



City Budget  
2012

## Accountability Offices Capital Budget Program Summary

The City of Toronto's budget is presented by program and service, in Analyst Note format. The City's Capital Budget funds major infrastructure.

# Budget Overview

Budget Committee  
(December 2, 5 and 6, 2011)

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**Accountability Officers  
(Auditor General, Integrity Commissioner  
Lobbyist Registrar and Ombudsman)**

**2012 – 2021 Capital Plan**

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## **PART I: CAPITAL PROGRAM**

### **Executive Summary**

- The Accountability Officers for the City of Toronto are:
  - The Office of the Auditor General
  - The Office of the Integrity Commissioner
  - The Office of the Lobbyist Registrar and
  - The Office of the Ombudsman
- The Accountability Officers are independent from the City's Administration and are officers of City Council.
- The Accountability Officers' 2012 – 2021 Capital Budget & Plan reflects the capital budget requirements for Office of the Lobbyist Registrar and Office of the Ombudsman. There are no capital budget requirements for the Office of the Integrity Commissioner or the Office of the Auditor General.
- The Accountability Officers' 2012 – 2021 Capital Budget & Plan has been consolidated into one Budget for purposes of inclusion in the corporate Capital Budget Summary for the City of Toronto. Each Accountability Officer is accountable for its own budget separate from one another and pursuant to their legal mandates.
- This Note presents the requests of the two (2) Accountability Officers' 2012 – 2021 Capital Budget & Plan and acts as a reference document to accompany the 2012 – 2021 Capital Budget & Plan reports that are being submitted by the Accountability Officers directly to Budget Committee.
- The Accountability Officers' 10-Year Capital Plan provides for the tools, systems and resources required to support strategic priorities and the delivery of core services to build public trust and confidence in city government. The funding requests incorporate the Accountability Officers' State of Good Repair (SOGR) capital requirements.
- The Accountability Officers' capital budget requirements prior to 2011 were part of City Clerk's Office's approved capital budget.
- The 10-Year Capital Plan totals \$3.200 million:
  - **Office of the Lobbyist Registrar** requires debt funding of \$2.000 million over the 10-year period for State of Good Repair of its on-line Lobbyist Registry System.
  - **Office of the Ombudsman** requires debt funding of \$1.200 million over the 10-year period to maintain State of Good Repair of its Case Management System.
- The 10-Year Capital Plan of \$3.200 million is fully allocated for State of Repair Projects:

**Accountability Officers**  
**(Auditor General, Integrity Commissioner**  
**Lobbyist Registrar and Ombudsman)**

**2012 – 2021 Capital Plan**

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- *Office of the Lobbyist Registrar* will allocate 100% or \$2.000 million for State of Good Repair Project.
- *Office of the Ombudsman* will allocate 100% or \$1.200 million for State of Good Repair Project.
- There will be no operating impact arising from the 10-Year Capital Plan.
- The Accountability Officers do not have SOGR backlog requirements.

## **10-Year Capital Plan Overview**

### *Office of the Lobbyist Registrar*

- The main objective of the 10-Year Capital Plan is to provide the funding for the systems and the tools to support Office of the Lobbyist Registrar's mandate.
- The 10-Year Capital Plan totals \$2.000 million, is fully funded by debt and is within the debt target.
- The 10-Year Capital Plan of \$2.000 million is 100% allocated to State of Good Repair Project.
- There is no SOGR backlog.
- The 10-Year Capital Plan will not increase future year Operating Budgets.

### *Office of the Ombudsman*

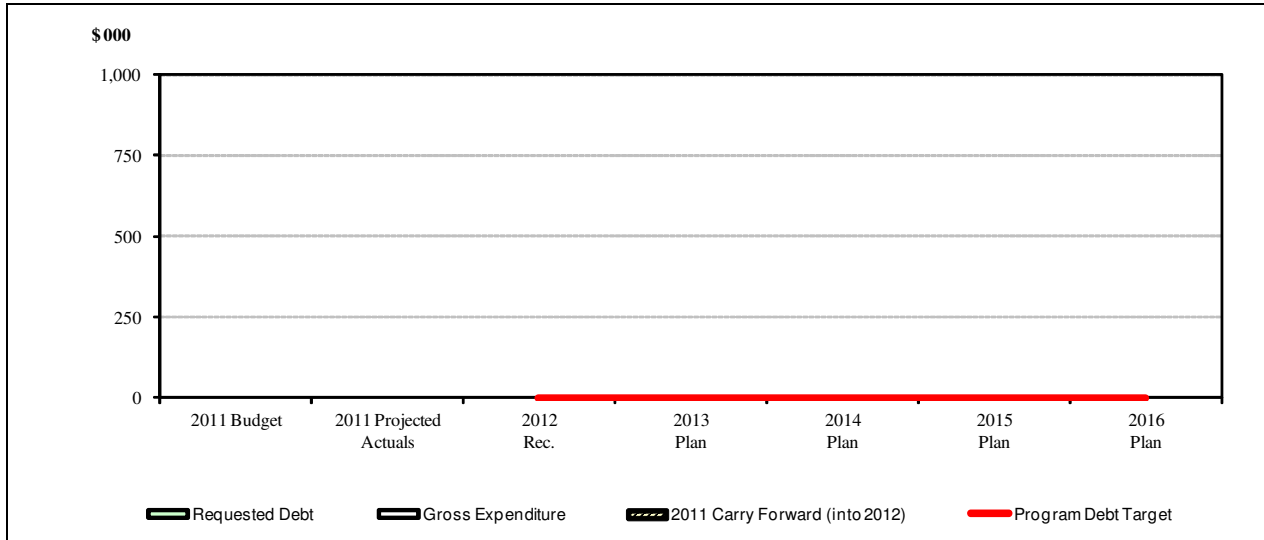
- The main objective of the 10-Year Capital Plan is to provide the funding for the systems and the tools to support the Office of the Ombudsman's mandate.
- The 10-Year Capital Plan totals \$1.200 million, is to upgrade the Case Management System in order to maintain its State of Good Repair condition.
- The 10-Year Capital Plan is fully funded by debt and within the debt target.
- The 10-Year Capital Plan is 100% allocated for State of Good Repair Project.
- There is no SOGR backlog.
- The 10-Year Capital Plan will have no impact on future year Operating Budgets.

**Accountability Officers**  
**(Auditor General, Integrity Commissioner**  
**Lobbyist Registrar and Ombudsman)**

**2012 – 2021 Capital Plan**

**10-Year Capital Plan**  
**2012 Budget, 2013 - 2016 Plan**

*Office of the Lobbyist Registrar*

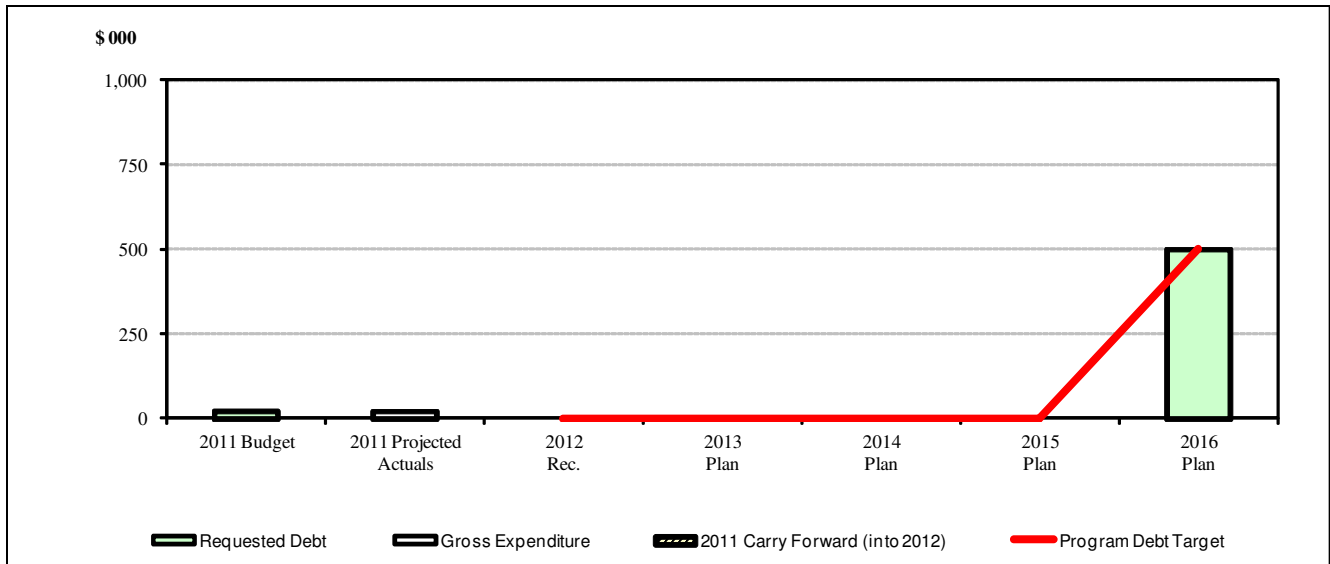


	2012 Requested Budget and 2013-2016 Plan								5-Year Total Percent
	2011		2012	2013	2014	2015	2016	2012-2016	
	Budget	Projected Actual							
<b>Gross Expenditures:</b>									
2011 Capital Budget & Approved FY Commitments	0	0						0	0%
Recommended Changes to Approved FY Commitments								0	0%
2012 New/Change in Scope and Future Year Commitments								0	0%
2013- 2016 Capital Plan Estimates								0	0%
1-Year Carry Forward to 2012									
<b>Total Gross Annual Expenditures &amp; Plan</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0%</b>
<b>Program Debt Target</b>	<b>0</b>		<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	
<b>Financing:</b>									
<b>Requested Debt</b>	<b>0</b>							<b>0</b>	<b>0%</b>
Reserves/Reserve Funds								0	0%
Development Charges								0	0%
ISF								0	0%
Provincial/Federal								0	0%
Debt Recoverable								0	0%
Other Revenue								0	0%
<b>Total Financing</b>	<b>0</b>		<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0%</b>
<b>By Category:</b>									
Health & Safety								0	0%
Legislated								0	0%
SOGR	0							0	0%
Service Improvement								0	0%
Growth Related								0	0%
<b>Total By Category</b>	<b>0</b>		<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0%</b>
Yearly SOGR Backlog Estimate (not addressed by current plan)								0	
Accumulated Backlog Estimate (end of year)								0	
Operating Impact on Program Costs									
New Positions									

**Accountability Officers**  
**(Auditor General, Integrity Commissioner**  
**Lobbyist Registrar and Ombudsman)**

**2012 – 2021 Capital Plan**

*Office of the Ombudsman*



	2012 Requested Budget and 2013-2016 Plan								
	2011		2012	2013	2014	2015	2016	2012-2016	5-Year Total Percent
	Budget	Projected Actual							
<b>Gross Expenditures:</b>									
2011 Capital Budget & Approved FY Commitments *	20	20						0	0%
Recommended Changes to Approved FY Commitments								0	0%
2012 New/Change in Scope and Future Year Commitments								0	0%
2013- 2016 Capital Plan Estimates							500	500	100%
1-Year Carry Forward to 2012		0							
<b>Total Gross Annual Expenditures &amp; Plan</b>	<b>20</b>	<b>20</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>500</b>	<b>500</b>	<b>100%</b>
<b>Program Debt Target</b>	<b>20</b>		<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>500</b>	<b>500</b>	
<b>Financing:</b>									
<b>Requested Debt</b>	<b>20</b>						<b>500</b>	<b>500</b>	<b>100%</b>
Reserves/Reserve Funds								0	0%
Development Charges								0	0%
ISF								0	0%
Provincial/Federal								0	0%
Debt Recoverable								0	0%
Other Revenue								0	0%
<b>Total Financing</b>	<b>20</b>		<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>500</b>	<b>500</b>	<b>100%</b>
<b>By Category:</b>									
Health & Safety								0	0%
Legislated								0	0%
SOGR	20						500	500	100%
Service Improvement								0	0%
Growth Related								0	0%
<b>Total By Category</b>	<b>20</b>		<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>500</b>	<b>500</b>	<b>100%</b>
Yearly SOGR Backlog Estimate (not addressed by current plan)								0	
Accumulated Backlog Estimate (end of year)								0	
Operating Impact on Program Costs								0	
New Positions									

\* in City Clerk's Office Capital Budget

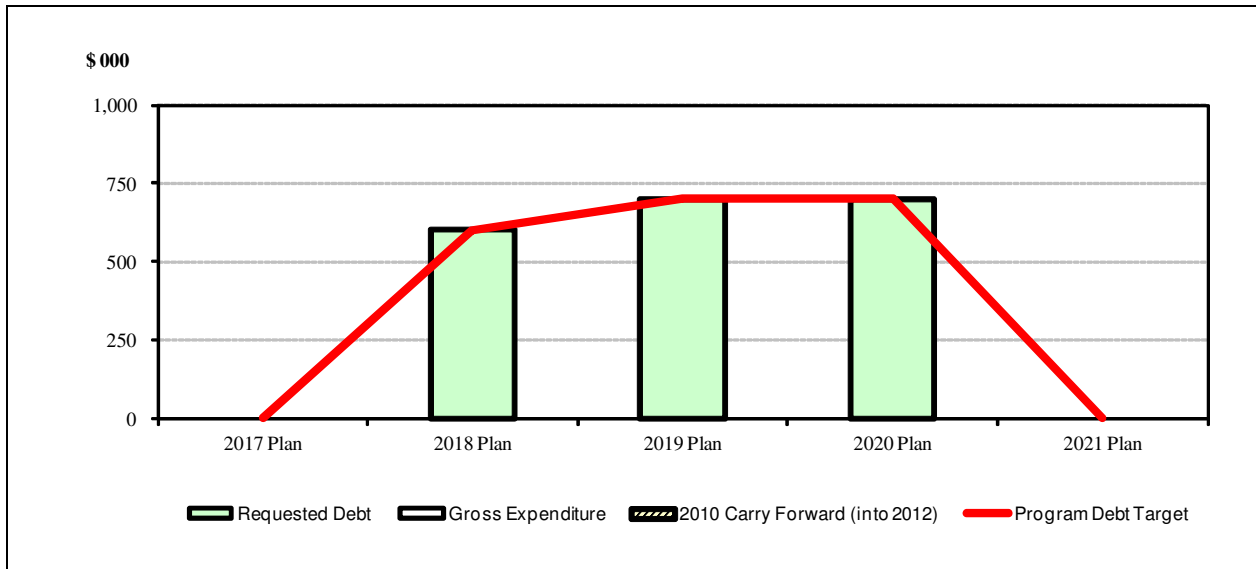


**Accountability Officers  
(Auditor General, Integrity Commissioner  
Lobbyist Registrar and Ombudsman)**

**2012 – 2021 Capital Plan**

**10-Year Capital Plan  
2017 - 2021 Plan**

*Office of the Lobbyist Registrar*

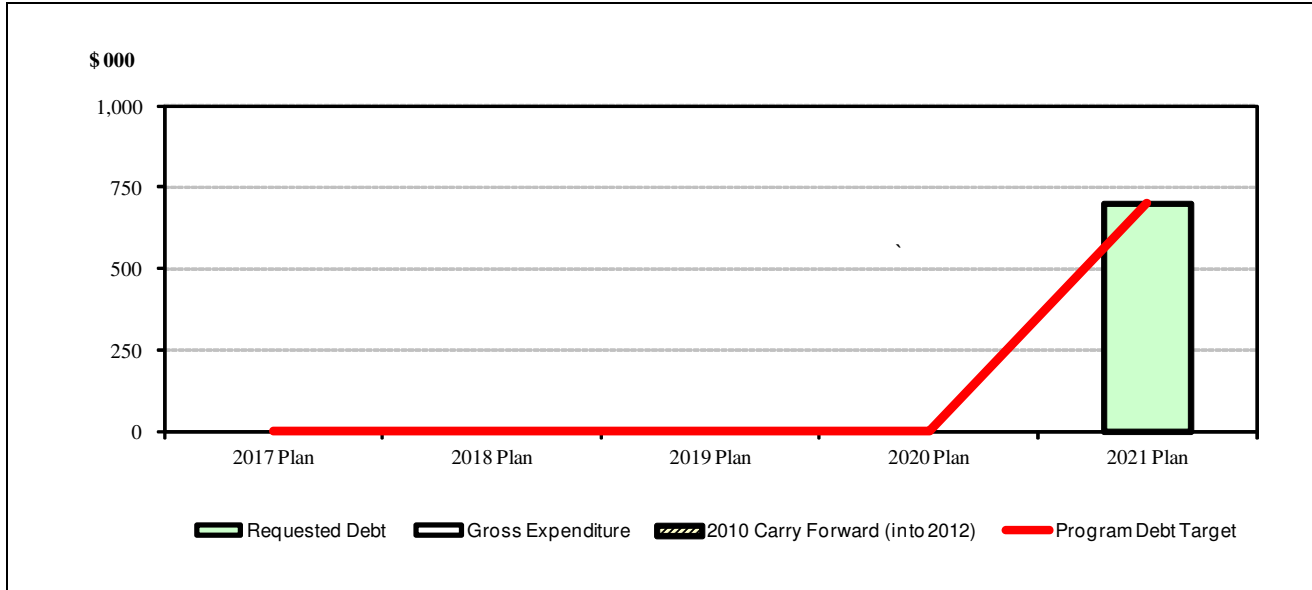


	2017 - 2021 Capital Plan						10-Year Total Percent
	2017	2018	2019	2020	2021	2012-2021	
<b>Gross Expenditures:</b>							
2011 Capital Budget & Approved FY Commitments						0	0%
Recommended Changes to Approved FY Commitments						0	0%
2012 New/Change in Scope and Future Year Commitments						0	0%
2017 - 2021 Capital Plan Estimates		600	700	700		2,000	100%
<b>Total Gross Annual Expenditures &amp; Plan</b>	<b>0</b>	<b>600</b>	<b>700</b>	<b>700</b>	<b>0</b>	<b>2,000</b>	<b>100%</b>
<b>Program Debt Target</b>	<b>0</b>	<b>600</b>	<b>700</b>	<b>700</b>	<b>0</b>	<b>2,000</b>	
<b>Financing:</b>							
<b>Requested Debt</b>	0	600	700	700	0	2,000	100%
Reserves/Reserve Funds						0	0%
Development Charges						0	0%
ISF						0	0%
Provincial/Federal						0	0%
Recoverable Debt						0	0%
Other Revenue						0	0%
<b>Total Financing</b>	<b>0</b>	<b>600</b>	<b>700</b>	<b>700</b>	<b>0</b>	<b>2,000</b>	<b>100%</b>
<b>By Category:</b>							
Health & Safety						0	0%
Legislated						0	0%
SOGR	0	600	700	700	0	2,000	100%
Service Improvement						0	0%
Growth Related						0	0%
<b>Total By Category</b>	<b>0</b>	<b>600</b>	<b>700</b>	<b>700</b>	<b>0</b>	<b>2,000</b>	<b>100%</b>
Yearly SOGR Backlog Estimate (not addressed by current plan)						0	
Accumulated Backlog Estimate (end of year)						0	
Operating Impact on Program Costs						0	
New Positions							

**Accountability Officers**  
**(Auditor General, Integrity Commissioner**  
**Lobbyist Registrar and Ombudsman)**

**2012 – 2021 Capital Plan**

*Office of the Ombudsman*



	2017 - 2021 Capital Plan						10-Year Total Percent
	2017	2018	2019	2020	2021	2012-2021	
<b>Gross Expenditures:</b>							
2011 Capital Budget & Approved FY Commitments *						0	0%
Recommended Changes to Approved FY Commitments						0	0%
2012 New/Change in Scope and Future Year Commitments						0	0%
2017 - 2021 Capital Plan Estimates					700	1,200	100%
<b>Total Gross Annual Expenditures &amp; Plan</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>700</b>	<b>1,200</b>	<b>100%</b>
<b>Program Debt Target</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>700</b>	<b>1,200</b>	
<b>Financing:</b>							
<b>Requested Debt</b>	0	0	0	0	700	1,200	100%
Reserves/Reserve Funds						0	0%
Development Charges						0	0%
ISF						0	0%
Provincial/Federal						0	0%
Recoverable Debt						0	0%
Other Revenue						0	0%
<b>Total Financing</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>700</b>	<b>1,200</b>	<b>100%</b>
<b>By Category:</b>							
Health & Safety						0	0%
Legislated						0	0%
SOGR	0	0	0	0	700	1,200	100%
Service Improvement						0	0%
Growth Related						0	0%
<b>Total By Category</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>700</b>	<b>1,200</b>	<b>100%</b>
Yearly SOGR Backlog Estimate (not addressed by current plan)						0	
Accumulated Backlog Estimate (end of year)						0	
Operating Impact on Program Costs						0	
New Positions							

**Accountability Officers**  
**(Auditor General, Integrity Commissioner**  
**Lobbyist Registrar and Ombudsman)**

**2012 – 2021 Capital Plan**

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**10-Year Capital Plan Details**

*Office of the Lobbyist Registrar*

**Capital Project Highlights**

- Lobbyist Registry SOGR

It is anticipated by 2018, the technology that was used to create Lobbyist Registry system will be out of date and needs to be replaced or updated. This project will have a projected cost of \$2.000 million and will start in 2018 with target completion by 2020.

(In \$Thousands)	2012 Req. Budget	2013 Plan	2014 Plan	2015 Plan	2016 Plan	2017 Plan	2018 Plan	2019 Plan	2020 Plan	2021 Plan	2012 - 2021 Total
<b>IT Projects</b>											
Lobbyist Registry SOGR							600	700	700		2,000
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>600</b>	<b>700</b>	<b>700</b>	<b>0</b>	<b>2,000</b>

**Project Financing**

The 10-Year Capital Plan of \$2.000 million is fully funded by debt.

**State of Good Repair (SOGR) Backlog**

There is no State of Good Repair Backlog.

**2012 Capital Budget versus Debt Target**

There is no Capital Budget requirement for 2012.

**2012 Capital Budget by Project Category**

Not Applicable.

**Accountability Officers  
(Auditor General, Integrity Commissioner  
Lobbyist Registrar and Ombudsman)**

**2012 – 2021 Capital Plan**

*Office of the Ombudsman*

**Capital Project Highlights**

- Case Management System for Ombudsman

The existing Case Management System will need to be replaced or updated with the latest technology. This project will have a project cost of \$0.500 million and will start in 2016.

(In \$Thousands)	2012 Req. Budget	2013 Plan	2014 Plan	2015 Plan	2016 Plan	2017 Plan	2018 Plan	2019 Plan	2020 Plan	2021 Plan	2012 - 2021 Total
<b>IT Projects</b>											
Case Management System for Ombudsman					500						500
Case Management System SOGR										700	700
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>500</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>700</b>	<b>1,200</b>

- Case Management System SOGR

The Case Management System will need to be refreshed with the latest technology. This project will have a project cost of \$0.700 million and will start in 2021.

**Project Financing**

The 10-Year Capital Plan of \$1.200 million is fully funded by debt.

**State of Good Repair (SOGR) Backlog**

There is no State of Good Repair Backlog.

**2012 Capital Budget versus Debt Target**

There is no Capital Budget requirement for 2012.

**2012 Capital Budget by Project Category**

Not Applicable.

**10-Year Capital Plan**  
**Incremental Operating Impact Summary**

*Office of the Lobbyist Registrar*

The 10-Year Capital Plan will have no impacts on future year Operating Budgets.

The Office of the Lobbyist Registrar's capital projects will be developed by City Clerk's Office – Council & Support Services so temporary capital staffing positions required for this project will be reflected in the City Clerk's Office staff complement.

*Office of the Ombudsman*

The 10-Year Capital Plan will have no impacts on future year Operating Budgets.

The Office of the Ombudsman's capital projects will be developed by the City Clerk's Office – Council & Support Services so temporary capital staffing positions required for these projects will be reflected in the City Clerk's Office staff complement.

**PART II: ISSUES FOR DISCUSSION**

**10-Year Capital Plan (2012-2021) Issues**

*Office of the Lobbyist Registrar*

Not Applicable.

*Office of the Ombudsman*

Not Applicable.

**Appendix 1**  
**2011 Capital Variance Review**

**Accountability Officers  
(Auditor General, Integrity Commissioner  
Lobbyist Registrar and Ombudsman)**

**2012 – 2021 Capital Plan**

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*Office of the Lobbyist Registrar*

The Office of the Lobbyist Registrar does not have Approved Capital Budget in 2011.

*Office of the Ombudsman*

<b>2011 Budget to Actuals Comparison - Total Gross Expenditures (\$000s)</b>					
<b>2011 Approved</b>	<b>Actuals as of September 30th (3rd Qtr Variance)</b>		<b>Projected Actuals at Year End</b>		<b>Balance</b>
<b>\$</b>	<b>\$</b>	<b>% Spent</b>	<b>\$</b>	<b>% Spent</b>	<b>\$ Unspent</b>
20	20	100.0%	20	100.0%	0

**Comments/Issues:**

The Office of the Ombudsman's 2011 Approved Capital Budget of \$0.020 million is part of City Clerk's Office's 2011 Approved Capital Budget. As of September 30, 2011, the project is fully spent and recommended for closure.



**Appendix 2**  
**2012 Capital Budget**  
**2013 to 2021 Capital Plan -**  
**Project Cost and Cashflows**

**Accountability Officers  
(Auditor General, Integrity Commissioner  
Lobbyist Registrar and Ombudsman)**

**2012 – 2021 Capital Plan**

**2012 Capital Budget, 2013 to 2021 Capital Plan – Project Cost and Cash Flows (in \$000s)**

*Office of the Lobbyist Registrar*

	2010 & Prior Year Carry Forwards	2012 Previously Approved Cash Flow Commitments	2012 New Cash Flow Req	2012 Total Cash Flow Req	2011 Carry Forwards	Total 2012 Cash Flow (Incl 2011 CFwd)	2013	2014	2015	2016	2017	2018	2019	2020	2021	Total Project Cost
<b>Expenditures</b>																
<i>New Projects</i>																
Lobbyist Registry SOGR				0		0						600	700	700		2,000
<b>Total Expenditure</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>600</b>	<b>700</b>	<b>700</b>	<b>0</b>	<b>2,000</b>
<b>Financing</b>																
Debt				0		0						600	700	700	0	2,000
Recoverable Debt				0		0										0
Other				0		0										0
Reserves/Res Funds				0		0										0
Development Charges				0		0										0
Provincial/Federal				0		0										0
<b>Total Financing</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>600</b>	<b>700</b>	<b>700</b>	<b>0</b>	<b>2,000</b>
<b>Debt Target</b>			<b>0</b>	<b>0</b>		<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>600</b>	<b>700</b>	<b>700</b>	<b>0</b>	<b>2,000</b>
<b>Over (Under) Debt Target</b>			<b>0</b>	<b>0</b>		<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

**2012 – 2021 Capital Plan**

**2012 Capital Budget, 2013 to 2021 Capital Plan – Project Cost and Cash Flows (in \$000s)**

*Office of the Ombudsman*

	2010 & Prior Year Carry Forwards	2012 Previously Approved Cash Flow Commitments	2012 New Cash Flow Req	2012 Total Cash Flow Req	2011 Carry Forwards	Total 2012 Cash Flow (Incl 2011 CFwd)	2013	2014	2015	2016	2017	2018	2019	2020	2021	Total Project Cost
<b>Expenditures</b>																
<i>New Projects</i>																
Case Management System for Ombudsman										500						500
Case Management System SOGR				0		0									700	700
<b>Total Expenditure</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>500</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>700</b>	<b>1,200</b>
<b>Financing</b>																
Debt				0		0				500					700	1,200
Recoverable Debt				0		0										0
Other				0		0										0
Reserves/Res Funds				0		0										0
Development Charges				0		0										0
Provincial/Federal				0		0										0
<b>Total Financing</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>500</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>700</b>	<b>1,200</b>
<b>Debt Target</b>			<b>0</b>	<b>0</b>		<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>500</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>700</b>	<b>1,200</b>
<b>Over (Under) Debt Target</b>			<b>0</b>	<b>0</b>		<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>



## LOBBYIST REGISTRAR'S REPORT ACTION REQUIRED

### Office of the Lobbyist Registrar – 2012-2021 Capital Plan

<b>Date:</b>	November 23, 2011
<b>To:</b>	Budget Committee
<b>From:</b>	Linda L. Gehrke, Lobbyist Registrar
<b>Wards:</b>	All
<b>Reference Number:</b>	

#### **SUMMARY**

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This report seeks Budget Committee approval of the Office of Lobbyist Registrar's 2012-2021 Capital Budget and Plan. The plan includes a requirement of \$2.000 million over the 10-year period for state of good repair maintenance of the on-line lobbyist registry system.

#### **RECOMMENDATIONS**

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**The Lobbyist Registrar recommends that:**

1. Budget Committee approve the 2012-2021 Capital Budget and Plan for the Office of the Lobbyist Registrar at \$2.000 million as submitted.

#### **Financial Impact**

Approval of the Office of the Lobbyist Registrar's budget request will result in the inclusion of \$2.000 million in the City of Toronto's 2012-2021 10-year Capital Plan, fully funded from debt.

#### **DECISION HISTORY**

City Council, at its meeting on February 23 and 24, 2011, approved the 2011-2020 Capital Budget and Plan for the Accountability Officers, which included \$2.0 million for the Office of the Lobbyist Registrar for the years 2018-2020.

The 2012-2021 Capital Budget and Plan for the Office of the Registrar reflects the same request.

## **COMMENTS**

The attached budget request overview provides the details on the Office of the Lobbyist Registrar's 2012-2021 Capital Budget and Plan.

The main objective of the 10-Year Capital Plan is to provide the funding for the systems and the tools to support the Office of the Lobbyist Registrar's mandate.

The 2012-2021 Capital Plan includes state of good repair maintenance of the lobbyist registration system. It is anticipated that by 2018, the technology that was used to create the lobbyist registration system will be out of date and will need to be replaced. This project will have a project cost of \$2.000 million and will start in 2018, with target completion by 2020. The 10-Year Capital Plan is fully funded by debt and within the debt target.

## **CONTACT**

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Lobbyist Registrar  
City of Toronto  
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416-338-5865

## **SIGNATURE**

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Linda L. Gehrke, Lobbyist Registrar

## **ATTACHMENTS**

Appendix A – 2012-2021 Capital Plan – Accountability Officers Budget Request Overview



## OMBUDSMAN REPORT ACTION REQUIRED

### Office of the Ombudsman – 2012-2021 Capital Plan

<b>Date:</b>	November 24, 2011
<b>To:</b>	Budget Committee
<b>From:</b>	Fiona Crean, Ombudsman
<b>Wards:</b>	All
<b>Reference Number:</b>	

### SUMMARY

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This report seeks Budget Committee approval of the Office of the Ombudsman's 2012- 2021 Capital Budget and Plan. The plan includes a requirement of \$1.200 million over the 10-year period for state of good repair maintenance of the computerized case management system.

### RECOMMENDATIONS

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**The Ombudsman recommends that:**

1. Budget Committee approve the 2012-2021 Capital Budget and Plan for the Office of the Ombudsman at \$1.200 million as submitted.

### Financial Impact

Approval of the Office of the Ombudsman's budget request will result in the inclusion of \$1.200 million in the City of Toronto's 2012-2021 ten year Capital Plan, fully funded from debt.

### DECISION HISTORY

City Council, at its meeting on February 23 and 24, 2011, approved the 2011-2020 Capital Budget and Plan for the Accountability Officers, which included \$0.500 million for the Office of the Ombudsman for the year 2016.

The 2012-2021 Capital Budget and Plan for the Office of the Ombudsman reflects a \$0.700 million request for 2021.

## **COMMENTS**

The attached budget request overview provides the details.

The 2012-2021 Capital Plan is to upgrade the Case Management System in order to maintain its state of good repair.

## **CONTACT**

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City of Toronto  
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416-392-7061

## **SIGNATURE**

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Fiona Crean, Ombudsman

## **ATTACHMENTS**

Accountability Officers: 2012-2021 Capital Budget & Plan – Budget Overview