



## STAFF REPORT ACTION REQUIRED

### New Provincial Funding for Long-Term Care Homes & Services – Behavioural Supports Ontario

<b>Date:</b>	April 11, 2012
<b>To:</b>	Budget Committee
<b>From:</b>	Reg Paul, General Manager, Long-Term Care Homes & Services
<b>Wards:</b>	All
<b>Reference Number:</b>	

#### SUMMARY

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The purpose of this report is to seek City Council's approval to amend the 2012 Long-Term Care Homes & Services Approved Operating Budget and accept additional base budget funds for the Behavioural Supports Ontario (BSO) partnership.

BSO was created to enhance services in local communities, including those residents in long-term care homes who have behaviours associated with complex and challenging mental health, dementia or other neurological conditions.

The City's ten long-term care homes operate within the boundaries of five (5) Local Health Integration Networks (LHINs) and have been approved to receive 100% base budget funding for the BSO project.

Funds will be applied to enhance education, training and existing staff levels, managed by an increase in part-time hours of care, for residents with responsive behaviours.

#### RECOMMENDATIONS

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**The General Manager, Long-Term Care Homes and Services recommends that:**

1. City Council approve an increase to the 2012 Long-Term Care Homes & Services Operating Budget in the amount of \$1,723,217, \$0 net, funded by the LHINs.
2. The appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

## **Financial Impact**

LHINs announced funding for BSO after the Division's 2012 Operating Budget was submitted and approved by City Council. With notification that these funds have been allocated to the City, an adjustment to the Division's 2012 Operating Budget is required.

The total increase in gross expenditures and revenues in 2012 is \$1,723,217 (annualized \$1,882,146), fully funded by the LHINs. There will be no net impact to the City.

The Deputy City Manager and Chief Financial Officer has reviewed this report and agrees with the financial impact information.

## **DECISION HISTORY**

City Council on January 17, 2012, adopted the 2012 Capital and Operating Budget for Long-Term Care Homes and Services (clauses 30 – 33)

<http://app.toronto.ca/tmmis/viewAgendaItemHistory.do?item=2012.EX14.1>

## **ISSUE BACKGROUND**

A recent study estimated that 45% of residents in long-term care in Canada "exhibited one or more behavioural symptoms, which included verbal or physical abuse, social inappropriateness, and resistance to care and wandering." Often such behaviour can present a risk to residents, staff, visitors and others as well as interfere with the efficient provision of care. (Source: Canadian Institute for Health Information)

The Ministry of Health and Long-Term Care (MOHLTC) and the LHINs are implementing a \$40 million Behavioural Supports Ontario program which is expected to contribute to improved care for residents with behavioural issues. The funds must be used to increase the number of Full Time Equivalent (FTE) positions as prescribed by the LHINs and cannot be reallocated to other initiatives or diverted. For Toronto's homes this equates to 100% LHIN funded 16.5 FTEs managed through part-time hours as follows: 1.0 FTE Registered Nurse, 6.0 FTE Registered Practical Nurse, 9.0 FTE Practical Care Aide, and 0.5 FTE Counsellor. In addition, operating dollars for supplies and Occupational Therapists (purchased service) was included in the BSO funding.

The goal of BSO is to ensure these individuals are treated with dignity and respect in an environment that supports safety for all and is based on high quality and evidence-based care and practice. The provision of these services in long-term care homes must comply with the requirements under the *Long-Term Care Homes Act, 2007* relating to, amongst others, plan of care and responsive behaviours.

## **COMMENTS**

Toronto Long-Term Care Homes & Services are recognized leaders in behavioural support and the division has a long history of demonstrated knowledge of dementia, delirium, and mental health issues in the delivery of care. These leading practices, recognized by the MOHLTC, LHINs, Accreditation Canada and Ontario Association of Non-Profit Homes and Services for Seniors (OAHNSS) promote individualized,

compassionate care and comforting support; promote healthy aging and enhanced quality of life.

Employees at each of the Toronto Homes have taken training and education for the management of responsive and challenging behaviours. Divisional staff and medical professionals are knowledgeable in the most prevalent types and related causes of behavioural issues, understand disease processes, stages and progression, diagnostic and assessment process, cognitive or neurological symptoms, treatment interventions, appropriate communication to address resident needs, strategies to promote optimal quality of life and experience of the behaviour(s) from the perspective of the resident, family members and other partners in care.

There are many complex care needs related to demented or cognitive impairment and some residents can exhibit aggressive behaviour. Funding for additional staff hours allows the division to provide support to residents with behaviours, enhance specialized nursing care, assess and treat residents unable to be placed from hospitals in any other long-term care home related to management of their behaviours, and continue its expertise and model for managing and transitioning residents with responsive behaviours. This innovative care includes consistent staff to resident assignments, regular team rounds, enhanced communication and a strong respect for the role each plays in developing care plans for the effective and supportive management of behaviours.

## **CONTACT**

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## **SIGNATURE**

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Reg Paul, General Manager  
Long-Term Care Homes and Services