

Eligibility Review and Status Report -- 2010 Community Service Partnerships Applicants

Date:	February 3, 2010
To:	Community Partnership and Investment Program Appeals Sub-committee
From:	Executive Director, Social Development, Finance and Administration
Wards:	All
Reference Number:	

SUMMARY

This report presents the results of the eligibility assessment of 229 new and returning applicants under the 2010 Community Service Partnerships (CSP) program, and identifies the status of returning applicants under the streamlining policy for grants.

A total of three new applicants applied for funding under the 2010 CSP. These applicants were screened using the CSP eligibility criteria, and it is recommended that these applicants do not proceed to the assessment phase of the 2010 CSP allocations process. A total of 226 returning organizations submitted applications to the 2010 CSP, all of which are recommended to go to the assessment phase of the 2010 CSP allocations process. Four organizations that received CSP funding in 2009 did not submit applications for 2010 funding.

RECOMMENDATIONS

The Executive Director, Social Development, Finance and Administration recommends that:

1. the following three new applicants determined to be ineligible be advised that they are not eligible for support under the 2010 Community Service Partnerships (CSP):

- a. Belka Enrichment Centre
 - b. Canadian Somali Seniors Centre
 - c. Vasantham
2. this report be forwarded to the Community Development and Recreation Committee.

Financial Impact

There are no financial impacts arising from this report.

The Deputy City Manager and Chief Financial officer has reviewed this report and agrees with the financial impact information.

DECISION HISTORY

This report identifies eligible and ineligible applicants to the 2010 Community Service Partnerships program. The CPIP Appeals Sub-Committee will hear appeals and forward its recommendations to the Community Development and Recreation Committee which then makes recommendations to City Council.

In June, 2008 Council approved the report “Options to Streamline and Improve Funding Administration” providing direction to implement changes in the application and approval processes for CPIP Partnership programs.

<http://www.toronto.ca/legdocs/mmis/2008/cc/decisions/2008-06-23-cc22-dd.pdf>

ISSUE BACKGROUND

The review of funding requests under the Community Service Partnerships (CSP) is undertaken in two phases. During the first phase, basic eligibility is determined, and ineligible applications are not recommended for further consideration. Applicants are identified as ineligible if they: submit late applications; are in default with the City of Toronto because of a failure to meet the terms and conditions of previous City of Toronto funding; fail to meet one or more of the CSP eligibility criteria; or if the application submitted is so incomplete that eligibility cannot be assessed. CSP eligibility criteria are listed in the Guidelines on the City’s website at www.toronto.ca/grants/csp/index.htm. Eligible applications proceed to the assessment phase of the process.

The Community Service Partnerships (CSP) operates as an ongoing funding program for not-for-profit, community based human service organizations. The mission of CSP is to facilitate access to services that improve social outcomes for vulnerable, marginalized and high-risk communities. The CSP has a comprehensive risk management framework which has been developed as a systematic approach to maximizing the likelihood that funding program goals will be met. The eligibility and assessment phases of the review

are essential steps in identifying the capacity of applicants to manage public funds and deliver effective partnership programs that further the city's strategic directions.

COMMENTS

New Applicants:

A total of three new applicants requested funds under the 2010 CSP. Each of these applicants was screened against the CSP eligibility criteria. Based on this screening, all three applicants are not recommended for further consideration. These applicants are not recommended for further consideration because they submitted substantially incomplete applications and they did not meet one or more of the organizational eligibility criteria (such as having the systems and structures to deliver the proposed programs). These three organizations are also determined to be developmental, as a result of not having ongoing stable sources of funding, well developed governance and administration capacities and the ability to provide consistent information on services and budgets. See Appendix A for a list and summary information on each ineligible applicant.

Returning applicants:

A total of 226 returning organizations submitted an application for 2010 CSP funding.

Three 2009 CSP funded organizations were not able to meet their 2009 conditions satisfactorily, and did not submit an application for 2010 funding. One other applicant funded in 2009 made a decision not to apply in 2010. A list of non-returning 2009 organizations is found in Appendix B.

A list of all 2010 CSP applicant organizations by their main office ward location is provided in Appendix D.

Returning applicants – eligibility review:

Of the 226 returning organizations, 18 were approved in 2009 with conditions or future funding conditions related to performance. This group of 18 is comprised primarily of small organizations that are working on complex challenges related to funding diversification, management requirements and governance capacity. These organizations have made efforts to improve their performance over the past year, and are considered eligible for CSP. They will undergo a full assessment in 2010, and staff will continue to monitor their progress and support options for increased stability and viability for the communities being served. The work of addressing complex performance issues often takes place over several years, and these organizations may be recommended with funding conditions again in 2010.

Returning applicants – status of request:

Information is provided in Appendix C on the status of returning organization's requests as flat line (121 requests) or increased (105 requests). Under the streamlining policy for grants, the status of requests determines the process for approvals, once the operating budget is approved:

- a) new and increased requests for CSP funding are assessed and recommendations forwarded to City Council for approval; and
- b) flat line requests, where the recommendations is to maintain the funding at the same level, will be approved by the Executive Director, Social Development, Finance and Administration.

Application process:

For 2010, CSP applicants continued to complete their applications on-line using the Corporate Grants Information System (CGIS). Four information sessions for new and returning applicants were held, attended by 19 organization representatives. A total of 36 organizations contacted staff for formal discussions about making a CSP application, and 9 user names were issued. Three new applicants completed the on-line submission.

Five training workshops were held at the computer labs at the St. Lawrence Centre, with sessions specific to returning and new users. A total of 33 organizations attended the training.

At the time of the CSP deadline, January 20, 2010, a group of 14 returning organizations were identified as being unable to complete the application on time. In order to identify the problems and ensure that on-line system issues were not the source of the problems, the deadline was extended to January 22. Some submission problems related to organization's skill levels in using the on-line system or CSP administrative processes for maintaining contact lists, and these will be addressed through access to training workshops and changes in CSP administrative processes. In some cases, organizations management capacity was lacking, and these instances will be addressed through contact with Boards of Directors and funding conditions.

Overview of eligibility review:

New		Returning	
Eligible	0	Eligible	226
Ineligible (did not meet criteria)	3	Ineligible (did not meet criteria)	0
Total New Applicants	3	Total Returning Applicants	226

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SIGNATURE

Lydia Fitchko
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Social Development, Finance & Administration

ATTACHMENTS

Appendix A; List and Summary of New Applicants to the 2010 CSP
Appendix B: List of 2009 CSP recipients that did not apply to the 2010 CSP
Appendix C: List of Returning Eligible Applicants to the 2010 CSP and Request Status
Appendix D: List of 2010 CSP Applicants by Ward

Appendix A: List and Summary of New* Applicants to the 2010 CSP

Ineligible New Applicants

1. Belka Enrichment Centre
2. Canadian Somali Seniors Centre
3. Vasantham, a Tamil Seniors' Wellness Centre

Eligible New Applicants

There were no eligible new applicants

* applicants are defined as new when they have not been funded by the program for one or more years or they have received notification of final year funding in the previous year.

Summary of Ineligible New Applicants

1) Belka Enrichment Centre

The organization has requested funding for the Media Training program. The amount requested could not be identified in the application.

The organization is not eligible for funding under the 2010 CSP. The organization submitted an incomplete organization budget. The organization submitted the some of the required attachments late and did not provide a reserve policy, business plan and an organizational chart. The organization did not submit a program budget, and the total request cannot be verified. The organization is determined to be developmental. The organization does not have diverse and stable funding sources. The organization did not demonstrate that it has the organizational and financial systems and structures to deliver the proposed activities.

The organization is encouraged to build its capacity to meet basic administrative requirements through consultation with community development staff, and involving board members and volunteers in the preparation of financial and program information.

2) Canadian Somali Seniors Centre

The organization has requested funding of \$35,000.00 for the Community Infrastructure project to build capacity for Somali seniors.

The organization is not eligible for funding under the 2010 CSP. The organization's application is incomplete. The program model is not clear, and appears to have goals and activities suitable for a start-up project. The organization is determined to be developmental. The organization does not have diverse and stable funding sources, and

did not demonstrate that it has the organizational and financial systems and structures to deliver the proposed activities. An audited financial statement was not submitted, and the financial status and viability of the organization could not be verified.

The organization is encouraged to develop its volunteer leadership and financial management skills through existing community partnerships in order to build on its program delivery commitment.

3) Vasantham – a Tamil Seniors' Wellness Centre

The organization has requested funding of \$ 55,000.00 for the Community Care program which works with Tamil seniors in 2 priority neighbourhoods in Scarborough (Kennedy East and Malvern) to reduce social isolation.

The organization is not eligible for funding under the 2010 CSP. The financial information submitted is incomplete and contradictory. The need for funding could not be determined since the program budget showed a significant surplus and the organization reports reserves equivalent to 16 months of operating expenses. The organization did not submit a reserve policy. The organization does not demonstrate that it has the organizational and financial systems and structures to meet the CSP requirements for accountability.

This organization applied in 2009 and was determined to be eligible during the review of new applicants. No funding was recommended. The organization is encouraged to develop its financial management skills and pursue partnership opportunities to build on its program delivery commitment.

Appendix B: List of 2009 CSP recipients that did not apply to the 2010 CSP

No longer eligible:

1. Hospital Special Needs Incorporated
2. INTERCEDE for the Rights of Domestic Workers, Caregivers and Newcomers
3. Oriole Community Services Association (OCSA)

Did not apply:

1. Somali Youth Association of Toronto (SOYAT)

Appendix C: List of Returning* Eligible Applicants to the 2010 CSP and Request Status

Organization Name	Request Type**
1 Abrigo Centre	IN
2 Access Alliance Multicultural Health and Community Services	IN
3 Afghan Women's Counseling and Integration Community Support Organization	IN
4 African Canadian Social Development Council	IN
5 African Training & Employment Centre of Toronto (ATEC)	FL
6 Africans in Partnership Against AIDS	IN
7 Agincourt Community Services Association	IN
8 AIDS Committee of Toronto	FL
9 Albion Neighbourhood Services	FL
10 Aphasia Institute	FL
11 The Arab Community Centre of Toronto	IN
12 ARCH Disability Law Centre	FL
13 Armenian Relief Society Inc. - "Roubina" Chapter	FL
14 Assaulted Women's Helpline	IN
15 AWIC Community and Social Services	IN
16 Barbra Schlifer Commemorative Clinic	FL
17 Bereaved Families of Ontario - Toronto	FL
18 Bernard Betel Centre for Creative Living	FL
19 Better Living Health and Community Services	IN
20 Bikur Cholim Volunteer Services	FL
21 Birchmount Bluffs Neighbourhood Centre	IN
22 Bloor Information and Life Skills Centre	FL
23 Boost Child Abuse Prevention & Intervention	IN
24 Braeburn Neighbourhood Place Incorporated	IN
25 Call-A-Service Inc.	IN
26 Canadian Cambodian Association of Ontario	IN
27 Canadian Centre for Victims of Torture	FL
28 The Canadian Hearing Society	IN
29 The Canadian Mental Health Association Toronto Branch	FL
30 Canadian Red Cross, Toronto Region	FL
31 Canadian Tamil Youth Development Centre	IN
32 CANES Community Care	FL
33 Carefirst Seniors and Community Services Association	IN
34 Catholic Crosscultural Services	FL
35 Cecil Community Centre	IN
36 Central Eglinton Community Centre	FL
37 Central Neighbourhood House Association	FL

38	Centre for Community Learning & Development	IN
39	Centre for Independent Living in Toronto (C.I.L.T.)	FL
40	Centre for Information and Community Services of Ontario	FL
41	The Centre For Spanish Speaking Peoples	IN
42	Les Centres d'Accueil Héritage	IN
43	Chinese Canadian National Council Toronto Chapter	FL
44	Chinese Family Services of Ontario	FL
45	Christie Ossington Neighbourhood Centre	IN
46	Circle of Home Care Services (Toronto)	IN
47	Cliffcrest Community Centre	IN
48	Community Action Resource Centre	IN
49	Community Care East York	IN
50	Community Information Fairview	IN
51	Community MicroSkills Development Centre	FL
52	Community Social Planning Council of Toronto	FL
53	Conflict Mediation Services of Downsview	IN
54	COSTI Immigrant Services	FL
55	Council of Agencies Serving South Asians	FL
56	Crime Prevention Association of Toronto	IN
57	The Cross-Cultural Community Services Association	FL
58	CultureLink Settlement Services	IN
59	Davenport - Perth Neighbourhood Centre	IN
60	Dejinta Beesha Somali Multi-Service Centre	IN
61	Delta Family Resource Centre	IN
62	Distress Centres of Toronto	FL
63	Dixon Community Services	IN
64	Dixon Hall	IN
65	Doorsteps Neighbourhood Services	IN
66	Dovercourt Boys' and Girls' Club	FL
67	Downsview Services to Seniors, Inc.	IN
68	East Metro Youth Services	IN
69	East Scarborough Boys & Girls club	IN
70	East Scarborough Storefront/Tides Canada Initiatives	IN
71	East Toronto Family Community Centre	IN
72	East York and East Toronto Family Resources Organization	IN
73	East York Meals on Wheels	FL
74	Elderly Vietnamese Association, Toronto	FL
75	Elsbeth Heyworth Centre for Women	IN
76	Epilepsy Toronto	FL
77	Eritrean Canadian Community Centre	FL

78	Ethiopian Association in the GTA & Surrounding Regions	IN
79	Etobicoke Services for Seniors	IN
80	Extend-A-Family	FL
81	Family Service Toronto	IN
82	Family Supports Institute Ontario	IN
83	First Portuguese Canadian Cultural Centre of Toronto	IN
84	519 Church Street Community Centre	FL
85	Flemingdon Neighbourhood Services	FL
86	FoodShare Toronto	FL
87	For You Telecare Family Service Inc. (FUTFS)	IN
88	For Youth Initiative in Toronto	IN
89	Franklin Horner Community Centre	FL
90	The Gatehouse Child Abuse Advocacy Centre	IN
91	George S. Syme Seniors Centre of York	FL
92	Greek Community of Toronto	FL
93	Harbourfront Community Centre	FL
94	Harriet Tubman Community Organization	IN
95	Hispanic Development Council	FL
96	Hong Fook Mental Health Association	FL
97	Humber Community Seniors' Services Inc.	FL
98	Hungarian Canadian Community Services (Ontario)	FL
99	Iranian Women's Organization of Ontario	IN
100	Islington Centre - Etobicoke Senior Citizens	FL
101	Jamaican Canadian Association	IN
102	Jane/Finch Community and Family Centre	IN
103	Japanese Social Services	FL
104	John Howard Society of Toronto	FL
105	The June Callwood Centre for Women and Families	IN
106	Kababayan Community Service Centre	IN
107	KCWA Family and Social Services	FL
108	The Korean Senior Citizens Society of Toronto	FL
109	Lakeshore Area Multi-Service Project (LAMP)	IN
110	Lao Association Of Ontario	FL
111	Latvian Senior Citizen's Association	FL
112	Learning Disabilities Association Toronto District	IN
113	Lesbian Gay Bi Trans Youth Line	FL
114	Loyola Arrupe Centre for Seniors	FL
115	Malvern Family Resource Centre	IN
116	The Massey Centre For Women	IN
117	Metropolitan Action Committee on Violence Against Women & Children	FL

118	Midaynta Community Services	IN
119	Mid-Toronto Community Services Inc.	IN
120	Momiji Health Care Society	FL
121	Mood Disorders Association of Ontario and Metro Toronto	IN
122	The Myalgic Encephalomyelitis Association of Ontario	IN
123	National Council of Jewish Women of Canada, Toronto Section	FL
124	Native Canadian Centre of Toronto	FL
125	Native Child and Family Services of Toronto	IN
126	Native Women's Resource Centre of Toronto Inc.	FL
127	Neighbourhood Information Centre	IN
128	Neighbourhood Link Support Services	FL
129	New Canadian Community Centre	IN
130	Newcomer Women's Services Toronto	FL
131	NIP Information Post	FL
132	North York Community House	IN
133	North York Harvest Food Bank	FL
134	North York Seniors Centre	FL
135	North York Women's Resource Centre	FL
136	Northwood Neighbourhood Services	IN
137	The Ontario Community Centre for the Deaf	IN
138	Ontario Council of Agencies Serving Immigrants	FL
139	Opportunity for Advancement	FL
140	Oromo Canadian Community Association of GTA	IN
141	P.O.I.N.T. Inc. (People and Organizations in North Toronto)	FL
142	PAL-Reading Services Inc.	FL
143	Parent Education Network	FL
144	Parkdale Community Health Centre	FL
145	Parkdale Community Information Centre (PCIC)	FL
146	Parkdale Golden Age Foundation	FL
147	Parkdale Intercultural Association (Toronto)	FL
148	Passerelle Intégration et Développement Économiques	IN
149	PEACH - Promoting Education and Community Health	FL
150	Polycultural Immigrant and Community Services	FL
151	Portuguese Women 55 Plus Support Group of Ontario	FL
152	Prosserman Jewish Community Centre	FL
153	Ralph Thornton Centre	IN
154	Rexdale Community Health	FL
155	Rexdale Women's Centre	FL
156	S.E.A.S. Centre (Support Enhance Access Services Centre)	IN
157	San Romanoway Revitalization Association	IN

158	Scadding Court Community Centre	FL
159	Scarborough Support Services for the Elderly Inc.	FL
160	Scarborough Women's Centre	IN
161	The Second Mile Club Of Toronto	FL
162	Self-Help Resource Centre	IN
163	Senior Adult Services in the Annex, Toronto	FL
164	Senior Peoples' Resources in North Toronto (SPRINT)	FL
165	Senior Tamils' Centre of Ontario	IN
166	Silent Voice Canada	FL
167	Society of Sharing: Inner-City Volunteers	IN
168	Somali Canadian Association of Etobicoke	FL
169	Somali Immigrant Aid Organization	IN
170	Somali Women and Children's Support Network	FL
171	South Asian Family Support Services	IN
172	South Asian Women's Centre	FL
173	Springtide Resources, Inc.	FL
174	St. Alban's Boys' and Girls Club	IN
175	St. Bernadette's Family Resource Centre	FL
176	The St. Christopher House	IN
177	St. Clair O'Connor Community Inc.	FL
178	St. Clair West Services for Seniors, Inc.	IN
179	St. Matthew's Bracondale House	FL
180	St. Paul's L'Amoreaux Centre	FL
181	St. Stephen's Community House	FL
182	Stonegate Community Health Centre	IN
183	The Stop Community Food Centre	IN
184	Storefront Humber Inc.	IN
185	Sunshine Centres for Seniors	FL
186	Syme-Woolner Neighbourhood and Family Centre	FL
187	The Tamil Eelam Society of Canada	IN
188	The Teresa Group	FL
189	Thorncliffe Neighbourhood Office of Toronto For Social and Multicultural Development	FL
190	Tobias House Attendant Care Inc	FL
191	Toronto and Central Ontario Hemophilia Society	FL
192	Toronto Coalition for Better Child Care	FL
193	Toronto Community & Culture Centre	IN
194	Toronto Finnish-Canadian Seniors Centre	FL
195	Toronto Intergenerational Partnerships	FL
196	Toronto Kiwanis Boys and Girls Club	FL
197	Toronto People With AIDS Foundation	IN

198	Toronto Rape Crisis Centre/Multicultural Against Rape	IN
199	Toronto Tamil Seniors Association	IN
200	Tropicana Community Services Organization	FL
201	True Davidson Meals on Wheels (E.York) Inc.	FL
202	Ukrainian Canadian Social Services (Toronto) Inc.	FL
203	University Settlement	IN
204	Vermont Square Parent-Child Mother Goose Program	IN
205	Victim Services Program of Toronto	FL
206	Vietnamese Women's Association of Toronto	IN
207	Villa Colombo Homes For The Aged	FL
208	Voices of Positive Women Support Services (Ontario)	FL
209	Volunteer Centre of Toronto	FL
210	Warden Woods Church & Community Centre	FL
211	West Hill Community Services	IN
212	West Scarborough Neighbourhood Community Centre	FL
213	West Toronto Support Services for Senior Citizens and the Disabled Inc.	IN
214	The Wexford Residence Inc.	FL
215	Woman Abuse Council of Toronto	FL
216	Women's Counselling Referral & Education Centre (W.C.R.E.C.)	IN
217	WoodGreen Community Services	FL
218	Workers' Action Centre	FL
219	Working Women Community Centre	FL
220	York Community Services Centre	FL
221	York West Active Living Centre	IN
222	York-Fairbank Centre for Seniors	IN
223	Yorkminster Park Meals on Wheels	FL
224	Yorktown Child and Family Centre	IN
225	Youth Assisting Youth	IN
226	YOUTHLINK	IN

* Applicants are defined as returning when they have been funded by the program in the most recent funding year.

** Under the grants streamlining policy, the status of requests determines the approval process:

IN-- new/increased requests are assessed and recommendations forwarded to Council for approval; and

FL-- flat line requests/recommendations will be approved by the Executive Director, SDFA.

Appendix D: List of 2010 CSP Applicants by Ward

Appendix D: List of 2010 CSP Applicants by Ward

This list includes all organizations that submitted an application to 2010 CSP by the deadline. Ward location is based on head office location.

Organization Name	Status
Ward 1 Etobicoke North	
Albion Neighbourhood Services	Returning
Rexdale Women's Centre	Returning
Ward 2 Etobicoke North	
Braeburn Neighbourhood Place Incorporated	Returning
CANES Community Care	Returning
Community MicroSkills Development Centre	Returning
Dejinta Beesha Somali Multi-Service Centre	Returning
Etobicoke Services for Seniors	Returning
Rexdale Community Health	Returning
Somali Canadian Association of Etobicoke	Returning
Somali Women and Children's Support Network	Returning
Ward 3 Etobicoke Centre	
The Arab Community Centre of Toronto	Returning
Ward 4 Etobicoke Centre	
Dixon Community Services	Returning
Ward 5 Etobicoke - Lakeshore	
Islington Centre - Etobicoke Senior Citizens	Returning
Parent Education Network	Returning
Polycultural Immigrant and Community Services	Returning
Stonegate Community Health Centre	Returning
Ward 6 Etobicoke - Lakeshore	
Franklin Horner Community Centre	Returning
The Gatehouse Child Abuse Advocacy Centre	Returning
Lakeshore Area Multi-Service Project (LAMP)	Returning

Storefront Humber Inc.	Returning
Ward 7 York West	
The Centre For Spanish Speaking Peoples	Returning
Conflict Mediation Services of Downsview	Returning
Doorsteps Neighbourhood Services	Returning
Jamaican Canadian Association	Returning
PEACH - Promoting Education and Community Health	Returning
Ward 8 York West	
Canadian Cambodian Association of Ontario	Returning
Elsbeth Heyworth Centre for Women	Returning
Jane/Finch Community and Family Centre	Returning
San Romanoway Revitalization Association	Returning
Belka Enrichment Center	New
Ward 9 York Centre	
Delta Family Resource Centre	Returning
Lao Association Of Ontario	Returning
Ward 10 York Centre	
Bernard Betel Centre for Creative Living	Returning
Circle of Home Care Services (Toronto)	Returning
Downsview Services to Seniors, Inc.	Returning
National Council of Jewish Women of Canada, Toronto Section	Returning
Prosserman Jewish Community Centre	Returning
Ward 11 York South - Weston	
George S. Syme Seniors Centre of York	Returning
Humber Community Seniors' Services Inc.	Returning
Northwood Neighbourhood Services	Returning
Oromo Canadian Community Association of GTA	Returning
Somali Immigrant Aid Organization	Returning
York West Active Living Centre	Returning
Ward 12 York South - Weston	
Community Action Resource Centre	Returning
For Youth Initiative in Toronto	Returning
St. Bernadette's Family Resource Centre	Returning
St. Clair West Services for Seniors, Inc.	Returning

Syme-Woolner Neighbourhood and Family Centre	Returning
Woman Abuse Council of Toronto	Returning
York Community Services Centre	Returning
Canadian Somali Seniors Centre	New
Ward 13 Parkdale - High Park	
Ukrainian Canadian Social Services (Toronto) Inc.	Returning
Ward 14 Parkdale - High Park	
CultureLink Settlement Services	Returning
Elderly Vietnamese Association, Toronto	Returning
Kababayan Community Service Centre	Returning
Loyola Arrupe Centre for Seniors	Returning
Parkdale Community Health Centre	Returning
Parkdale Community Information Centre (PCIC)	Returning
Parkdale Golden Age Foundation	Returning
Parkdale Intercultural Association (Toronto)	Returning
Ward 15 Eglinton - Lawrence	
Bikur Cholim Volunteer Services	Returning
The Canadian Mental Health Association Toronto Branch	Returning
North York Community House	Returning
North York Harvest Food Bank	Returning
Villa Colombo Homes For The Aged	Returning
York-Fairbank Centre for Seniors	Returning
Ward 16 Eglinton - Lawrence	
Extend-A-Family	Returning
Mood Disorders Association of Ontario and Metro Toronto	Returning
North York Women's Resource Centre	Returning
Ontario Council of Agencies Serving Immigrants	Returning
P.O.I.N.T. Inc. (People and Organizations in North Toronto)	Returning
Self-Help Resource Centre	Returning
Ward 17 Davenport	
COSTI Immigrant Services	Returning
Davenport - Perth Neighbourhood Centre	Returning
First Portuguese Canadian Cultural Centre of Toronto	Returning
The Stop Community Food Centre	Returning
Vietnamese Women's Association of Toronto	Returning

Yorktown Child and Family Centre	Returning
Ward 18 Davenport	
Abrigo Centre	Returning
Canadian Red Cross, Toronto Region	Returning
Dovercourt Boys' and Girls' Club	Returning
FoodShare Toronto	Returning
South Asian Women's Centre	Returning
West Toronto Support Services for Senior Citizens and the Disabled Inc.	Returning
Working Women Community Centre	Returning
Ward 19 Trinity - Spadina	
Barbra Schlifer Commemorative Clinic	Returning
Bloor Information and Life Skills Centre	Returning
Christie Ossington Neighbourhood Centre	Returning
Family Supports Institute Ontario	Returning
The Korean Senior Citizens Society of Toronto	Returning
Portuguese Women 55 Plus Support Group of Ontario	Returning
The St. Christopher House	Returning
Toronto Coalition for Better Child Care	Returning
Vermont Square Parent-Child Mother Goose Program	Returning
Women's Counselling Referral & Education Centre (W.C.R.E.C.)	Returning
Ward 20 Trinity - Spadina	
Access Alliance Multicultural Health and Community Services	Returning
African Canadian Social Development Council	Returning
Assaulted Women's Helpline	Returning
Bereaved Families of Ontario - Toronto	Returning
Cecil Community Centre	Returning
Chinese Canadian National Council Toronto Chapter	Returning
The Cross-Cultural Community Services Association	Returning
Harbourfront Community Centre	Returning
Hispanic Development Council	Returning
KCWA Family and Social Services	Returning
Metropolitan Action Committee on Violence Against Women & Children	Returning
Native Canadian Centre of Toronto	Returning
Opportunity for Advancement	Returning

Passerelle Intégration et Développement Économiques	Returning
Scadding Court Community Centre	Returning
The Second Mile Club Of Toronto	Returning
Senior Adult Services in the Annex, Toronto	Returning
Springtide Resources, Inc.	Returning
St. Alban's Boys' and Girls Club	Returning
St. Stephen's Community House	Returning
Toronto Community & Culture Centre	Returning
Toronto Rape Crisis Centre/Multicultural Against Rape	Returning
University Settlement	Returning
Volunteer Centre of Toronto	Returning
Workers' Action Centre	Returning
Ward 21 St. Paul's	
African Training & Employment Centre of Toronto (ATEC)	Returning
Eritrean Canadian Community Centre	Returning
Hungarian Canadian Community Services (Ontario)	Returning
St. Matthew's Bracondale House	Returning
Ward 22 St. Paul's	
The Canadian Hearing Society	Returning
Central Eglinton Community Centre	Returning
Midaynta Community Services	Returning
Senior Peoples' Resources in North Toronto (SPRINT)	Returning
Silent Voice Canada	Returning
The Teresa Group	Returning
Yorkminster Park Meals on Wheels	Returning
Ward 23 Willowdale	
Learning Disabilities Association Toronto District	Returning
North York Seniors Centre	Returning
Youth Assisting Youth	Returning
Ward 24 Willowdale	
New Canadian Community Centre	Returning
Ward 25 Don Valley West	
Aphasia Institute	Returning
Better Living Health and Community Services	Returning
Crime Prevention Association of Toronto	Returning

For You Telecare Family Service Inc. (FUTFS)	Returning
The Ontario Community Centre for the Deaf	Returning
Ward 26 Don Valley West	
Afghan Women's Counseling and Integration Community Support Organization	Returning
East York Meals on Wheels	Returning
Flemingdon Neighbourhood Services	Returning
Japanese Social Services	Returning
Thorncliffe Neighbourhood Office of Toronto For Social and Multicultural Development	Returning
Toronto Finnish-Canadian Seniors Centre	Returning
Ward 27 Toronto Centre - Rosedale	
Africans in Partnership Against AIDS	Returning
AIDS Committee of Toronto	Returning
Boost Child Abuse Prevention & Intervention	Returning
Canadian Centre for Victims of Torture	Returning
Centre for Independent Living in Toronto (C.I.L.T.)	Returning
Community Social Planning Council of Toronto	Returning
Distress Centres of Toronto	Returning
Family Service Toronto	Returning
519 Church Street Community Centre	Returning
John Howard Society of Toronto	Returning
Native Child and Family Services of Toronto	Returning
Native Women's Resource Centre of Toronto Inc.	Returning
PAL-Reading Services Inc.	Returning
Society of Sharing: Inner-City Volunteers	Returning
Sunshine Centres for Seniors	Returning
Toronto and Central Ontario Hemophilia Society	Returning
Vasantham - A Tamil seniors' wellness centre	New
Victim Services Program of Toronto	Returning
Voices of Positive Women Support Services (Ontario)	Returning
Ward 28 Toronto Centre - Rosedale	
ARCH Disability Law Centre	Returning
Central Neighbourhood House Association	Returning
Centre for Community Learning & Development	Returning
Les Centres d'Accueil Héritage	Returning
Dixon Hall	Returning

Epilepsy Toronto	Returning
The June Callwood Centre for Women and Families	Returning
Lesbian Gay Bi Trans Youth Line	Returning
Mid-Toronto Community Services Inc.	Returning
NIP Information Post	Returning
S.E.A.S. Centre (Support Enhance Access Services Centre)	Returning
Toronto Kiwanis Boys and Girls Club	Returning
Toronto People With AIDS Foundation	Returning
Toronto Tamil Seniors Association	Returning
Ward 29 Toronto Danforth	
Greek Community of Toronto	Returning
The Massey Centre For Women	Returning
The Myalgic Encephalomyelitis Association of Ontario	Returning
Newcomer Women's Services Toronto	Returning
Toronto Intergenerational Partnerships	Returning
Ward 30 Toronto Danforth	
East Toronto Family Community Centre	Returning
East York and East Toronto Family Resources Organization	Returning
Ralph Thornton Centre	Returning
WoodGreen Community Services	Returning
Ward 31 Beaches - East York	
Call-A-Service Inc.	Returning
Community Care East York	Returning
Ethiopian Association in the GTA & Surrounding Regions	Returning
Neighbourhood Information Centre	Returning
Neighbourhood Link Support Services	Returning
St. Clair O'Connor Community Inc.	Returning
True Davidson Meals on Wheels (E.York) Inc.	Returning
Ward 32 Beaches - East York	
Tobias House Attendant Care Inc	Returning
Ward 33 Don Valley East	
Armenian Relief Society Inc. - "Roubina" Chapter	Returning
AWIC Community and Social Services	Returning
Community Information Fairview	Returning
Harriet Tubman Community Organization	Returning

Iranian Women's Organization of Ontario	Returning
Ward 34 Don Valley East	
Latvian Senior Citizen's Association	Returning
Ward 35 Scarborough Southwest	
Council of Agencies Serving South Asians	Returning
Warden Woods Church & Community Centre	Returning
West Scarborough Neighbourhood Community Centre	Returning
YOUTHLINK	Returning
Ward 36 Scarborough Southwest	
Birchmount Bluffs Neighbourhood Centre	Returning
Momiji Health Care Society	Returning
West Hill Community Services	Returning
Ward 37 Scarborough Centre	
The Tamil Eelam Society of Canada	Returning
The Wexford Residence Inc.	Returning
Ward 38 Scarborough Centre	
Canadian Tamil Youth Development Centre	Returning
Catholic Crosscultural Services	Returning
Cliffcrest Community Centre	Returning
East Metro Youth Services	Returning
Scarborough Women's Centre	Returning
South Asian Family Support Services	Returning
Tropicana Community Services Organization	Returning
Ward 39 Scarborough - Agincourt	
Carefirst Seniors and Community Services Association	Returning
Scarborough Support Services for the Elderly Inc.	Returning
Ward 40 Scarborough - Agincourt	
St. Paul's L'Amoreaux Centre	Returning
Ward 41 Scarborough - Rouge River	
Agincourt Community Services Association	Returning
Centre for Information and Community Services of Ontario	Returning
Chinese Family Services of Ontario	Returning

Hong Fook Mental Health Association	Returning
Senior Tamils' Centre of Ontario	Returning
Ward 42 Scarborough - Rouge River	
Malvern Family Resource Centre	Returning
Ward 43 Scarborough East	
East Scarborough Boys & Girls club	Returning
East Scarborough Storefront/Tides Canada Initiatives	Returning