

Appendix A - First Quarter WSIB Incidents Data, by Division

Division	Lost Time Injuries*				Recurrences*				Medical Aid Injuries*			
	2006	2007	2008	2009	2006	2007	2008	2009	2006	2007	2008	2009
CITY COUNCIL												
Ward 38 Scarborough Centre	0	0	0	1	0	0	0	0	0	0	0	0
	0	0	0	1	0	0	0	0	0	0	0	0
City Clerk's	1	3	2	2	0	2	0	0	1	1	2	1
Legal Services	0	1	1	0	0	1	1	0	0	0	1	1
CITY MANAGER'S OFFICE												
Human Resources	2	1	0	2	1	0	1	0	1	1	1	3
	2	1	0	2	1	0	1	0	1	1	1	3
CITIZEN FOCUSED SERVICES A												
Children's Services	92	50	37	49	12	7	3	5	14	19	18	7
Deputy City Manager A Office	0	0	0	0	0	1	0	0	0	0	0	0
Court Services	3	0	0	2	1	0	1	0	2	1	2	1
Economic Development and Culture and Tourism	1	1	1	0	0	0	0	0	2	1	0	0
Emergency Medical Services	104	117	96	82	18	14	20	14	73	71	80	39
Long Term Care Homes & Services	86	117	67	74	5	5	8	7	19	19	31	21
Parks, Forestry and Recreation	11	19	24	27	11	4	3	6	68	52	66	45
Public Health	17	12	14	11	3	2	4	2	11	14	19	6
Shelter, Support and Housing Administration	16	27	14	16	1	1	1	6	14	5	9	5
Social Development, Finance and Administration	1	0	2	0	0	2	0	0	1	0	1	0
Employment & Social Services	8	15	24	24	10	9	10	15	24	16	19	19
	339	358	279	285	61	45	50	55	228	198	245	143
CITIZEN FOCUSED SERVICES B												
Building	1	2	2	1	0	0	1	0	0	4	2	1
City Planning	2	0	0	2	0	0	0	1	2	0	2	1
Fire	48	39	39	30	14	14	10	8	52	51	36	42
Municipal Licensing and Standards	2	2	2	3	0	1	1	0	4	3	2	1
Policy, Planning, Finance and Administration	5	1	2	3	6	1	0	1	2	1	2	1
Solid Waste Management	35	29	30	28	7	4	12	9	25	42	39	31
Technical Services	1	4	4	1	0	1	2	3	0	4	2	5
Toronto Water	28	23	31	35	2	2	7	5	17	19	17	20
Transportation Services	9	13	13	19	2	4	4	5	20	14	18	14
	131	113	123	122	31	27	37	32	122	138	120	116
INTERNAL FOCUSED SERVICES												
Facilities and Real Estate	9	10	12	11	3	2	2	2	3	5	5	6
Public Info and Creative Services	1	0	0	0	0	0	0	0	0	2	0	0
Fleet Services	6	6	4	4	0	0	1	0	5	3	4	3
Information and Technology	0	0	0	0	2	1	0	0	1	0	1	2
Pension, Payroll and Employee Benefits	0	1	0	0	0	0	0	0	0	0	0	0
Purchasing and Materials Management	1	1	0	1	0	0	0	0	2	1	0	0
Revenue Services	5	1	4	4	0	2	0	2	0	3	1	1
	22	19	20	20	5	5	3	4	11	14	11	12
TOTAL	495	495	425	432	98	80	92	91	363	352	380	276

* Claims (injuries/illnesses) approved by WSIB or pending WSIB decision