



# Status Update on the Development of a Strategy for Toronto Seniors



Seniors Strategy Subcommittee  
of  
Community Development and  
Recreation Committee

**May 17, 2012**

Chris Brillinger  
Executive Director  
Social Development, Finance & Administration



# Presentation Overview

- Council Direction
- Subcommittee Mandate
- Other Related Initiatives
- Updated Work Plan
- Analysis of Prior Recommendations
- Engagement Plan
- Next Steps



## Council Direction

June 2011:

- Council directed staff to develop a strategic plan for seniors in consultation with other levels of government, school boards, relevant community organizations and individuals, businesses and academia to ensure that it is truly comprehensive, adequately funded, financially feasible and able to be implemented.



## CDR Subcommittee Mandate

- To provide advice and input on the development of a seniors strategy; and
- To meet a maximum of four (4) times to the end of the 2010-2014 or until Council approves a Seniors Strategy



## Other City and Regional Initiatives

- Peel Region
- Mississauga
- Niagara Region
- Ottawa
- London

## Related Initiatives to Consider

- Accessibility for Ontarians with Disabilities Act (AODA)
- A Duty to Care - Ombudsman Report
- Province of Ontario Act to Regulate Retirement Homes
- WHO Global Age-Friendly Cities Initiative





## Seniors Strategy

The Seniors Strategy will:

- Build on existing City work, available research and proven best practices
- Review and define the municipal roles and responsibilities
- Plan within the City's current operating reality

# Seniors Strategy – Work Plan

## Timeline

### Phase I (2011)

Identify work group,  
stakeholders and plan  
engagement

### Phase III (Early 2013)

Make final  
recommendations to  
Council

### Phase II (2012)

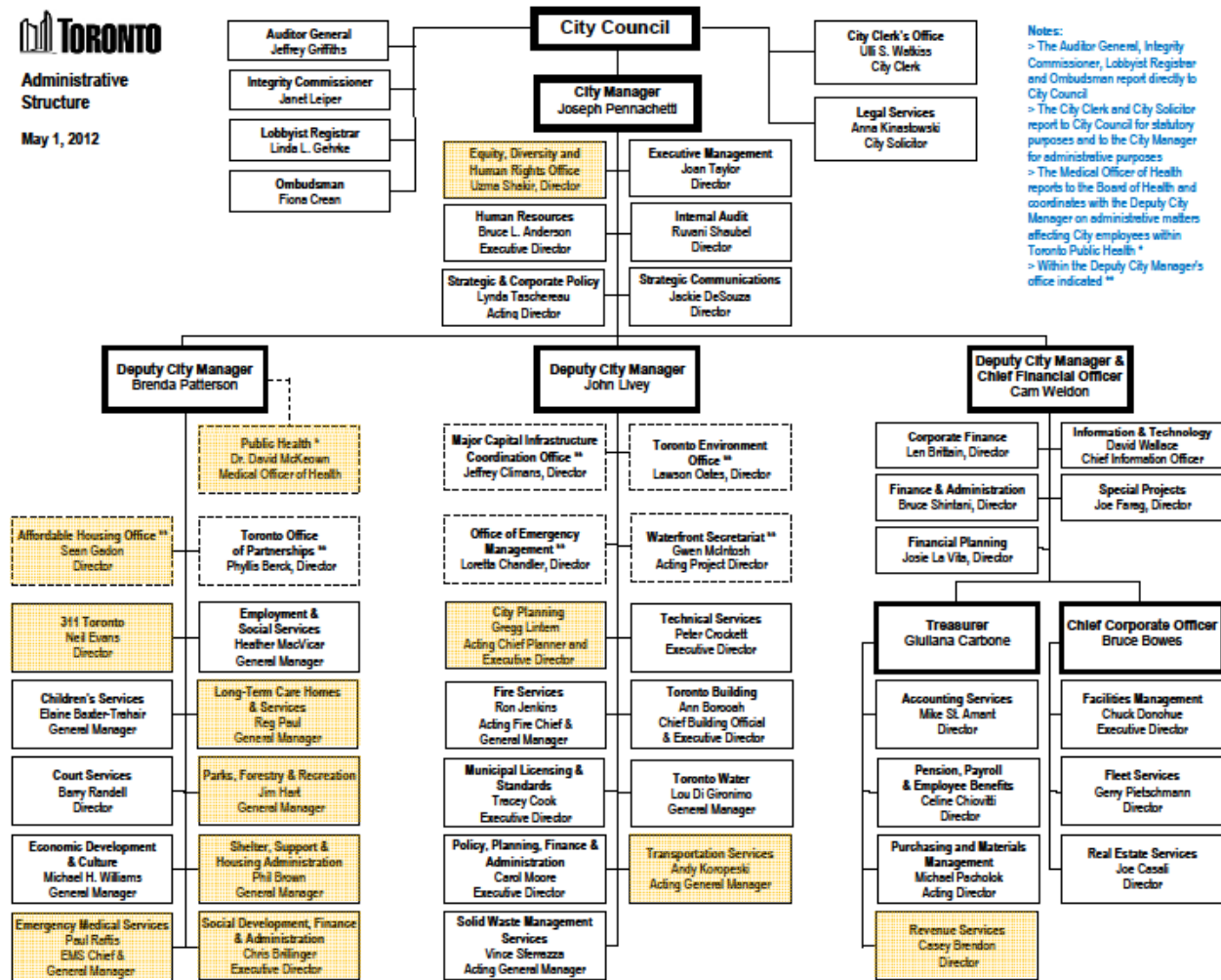
Analyse prior reports,  
engage stakeholders,  
draft final strategy



# City Divisions



**Administrative Structure**  
May 1, 2012



**Notes:**  
 -> The Auditor General, Integrity Commissioner, Lobbyist Registrar and Ombudsmen report directly to City Council  
 -> The City Clerk and City Solicitor report to City Council for statutory purposes and to the City Manager for administrative purposes  
 -> The Medical Officer of Health reports to the Board of Health and coordinates with the Deputy City Manager on administrative matters affecting City employees within Toronto Public Health \*  
 -> Within the Deputy City Manager's office indicated \*\*



## ABCs

- Toronto Public Health
- Toronto Community Housing Corporation
- Toronto Police Service
- Toronto Public Library
- Toronto Transit Commission



## Prior Recommendations

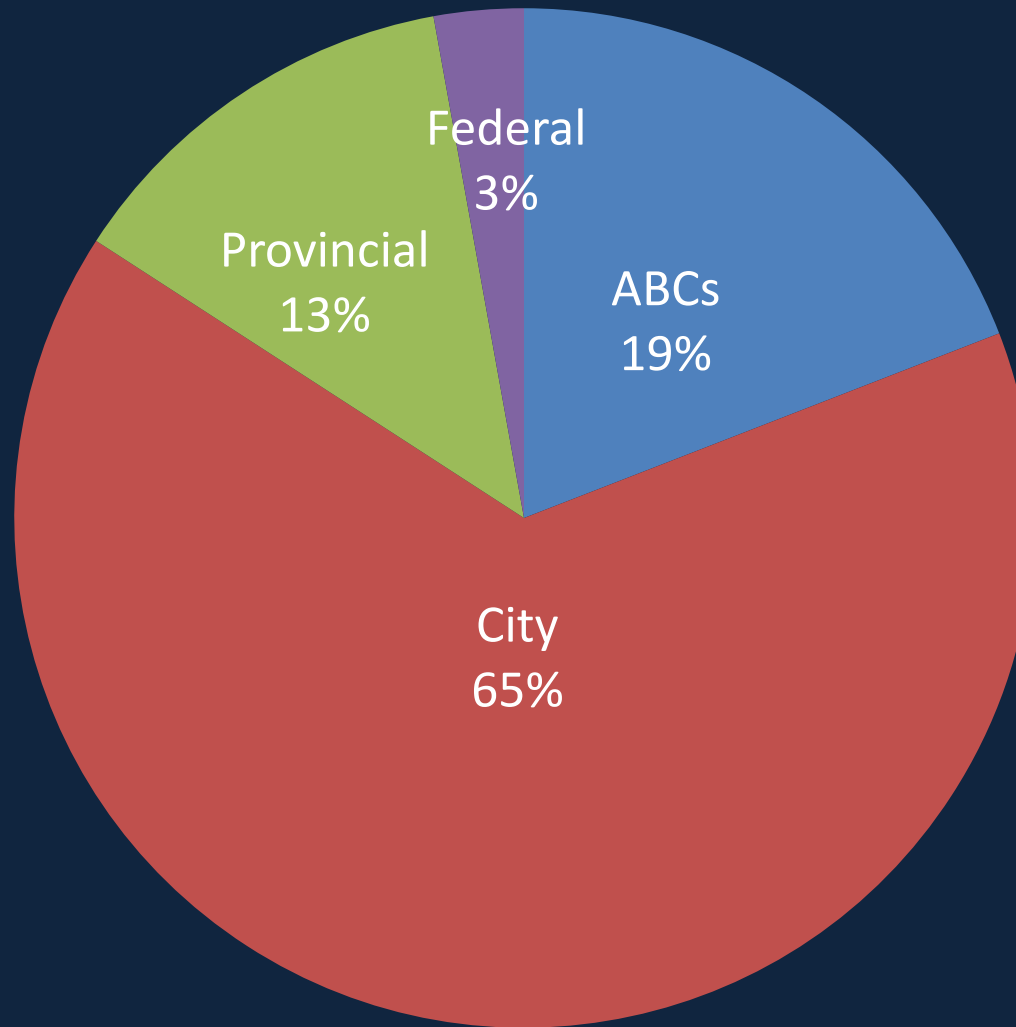
- 1999 Toronto Seniors' Task Force Seniors Strategy - "Building A City for All Ages"
- 2002 Toronto Seniors' Assembly Progress Report for Seniors - "Rebuilding Respect"
- 2005 Parks Forestry and Recreation - "Senior's Recreation Strategy"
- 2006 Roundtable on Seniors - "Housing Toronto Seniors"



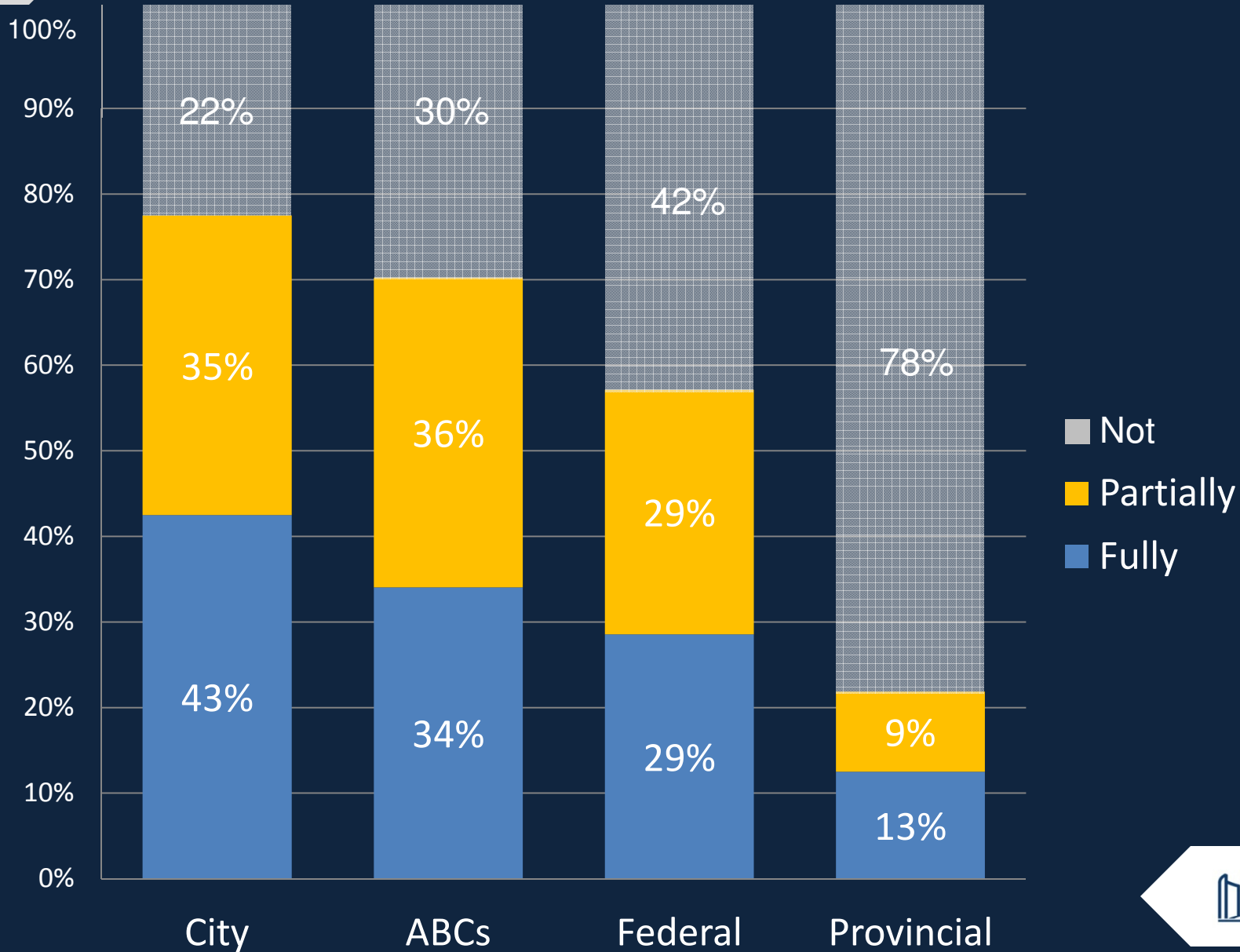
## Prior Recommendations

- 2008 Toronto Community Housing “Seniors Implementation Framework 2008-2010”
- 2008 Toronto Seniors' Forum Priorities
- 2010 HOT Plan – “Housing Opportunities Toronto” - The City's 10-year Plan on Housing and Homelessness

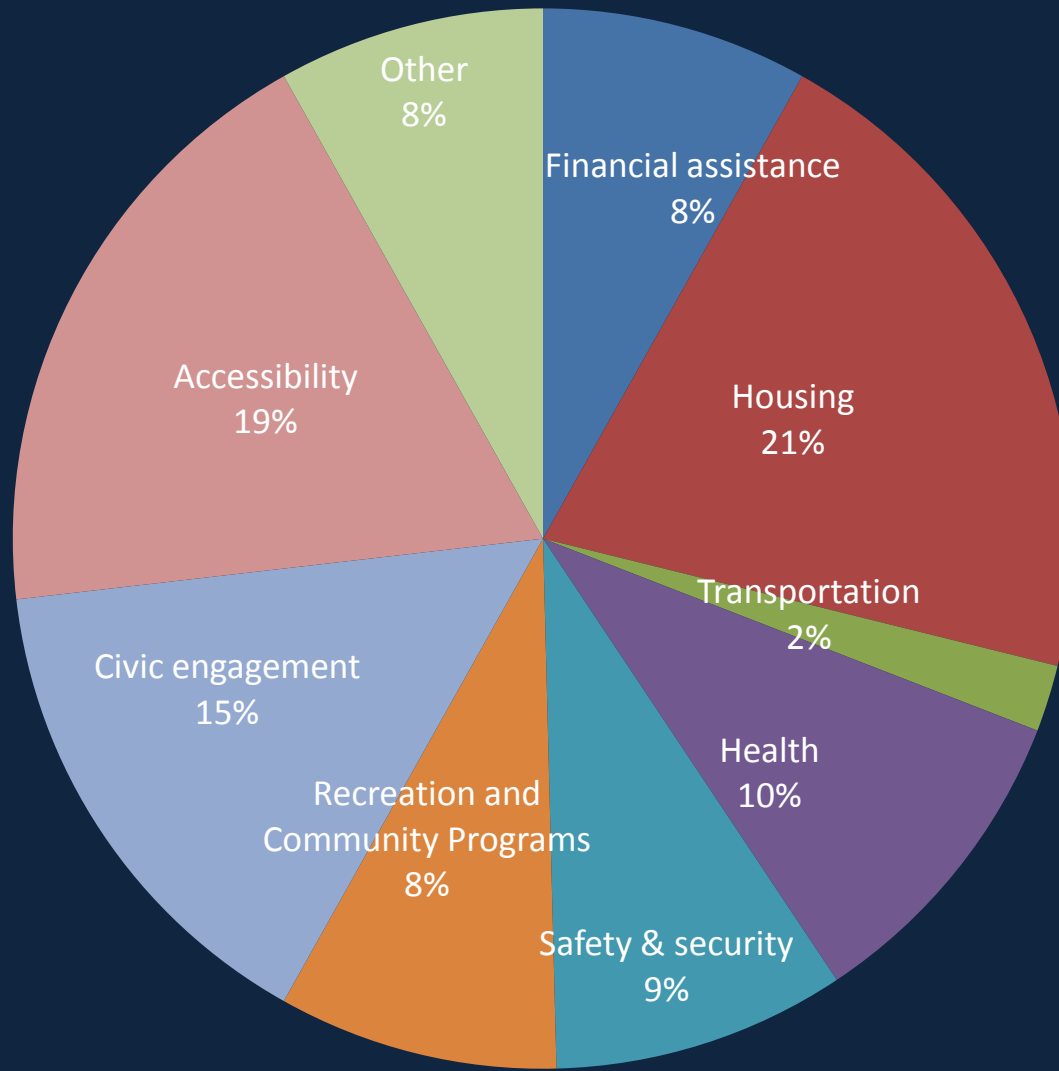
# Recommendations by Jurisdiction



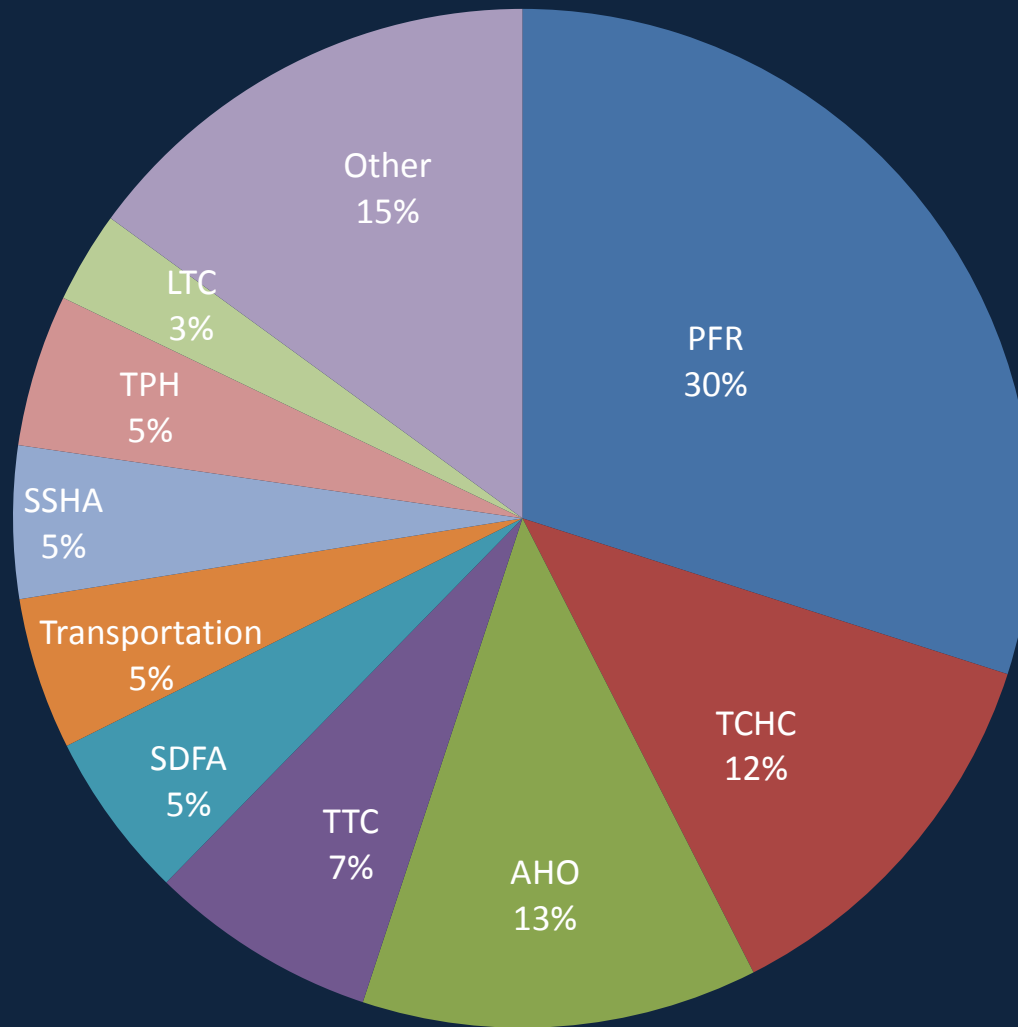
# Implementation by Jurisdiction



# Recommendations by Theme



# Recommendations by Division/ABC





# Analysis of Recommendations

Why were some recommendations not implemented?

- Insufficient funding
- Another jurisdiction
- Not senior-specific
- Referred
- Considered and not pursued





# Engagement Plan

- Consultation Workbook
- Expert Panel Roundtable Meetings
- Toronto Seniors Forum June Event

# Consultation Workbook

Spring/Summer 2012

## ● Consultation Workbook

### Developing a Strategy to Improve City Services for Toronto Seniors





## Consultation Workbook

- To be launched at the SPRINT event on May 24<sup>th</sup>
- Will be posted on the City's Seniors Portal
- Six questions on:
  - 1) Themes
  - 2) Priorities
  - 3) Diverse communities
  - 4) Decision-making
  - 5) Roles
  - 6) Suggestions
- Feedback received by September 30, 2012
- Translated into 11 languages



# Consultation Workbook

## Discussion Questions:

1. Prior reports have identified the following themes that seniors have concerns about in Toronto. Do these themes represent your concerns? If not, please tell us your concerns.
2. From the themes listed below, please circle your top 3. Why are these your top 3 priorities?



## Consultation Workbook

3. Seniors come from many different communities (e.g. newcomers, LGBTTTQ, etc.). What can the City do to better support Toronto's diverse seniors' population?
4. What do you want your local Councillor to consider when making decisions about services for seniors?



## Consultation Workbook

5. The City is working with a range of partners to develop the Seniors Strategy. How do you think each of the following can support improved City services for seniors?
  - School boards, community organizations, universities and colleges, businesses
6. Do you have other suggestions on how the City can improve services for seniors?



## Expert Panel

- Two roundtable discussions with the CDR subcommittee to inform the strategy
- 15 senior leaders representing a diverse cross-section of age-focused policy, service delivery, service funding and research organizations
- Facilitated by Director, Social Policy Analysis and Research Lydia Fitchko
- Dates: June 19, 2012  
September 13, 2012

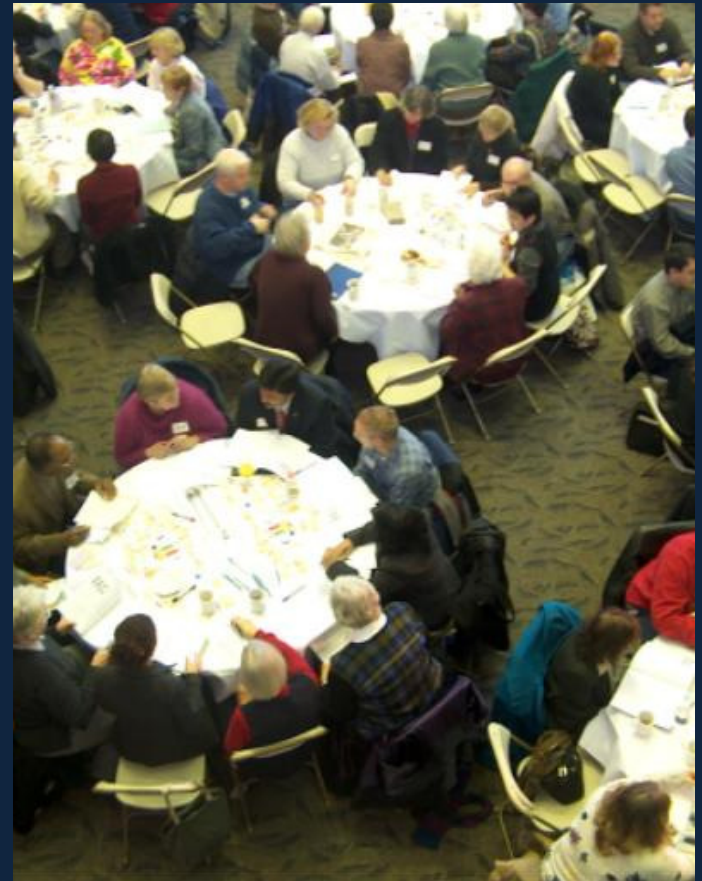


# Toronto Seniors Forum June Event

Our Time is Now: Listening to  
Seniors in Toronto

June 28, 2012

Toronto Reference Library  
Bram & Bluma Appel Salon  
789 Yonge Street





## Next Steps

Develop a Strategy for Toronto Seniors that:

- Clearly articulates who is responsible through an Accountability Framework
- Brings a senior's lens to the services and programs provided by the City and ABCs
- Focuses on what the City and ABCs can do



## Next Steps

- Spring/Summer: Engage Seniors
- October: Analyze Consultation Findings
- Fall: Seniors Strategy Subcommittee Meeting
- Late 2012: Community Development and Recreation Committee
- 2013: City Council

