



OMBUDSMAN INVESTIGATION REPORT

An Investigation into Toronto City Hall Security

Date:	April 27, 2015
To:	City Council
From:	Ombudsman
Wards:	All
Reference Number:	

SUMMARY

In accordance with section 170(2) of the *City of Toronto Act, 2006* (COTA), I have concluded an investigation into Toronto City Hall Security's handling of incidents and adherence to policy during the previous administration. This report is being tabled with City Council for its May 2015 session.

RECOMMENDATIONS

The Ombudsman recommends that:

1. City Council adopts the Ombudsman's report and in so doing, requests that the Toronto Public Service implement all of the recommendations.

Financial Impact

This report has no financial impact.

DECISION HISTORY

The investigation was conducted pursuant to section 171(1) of COTA, which allows the Ombudsman to investigate any decision, recommendation, act or omission in the course of the administration of the City. This function is conferred and exercised independently of Toronto City Council. Under this power, I may make findings and recommendations as I deem necessary to address any problems, which I may then report to Council.

COMMENTS

My report on this matter contains six recommendations, all of which have been agreed to by the City Manager.

CONTACT

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SIGNATURE

(Original signed)

Fiona Crean

Ombudsman

ATTACHMENT

Ombudsman Report: An Investigation into City Hall Security