

Volunteer Recognition Plaques

Date:	January 5, 2010
To:	Advisory Committee on Long-Term Care Homes & Services
From:	General Manager, Long-Term Care Homes & Services
Wards:	All
Reference Number:	

SUMMARY

Formal recognition of Long-Term Care Homes and Services volunteers began in 1984 with recognition plaques, on display in each home, identifying and recognizing the service of volunteers in 5-year intervals. Each of the plaques holds 40 names.

Financial Impact

There are no financial implications to the operating budget arising from this report.

DECISION HISTORY

With the introduction of the recognition plaque program, the initial supply of plaques and name plates were purchased by the division with the understanding that the individual homes would assume responsibility in future for purchasing additional name plate boards/signs as required.

ISSUE BACKGROUND

Volunteers deserve to be recognized for their service. Within the division, a Volunteer Recognition policy sets out elements of a plan that includes, but is not limited to, the formal annual home recognition event, presentation of a lapel pin upon completion of one year of voluntary service, the annual Excellence in Volunteering Awards, and certificates for competition of 100 and 1,000 hours of service.

In addition, volunteer names are printed and posted on years of service plaques – 5 years, 10 years, 15 years, 20 years and soon 25 years. Names move from board to board as reflected by the volunteer's tenure.

With the ever expanding volunteer program and long-serving volunteer corps, there has been a need for additional boards on which to post the names. Within the past six months, five homes have made arrangements to purchase additional plaques.

COMMENTS

A recent review of the existing volunteer recognition plaques indicates over 1,300 names are on display in the homes:

Homes	5 years	10 years	15 years	20 years	Total
Bendale Acres	148	45	22	32	247
Carefree Lodge	39	5	6	-	50
Castlevue Wychwood Towers	131	41	30	10	212
Cummer Lodge	90	43	10	37	180
Fudger House	28	12	13	14	67
Kipling Acres	102	70	25	37	234
Lakeshore Lodge	47	16	14	-	77
Seven Oaks	42	19	3	4	68
True Davidson Acres	40	28	19	55	142
Wesburn Manor	66	2	-	-	68
Total	733	281	142	289	1,345

As volunteer contribution within Long-Term Care Homes and Services continues and recognition of this valuable service is maintained, additional plaques matching the existing panels will be required. In future, operating funds will be used to purchase these plaques. For those homes that have already purchased plaques with donation account funds, the division will replenish the homes' donation accounts. Funds will be transferred from the division's General Donations Account based on the various Home Advisory Committee approvals. The Volunteer Recognition policy will be revised to provide clarity that all volunteer recognition program costs are to be part of the operating budget.

CONTACT

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SIGNATURE

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