

17 June 2010

To: Government Management Committee

At the Government Management meeting of 13 January 2010 and at the City Council meeting of 26-27 January 2010, I expressed concern about item GM27.12, regarding the contracting out of the night shift cleaners at Union Station. This contract was held by Impact Cleaning Services.

In the agenda for today's Government Management Committee meeting, the information item GM32.21 (Fair Wage Office - 2009 Annual Report) includes Impact Cleaning Services in the list of firms that were found to be non-compliant. The inclusion of this company on the list does not properly reveal their violations.

The Fair Wage Office found that Impact Cleaning Services has no direct employees but subcontracts the work to E&M Janitorial Services. This company also has no direct employees but treats each cleaner as an independent contractor. The Fair Wage Office discovered that the workforce cleaning Union Station consisted of undocumented Mexican labour. In addition to not being paid their full wages, it is questionable whether they received appropriate training, protection, or benefits.

I was further disturbed to learn that on 26 May 2010, the Bid Committee awarded Impact Cleaning Services a \$2.3 million contract for the night shift cleaners at Union Station, despite these flagrant violations.

I am requesting a report from the Manager, Fair Wage Office, and the City Manager to the August meeting of the Government Management Committee on the awarding of this contract to this company, despite these violations.

Sincerely,

Councillor Pam McConnell  
City Councillor, Ward 28