

**Appendix A - First Quarter WSIB Incidents Data, by Division**

Division	Lost Time Injuries*					Recurrences*					Medical Aid Injuries*				
	2008	2009	2010	2011	2012	2008	2009	2010	2011	2012	2008	2009	2010	2011	2012
<b>CITY COUNCIL</b>															
Ward 26 Don Valley West	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0
Ward 39 Scarborough Agincourt	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0
Ward 42 Scarborough Rouge River	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0
Ward 38 Scarborough Centre	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0
	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>0</b>
City Clerk's	2	2	3	1	0	0	0	0	0	0	2	1	0	1	0
Legal Services	1	0	0	0	0	1	0	0	0	0	1	1	0	0	0
<b>CITY MANAGER'S OFFICE</b>															
Human Resources	0	2	0	1	0	1	0	1	0	0	1	3	0	0	0
	<b>0</b>	<b>2</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>CITIZEN FOCUSED SERVICES A</b>															
311 Call Centre	0	0	0	7	1	0	0	0	1	1	0	0	0	1	1
Children's Services	37	49	42	22	39	2	4	5	1	2	17	8	8	11	2
Deputy City Manager A Office	0	0		0	0	0	0	0	0	0	0	0	1	0	0
Court Services	0	2	1	1	1	1	0	0	1	1	2	1	1	1	1
Economic Development and Culture	1	0	1	3	1	0	0	0	0	0	0	0	0	1	1
Emergency Medical Services	96	81	76	74	67	20	14	16	3	5	81	39	54	63	48
Long Term Care Homes & Services	63	72	130	42	39	8	6	4	3	5	32	21	22	7	12
Parks, Forestry and Recreation	24	28	22	30	30	3	6	7	4	0	66	46	42	37	40
Public Health	12	12	5	17	7	3	1	3	3	3	15	5	5	9	3
Shelter, Support and Housing Administration	13	15	44	32	5	1	5	4	3	1	9	5	1	7	4
Social Development, Finance and Administration	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Employment & Social Services	24	21	6	6	14	10	11	7	7	8	19	19	14	16	13
	<b>272</b>	<b>280</b>	<b>327</b>	<b>234</b>	<b>204</b>	<b>48</b>	<b>47</b>	<b>46</b>	<b>26</b>	<b>26</b>	<b>241</b>	<b>144</b>	<b>148</b>	<b>153</b>	<b>125</b>
<b>CITIZEN FOCUSED SERVICES B</b>															
Deputy City Manager B Office	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0
Toronto Building	2	1	0	1	1	1	0	1	0	0	2	1	1	0	1
City Planning	0	2	0	1	0	0	1	0	0	0	2	1	0	0	0
Fire	39	32	32	30	29	10	7	12	8	10	37	47	24	31	21
Municipal Licensing and Standards	4	5	4	11	4	1	0	3	0	7	6	2	4	3	6
Policy, Planning, Finance and Administration	2	3	1	0	1	0	2	0	0	0	2	1	1	2	1
Solid Waste Management	30	27	22	23	23	13	10	17	2	12	40	30	28	26	28
Technical Services	4	1	0	0	3	2	3	2	0	0	2	6	2	1	1
Toronto Water	31	35	23	21	29	9	5	7	3	5	17	19	14	22	14
Transportation Services	13	19	9	2	6	4	3	0	0	1	20	13	9	11	10
	<b>125</b>	<b>125</b>	<b>91</b>	<b>90</b>	<b>96</b>	<b>40</b>	<b>31</b>	<b>42</b>	<b>13</b>	<b>35</b>	<b>128</b>	<b>120</b>	<b>83</b>	<b>96</b>	<b>82</b>
<b>INTERNAL FOCUSED SERVICES</b>															
Financial Planning	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0
Real Estate	0	0	0	0	1	0	0	0	0	0	0	1	0	0	1
Facilities Management	12	11	8	7	6	2	2	1	3	0	5	5	5	4	7
Fleet Services	4	4	4	11	5	1	0	2	0	0	4	3	4	6	7
Information and Technology	0	0	0	1	1	0	0	1	0	0	1	2	0	0	0
Pension, Payroll and Employee Benefits	0	0	0	0	0	0	0	0	0	0	0	1	1	0	0
Purchasing and Materials Management	0	1	0	0	1	0	0	0	0	0	0	0	1	0	0
Revenue Services	4	4	3	3	2	0	2	0	0	0	1	1	1	0	0
	<b>20</b>	<b>20</b>	<b>15</b>	<b>22</b>	<b>16</b>	<b>3</b>	<b>4</b>	<b>4</b>	<b>3</b>	<b>0</b>	<b>11</b>	<b>13</b>	<b>12</b>	<b>11</b>	<b>15</b>
<b>TOTAL</b>	<b>420</b>	<b>430</b>	<b>436</b>	<b>348</b>	<b>317</b>	<b>93</b>	<b>82</b>	<b>93</b>	<b>42</b>	<b>61</b>	<b>384</b>	<b>282</b>	<b>245</b>	<b>261</b>	<b>222</b>

\* Claims (injuries/illnesses) approved by WSIB or pending WSIB decision