRED VICTOR CENTRE WOMEN'S SHELTER	28	TEY	24/7	ECM	ES	MS		\$57.40
ST.VINCENT DEPAUL-MARY'S HOME	27	TEY	24/7	ECM	ES	MSC		\$57.40
NELLIE'S WOMEN'S SHELTER	***	TEY	24/7	ECM	ES	MS		\$62.40
ST.VINCENT DEPAUL-ST CLAIRE RESIDENCE	24	NY	24/7	BSS	TS	MSC		\$38.45
ST.VINCENT DEPAUL-ELISA HOUSE	6	EY	24/7	ECM	ES	MSC		\$57.40
SALVATION ARMY-EVANGELINE RESIDENCE	14	TEY	24/7	ECM	ES	MSC		\$57.80
SALVATION ARMY-FLORENCE BOOTH HOUSE	19	TEY	24/7	ECM	ES	MSC		\$59.10
STREET HAVEN	27	TEY	24/7	ECM	ES	MS		\$64.55
HOMES FIRST SOCIETY-SAVARD HOUSE	18	TEY	24/7	ECM	ES	MSC		\$66.70
YWCA - FIRST STOP WOODLAWN-WOMEN	22	TEY	24/7	ECM	ES/TS	MSC		\$57.40

City of Toronto Shelter Profile Information, as of October 2009

APPENDIX B

SHELTER PROFILE INFORMATION								
SHELTER AND SECTOR	WARD LOCATION	COMMUNITY COUNCIL (TORONTO EAST YORK - TEY) (NORTH YORK - NY) (SCARBOROUGH - SC) (ETOBICOKE YORK - EY)	HOURS OF OPERATION (INCLUDES ACCESS TO DAY PROGRAMS) - OVERNIGHT ONLY (ON)	→SERVICE CONTRACT ENHANCED CASE MANAGEMENT (ECM) OR BASIC SUPPORT SERVICES (BSS)	EMERGENCY (ES) AND/OR TRANSITIONAL SHELTER (TS)	MULTI-SERVICE/SITE SHELTER (MSC) OR STAND-ALONE (SA) (See definitions below)	CITY LEASED FACILITY - MARKET RENT (MR) OR BELOW MARKET RENT (BMR)	2010 RECOMMENDED PER DIEM RATE
YOUTH SHELTERS								
COVENANT HOUSE	27	TEY	24/7	ECM	ES	MSC		\$57.40
COVENANT HOUSE-SECOND STAGE	27	TEY	24/7	ECM	TS	MSC		\$53.60
EVA'S INITIATIVES-PLACE	34	NY	24/7	ECM	TS	MSC		\$57.40
EVA'S INITIATIVES-SATELLITE	23	NY	24/7	ECM	ES	MSC	BMR	\$72.84
HORIZONS FOR YOUTH	17	ET	24/7	ECM	ES	SA		\$57.40
NATIVE CHILD & FAMILY SERVICES SHELTER	19	TEY	24/7	ECM	TS	MS		\$57.40
EVA'S INITIATIVES-PHOENIX	19	NY	24/7	ECM	TS	MSC	BMR	\$57.40
SECOND BASE YOUTH	35	SC	24/7	ECM	ES	SA		\$62.40
TOUCHSTONE YOUTH + pay direct rent for city lease	29	TEY	24/7	ECM	ES	SA	MR	\$62.40
TURNING POINT YOUTH	27	TEY	24/7	ECM	ES	MS		\$57.40
YMCA HOUSE	20	TEY	24/7	ECM	ES	MSC		\$61.80
YWCA - FIRST STOP WOODLAWN-YOUTH	22	TEY	24/7	ECM	ES/TS	MSC		\$57.40
YOUTH WITHOUT SHELTER	1	ET	24/7	ECM	ES/TS	SA		\$57.40

***CONFIDENTIAL ADDRESSES - LOCATION ADMINISTRATION OFFICES

-INCLUDES A \$200 STIPEND PER AGENCY WHENEVER AN EXTREME WEATHER ALERT IS CALLED. THE STIPEND PAYS ADDITIONAL STAFF THAT THE AGENCY NEEDS TO BRING ON SHIFT ON SHORT NOTICE

→EACH SHELTER IS FORMALLY IDENTIFIED AS EITHER PROVIDING BASIC SUPPORT SERVICES or ENHANCED CASE MANAGEMENT SERVICES. THE OPERATING FRAMEWORK CLEARLY OUTLINES SERVICE EXPECTATIONS AND FILE DOCUMENTATION STANDARDS FOR EACH SHELTER. THESE SERVICES INCLUDE CONDUCTING INITIAL NEEDS ASSESSMENTS WITH ALL CLIENTS WITHIN 8 DAYS OF ADMISSION; DOCUMENTED HOUSING PLANS WITH ALL SHELTER CLIENTS WHO STAY BEYOND 14 DAYS IN A SHELTER; AND DISCHARGE PLANNING SO THAT CLIENTS ARE CONNECTED UP TO APPROPRIATE SUPPORTS IF NEEDED TO HELP THEM MAINTAIN THEIR HOUSING.

MSC - THESE ARE AGENCIES THAT OPERATE MORE THAN ONE SHELTER. IN THESE CASES THE CITY ENTERS INTO ONE CONTRACT WITH THE AGENCY - **MS** - ARE AGENCIES THAT ARE PART OF MULTI-SERVICES ORGANIZATIONS BUT ONLY OPERATE ONE SHELTER LOCATION - **SA** - THESE ARE AGENCIES THAT ONLY OPERATE SHELTER PROGRAMS