

Appendix A - WSIB Claims Data, by Division (January - September)

| Division | Lost Time Injuries* | | | | Recurrences* | | | | Medical Aid Injuries* | | | |
|--|---------------------|-------------|-------------|-------------|--------------|------------|------------|------------|-----------------------|-------------|-------------|-------------|
| | 2005 | 2006 | 2007 | 2008 | 2005 | 2006 | 2007 | 2008 | 2005 | 2006 | 2007 | 2008 |
| CITY COUNCIL | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Auditor General's Office | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| City Clerk's | 1 | 8 | 7 | 4 | 2 | 2 | 2 | 0 | 5 | 3 | 4 | 4 |
| Legal Services | 2 | 1 | 2 | 2 | 0 | 2 | 2 | 1 | 0 | 0 | 0 | 1 |
| Lobbyist Registrar's Office | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| CITY MANAGER'S OFFICE | | | | | | | | | | | | |
| Strategic Communications | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Human Resources | 0 | 2 | 3 | 1 | 2 | 2 | 0 | 3 | 9 | 1 | 4 | 4 |
| | 0 | 3 | 3 | 1 | 2 | 2 | 0 | 3 | 9 | 1 | 4 | 4 |
| CITIZEN FOCUSED SERVICES A | | | | | | | | | | | | |
| DCM A Office | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 |
| Children's Services | 107 | 145 | 138 | 95 | 13 | 21 | 14 | 6 | 37 | 34 | 44 | 46 |
| Court Services | 1 | 5 | 4 | 1 | 0 | 3 | 1 | 1 | 1 | 5 | 3 | 3 |
| Economic Development and Culture and Tourism | 3 | 1 | 1 | 3 | 0 | 0 | 0 | 2 | 4 | 3 | 3 | 0 |
| Emergency Medical Services | 311 | 289 | 356 | 311 | 41 | 51 | 40 | 41 | 197 | 206 | 193 | 189 |
| Long Term Care Homes and Services | 160 | 223 | 213 | 184 | 25 | 14 | 41 | 26 | 76 | 67 | 62 | 70 |
| Parks, Forestry and Recreation | 59 | 65 | 87 | 72 | 28 | 25 | 18 | 15 | 269 | 245 | 229 | 241 |
| Public Health | 35 | 45 | 33 | 30 | 12 | 11 | 11 | 9 | 38 | 32 | 42 | 37 |
| Shelter, Support and Housing Administration | 34 | 38 | 51 | 30 | 14 | 2 | 3 | 2 | 31 | 29 | 20 | 17 |
| Social Development, Finance and Administration | 2 | 3 | 0 | 3 | 0 | 0 | 2 | 0 | 0 | 1 | 1 | 3 |
| Social Services | 49 | 36 | 39 | 45 | 19 | 31 | 26 | 34 | 53 | 50 | 42 | 42 |
| | 761 | 850 | 922 | 774 | 152 | 158 | 157 | 136 | 706 | 672 | 639 | 648 |
| CITIZEN FOCUSED SERVICES B | | | | | | | | | | | | |
| DCM B Office | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 |
| Building | 4 | 1 | 3 | 4 | 0 | 1 | 1 | 1 | 5 | 1 | 7 | 3 |
| City Planning | 4 | 2 | 1 | 3 | 0 | 0 | 0 | 0 | 2 | 4 | 0 | 2 |
| Fire | 191 | 124 | 144 | 120 | 50 | 51 | 42 | 34 | 106 | 119 | 98 | 98 |
| Municipal Licensing and Standards | 3 | 2 | 7 | 7 | 2 | 4 | 4 | 0 | 2 | 6 | 4 | 6 |
| Policy, Planning, Finance and Administration | 12 | 7 | 2 | 3 | 4 | 16 | 5 | 1 | 11 | 5 | 4 | 3 |
| Solid Waste Management | 115 | 101 | 86 | 77 | 46 | 19 | 27 | 35 | 110 | 120 | 113 | 117 |
| Technical Services | 2 | 2 | 4 | 8 | 2 | 0 | 3 | 3 | 4 | 3 | 7 | 9 |
| Toronto Water | 83 | 69 | 78 | 74 | 23 | 11 | 9 | 9 | 99 | 58 | 69 | 42 |
| Transportation Services | 57 | 32 | 37 | 45 | 22 | 10 | 13 | 10 | 57 | 41 | 41 | 43 |
| | 471 | 341 | 362 | 341 | 149 | 112 | 104 | 93 | 396 | 358 | 343 | 323 |
| INTERNAL FOCUSED SERVICES | | | | | | | | | | | | |
| Accounting Services | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 0 |
| Facilities and Real Estate | 40 | 26 | 26 | 30 | 6 | 7 | 5 | 15 | 21 | 15 | 14 | 17 |
| Public Info and Creative Services | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| Fleet Services | 11 | 14 | 14 | 11 | 4 | 0 | 4 | 1 | 16 | 9 | 10 | 7 |
| Information and Technology | 3 | 0 | 1 | 0 | 1 | 2 | 1 | 1 | 3 | 1 | 0 | 0 |
| Pension, Payroll and Employee Benefits | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 |
| Purchasing and Materials Management | 1 | 1 | 2 | 0 | 0 | 0 | 1 | 0 | 3 | 2 | 1 | 2 |
| Revenue Services | 6 | 11 | 6 | 10 | 0 | 0 | 2 | 2 | 5 | 1 | 5 | 3 |
| | 62 | 53 | 53 | 52 | 12 | 9 | 13 | 19 | 50 | 28 | 33 | 29 |
| TOTAL | 1297 | 1257 | 1349 | 1174 | 317 | 285 | 278 | 252 | 1166 | 1062 | 1023 | 1009 |

* All claims reported to the WSIB except those denied by the WSIB or withdrawn/abandoned by employees