



方卓怡 市議員 **Paula FLETCHER**

Councillor Toronto-Danforth Ward 30

January 22, 2013

Councillor Paul Ainslie
Chair, Government Management Committee
100 Queen St. West, Suite C52
Toronto ON M5H 2N2

Dear Chair and Members,

RE: Reporting extinguished Hydro lights through 311

When residents wish to report an extinguished street light they cannot do so through 311, and instead must locate the contact page for Toronto Hydro. This process can seem quite bewildering to citizens, as 311 is intended to be the main point of contact between residents and City services, such as proper street lighting.

I would encourage the committee to move the following motion:

- 1) Request the City Manager work with the Director of 311 and President of Toronto Hydro to report to the Government Management Committee on the feasibility and desirability of allowing residents to report extinguished streetlights through 311.

Sincerely,

Councillor Paula Fletcher
Ward 30, Toronto-Danforth