

Appendix A - WSIB Claims Data, by Division (January - September)

Division	Lost Time Injuries*				Recurrences*				Medical Aid Injuries*			
	2005	2006	2007	2008	2005	2006	2007	2008	2005	2006	2007	2008
CITY COUNCIL	0	1	0	0	0	0	0	0	0	0	0	0
Auditor General's Office	0	0	0	0	0	0	0	0	0	0	0	0
City Clerk's	1	8	7	4	2	2	2	0	5	3	4	4
Legal Services	2	1	2	2	0	2	2	1	0	0	0	1
Lobbyist Registrar's Office	0	0	0	0	0	0	0	0	0	0	0	0
CITY MANAGER'S OFFICE												
Strategic Communications	0	1	0	0	0	0	0	0	0	0	0	0
Human Resources	0	2	3	1	2	2	0	3	9	1	4	4
	0	3	3	1	2	2	0	3	9	1	4	4
CITIZEN FOCUSED SERVICES A												
DCM A Office	0	0	0	0	0	0	1	0	0	0	0	0
Children's Services	107	145	138	95	13	21	14	6	37	34	44	46
Court Services	1	5	4	1	0	3	1	1	1	5	3	3
Economic Development and Culture and Tourism	3	1	1	3	0	0	0	2	4	3	3	0
Emergency Medical Services	311	289	356	311	41	51	40	41	197	206	193	189
Long Term Care Homes and Services	160	223	213	184	25	14	41	26	76	67	62	70
Parks, Forestry and Recreation	59	65	87	72	28	25	18	15	269	245	229	241
Public Health	35	45	33	30	12	11	11	9	38	32	42	37
Shelter, Support and Housing Administration	34	38	51	30	14	2	3	2	31	29	20	17
Social Development, Finance and Administration	2	3	0	3	0	0	2	0	0	1	1	3
Social Services	49	36	39	45	19	31	26	34	53	50	42	42
	761	850	922	774	152	158	157	136	706	672	639	648
CITIZEN FOCUSED SERVICES B												
DCM B Office	0	1	0	0	0	0	0	0	0	1	0	0
Building	4	1	3	4	0	1	1	1	5	1	7	3
City Planning	4	2	1	3	0	0	0	0	2	4	0	2
Fire	191	124	144	120	50	51	42	34	106	119	98	98
Municipal Licensing and Standards	3	2	7	7	2	4	4	0	2	6	4	6
Policy, Planning, Finance and Administration	12	7	2	3	4	16	5	1	11	5	4	3
Solid Waste Management	115	101	86	77	46	19	27	35	110	120	113	117
Technical Services	2	2	4	8	2	0	3	3	4	3	7	9
Toronto Water	83	69	78	74	23	11	9	9	99	58	69	42
Transportation Services	57	32	37	45	22	10	13	10	57	41	41	43
	471	341	362	341	149	112	104	93	396	358	343	323
INTERNAL FOCUSED SERVICES												
Accounting Services	0	0	2	0	0	0	0	0	1	0	1	0
Facilities and Real Estate	40	26	26	30	6	7	5	15	21	15	14	17
Public Info and Creative Services	1	1	1	0	1	0	0	0	0	0	2	0
Fleet Services	11	14	14	11	4	0	4	1	16	9	10	7
Information and Technology	3	0	1	0	1	2	1	1	3	1	0	0
Pension, Payroll and Employee Benefits	0	0	1	1	0	0	0	0	1	0	0	0
Purchasing and Materials Management	1	1	2	0	0	0	1	0	3	2	1	2
Revenue Services	6	11	6	10	0	0	2	2	5	1	5	3
	62	53	53	52	12	9	13	19	50	28	33	29
TOTAL	1297	1257	1349	1174	317	285	278	252	1166	1062	1023	1009

* All claims reported to the WSIB except those denied by the WSIB or withdrawn/abandoned by employees