

Appendix A - First Quarter WSIB Incidents Data, by Division

Division	Lost Time Injuries*					Recurrences*					Medical Aid Injuries*				
	2006	2007	2008	2009	2010	2006	2007	2008	2009	2010	2006	2007	2008	2009	2010
CITY COUNCIL															
Ward 26 Don Valley West	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
Ward 42 Scarborough Rouge River	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
Ward 38 Scarborough Centre	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0
	0	0	0	1	0	0	0	0	0	0	0	0	0	0	2
City Clerk's	1	3	2	2	3	0	2	0	0	0	1	1	2	1	0
Legal Services	0	1	1	0	0	0	1	1	0	0	0	0	1	1	0
CITY MANAGER'S OFFICE															
Human Resources	2	1	0	2	1	1	0	1	0	1	1	1	1	3	0
	2	1	0	2	1	1	0	1	0	1	1	1	1	3	0
CITIZEN FOCUSED SERVICES A															
Children's Services	92	50	37	49	45	12	7	2	5	4	14	19	17	8	8
Deputy City Manager A Office	0	0	0	0		0	1	0	0	0	0	0	0	0	0
Court Services	3	0	0	2	2	1	0	1	0	0	2	1	2	1	1
Economic Development and Culture	1	1	1	0	0	0	0	0	0	0	2	1	0	0	1
Emergency Medical Services	104	117	96	81	90	18	16	20	14	17	74	71	81	39	55
Long Term Care Homes & Services	86	116	66	75	131	5	5	8	7	5	19	19	31	21	21
Parks, Forestry and Recreation	11	19	24	27	23	11	4	3	6	7	68	52	66	45	41
Public Health	11	12	12	12	7	3	2	3	1	4	8	12	15	5	4
Shelter, Support and Housing Administration	16	27	13	15	45	1	1	1	5	5	14	5	9	5	1
Social Development, Finance and Administration	1	0	2	0	0	0	0	0	0	0	0	0	0	0	0
Employment & Social Services	9	15	24	21	10	10	9	10	10	9	24	16	19	19	18
	334	357	275	282	353	61	45	48	48	51	225	196	240	143	150
CITIZEN FOCUSED SERVICES B															
Toronto Building	1	2	2	1	1	0	0	1	0	1	0	4	2	1	1
City Planning	2	0	0	2	0	0	0	0	1	0	2	0	2	1	0
Fire	49	39	39	32	36	14	15	10	7	10	52	51	37	47	34
Municipal Licensing and Standards	9	2	4	5	4	0	1	1	0	3	7	5	6	2	4
Policy, Planning, Finance and Administration	5	1	2	3	1	6	1	0	2	0	2	1	2	1	1
Solid Waste Management	34	29	30	27	25	7	4	13	10	18	25	42	40	30	28
Technical Services	1	4	4	1	1	0	1	2	3	2	0	4	2	6	2
Toronto Water	28	23	31	35	24	2	2	7	5	7	17	19	17	19	15
Transportation Services	9	13	13	19	11	2	4	4	3	0	20	14	19	13	10
	138	113	125	125	103	31	28	38	31	41	125	140	127	120	95
INTERNAL FOCUSED SERVICES															
Real Estate	1	0	0	0	0	0	0	0	0	0	0	1	0	1	0
Facilities Management	8	10	12	11	9	3	2	2	2	1	3	4	5	5	5
Public Info and Creative Services	1	0	0	0	0	0	0	0	0	0	0	2	0	0	0
Fleet Services	6	6	4	4	4	0	0	1	0	2	5	3	4	3	4
Information and Technology	0	0	0	0	0	2	1	0	0	1	1	0	1	2	0
Pension, Payroll and Employee Benefits	0	1	0	0	0	0	0	0	0	0	0	0	0	1	1
Purchasing and Materials Management	1	1	0	1	0	0	0	0	0	0	2	1	0	0	1
Revenue Services	5	1	4	4	3	0	2	0	2	1	0	3	1	1	2
	22	19	20	20	16	5	5	3	4	5	11	13	11	13	13
TOTAL	497	494	423	432	476	98	81	91	83	98	363	352	382	281	260

* Claims (injuries/illnesses) approved by WSIB or pending WSIB decision