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2015 OPERATING BUDGET BRIEFING NOTE

Impacts Arising from 2014 Budget Reductions

Issue/Background:

- In 2014, the Toronto Fire Services Approved Operating Budget included the removal of four (4) frontline apparatus and crews from service and the relocation of one additional crew and apparatus.
- The following is a summary of the changes implemented through the 2014 TFS operating budget:
 - Fire Station 424 (426 Runnymede Road) was closed and Pumper 424 was removed from service on April 21, 2014
 - Pumper 215 (5318 Lawrence Avenue East) was removed from service on April 21, 2014
 - Pumper 213 (7 Lapsley Road) was removed from service on April 21, 2014
 - Pumper 413 (1549 Albion Road) was removed from service on April 21, 2014
 - Pumper 224 was relocated from Station 224 (1313 Woodbine Avenue) to new Fire station 221 (2575 Eglinton Avenue East) on August 5, 2014

Key Points:

TFS – Operations Division Service Levels

- The following explains the key emergency response service level targets within the City of Toronto:
 - Emergency Call Processing Time – 1:00 – 90% of the time
 - Turnout Time – 1:20 – 90% of the time
 - Road Travel Time for the 1st Responding Apparatus – 4:00 – 90% of the time
 - Total Response Time for the 1st Responding Apparatus – 6:20 – 90% of the time
 - Total Response Time for the Full 1st Alarm Assignment – 10:20 – 90% of the time
- TFS maintains a maximum of 124 frontline apparatus and crews in service each day. This number is reduced below 124 as on-duty staffing is reduced as a result of unplanned absence. In 2014, TFS averaged 3.4 frontline apparatus out of service per day.

Event Summary (Total Number of Incidents)

	2010	2011	2012	2013	2014
Call Check	6,369	6,083	3,223	3,868	2,880
Carbon Monoxide	4,122	3,976	3,609	3,722	3,720
Fire	8,925	8,583	9,291	9,259	9,208
Fire Alarm Ringing	23,900	22,476	21,935	23,389	23,892
Gas Leak	538	849	1,621	1,735	1,746
Haz Mat	1,730	1,584	1,168	1,177	1,248
Island	107	95	85	91	97
Lake	7	8	20	14	8
Medical	83,105	86,380	66,049	47,918	51,902
Mutual Aid	1	0	1	0	1
Non Emergency	0	0	3	894	882
Police Assist	24	16	232	217	162
Rescue	2,458	2,579	2,764	3,349	3,345
Suspicious Substance	71	79	58	58	55
Vehicle Fire	1,688	1,665	1,568	1,595	1,535
Vehicle Incident	9,591	9,249	7,202	7,510	9,009
Water Problem	619	720	657	1,049	1,175
Wires Down	887	992	1,026	3,618	893
Total	144,142	145,334	120,512	109,463	111,758

City-Wide Performance

1st Responding Apparatus

	Call Processing Time (1:00)		Turnout Time (1:20)		Road Travel Time (4:00)		Total Response Time (6:20)	
2011	82%	1:21	25%	2:39	79%	4:50	74%	7:38
2012	87%	1:09	32%	2:24	80%	4:45	79%	7:17
2013	83%	1:23	45%	2:09	75%	5:13	76%	7:54
2014	92%	00:56	43%	2:10	75%	5:05	80%	7:17

Effective Firefighting Force (Full 1st Alarm)

Full 1st Alarm (Effective Firefighting Force) (10:20)		
2011	85%	11:09
2012	89%	10:34
2013	86%	11:02
2014	87%	10:53

Specific Station Area Performance

Station Area 215

	90th Percentile Travel Time Benchmark – 1st Responding Apparatus	4:00 Travel time Benchmark – 1st Responding Apparatus	90th Percentile Benchmark – First Alarm Response	10:20 Benchmark – First Alarm Response
Performance Pre- Removal	5:01	72%	09:38	94%
Performance Post- Removal	5:20	63%	09:02	94%

Station Area 213

	90th Percentile Travel Time Benchmark – 1st Responding Apparatus	4:00 Travel time Benchmark – 1st Responding Apparatus	90th Percentile Benchmark – First Alarm Response	10:20 Benchmark – First Alarm Response
Performance Pre- Removal	06:13	47%	10:10	91%
Performance Post- Removal	06:05	43%	09:57	92%

Station Area 413

	90th Percentile Travel Time Benchmark – 1st Responding Apparatus	4:00 Travel time Benchmark – 1st Responding Apparatus	90th Percentile Benchmark – First Alarm Response	10:20 Benchmark – First Alarm Response
Performance Pre-Removal	5:00	75%	10:12	90%
Performance Post-Removal	5:23	67%	09:46	92%

Station Area 424

	90th Percentile Travel Time Benchmark – 1st Responding Apparatus	4:00 Travel time Benchmark – 1st Responding Apparatus	90th Percentile Benchmark – First Alarm Response	10:20 Benchmark – First Alarm Response
Performance Pre-Removal	3:28	95%	7:50	96%
Performance Post-Removal	4:08	89%	7:48	98%

Station Area 224

	90th Percentile Travel Time Benchmark – 1st Responding Apparatus	4:00 Travel time Benchmark – 1st Responding Apparatus	90th Percentile Benchmark – First Alarm Response	10:20 Benchmark – First Alarm Response
Performance Prior to Station 221 Opening	4:45	75%	8:12	96%
Performance After Station 221 Opens	4:40	77%	8:36	96%

Station Area 221

	90th Percentile Travel Time Benchmark – 1st Responding Apparatus	4:00 Travel time Benchmark – 1st Responding Apparatus	90th Percentile Benchmark – First Alarm Response	10:20 Benchmark – First Alarm Response
Performance Prior to Station 221 Opening	5:37	51%	8:14	99%
Performance After Station 221 Opens	5:02	79%	9:18	95%

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