

### Appendix B - LTI Frequency (Up to End of Third Quarter)

Division	Frequency 2007	Frequency 2008 YTD
City Clerk's	2.68	1.63
Legal Services	2.13	0.71
Toronto Court Services	5.19	4.96
Economic Dev, Culture & Tourism	1.40	2.39
Children's Services	23.80	21.19
Long Term Care Homes & Services	16.30	14.30
Shelter, Support & Housing Admin	12.68	9.03
Social Development, Finance & Admin	0.80	4.16
Social Services	4.47	5.02
Parks, Forestry & Recreation	3.22	2.93
Emergency Medical Services	47.61	41.36
Public Health	4.52	3.23
Toronto Building	2.34	1.79
Municipal Licensing & Standards	4.92	5.07
Fire Services	8.35	6.57
Solid Waste Management Services	12.71	9.72
Policy, Planning, Finance & Admin	3.43	2.10
Technical Services	1.71	2.26
Transportation Services	5.57	7.01
Toronto Water	8.24	7.94
City Planning	0.82	1.55
Public Information Creative Services	8.09	0.00
Facilities & Real Estate	5.50	6.21
Fleet Services	14.23	8.45
Information & Technology	0.35	0.00
Accounting Services	2.08	0.00
Financial Planning	0.00	0.00
Pension, Payroll & Employee Benefits	0.96	1.27
Purchasing & Materials Management	4.66	1.50
Revenue Services	4.78	7.50
Corporate Finance	0.00	0.00
Finance & Administration	0.00	0.00
Special Projects	0.00	0.00
Internal Audit	0.00	0.00
Human Resources	2.12	0.00
Strategic Communications	0.00	0.00
Strategic & Corporate Policy	0.00	0.00
Executive Management	0.00	0.00
<b>Toronto Public Service</b>	<b>9.19</b>	<b>8.02</b>