

Issue	#	Recommendation	Actions	City of Toronto*		Annual Work Plan
				Lead(s)	Partners	
 Housing Stability	1	<b>Improve the quality of all affordable housing</b>	1.1 - Increase investments in repairs to existing social housing	SSHA	AHO, TCHC	2016
			1.2 - Strengthen the enforcement of minimum housing standards	MLS		2015, 2016
			1.3 - Expand incentive programs for private landlords and low-income homeowners to improve the quality and energy efficiency of affordable homes through essential health, safety and accessibility repairs and modifications	AHO	SDFA, MLS SSHA	2016
			1.4 - Increase support and uptake of building energy retrofitting programs that lower hydro costs in affordable units	SDFA		2016
			1.5 - Develop a rooming house policy framework and an effective enforcement strategy	MLS Planning		2016
	2	<b>Assist low-income individuals and families to secure and maintain affordable housing</b>	2.1 - Provide more housing allowances	SSHA		2016
			2.2 - Develop more integrated housing stabilization supports for people discharged from other service systems and in crisis situations	SSHA		2016-2018
			2.3 - Advocate for more flexible provincial funding rules to provide housing subsidy options that better meet local housing needs	S&CP, SSHA		2016-2018
	3	<b>Increase the supply of affordable housing</b>	3.1 - Update and expand the City's menu of funding and other incentives for the development of new affordable rental and ownership housing	AHO	Planning Finance	2016
			3.2 - Affirm affordable housing as a priority community benefit for any development applications where contributions are proposed pursuant to Section 37 of the Planning Act	Planning	AHO	2016
			3.3 - Advocate for legislative amendments to enable municipalities to enact inclusionary zoning powers	Planning AHO	S&CP	2016
			3.4 - Seek opportunities to provide affordable housing in existing or proposed public buildings	AHO		2016-2018
			3.5 - Provide surplus government land for new affordable housing development, incorporate affordable housing in developments on government lands, or dedicate a percentage of the net proceeds from the land sales to affordable housing	Build Toronto AHO	RES	2016
			3.6 - Develop strategies to maintain, sustain and leverage Toronto's social housing assets to provide affordable housing over the long term	SSHA	AHO	2015, 2016

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 <b>Service Access</b>	4	<b>Increase service access and availability</b>	4.1 - Expand digital access and literacy to ensure residents can effectively access programs and services online	TPL		2016
			4.2 - Ensure user fees for social and community services do not create barriers for low-income users	Financial Planning	TPL	2015, 2016
			4.3 - Revise program registration, outreach, and delivery to ensure services are accessible to vulnerable residents	PRU	TPL, SDFA PFR	2015, 2016
			4.4 - Integrate health and mental health services with other City programs and services in accessible community locations	PRU		2016-2018
			4.5 - Expand dental care for low-income seniors and adults	TPH	TESS	2016
			4.6 - Increase access to financial literacy and advocacy tools that support people to achieve financial stability	SDFA	TESS, SSHA	2015, 2016
			4.7 - Ensure that homelessness and housing support services meet the diverse needs of low-income Torontonians	SSHA		2015, 2016
			4.8 - Advocate for the expansion of culturally appropriate mental health services	SDFA	S&CP	2016-2018
	5	<b>Improve access to high quality programs for children and youth</b>	5.1 - Increase the City's tax base contribution to funding child care fee subsidies	CS		2015, 2016
			5.2 - Increase the number of licensed and subsidized child care spaces	CS		2016
			5.3 - Support growth in the number of high-quality, out-of-school-time programs for children and youth	CS, PFR		2015, 2016
			5.4 - Advocate to the provincial and federal governments for increased support and funding for child care	CS	S&CP	2015-2018

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 <b>Transit Equity</b>	6	<b>Make transit more affordable for low-income residents</b>	6.1 - Children 12 and under ride free	TTC		2015
			6.2 - Ensure the roll-out of the new Presto Pass technology includes a fare-geared-to-income capacity	TTC		2017
			6.3 - Evaluate a demand model that includes fare-geared-to-income criteria	SDFA	TPH, TTC TESS	2016
			6.4 - Comply with the Accessibility for Ontarians with Disabilities Act's requirement that all stations be fully accessible by 2025	TTC		2016
	7	<b>Improve transit services in the inner suburbs</b>	7.1 - Work with the Province to harmonize service and fares across public transit systems in the Greater Toronto and Hamilton Area	TTC		2017-2018
			7.2 - Restore previous service cuts that disproportionately impact the inner suburbs where demand warrants	TTC		2015
			7.3 – Increase reliability across bus, subway, and LRT modes	TTC	PRU	2015-2018
			7.4 - Consider the needs of low-income neighbourhoods and inner suburbs in capital and service planning	TTC	PRU, TPH	2015, 2016

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 <b>Food Access</b>	8	<b>Eliminate hunger</b>	8.1 - Expand student nutrition programs in collaboration with school boards, community agencies and other orders of government	TPH		2015, 2016
			8.2 - Develop mechanisms that make it easy and cost-effective for public sector and community organizations to procure healthy food	TPH	SDFA SSHA CMO PMMD	2016
			8.3 - Expand provision of nutritious food in City-run and supported programs	TPH	SDFA, CS SSHA, PFR TESS	2016
	9	<b>Increase access to affordable, nutritious and culturally appropriate food</b>	9.1 - Support innovative business models that help retailers sell healthier food in underserved communities	TPH	EDC	2016
			9.2 - Establish enabling policies and processes to facilitate food initiatives on City land and in City facilities	SDFA	TPH, MLS PFR, RES Facilities Building	2016
			9.3 - Ensure rules related to commercial food production, preparation and sales are clear and accessible	MLS	PFR, TPH	2016
			9.4 - Remove barriers to expand urban agriculture on government lands	SDFA, TPH	PFR Planning MLS, RES	2016
			9.5 - Empower residents with food skills and information	TPH		2016-2018
			9.6 - Invest in community-based food infrastructure that increases access to affordable, nutritious and culturally appropriate food	TPH		2015

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 <b>Quality Jobs &amp; Livable Incomes</b>	10	<b>Improve the quality of and access to income supports</b>	10.1 - Better ensure income supports and services respond to and meet vulnerable residents needs	TESS		2016
			10.2 - Advocate to the Ontario government to raise social assistance rates	TESS	S&CP	2015-2018
			10.3 - Improve health benefits, including dental services, drug benefits, and eye glasses to those transitioning off Ontario Works and Ontario Disability Support Program into stable employment	TESS		2015, 2016
			10.4 - Better assist low-income and vulnerable residents to access child care spaces and fee subsidies	CS		2016
	11	<b>Create employment opportunities for low-income groups with high unemployment rates</b>	11.1 - Work with the private and public sectors to create effective paths to good careers for low-income youth	TESS	SDFA, EDC	2015, 2016
			11.2 - Remove barriers that limit employment opportunities for people with experience in the justice system	TESS	SDFA	2015, 2016
			11.3 - Incubate flexible child care models that align with the current labour market reality	CS		2017-2018
	12	<b>Improve the quality of jobs</b>	12.1 - Champion a living wage standard across Toronto	SDFA	EDC, Fair Wage Office, HR PMMD	2016
			12.2 - Give preference to vendors providing goods and services to the City who pay a living wage	SDFA	PMMD, Fair Wage Office	2016
			12.3 - Support provincial effort to strengthen employment standards	SDFA	TESS, S&CP	2015
			12.4 - Develop a job quality assessment tool, and apply it to City jobs, City contractor jobs, and procurement processes	SDFA	PMMD	2016

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 <b>Systemic Change</b>	13	<b>Leverage the economic power of the City to stimulate job growth, support local businesses, and drive inclusive economic growth</b>	13.1 - Design and implement a community benefits program for City purchasing and capital investments	SDFA, TESS	PMMD Planning	2016
			13.2 - Design and implement a City social procurement policy	SDFA, PMMD		2016
			13.3 - Working with local anchor institutions, connect job seekers, start-up businesses, and worker-owned co-operatives with economic opportunities	EDC	SDFA, TESS	2016
			13.4 - Develop models to enhance economic development in low-income areas	EDC	SDFA, TESS	2016
	14	<b>Create a seamless social support system</b>	14.1 - Stabilize funding for community based organizations	SDFA		2015, 2016
			14.2 - Integrate the intake and administration of core means-tested programs	HSI	TESS, CS, SSHA	2016
			14.3 - Coordinate seamless care and support among hospitals, the child welfare system, correction and mental health facilities and City services	SDFA	SSHA	2016
			14.4 - Develop, resource and use effective models to meaningfully engage people with lived experience, agencies, and community partners in City decision-making	PRU, SDFA	S&CP	2016
			14.5 - Work with the Province to remove legislative and financial barriers to the creation of one stop community access sites for key health, education and social services that also serve as focal points for community building	SDFA	S&CP	2016
			14.6 - Protect and increase current service levels for effective services and infrastructure	CMO		2016 - 2018
	15	<b>Coordinate and evaluate the implementation of TO Prosperity</b>	15.1 - Create a staff unit to support activities related to the planning, implementation, and evaluation of poverty-reduction actions	PRU		2016
			15.2 - Develop monitoring and measuring processes and tools to inform the implementation and evaluation of this Strategy	PRU	SDFA, TESS	2016

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	16	<b>Engage City staff and residents on poverty reduction efforts</b>	16.1 - Develop change management and staff training tools that promote a poverty-sensitive culture across the organization	PRU	HR, EDHR	2016
			16.2 - Champion poverty reduction as a priority to Toronto residents, businesses, and the Provincial and Federal governments	PRU		2015 - 2018
			16.3 - Partner with community agencies, residents, labour, private sector, faith communities, academia, funders and others to develop, implement and evaluate TO Prosperity	PRU	SDFA, TESS	2015 - 2018
<b>Systemic Change</b>	17	<b>Dedicate funding to poverty reduction actions</b>	17.1 - Embed mechanisms that assess the impact of budget choices on poverty reduction in City Council's decision-making processes	PRU	Financial Planning	2017
			17.2 - Explore stable and sustainable funding options, including new revenue tools, to invest in reducing poverty	PRU	Finance S&CP	2017

**\*LEGEND: City Divisions, Agencies, and Commissions**

AHO	Affordable Housing Office	HSI	Human Service Integration	Stratcom	Strategic Communications
Building	Toronto Building	LTCHS	Long -Term Care Homes & Services	TCHC	Toronto Community Housing Corporation
Clerks	City Clerk's Office	MLS	Municipal Licenses and Standards	TESS	Toronto Employment and Social Services
CMO	City Manager's Office	PFR	Parks, Forestry and Recreation	TOP	Toronto Office of Partnerships
CS	Children's Services	PRU	Poverty Reduction Unit	Paramedics	Toronto Paramedic Services
EDC	Economic Development and Culture	Planning	City Planning	TPS	Toronto Police Services
EDHR	Equity, Diversity & Human Rights	PMMD	Purchasing and Material Management Division	TPH	Toronto Public Health
Facilities	Facilities Management	RES	Real Estate Services	TPL	Toronto Public Libraries
Finance	Corporate Finance	S&CP	Strategic and Corporate Policy	TTC	Toronto Transit Commission
	Financial Planning	SDFA	Social Development, Finance, and Administration	Transportation	Transportation Services
HR	Human Resources	SSHA	Shelter, Support, and Housing Administration	SSHA	Shelter, Support, and Housing Administration