

Appendix A - WSIB Claims Data, by Division (January - September)

Division	Lost Time Injuries*					Recurrences*					Medical Aid Injuries*				
	2005	2006	2007	2008	2009	2005	2006	2007	2008	2009	2005	2006	2007	2008	2009
CITY COUNCIL															
Auditor General's Office	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
City Clerk's	1	8	7	4	3	2	2	2	0	0	5	3	4	4	2
Legal Services	2	1	2	2	0	0	2	2	1	0	0	0	0	0	1
CITY MANAGER'S OFFICE															
Strategic Communications	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0
Strategic & Corporate Policy	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
Human Resources	0	2	3	1	7	2	2	0	3	0	9	1	4	4	7
	0	3	3	1	7	2	2	0	3	0	9	1	4	4	8
CITIZEN FOCUSED SERVICES A															
DCM A Office	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0
311 Call Centre	0	0	0	0	2	0	0	0	0	0	0	0	0	0	0
Children's Services	107	145	138	97	83	13	21	14	8	11	36	34	44	47	27
Court Services	1	5	3	1	3	0	3	1	1	0	1	5	3	3	2
Economic Development and Culture and Tourism	3	1	1	3	2	0	0	0	2	0	4	3	3	0	2
Emergency Medical Services	310	292	356	305	252	41	50	42	40	31	197	206	193	193	152
Long Term Care Homes and Services	159	223	212	182	176	25	14	44	27	42	76	67	63	73	70
Parks, Forestry and Recreation	59	65	86	72	79	28	25	19	15	14	269	245	230	242	153
Public Health	35	45	33	31	36	12	11	11	13	6	37	32	41	36	27
Shelter, Support and Housing Administration	34	38	51	30	32	14	2	3	2	10	31	29	20	17	12
Social Development, Finance and Administration	2	1	0	2	0	0	0		0	0	0	0	0	1	0
Employment & Social Services	49	36	40	44	45	19	32	30	35	29	53	50	42	42	46
	759	851	920	767	710	152	158	165	143	143	704	671	639	654	491
CITIZEN FOCUSED SERVICES B															
DCM B Office	0	1	0	0	0	0	0	0	0	0	0	1	0	0	0
Toronto Building	4	1	3	4	4	0	1	1	1	0	5	1	7	3	3
City Planning	4	2	1	3	2	0	0	0		1	2	4	0	2	1
Fire	192	124	144	122	102	49	51	43	31	25	107	121	102	94	98
Municipal Licensing and Standards	3	2	7	6	10	2	4	4	1	1	2	5	4	6	4
Policy, Planning, Finance and Administration	12	7	2	3	4	4	16	5	2	1	11	5	4	3	1
Solid Waste Management	114	101	86	74	75	46	18	27	31	19	110	119	113	118	99
Technical Services	2	2	4	8	8	2	0	3	3	3	4	3	7	9	11
Toronto Water	83	69	78	74	67	22	11	9	11	15	99	58	69	43	52
Transportation Services	57	32	37	42	36	23	10	12	11	6	57	42	41	42	39
	471	341	362	336	308	148	111	104	91	71	397	359	347	320	308
INTERNAL FOCUSED SERVICES															
Accounting Services	0	0	2	0	0	0	0	0	0	0	1	0	1	0	0
Facilities and Real Estate	40	26	25	29	20	6	7	5	15	7	21	15	14	18	19
Public Info and Creative Services	1	1	1	0	0	1	0	0	0	0	0	0	2	0	0
Fleet Services	11	14	14	11	10	4	0	4	1	4	16	9	10	8	11
Information and Technology	3	0	1	0	0	1	2	1	0	0	3	1	0	1	2
Pension, Payroll and Employee Benefits	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0
Purchasing and Materials Management	1	1	2	0	2	0	0	1	0	0	3	2	1	2	2
Revenue Services	6	11	6	10	10	0	0	2	2	4	5	1	5	2	2
	62	53	52	50	42	12	9	13	18	15	50	28	33	31	36
TOTAL	1295	1257	1346	1160	1070	316	284	286	256	229	1165	1062	1027	1014	846

* All claims reported to the WSIB except those denied by the WSIB or withdrawn/abandoned by employees