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2015 OPERATING BUDGET BRIEFING NOTE

Cost to Provide Wi-Fi Services to Committee Rooms in Civic Centres

Issue / Background:

At its meeting held on January 29, 2015, the Budget Committee requested a briefing note on the cost to provide Wi-Fi services to all committee rooms in all civic centres including the East York and York Community Centres.

Key Points:

The City currently provides public Wi-Fi services generally in public areas, including the meeting rooms at City Hall, North York, Scarborough and Etobicoke civic centres. This Wi-Fi service is in place to support typical browsing activities of public users only.

The total cost to expand this public Wi-Fi service to East York and York Community Centres would be \$96,800 for an initial capital investment and annual operating costs of \$21,000 to manage and support the new infrastructure.

- The City's Internet Service bandwidth would be increased with an annual operating cost of \$8,000.
- The City's Security infrastructure would be upgraded with a capital cost of \$40,000 and an annual operating cost of \$8,000.
- Installation of cabling and associated wireless equipment at East York and York to support Wi-Fi services would have a capital cost of \$56,800 and an annual operating cost of \$5,000.
- An optional Service Desk (i.e. Help Desk) to support all public users would cost \$30,000 annually. Currently this service is being provided by the 311 Contact Centre and the I&T Network Services team.

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