

Appendix A - WSIB Claims Data, by Division (January - June)

Division	Lost Time Injuries*					Recurrences*					Medical Aid Injuries*				
	2005	2006	2007	2008	2009	2005	2006	2007	2008	2009	2005	2006	2007	2008	2009
CITY COUNCIL	0	1	0	0	1	0	0	0	0	0	0	0	0	0	0
Auditor General's Office	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
City Clerk's	1	5	7	4	3	1	2	2	0	0	4	1	2	2	1
Legal Services	1	1	2	1	0	0	2	2	1	0	0	0	0	1	1
CITY MANAGER'S OFFICE															
Strategic Communications	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0
Human Resources	0	2	3	0	5	2	2	0	2	0	6	1	1	4	5
	0	3	3	0	5	2	2	0	2	0	6	1	1	4	5
CITIZEN FOCUSED SERVICES A															
DCM A Office	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0
311 Call Centre	0	0	0	0	2	0	0	0	0	0	0	0	0	0	0
Children's Services	78	125	91	68	71	9	19	9	3	9	21	25	33	32	21
Court Services	1	4	3	1	2	0	1	0	1	0	1	3	1	3	1
Economic Development and Culture and Tourism	1	1	1	2	0	0	0	0	1	0	3	2	3	0	2
Emergency Medical Services	220	194	218	199	167	28	36	31	29	22	129	131	136	139	89
Long Term Care Homes and Services	84	176	165	126	131	13	6	25	16	23	49	41	42	53	47
Parks, Forestry and Recreation	37	26	40	40	53	23	20	10	11	9	155	134	121	129	87
Public Health	28	30	20	24	22	9	6	6	8	6	28	24	27	25	14
Shelter, Support and Housing Administration	26	33	36	23	26	10	2	2	2	7	21	21	16	13	7
Social Development, Finance and Administration	2	1	0	3	0	0	0	2	0	0	0	1	0	2	0
Employment & Social Services	31	24	28	34	35	14	20	20	27	23	37	37	30	32	35
	508	614	602	520	509	106	110	106	98	99	444	419	409	428	303
CITIZEN FOCUSED SERVICES B															
Toronto Building	3	1	3	3	2	0	0	0	1	0	3	1	7	3	3
City Planning	2	2	0	2	2	0	0	0	0	1	1	2	0	2	1
Fire	122	89	98	75	69	34	33	27	26	15	86	86	71	66	72
Municipal Licensing and Standards	1	2	3	4	5	2	2	3	1	1	1	4	3	2	2
Policy, Planning, Finance and Administration	9	5	1	2	4	2	13	4	0	1	8	3	3	2	1
Solid Waste Management	74	74	57	54	57	36	15	14	26	17	74	69	85	73	60
Technical Services	1	1	4	4	4	2	0	1	2	3	2	1	6	6	9
Toronto Water	52	52	58	50	55	16	8	7	8	12	58	36	47	29	39
Transportation Services	48	20	22	29	30	14	7	10	10	5	41	31	27	30	27
	312	246	246	223	228	106	78	66	74	55	274	233	249	213	214
INTERNAL FOCUSED SERVICES															
Accounting Services	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0
Facilities and Real Estate	28	21	18	21	16	6	6	4	7	7	16	12	12	13	16
Public Info and Creative Services	1	1	0	0		1	0	0	0	0	0	0	2	0	0
Fleet Services	8	11	10	6	11	4	0	1	1	2	11	8	8	4	8
Information and Technology	3	0	1	0	0	1	2	1	0	0	1	1	0	1	2
Pension, Payroll and Employee Benefits	0	0	1	0	0	0	0	0	0	0	0	0	0	0	1
Purchasing and Materials Management	0	1	2	0	1	0	0	1	0	0	1	2	1	2	1
Revenue Services	6	9	3	9	7	0	0	2	1	3	3	0	4	1	1
	46	43	36	36	35	12	8	9	9	12	33	23	27	21	29
TOTAL	868	913	896	784	781	227	202	185	184	166	761	677	688	669	553

* All claims reported to the WSIB except those denied by the WSIB or withdrawn/abandoned by employees