

STAFF REPORT INFORMATION ONLY

QUARTERLY REPORT: Grievance & Arbitration Activity

| Date: | May 22, 2009 |
|----------------------|--|
| То: | Employee & Labour Relations Committee |
| From: | Executive Director, Human Resources Division |
| Wards: | All |
| Reference Number: | |

SUMMARY

To provide the quarterly report of grievance and arbitration activity between January 1 to March 31, 2009 for information.

FINANCIAL IMPACT

There are no immediate financial implications in relation to this report.

ISSUE BACKGROUND

Staff has been requested to provide the Employee and Labour Relations Committee quarterly reports on the City's grievance and arbitration activity.

The following is the 1st Quarter:

| - | nuary 1 – March 31,2009 ances Step 3 & Arbitration = 1,9 | 32 | |
|------------|---|----------------------------|--|
| | New Grievances Filed | Resolved Grievances | |
| | • 138 at Step 3 | • 94 at Step 3 | |
| | • 14 at Arbitration | 66 at Arbitration | |
| CUPE | 87 | 70 | |
| Local 79 | | | |
| TCEU | 64 | 90 | |
| Local 416 | | | |
| TPFFA | 1 | | |
| Local 3888 | | | |
| Total | 152 | 160 | |

Source: Grievance Tracking System (GTS)

COMMENTS:

As of March 31, 2009 the total number of active grievances is 1,932 (1514 at Step 3 and 418 at Arbitration).

Since the introduction of a planned approach to significantly reduce the backlog of grievances at both the step 3 and arbitration stages of *The Grievance Procedure* in February 2003, a total of 5,677 grievances have been resolved.

During the period from January 1 to March 31, 2009 there were 24 days of Step 3 hearings and 10 days of Mediation. There were 19 new Arbitration hearings scheduled for this same period.

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