

An aerial photograph of a city skyline, likely Toronto, with the CN Tower and several skyscrapers. In the foreground, there is a large green park area with a baseball field and a soccer field. The sky is clear and blue.

Legal Services

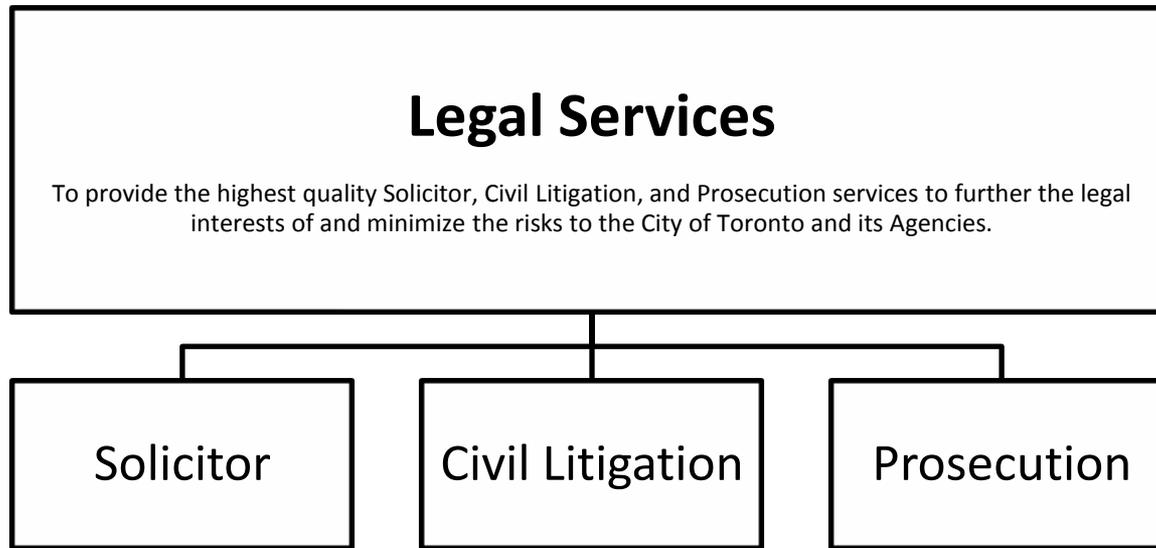
2013 Service Level Review

September 24, 2013

Agenda

1. Program Map
2. Program Overview
3. Service Review – Key Service Levels:
 - ✓ Early Resolution
 - ✓ Hearings – Ontario Municipal Board, Alcohol and Gaming,

Program Map



Purpose:
To provide legal advice and the preparation and review of contracts and related documents.

Purpose:
To provide legal representation to the City of Toronto in the resolution of lawsuits and claims.

Purpose:
Responsible for the prosecution of a wide range of high profile offences committed under City bylaws and Provincial statutes. The prosecutions team fields a variety of legal issues including constitutional and Charter challenges.

Program Overview

- Full service legal service
- Approved Operating Net Budget of \$18.6M;
- 294 approved positions with staff located in Metro Hall, York Civic Centre, Old City Hall, 70 Centre Street and 1530 Markham Road
- Effectively provides legal advice and opinions related to issues within City operations and corporate initiatives including contract negotiations and drafting of agreements. Solicitors also provide legal advice to Standing Committees, Community Councils and City Council.

Program Overview

- Provides expert legal advice and effectively represents and defends the City of Toronto at all levels of Court and tribunals which includes the Ontario Municipal Board, the Alcohol and Gaming Commission, the Labour Relations Board, the Human Rights Tribunal and the Workplace Safety and Insurance Appeals Tribunal.
- Prosecutes violations of provincial statutes and regulatory City by-laws, provides training to City inspectors, and negotiates agreements respecting provincial offences.

Early Resolution

Key Service Levels:

Activity/Type	Service Levels			
	2011	2012	2013 (to June 1)	2014 Estimated
Part 1 Tickets Issued	657041	595651	209335	485000
Trial Requests	311595	227947	79592	180000
Early Resolution Meetings	52067 (First Attendance)	72449	39979	99000
Unresolved Early Meetings	14132	5325	5009	7600

Early Resolution

- On March 31, 2012, early resolution of Part 1 Certificates of Offence (less serious *Provincial Offences Act* matters) introduced.
- Provides an individual with the opportunity to meet with a prosecutor to resolve their charge by way of a negotiated plea to a lesser or substituted offence, or by way of a joint submission to a reduced monetary fine without requiring the preparation required for a trial, or the attendance of police officers, municipal officers or civilian witnesses and reduce the high demand for court time for unresolved matters.

Early Resolution

- There was a 9% reduction in requests for trial from 2011 to 2012 as a direct result of the introduction of Early Resolution
- The impact of Early Resolution meetings for 2012 has provided a reduction of 83, 648 trial requests.

OMB HEARINGS and AGCO FILES

Key Service Levels:

Activity/Type	Service Levels			
	2011 Assigned Matters/Hearing Days	2012 Assigned Matters/Hearing Days	2013 Assigned Matters/Hearing Days (As of Sept. 5)	2014 Estimated
OPA/rez/Site Plan	203 140.5 days	228 266 days	156 265 days	240 400 days
Committee of Adjustment	56 86.6 days	96 90.5 days	67 61 days	110 100 days
AGCO	34 11.5 days	44 22 days	38 19 days	60 30 days

OMB HEARINGS and AGCO FILES

- 2012 statistics show increases in number of cases in all categories.

Committee of Adjustment

- Exploring opportunities for settlement in individual cases
- Note: Council has considered and rejected limiting participation to cases where there could be harm to the City's Official Plan policies or at least where there is Planning staff support

AGCO

- Development of standard-form conditions satisfactory to AGCO to reduce time spent in negotiations with applicants and hearings
- Small, core group of lawyers who have developed special expertise in liquor licence cases

Questions