
City Council

Motion without Notice

MM49.14	ACTION			Ward: All
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Re-open the Multi-Residential Billing System and Rates for Bulk Collection Customers in the Recommended 2010 Solid Waste Rates - by Councillor De Baeremaeker, seconded by Councillor Giambrone

- * Notice of this Motion has not been given. A two-thirds vote is required to waive notice.*
- * This Motion is subject to a re-opening of Item EX36.26. A two-thirds vote is required to re-open that Item.*
- *This Motion has been deemed urgent.*

Recommendations

Councillor De Baeremaeker, seconded by Councillor Giambrone recommends that:

1. City Council direct the General Manager of Solid Waste Management Services to report back to the June 15, 2010 Public Works and Infrastructure Committee meeting with a proposed new Phase Two multi-residential billing system and rates for bulk collection customers.

Summary

Under the current multi-residential billing system, bulk collection customers receive a monthly bill and rebate based on a formula that includes:

- number of units within the building;
- bin equivalent waste volume categories; and
- number of lifts.

Based on a staff review of the multi-residential billing system and rates, it should be replaced by a revenue-neutral, per cubic yard based rate for the following reasons:

- The bin equivalent categories do not allow for the immediate reward of multi-residential bulk collection customers for their diversion efforts. While the City's customers may be making significant diversion improvements, it may not be sufficient to see a difference on their bill;
- The complexity of the current billing model makes it challenging for customers to understand their bills. This has led to significant confusion and complex recalculations when lift quantities are being adjusted, even when they are in the favour of the customer; and

- The existing calculation does not allow customers to compare the City's rates to private sector collection rates, which is having a negative impact on their decision to participate in the City Collection program.

This Motion will allow staff to propose a revised billing system and rates that will enable multi-residential bulk collection customers to realize immediate benefits for their diversion efforts.

REQUIRES RE-OPENING:

Executive Committee Item EX36.26 (Council Decision: November 30, 2009) as it relates to the "Recommended 2010 Solid Waste Rates".

(Submitted to Council on May 11 and 12, 2010 as MM49.14)