

2009 Annual Report Fraud and Waste Hotline



Committed to integrity and accountability

February 12, 2010
Audit Committee Presentation

Jeff Griffiths, C.A., CFE
Auditor General

Carmelina Di Mondo, LL.B, CFE
Director

REPORT
fraud, waste & misuse of
City resources



Fraud & Waste
HOTLINE
416-397-STOP (7867)

Committed to integrity and accountability

Call
416-397-STOP (7867)

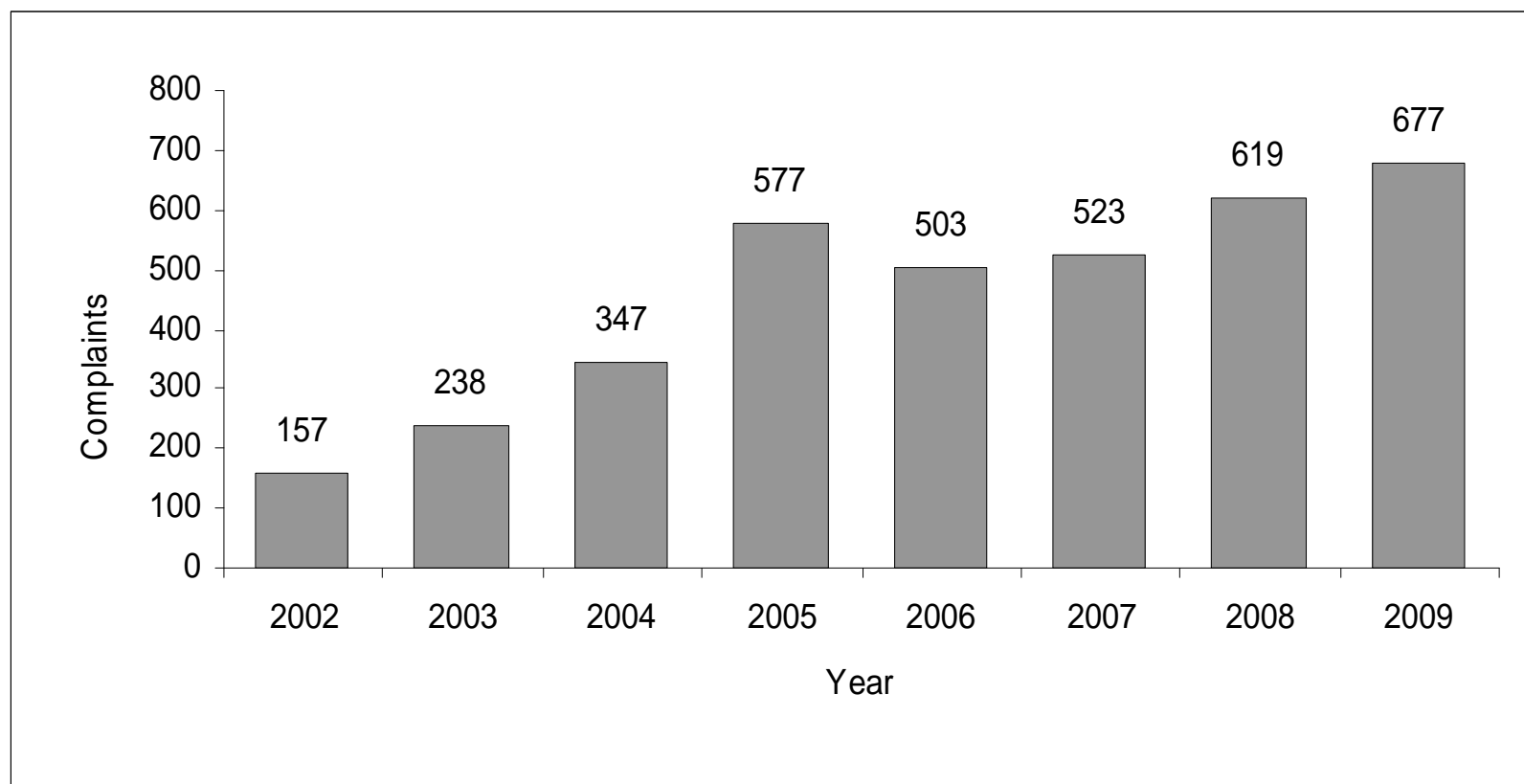
Write
The Auditor General's Office
Fraud and Waste Hotline
55 John Street, 9th floor
Toronto, ON M5V 3C6

Report online:
toronto.ca/fraudwastehotline
All contacts will be handled in confidence.

- Deterrence
- Reduced Losses
- Protect City Assets
- Enhance Internal Controls
- Improved Policies
- Operational Efficiencies

- Conflicts - Actual, Perceived, Potential
- 30% of substantiated complaints
- Important to increase employee awareness
- Ethics Training – Ongoing, Mandatory
- Guidance on acceptable conduct
- Prevent, identify and manage conflicts of interest

Complaints Reported



Suspension	8
Termination	6
Other Discipline	9
Other Appropriate Action	20

Fraud & Waste Hotline Program

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