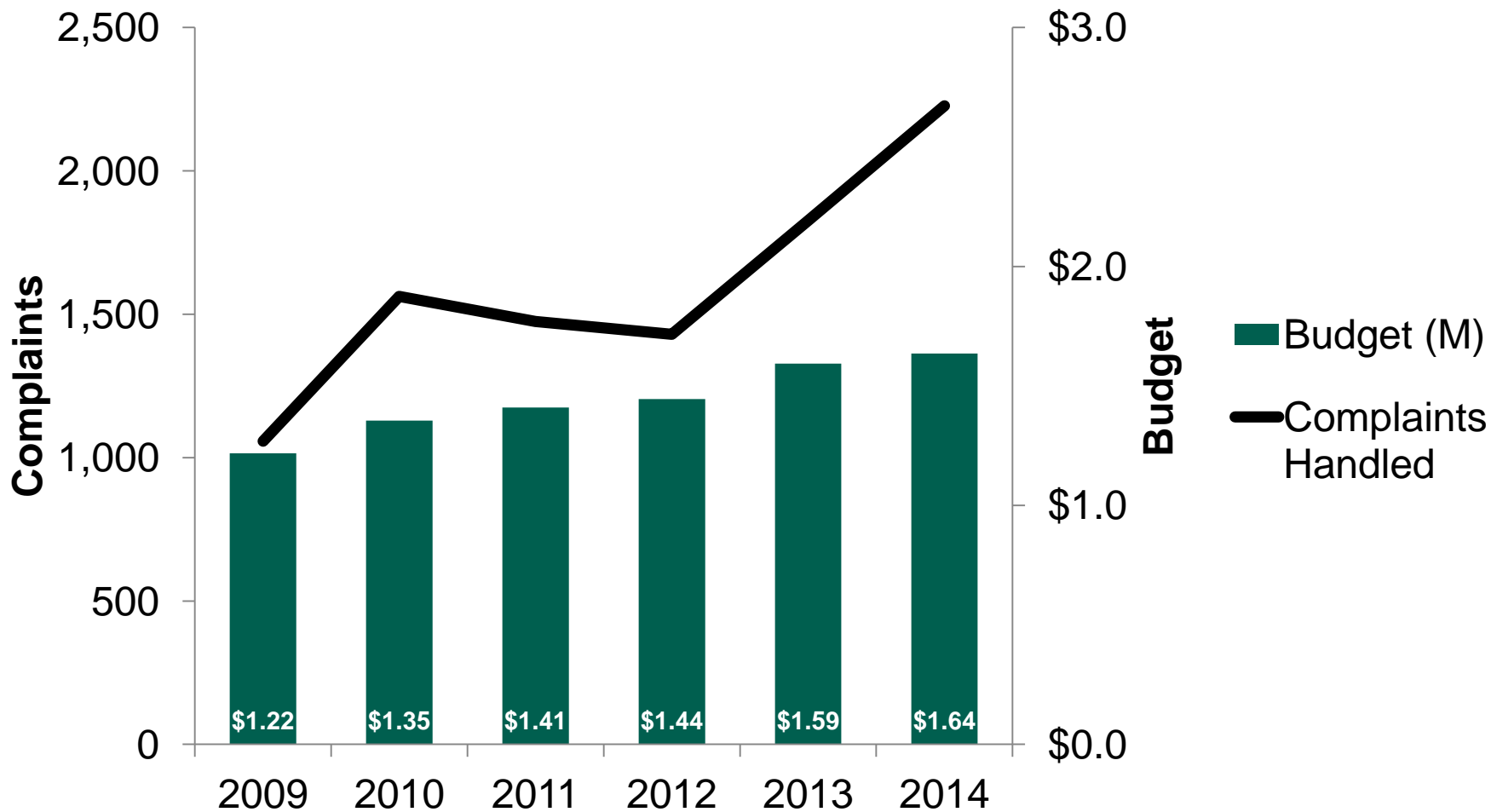


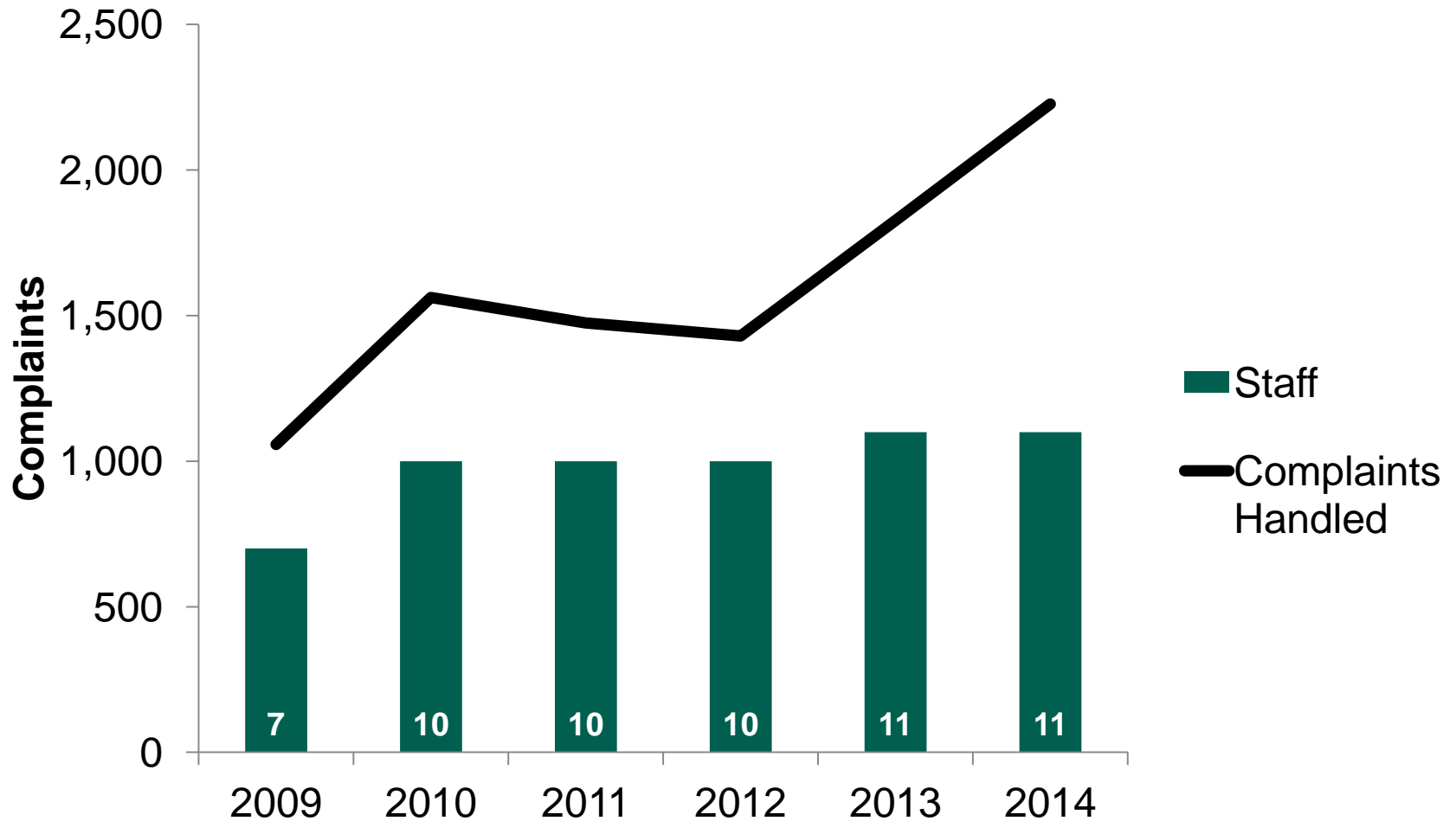
2015 Operating Budget

**January 29, 2015
Presentation to Budget Committee**

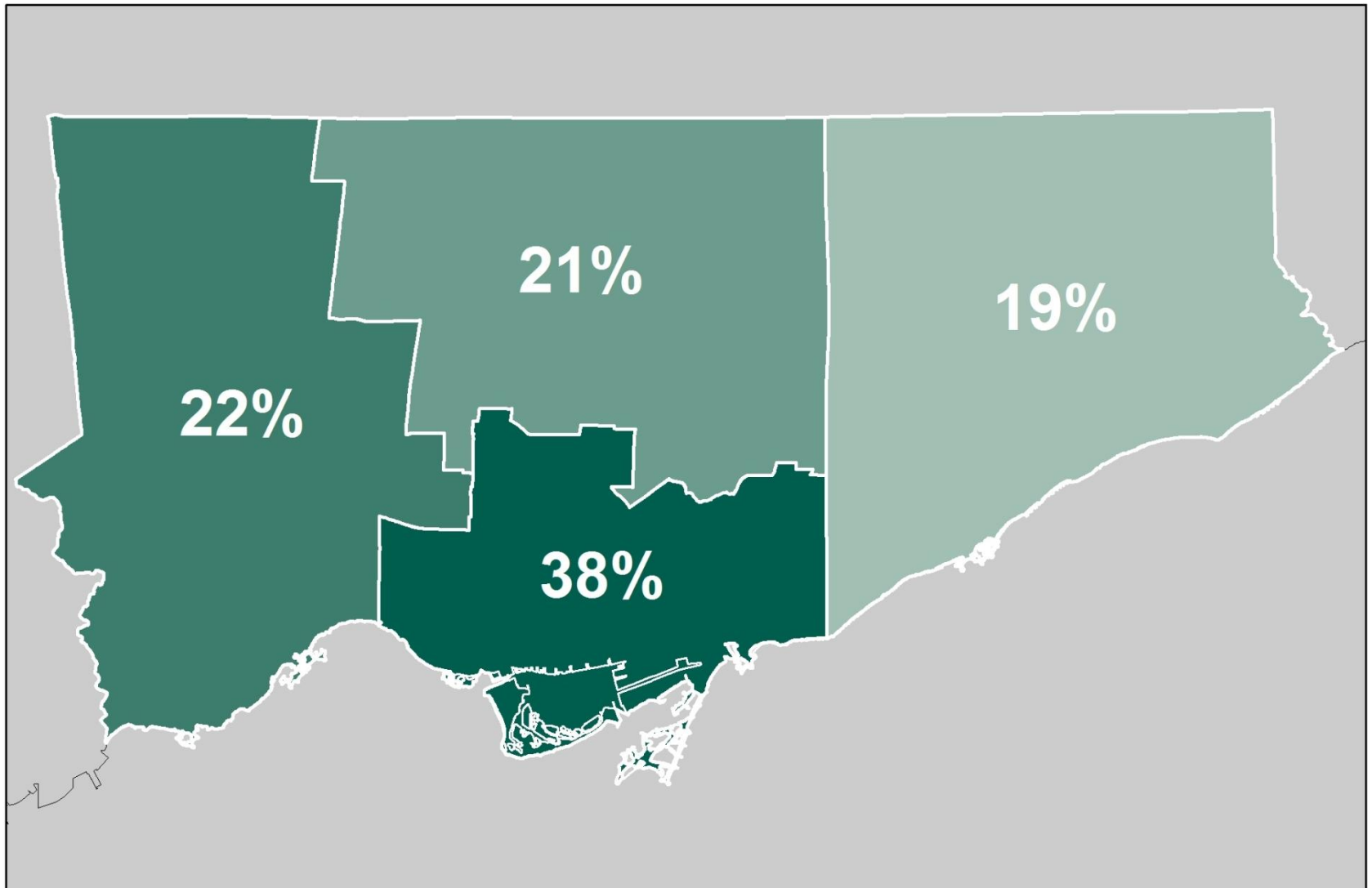
Complaints and Budget



Complaints and Staffing



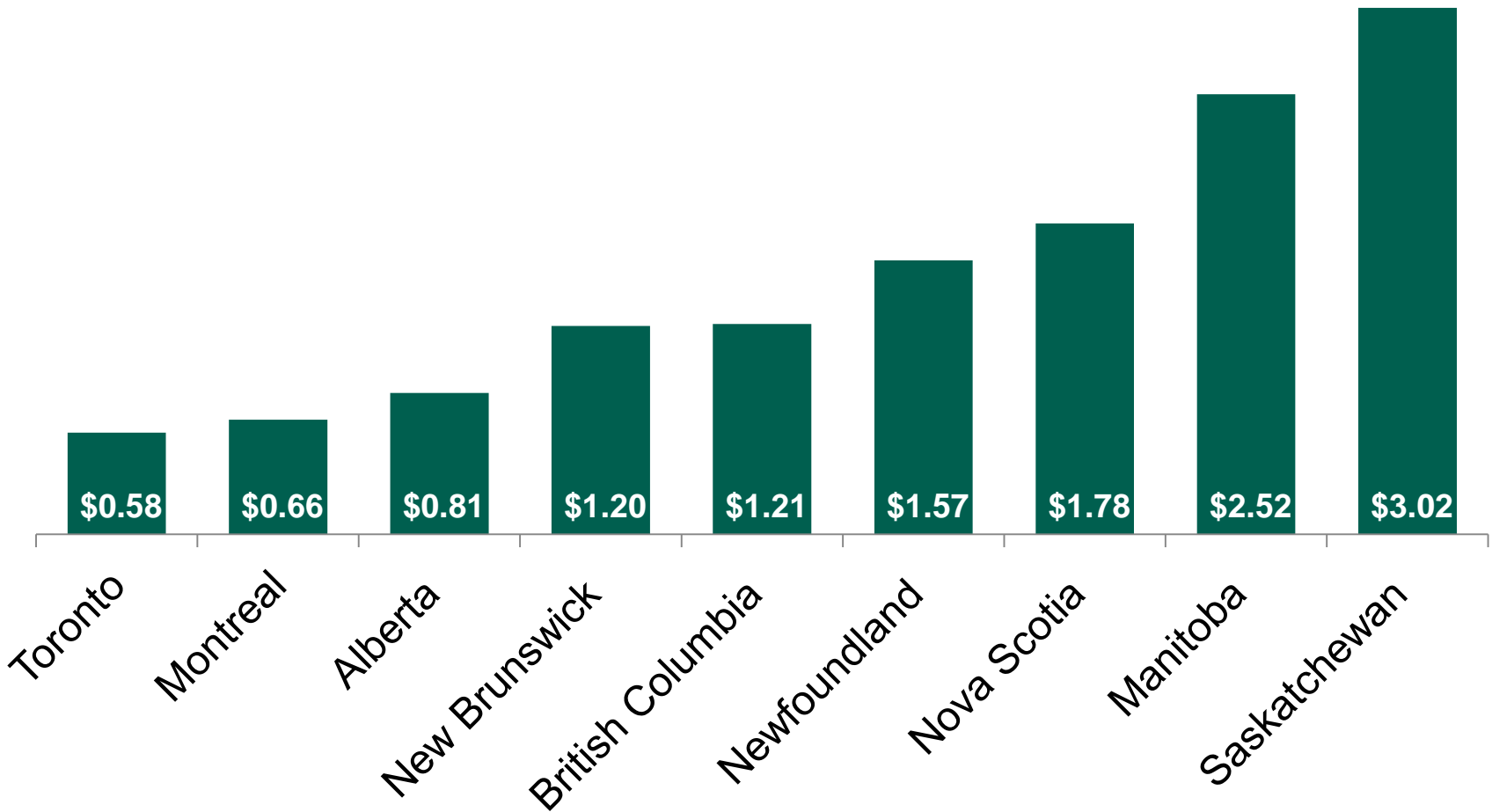
Complaints by Quadrant



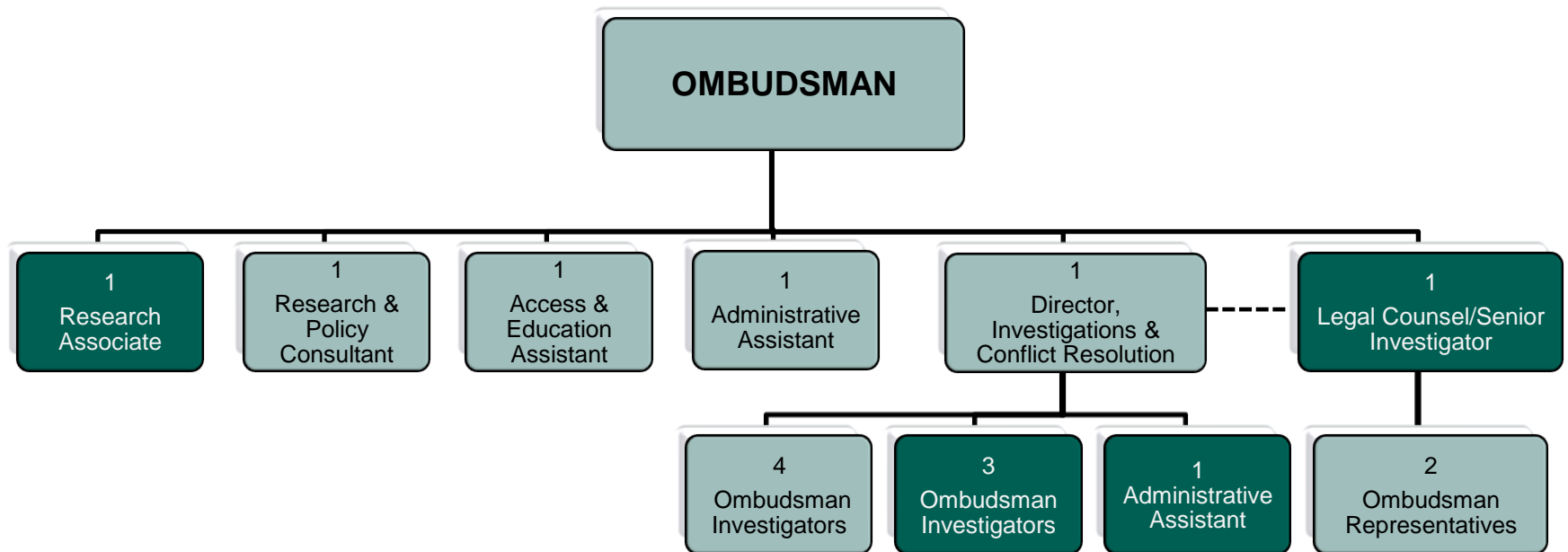
Comparing Jurisdictions

Ombudsman	Population (M)	Budget (M)
Newfoundland	0.5	\$0.8
New Brunswick	0.8	\$0.9
Nova Scotia	0.9	\$1.7
Saskatchewan	1.1	\$3.4
Manitoba	1.3	\$3.2
Montreal	1.6	\$1.1
Toronto	2.8	\$1.6
Alberta	4.1	\$3.4
British Columbia	4.7	\$5.6

Spending per capita



Organizational Structure



Requested positions in dark green

2015 Operating Budget

in \$000s	2014 Approved Budget	2015				2015 Budget Request vs 2014 Approved Budget	
		Base Budget	Reduction	New/ Enhanced Request	Budget Request	\$	%
Gross Expenditure	\$1,635.8	\$1,670.5	\$0.0	\$440.0	\$2,110.5	\$474.7	29.0%
Revenue	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	N/A
Net Expenditure	\$1,635.8	\$1,670.5	\$0.0	\$440.0	\$2,110.5	\$474.7	29.0%