

# STAFF REPORT INFORMATION ONLY

# Toronto Police Service – 2009 Parking Enforcement Unit Tag Issuance

Date:	March 17, 2010
То:	Executive Committee, City of Toronto
From:	Alok Mukherjee, Chair, Toronto Police Services Board

# SUMMARY

The purpose of this report is to provide the City of Toronto - Executive Committee with the Toronto Police Service - Parking Enforcement Unit's 2009 annual report on tag issuance.

# FINANCIAL IMPACT

There are no financial implications in regard to the receipt of this report.

# **ISSUE BACKGROUND**

At its meeting held on February 18, 2010, the Toronto Police Services Board was in receipt of a report dated February 03, 2010 from Chief of Police William Blair regarding the 2009 annual report on parking enforcement tag issuance.

# COMMENTS

In response to a question by the Toronto Police Services Board, Chief Blair said that the 12,396 tags noted as issued under the "other" group category refers to 12,396 tags that have been issued but not yet formally processed by the City of Toronto. After each tag has been processed, it will be re-classified as issued under one of the three group categories, e.g. Parking Enforcement Unit, municipal law enforcement officers, police officers.

The Toronto Police Services Board then received the Chief's report and agreed to forward a copy to the City of Toronto - Executive Committee for information.

## CONCLUSION

A copy of Board Minute No. P42/10, in the form attached as Appendix "A", regarding this matter is provided for information.

#### CONTACT

Chief of Police William Blair Toronto Police Service Telephone No. 416-808-8000 Fax No. 416-808-8002

#### SIGNATURE

Alok Mukherjee Chair, Toronto Police Services Board

# ATTACHMENT

Appendix A – Board Minute No. P42/10

# **APPENDIX A**

#### THIS IS AN EXTRACT FROM THE MINUTES OF THE PUBLIC MEETING OF THE TORONTO POLICE SERVICES BOARD HELD ON FEBRUARY 18, 2010

# **#P42.** ANNUAL REPORT: 2009 PARKING ENFORCEMENT UNIT TAG ISSUANCE

The Board was in receipt of the following report February 03, 2010 from William Blair, Chief of Police:

Subject: ANNUAL REPORT: 2009 PARKING ENFORCEMENT UNIT TAG ISSUANCE

#### Recommendations:

It is recommended that:

- (1) the Board receive this report; and
- (2) the Board forward a copy of this report to the City of Toronto Executive Committee for its consideration.

#### Financial Implications:

There are no financial implications relating to the recommendations contained within this report.

#### Background/Purpose:

This report provides information on the Parking Enforcement Unit achievements, activities and annual parking tag issuance during the year 2009 (Appendix A refers).

#### Discussion:

The Parking Enforcement Unit analyzes historical parking tag data on an annual basis in order to forecast anticipated parking tag issuance for Parking Enforcement Officers (PEO's), Municipal Law Enforcement Officers (MLEO's) and police officers. The City of Toronto requests this information for use during the annual budget process.

#### Annual Parking Tag Issuance

Based on historical trends, the total parking tag issuance for the year 2009 was forecast to be 2,800,000 tags. Total parking tag issuance includes tags issued by PEO's, MLEO's, and police officers. The actual 2009 issuance is expected to be approximately 2,795,294 tags, which is approximately 5,000 less than the number originally forecast. One of the factors that impacted the number of tags issued was the increased requirement for Parking Enforcement Officers to

attend court for parking tag trials. The final parking tag issuance numbers will be presented by the City of Toronto, Parking Tag Operations in its 2009 Year End Report.

Group	Tags Issued
Parking Enforcement Unit	2,493,055
Municipal Law Enforcement Officers	276,734
Police Officers	13,109
Other	12,396
Total	2,795,294

The following is a breakdown of the actual parking tag issuance estimates by group:

#### Other Information

In addition to parking tag issuance, the Parking Enforcement Unit provided operational support to the Toronto Police Service in the following manner:

During the 2009 calendar year members of the Unit were responsible for towing approximately 31,377 vehicles, including 762 that were without proper registration plates and 598 that were relocated due to snow removal operations, parades and special events. PEO's recovered 1,314 stolen vehicles and of this total, 864 can be directly attributed to Project Street Sweeper. The unit also responded to 127,816 calls for service from members of the public. This figure represents an increase of 1% over the previous year. In addition, 1,202 Disabled Parking Permits were retained for investigation of possible misuse. The Training Section of the Parking Enforcement Unit provided certification training to 724 new MLEO's.

#### Conclusion:

The Parking Enforcement Unit continues to contribute positively to the achievement of the goals and priorities of the Toronto Police Service by:

- ensuring enforcement is fair and equitable to all
- providing a visible uniform presence on the streets
- ensuring positive outreach to the community through public awareness campaigns and education programs
- ensuring interoperability with other TPS units and City of Toronto departments

In 2009, the total tag issuance projection was 2.8M tags. The final total for 2009 is estimated to be approximately 2,795,294 tags. This represents a difference of approximately 5,000 tags between the projected number and the estimated number of tags issued.

Deputy Chief A.J. (Tony) Warr, Specialized Operations Command, will be in attendance to answer any questions the Board may have concerning this report.

In response to a question by the Board, Chief Blair said that the 12,396 tags noted as issued under the "other" group category refers to 12,396 tags that have been issued but not yet formally processed by the City of Toronto. After each tag has been processed, it will be reclassified as issued under one of the three group categories, e.g. Parking Enforcement Unit, municipal law enforcement officers, police officers.

The Board received the foregoing report.

### Appendix "A"

Parking Enforcement Unit	<u>YTD 2007</u>	<u>YTD 2008</u>	<u>YTD 2009</u>
Parking Tag Issuance - PEO's	2,582,164	2,593,279	2,493,055
Parking Tag Issuance – PEO's, MLEO's, PCs	2,859,434	2,880,113	2,795,294*
Processable Tag Rate PEO's	99.9%	99.9%	99.9%
Absenteeism (Short-term sick)	3.3%	2.8%	3.4%
Calls for service received	116,677	126,830	127,816
Stolen Vehicles Recovered	1,944	1,539	1,314
Stolen Autos Recovered - Street Sweeper	1,159	884	864
Stolen Autos Recovered - PEO's	785	655	450
Hours Spent on Stolen Vehicles Recovered	1,695	1,498	1,251
Stolen Plates Recovered	N/A	46	53
Hours Spent on Stolen Plates Recovered	N/A	37	47
Vehicles Scanned by Street Sweeper	N/A	N/A	2,969,165
Vehicles Towed	34,678	32,508	31,377
Assistance to TPS Units			
Unplated Vehicles Towed	1076	820	762
Directed Patrol Requests from Other Police Units	N/A	N/A	58
Arrest Assists	N/A	54	41
Assaults	N/A	58	38
Language Interpretations	143	125	94
Hours Spent on Interpretations	384	259	196
Disabled Permits Retained	869	931	1,202
Disabled Permits Cautioned	162	180	199
H.T.A Charges (Disabled Permits)	598	583	630
Special Events	48	169	98
Hours Spent On Special Events	1,112	2,903	1,514
Vehicle Relocations	N/A	1,591	598

\* Estimates, PC's and MLEO's issue manual tags and all issued tags have not yet been processed at the time of this report.