

Appendix A - WSIB Claims Data, by Division (2004-2008)

Division	Lost Time Injuries*					Recurrences*					Medical Aid Injuries*				
	2004	2005	2006	2007	2008	2004	2005	2006	2007	2008	2004	2005	2006	2007	2008
CITY COUNCIL	1	0	1	0	0	0	0	0	0	0	0	0	0	0	1
Auditor General's Office	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0
City Clerk's	8	3	9	8	5	3	2	3	2	0	5	7	8	5	4
Legal Services	0	2	1	3	3	0	1	2	3	2	0	0	0	0	1
Lobbyist Registrar's Office	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
CITY MANAGER'S OFFICE															
Strategic Communications	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0
Human Resources	3	0	2	3	1	2	2	2	0	4	3	10	3	7	5
	3	0	3	3	1	2	2	2	0	4	3	10	3	7	5
CITIZEN FOCUSED SERVICES A															
DCM A Office	0	0	1	0	0	0	0	0	1	0	0	0	1	0	0
Children's Services	191	173	187	174	130	19	16	29	20	10	70	51	49	59	61
Court Services	3	1	5	7	2	6	1	3	1	2	4	1	5	3	3
Economic Development and Culture and Tourism	2	3	2	1	3	1	0	0	0	2	5	4	4	6	2
Emergency Medical Services	522	417	408	486	414	60	55	57	50	61	245	252	283	250	255
Long Term Care Homes and Services	182	229	323	260	235	36	37	24	51	34	78	207	86	100	88
Parks, Forestry and Recreation	58	79	77	99	100	36	33	31	24	18	320	317	292	271	314
Public Health	36	48	52	41	43	17	15	13	23	13	39	52	50	60	44
Shelter, Support and Housing Administration	49	43	49	66	35	11	14	2	5	2	99	36	32	27	28
Social Development, Finance and Administration	2	2	3	0	3	0	0	1	2	0	2	0	3	1	3
Employment and Social Services	47	53	53	56	57	39	25	39	39	52	49	76	66	63	48
	1092	1048	1160	1190	1022	225	196	199	216	194	911	996	871	840	846
CITIZEN FOCUSED SERVICES B															
DCM B Office	1	0	1	0	0	0	0	0	0	0	1	0	1	0	0
Building	8	6	2	5	5	1	0	2	1	2	1	6	1	8	4
City Planning	2	5	2	2	3	2	0	0	0	0	4	3	4	0	4
Fire	244	261	156	190	156	120	76	65	58	44	160	141	151	125	132
Municipal Licensing and Standards	7	5	5	7	8	5	2	4	5	2	10	2	5	7	8
Policy, Planning, Finance and Administration	16	14	9	3	3	10	4	17	6	2	13	15	5	7	7
Solid Waste Management	162	153	123	116	103	82	56	28	33	45	155	145	158	152	150
Technical Services	3	3	3	6	12	4	3	0	3	3	4	5	5	11	10
Toronto Water	93	96	93	98	93	21	26	11	11	16	84	117	70	92	53
Transportation Services	69	75	47	54	59	25	29	13	19	10	57	72	53	55	53
	605	618	441	481	442	270	196	140	136	124	489	506	453	457	421
INTERNAL FOCUSED SERVICES															
Accounting Services	0	0	0	2	0	0	0	0	0	0	0	1	0	1	0
Facilities and Real Estate	42	50	37	37	31	15	9	8	6	19	36	28	20	22	27
Public Info and Creative Services	1	1	1	1	0	2	1	0	0	0	1	0	0	2	0
Fleet Services	14	16	18	19	13	2	4	2	7	3	17	21	13	15	8
Information and Technology	1	3	0	1	2	2	1	2	1	1	1	4	1	0	0
Pension, Payroll and Employee Benefits	1	0	0	1	0	0	0	0	0	0	1	1	0	0	0
Purchasing and Materials Management	2	3	1	3	0	0	0	0	1	0	1	3	3	2	3
Finance and Administration	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0
Revenue Services	15	11	13	12	15	2	1	1	2	2	2	7	1	6	4
	77	84	70	76	61	23	16	13	17	25	60	65	38	48	42
TOTAL	1786	1755	1685	1761	1534	523	413	359	374	349	1469	1584	1373	1357	1320

* All claims reported to the WSIB except those denied by the WSIB or withdrawn/abandoned by employees