

STATUS REPORT
BOARD OF MANAGEMENT RESOLUTIONS
As at 2012-09-17

DATE	MOTION (Ref: Minute #)	STATUS	TARGET DATE
2009-10-01	101. 2010-2014 Capital Works Program		
	2. A Request for Proposals be issued that would include a front entrance and parking renovation that is revenue neutral or positive to the Zoo	PENDING. The start of the Front Entrance project is contingent on direction from the Board, considering the recommendations in the Governance Review.	
2011-02-14	ZB1.14 Marketing Program Review		
	Requested the Chief Executive Officer to liaise with Jim Pattison (Ripley's Entertainment) with respect to mutual advertising opportunities for both the Toronto Zoo and the proposed Aquarium to be built at the base of the CN Tower.	IN PROGRESS. Initial contact has been made and further conversations will take place in the fall. The target date has been revised from 2012-09 to 2012-11.	2012-11
2011-03-03	ZB2.1 Committees of the Board – Membership		
	2. Deferred consideration of the appointment of community members until the Board determines its policy on broader community participation.	IN PROGRESS. This item will be reviewed by the Policy & Finance Committee. The target date has been revised from 2012-06 to 2012-10 to align with the next Committee meeting.	2012-10

2011-05-12	ZB5.3 Toronto Zoo Elephant Program		
	<p>The Board directed that:</p> <p>5. Staff report back, as part of the capital budget process:</p> <p>- on the feasibility of constructing an Elephant Education Centre or Labyrinth Proposal, as outlined by Zoocheck Canada Inc.</p> <p>6. Staff report back on a comprehensive marketing and sponsorship plan for the Elephant Program that recognizes the opportunity presented by the exhibit as a limited time only attraction.</p>	<p>IN PROGRESS. To be reviewed in 2012.</p> <p>IN PROGRESS. The plan will be implemented upon completion of due diligence.</p>	2012-10
2011-06-09	ZB6.2 Biogas Project		
	<p>2. Requested the Chief Executive Officer to report back to the September 22, 2011 meeting of the Board of Management on progress and update made as far as financing and project process.</p>	IN PROGRESS. The Board will be updated at the September meeting.	2012-09
	ZB6.13 Future Consideration of Valley Halla		
	<p>Requested the Chief Executive Officer to provide an update report to the Board of Management of the Toronto Zoo on the condition of Valley Halla.</p>	IN PROGRESS. In discussion with Rouge Park Alliance and TRCA to use Valley Halla for part of the Park administrative offices. A report will be submitted to the Board when more information is available.	2012-11

2011-11-24	ZB9.1 Elephant Transfer		
	<p>B. 1. Directed the Chief Executive Officer and appropriate Toronto Zoo staff to:</p> <ul style="list-style-type: none"> a. provide the necessary information for PAWS with the request that PAWS provide similar information to the Toronto Zoo to begin the United States of America permit application by December 9, 2011 so as to coordinate the Canadian permits to be obtained simultaneously with the United States of America permit process. b. provide PAWS Sanctuary with records for the three elephants and facilitate a site visit to the Toronto Zoo for Ed Stewart, the PAWS Veterinarian, and other PAWS staff deemed necessary to facilitate the transport of the elephants, with a similar request to PAWS to provide the Toronto Zoo with health records of their animal collections c. work cooperatively with PAWS staff in moving the three elephants to PAWS Sanctuary with a mutual goal of moving the three elephants by April 30, 2012. d. request PAWS Sanctuary to receive a delegation from the Toronto Zoo to tour the PAWS facility at the earliest possible opportunity and invite PAWS staff to the Toronto Zoo's elephant facilities and fully cooperate with the transfer process. 	<p>The target date has been revised from 2012-08 to 2012-10.</p> <p>IN PROGRESS. Awaiting confirmation from PAWS on the receipt of the import permit. The Canadian export permit will follow within 30 days of the import permit.</p> <p>IN PROGRESS. Due diligence process continuing with exchange of essential information between the parties in accordance with the legal agreement.</p> <p>IN PROGRESS.</p> <p>COMPLETE. Site visit was undertaken at PAWS on 2011-12-18/19. PAWS visited the Toronto Zoo on 2012-03-14</p>	<p>2012-10</p>

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	<p>e. request PAWS Sanctuary to provide semi-annual reports on the status and health of the Toronto Zoo elephants as long as they are alive.</p> <p>f. consult with PAWS on the final decision made in order to transport the elephants in a humane and safe manner.</p> <p>g. undertake due diligence prior to transporting the elephants to PAWS Sanctuary, such diligence will include the following transition process outlined in the report (November 17, 2011) by the Chief Executive Officer:</p>	<p>COMPLETE. Included in the Agreement between the Zoo and PAWS.</p> <p>IN PROGRESS.</p>	
	<p>i. A site visit will be conducted at PAWS with qualified Toronto Zoo staff.</p> <p>ii. Documentation will be requested.</p> <p>iii. Subject to a successful site visit and completion of the required documents, Toronto Zoo will co-ordinate with PAWS the applicable permits. PAWS will first apply for and obtain an import permit from the US government (minimum time: 90 days). Then Toronto Zoo can apply for an export permit from the Canadian government (minimum time: 30 days). Without any delays, the total time is estimated at four months following the site visit.</p> <p>iv. Toronto Zoo will co-ordinate with PAWS</p>	<p>COMPLETE. Site visit at PAWS on 2011-12-18/19.</p> <p>IN PROGRESS.</p> <p>IN PROGRESS. Awaiting confirmation from PAWS on the receipt of the import permit. The Canadian export permit will follow within 30 days of the import permit.</p> <p>IN PROGRESS.</p>	

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	<p>on the logistics, including personnel, health records, equipment, method of transport and timing.</p> <p>v. Toronto Zoo will train the elephants for transport.</p> <p>vi. Toronto Zoo and PAWS will enter into a legal agreement covering ownership of the elephants, payment of transportation costs, liability, opportunity for Toronto Zoo staff to visit the elephants, etc.</p>	<p>IN PROGRESS.</p> <p>COMPLETE. The agreement is complete and signed.</p>	
	<p>C. Directed that the Toronto Zoo Board of Management Governance Task Force review operating models that would protect Toronto Zoo's accreditation going forward and requested the Chief Executive Officer to report back to the Board of Management for its March and April, 2012 meeting.</p> <p>D. Requested that City Council and the Toronto Zoo Board of Management have the overall authority and responsibility for the transportation of the three Toronto Zoo elephants, Iringa, Toka and Thika from the Toronto Zoo to the PAWS Sanctuary in California to ensure their safe transportation and well being.</p> <p>E. Requested that PAWS Sanctuary be responsible for the costs of transportation and obtaining Canadian and United States permits and authorities from Toronto Zoo to PAWS Sanctuary for the three elephants.</p>	<p>IN PROGRESS.</p> <p>As approved in Council's motion of 2011-10-24/25, PAWS will "have the primary responsibility for the safe and humane transport of the elephants to their facility in California, at their cost, while complying with all applicable laws". The Agreement between TZ and PAWS includes this provision.</p> <p>IN PROGRESS. The Agreement includes these provisions.</p>	

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2011-11-24	ZB9.2 Governance Task Force		
	The Board directed that a Governance Task Force be established, comprised of up to five members of the board, to review and develop various governance model option(s) and present these to the Board and City manager for consideration.	COMPLETED. The "Future of Toronto Zoo Governance" report was approved by the Board of Management on 2012-09-05 and referred to the City Manager to make recommendations to the Executive Committee and City Council	
2012-02-02	ZB10.16 Governance		
	Directed the Toronto Zoo Governance Task Force to enter into discussions with the City of Toronto regarding strengthening the operating agreement with the City to provide for the autonomy of the Zoo Board in operating matters, including animal management affairs, under the historical jurisdiction of the Board of Management.	IN PROGRESS. This is included in the Governance Task Force terms of reference.	2012-12
2012-04-05	ZB11.13 2012 Social Media Update		
	Requested the Chief Executive Officer to submit to the Board of Management, in the fall for the following year, a social media strategy as part of the Toronto Zoo's overall marketing plan, such report to include metrics and objectives.	To be brought forward in the fall.	2012-11
2012-05-31	ZB12.7 2012 Summer Events Marketing Plan		
	1. Directed the Chief Executive Officer to explore and implement quickly and cost effectively a solution that allows customers and potential customers a more	IN PROGRESS. A verbal update can be provided to the Board in September, if requested.	2012-09

	<p>friendly experience online. This would include the use of google translation or other technology, including technology that allows fonts to be increased in size.</p> <p>2. Directed the Chief Executive Officer to provide a report to the Board of Management of the Toronto Zoo detailing top reasons for the non-attenders in the Greater Toronto Area (GTA) net, core, and suburbs.</p> <p>3. Directed the Chief Executive Officer, in updating the Toronto Zoo website, to consider:</p> <ul style="list-style-type: none"> a. implementing accessibility tools for visually impaired persons; b. reviewing the use of flash and how it affects the public's access of the Toronto Zoo website by using tablets; c. updating the 'Admissions' page to provide greater detail; and d. implementing a Toronto Zoo 'Twitter' account as soon as possible <p>5. Requested Councillor Raymond Cho to work with Zoo staff to determine ways in which the public can be directed to the Toronto Zoo by automobile and public transit to see the panda exhibit.</p>	<p>IN PROGRESS. A report based on existing data will be provided to the Board in September.</p> <p>IN PROGRESS. Some website changes can be implemented in the short term. Other on-line enhancements to be implemented once a Webmaster is hired.</p> <p>Staff will liaise with Councillor Cho, the TTC and other agencies to gather ideas and determine the approach.</p>	<p>2012-09</p> <p>2013-01</p> <p>2013-04</p>
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	ZB12.8 Attendance and Revenue Report		
	Directed the Chief Executive Officer to submit a report to the Board of Management of the Toronto Zoo by December 31, 2012 on an end-to-end study of customer experience and revenue generation.	IN PROGRESS. Project scope to be determined.	2012-12