



OMBUDSMAN INVESTIGATION REPORT

Unrule(y) Behaviour: An Investigation into Toronto Community Housing Corporation's Human Resources Policies and Practices.

Date:	April 22, 2014
To:	City Council
From:	Ombudsman
Wards:	All
Reference Number:	

SUMMARY

In accordance with section 170(2) of the *City of Toronto Act, 2006* (COTA), I have concluded an investigation into TCH's human resources policies and practices and hereby table the report with City Council for its May 2014 session.

RECOMMENDATIONS

The Ombudsman recommends that:

1. City Council adopt the Ombudsman's report and in so doing, request that TCH implement all of the recommendations.

Financial Impact

This report has no financial impact.

DECISION HISTORY

The investigation was conducted pursuant to section 171(1) of COTA, which allows the Ombudsman to investigate any decision, recommendation, act or omission in the course of the administration of the City. This function is conferred and exercised independently of Toronto City Council. Under this power, I may make findings and recommendations as I deem necessary to address any problems, which I may then report to Council.

COMMENTS

My report on this matter contains 12 recommendations, all of which have been agreed to by Toronto Community Housing Corporation and its Board of Directors.

CONTACT

Fiona Crean

Ombudsman

Tel: 416-392-7061

Email: fcrean@toronto.ca

SIGNATURE

Fiona Crean

Ombudsman

ATTACHMENT

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