



Rick Leary
Chief Service Officer

Toronto Transit Commission
1900 Yonge Street
Toronto, Ontario
M4S 1Z2

Andy Byford
Chief Executive Officer

Tel: 416-393-3890
Fax 416-393-2066
andy.byford@ttc.ca
www.ttc.ca

2015 OPERATING BUDGET BRIEFING NOTE

Future Budget Pressures On Wheel-Trans Due To Toronto's Aging Population

Issue/Background:

- At its meeting of January 29, 2015, the City of Toronto Budget Committee requested the Toronto Transit Commission provide a briefing note on:
 - a) Approximate percentage of Wheel-Trans users that could use Toronto Transit Commission services if all stations were made accessible; and
 - b) Future budget pressures on Wheel-Trans as a result of Toronto's aging population over the next ten years.
- The key points below will address Part B of the information requested by the City of Toronto Budget Committee on January 29, 2015.
- Historically, Wheel-Trans eligibility has been determined based on mobility. Typically, an aging population increases the demand for mobility support thereby supporting the use of population age as a method for forecasting demand.
- New Accessibility for Ontarians with Disabilities (AODA) regulations will change eligibility including the necessity to accommodate for cognitive and sensory disabilities that can occur in all ages of the population thereby rendering population age only part of the data required for forecasting demand.
- The shift to intermodal trip planning, by either transferring all portions of a journey to TTC Conventional service or parts of a journey to TTC Conventional modes, enables the TTC to extend its ability to meet demand by transferring those customers better able to use the Conventional service to accessible bus, subway and, in future, streetcar.
- The transfer to TTC Conventional service of existing or future customers would require the provision of travel training / teaching to ensure customers are able to make best use for spontaneous travel.
- As shown in the following table, by 2023, demand for Wheel-Trans service is projected to increase by about 65% from the 2014 level and it is anticipated that the Wheel-Trans cost structure will increase commensurately with these growing passenger volumes.

Key Points:

- The table below provides a forecasted ridership demand based on i) the population of Toronto; including population over the age of 65; ii) using existing eligibility; and iii) the exclusion of upcoming eligibility changes or predictions.

	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023
Toronto Population	2,681,962	2,710,567	2,735,827	2,760,775	2,785,410	2,809,722	2,833,703	2,857,381	2,880,756	2,903,808	2,926,501
Toronto Pop. Growth Rate	1.21%	1.07%	0.93%	0.91%	0.89%	0.87%	0.85%	0.84%	0.82%	0.80%	0.78%
Toronto Pop. (65+)	380,039	389,694	399,690	409,601	419,540	430,209	441,749	454,304	467,028	480,237	493,625
Toronto Pop. (65+) Growth Rate	2.66%	2.54%	2.57%	2.48%	2.43%	2.54%	2.68%	2.84%	2.80%	2.83%	2.79%
Wheel-Trans Registrants	48,539	52,279	55,673	59,034	62,363	65,663	68,934	72,179	75,395	78,579	81,728
Demand (millions)	2.9	3.1	3.2	3.4	3.6	3.8	4.1	4.3	4.6	4.8	5.1

Prepared by: Eve Wiggins, Head of Wheel-Trans (Acting), (416)-393-3095, eve.wiggins@ttc.ca

Further information: Eve Wiggins, Head of Wheel-Trans (Acting); (416) 393-3095, eve.wiggins@ttc.ca

Date: February 2, 2015