

### **Toronto Transit Commission**

2016 Preliminary Operating Budget and 2016 - 2025 Preliminary Capital Budget & Plan



# **Agenda**

- Agency Overview:
  - Services and Resources
- Operating Overview
  - Service Performance
  - > Key Issues & Priority Actions
  - > 2016 Preliminary Operating Budget & Plan
- Capital Overview
  - Capital Performance
  - Key Issues & Priority Actions
  - > 2016 2025 Preliminary Capital Budget & Plan































# **TTC Operating Budget Overview**





























## Capital Assets To Deliver City Services

Asset Value – Insurable replacement value approaching \$15 billion

#### **2016 – 2025 Capital Budget**

### **Base Program (\$9.3 Billion)**

#### Infrastructure

- Yonge Subway 60 years old
- Bloor-Danforth subway almost 50 years old
- · SRT at end of useful life

#### **Key Elements**

- Facilities Leslie Barns, McNicoll Bus Garage, TR/T1 Yard
- Automatic Train Control YUS/BD Lines
- PRESTO
- Accessibility

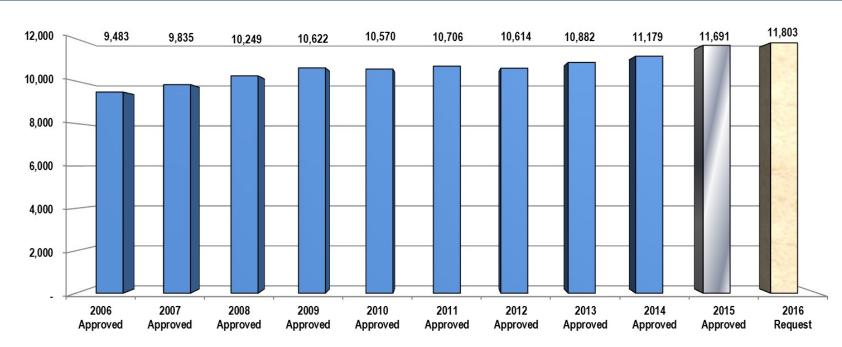
#### TYSSE (\$2.8 Billion)

#### Scarborough Subway Extension (\$3.6 Billion)

 Excludes Transit projects to be funded from other budgets (i.e. SmartTrack, Relief Line, Yonge-North Subway, Waterfront Initiatives)



## Staff Trend (Excludes Capital Positions)



### **Key Points:**

- ✓ During this period, ridership has increased by 26% while operating budget workforce has increased by 24%
- ✓ Excludes New & Enhanced



# **Vacancy Analysis**

		2013			<b>201</b> <sup>4</sup>		2015 Year-End Projections					
		Vacancies			Vacancies		# of	# of	Vacancies %			
		% of Total	Approved		% of Total	Approved	Vacancies	Vacancies	of Total	Approved		
	# of	Approved	Position	# of	Approved	Position	as at	Projections	Approved	<b>Position</b>		
	Vacancies	Positions	Equivalent	Vacancies	Positions	Equivalent	Oct 3	to Dec 31	Positions	Equivalent		
Operating	123	1.1%	10,882	0	0.0%	11,179	50	0	0.0%	11,691		
Capital	170	10.1%	1,688	304	16.5%	1,844	437	38	1.9%	2,021		
Total	293	23%	12,570	304	23%	13,023	487	38	0.3%	13,712		

Note: The 2015 year-end operating workforce is projected to temporarily exceed the budget by 87 positions primarily due to the ramping up of the Operator complement in advance of anticipated attrition early in the new year. Because an extended period of time is required to pre-screen, hire, train and, qualify new Operators, without the ramping up, there would be the risk that service could not be delivered as scheduled, or that it would be operated on an overtime basis. Both possible scenarios are undesirable from both a customer service and a cost effectiveness perspective.































# **Service Performance**





























# Key Service Accomplishments in 2015

- ✓ Projecting 535 million rides (excluding Pan Am and Parapan Am Games free rides)
- ✓ Excellent Pan Am and Parapan Am Games service provided with the help of more than 1,600 staff volunteers who acted as station ambassadors
- ✓ Continued rollout of higher capacity, fully accessible, air conditioned and PRESTO-equipped low floor streetcars
- ✓ Implementation of PRESTO is well underway.
- ✓ Carried 30 billionth rider
- ✓ TTC customer satisfaction is increasing with overall satisfaction rated at 81% and 95% of customers perceiving average or better value for money



# Key Service Accomplishments in 2015

- ✓ Implementation of the planned \$95 million in 2015 service improvements as follows:
  - ✓ Elimination of fares for children aged 12 and under
  - Restoration of all-day, every day bus service
  - √ 10-minute or better bus and streetcar service on key routes.
  - ✓ Expansion of Blue Night Network
  - Reduction of wait times and crowding at off-peak periods
  - ✓ All-door boarding and Proof of Payment on streetcar routes
  - Two additional peak subway trains on each of Lines 1 and 2
- Customer Service Enhancements completed include:
  - Continued monitoring and quarterly reporting on Customer Charter initiatives
  - Continued roll out of debit and credit card acceptance
  - Continued staffing the group station management model
  - ✓ Continued WIFI rollout in subway stations
- ✓ Continued expansion of Toronto Rocket fleet



## Operating Budget Variance as of Sep. 30, 2015

		Year-End Projection								
City Program/Agency	Gross Expenditures	Revenue	ne Net Variance		Alert	Gross Expenditure	Revenue	Net Variance		Alert
	\$	\$	\$	trend	mere	\$	\$	\$	trend	THETE
Toronto Transit Commission - Conventional	(8.9)	(16.3)	7.4	<b>A</b>	G	(21.7)	(17.6)	4.1	•	R
Year-to-Date Net Variance	85% to 105%	0% to 85%	>105%		Year-End	<=100%	>100%			

### **Key Points:**

- \$4.1M year-end subsidy surplus is projected before incorporating any potential settlement for the passenger revenue and expense impacts of the Pan Am and Parapan Am Games primarily due to decreases in:
  - ✓ Non-labour expenses (\$5.3M)
  - ✓ Leasing expenses (\$5.1M)
  - ✓ Hydro & Utilities (\$4.5M)
  - ✓ Other Employee Benefits (\$3.5M)
  - ✓ Diesel (\$2M)
  - ✓ Accident Claims (\$1.5M)
- ✓ Offset by lower passenger revenues (\$17.6M)



# Key Services Issues & Priority Actions for 2016

- ✓ City of Toronto funds 100% of operating subsidy (less \$91.6 million sourced from Provincial Gas Tax)
- ✓ Sufficient, predictable and sustainable long-term funding is required.
- Maintaining service levels and accommodating ridership demand under deteriorating traffic conditions
- ✓ PRESTO roll-out and related commissions
- ✓ Continued enhancement of customer service experience
- ✓ Keeping Toronto moving as we transform public transit and modernize the TTC































# 2016 Preliminary **TTC Operating Budget & Plan**





















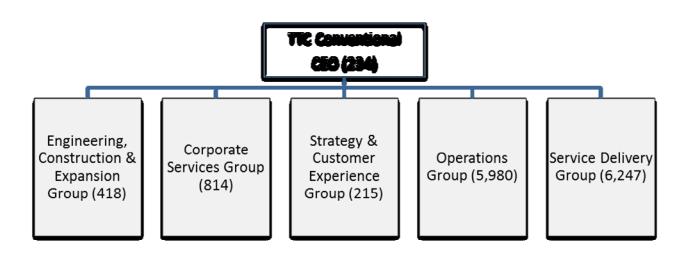








## 2016 Organizational Chart for TTC



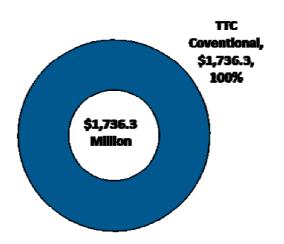
Category	Management & Supervisory	Clerical	Union	Total*
Permanent	2,852	313	10,626	13,791
Temporary	16	5	96	117
Total	2,868	318	10,722	13,908

<sup>\*</sup>Excludes New & Enhanced

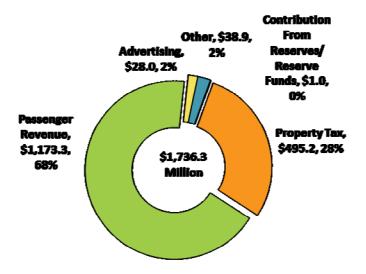


# 2016 Preliminary Operating Budget - Gross Expenditures by Program & Funding Source

Where the Money Goes \$1,736.3 Million



Where the Money Comes From \$1,736.3 Million





## 2016 Preliminary Operating Budget Summary

	20	15	201	6 Operating Bud	get				Incrementa 2017 and 2	_	
(In \$000s)	Approved Projected Budget Actual		2016 Base	2016 2016 Base New/Enhanced 2016		2016 vs. 2019 Approved C	_	201	7	2018	
By Service	\$	\$	\$	\$	\$	\$	%	\$	%	\$	%
TTC- Conventional											
Gross Expenditures	1,693,820.3	1,672,131.3	1,736,305.1		1,736,305.1	42,484.8	2.5%	159,700.0	9.2%	70,100.0	3.7%
Revenue	1,220,089.5	1,202,508.5	1,241,129.7		1,241,129.7	21,040.2	1.7%	9,798.8	0.8%	17,400.0	1.4%
Net Expenditures	473,730.8	469,622.8	495,175.4	-	495,175.4	21,444.6	4.5%	149,901.2	30.3%	52,700.0	8.2%
Approved Positions	11,691.0	11,778.0	11,803.0	-	11,803.0	112.0	1.0%				

### **Key Points:**

- Expenses \$42.5M higher due to annualization of 2015 initiatives (\$36.7M), impact of CBA agreements & higher benefit expenses (\$24.3M) and service to accommodate ridership growth (\$8.9M) offset by \$27.8M in expenditure reductions
- ✓ Revenues \$21M higher primarily due to impact of January 3, 2016 fare increase (\$18.3M)



# 2016 Preliminary Operating Budget Summary

2016 Budget*	(\$ millions)
Key Cost Drivers	74
Key Revenue Changes	(7)
Base Changes to Achieve 1% Budget Reduction	(28)
Fare Increase	(18)
	21



<sup>\*</sup> Excluding TTC Board approved New and Enhanced Services shown on page 20

# **Key Cost Drivers**

	Operating	g Budget
	TTC- Conv	ventional
(In \$000s)	\$	Positions
Gross Expenditure Changes		
Prior Year Impacts		
Annualization of 2015 Service Opportunities	30,287.9	21.0
Leasing Requirements	2,499.9	
2015 Other Workforce Net Additions	3,933.3	
Operating Impacts of Capital		
Presto Commission Fees	4,400.0	
Presto Attendants	858.9	11.0
New LRV's	(674.1)	(13.0)
Toronto Rocket Subway Cars	715.3	
Economic Factors		
Collective Bargaining Agreements	17,643.9	
Other Employee Costs (Benefits)	6,685.8	
Material Price Increase	3,393.7	
Utilities	3,585.9	
Salary & Benefit Changes		
Reversal of 2015 one-time Lump Sum (CBA)	(7,326.0)	
Other Base Changes		
Contribution to Capital	(13,936.0)	
Depreciation	1,103.1	
Utilities & Traction Power Consumption	897.3	
Service Increase to Accommodate 552M Riders	8,941.1	123.0
Change in Construction Service	3,793.7	
IT Maintenance Contracts	858.7	
YRT Contract Ends	(455.5)	(6.0)
Leslie Barns	, ,	4.0
Consultants	2,062.5	
Calendar Impact (Leap Year)	1,001.2	
Brake Relines (MTO regulations)	767.0	
Stop Pole Replacements	627.5	2.0
BAI (Cost recoverable)		5.0
2016 Net Workforce Additions	1,891.1	2.0
Bus Servicing Line	749.4	
Other	351.5	
Total Gross Expenditure Changes*	74,657.1	149.0
*Excludes Pan-Am	,,,,,,,,	

<sup>\*</sup>Excludes Pan-Am



# **Key Revenue Changes**

Base Revenue Changes Before Fare Increase (Increase) / Decrease	
Passenger Revenues	(14,644.0)
Reversal of One-Time Contribution from TTCStabilization Reserve	7,973.8
Advertising Revenue	(1,837.0)
Other Revenue	1,340.2
Total Revenue Changes	(7,167.0)



# Service Changes To Achieve Target -1% Budget Reduction

	2016 Service	Changes	То		Incremental Change				
	TTC- Conve	TTC- Conventional		\$ \$		2017 Plan		2018 Plan	
Description (\$000s)	Gross	Net	Gross	Net	Pos.	Net	Pos.	Net	Pos.
Base Changes:									
Diesel Fuel (Hedged 86%)	(13,983.4)	(13,983.4)	(13,983.4)	(13,983.4)					
Street Car Reliability (ALRV not CLRV rebuild)	(3,762.1)	(3,762.1)	(3,762.1)	(3,762.1)	(37.0)				
Departmental Non-Labour Reduction	(10,000.0)	(10,000.0)	(10,000.0)	(10,000.0)					
Sub-Total	(27,745.5)	(27,745.5)	(27,745.5)	(27,745.5)	(37.0)				
Revenue Adjustments									
25 cent cashfare and 10 cents token increase		(18,300.0)		(18,300.0)					
Sub-Total		(18,300.0)		(18,300.0)					
Total Changes	(27,745.5)	(46.045.5)	(27,745.5)	(46,045.5)	(37.0)				



# New/ Enhanced Services Referred to Budget Process

		2016 I	mpact		N	Net Incremental Change				
					2017			3 Plan		
New/ Enhanced Service Description (\$000s)	Gross Revenue		Net	Positions	Net	Positions	Net	Positions		
Not Induded										
TTC Board Approved & Referred to the Budget Process										
Operational Initiatives										
Bus Reliability Centred Maintenance	7,694.0		7,694.0		8,200.0					
3 Day Bus Recertification (Safety)	1,839.6		1,839.6	11.0						
Track Safety Initiative	1,783.5		1,783.5	20.0						
POP Fare Inspection - Deferral from 2015	1,651.3		1,651.3	20.0						
Service Enhancements										
Bus Service Reliability	2,600.0	600.0	2,000.0	47.0	3,200.0					
Streetcar Service Reliability	2,100.0	900.0	1,200.0	30.0	1,400.0					
Earlier Sunday Transit Service	1,700.0	1,100.0	600.0	17.0	800.0					
New and Enhanced Express Bus Service	1,700.0	100.0	1,600.0	34.0	2,900.0					
Total New/ Enhanced Services (Not Included)	21,068.4	2,700.0	18,368.4	179.0	16,500.0	0.0	0.0			



# User Fee Change Highlights

Fee Description	2015 Fee	2016 Fe	% Increase	Incremental Revenue (\$000s)
Below Inflationary Increases				
Adult Cash (last increased in 2010)	3.00	3.25	8.3%	5,500
				5,500
Above Inflationary Increases				
Token	2.80	2.90	3.6%	11,600
Day/Family Pass	11.50	12.00	4.3%	600
Adult Weekly Pass	40.75	42.25	3.7%	600
Downtown Express	40.00	41.50	3.8%	3
				12,803
Total Incremental Revenue				18,303



## 2017 & 2018 Plan

		2017 - Incren	nental Increa	ise			2018 - Inc	cremental Incre	ase	
Description (\$000s)	Gross Expense	Revenue	Net Expense	% Change	# Positions	Gross Expense	Revenue	Net Expense	% Change	# Positions
Known Impacts:										
Salaries & Benefits for Collective Agreement	25,000.0		25,000.0			7,000.0		7,000.0		
Sub-Total	25,000.0		25,000.0			7,000.0		7,000.0		
Jun-10tal	23,000.0		23,000.0			7,000.0		7,000.0		
Anticipated Impacts:										
PRESTO Fees *	51,000.0		51,000.0			6,000.0		6,000.0		
250 Bus Interim Garage	25,000.0		25,000.0							
Energy	16,000.0		16,000.0			14,000.0		14,000.0		
Service - Maintain existing, annualization &	12 000 0		12 000 0			10,000,0		10,000,0		
Growth	12,000.0		12,000.0			10,000.0		10,000.0		
Toronto-York Spadina Subway Extension	11,000.0		11,000.0			20,000.0		20,000.0		
Employee Benefits	11,000.0		11,000.0			11,000.0		11,000.0		
Workforce Changes	10,000.0		10,000.0			5,000.0		5,000.0		
Accident Claims & Insurance	4,000.0		4,000.0			4,000.0		4,000.0		
Maintenance material						5,000.0		5,000.0		
Material Price Inflation	4,000.0		4,000.0			5,000.0		5,000.0		
One-person train operation	(13,000.0)		(13,000.0)			(18,000.0)		(18,000.0)		
Revenue Change - Increase in Passenger Trips		10,800.0	(10,800.0)				17,400.0	(17,400.0)		
Contribution From Reserves/Reserve Funds		(1,001.2)	1,001.2							
Other	3,000.0		3,000.0			1,000.0		1,000.0		
Sub-Total	134,000.0	9,798.8	124,201.2			63,000.0	17,400.0	45,600.0		
Total Incremental Impact	159,000.0	9,798.8	149,201.2	30.2%		70,000.0	17,400.0	52,600.0	8.2%	

<sup>\*</sup>Full year impact and timing of expenditure offsets are under review (e.g. collectors, fare processing, fare media, etc.)



## **New/ Enhanced Services**



# New/ Enhanced Services: Bus Reliability Centered Maintenance

#### BUS RELIABILITY CENTERED MAINTENANCE: +\$7.7M

- ✓ Under existing reactive maintenance program, fix upon failure
- ✓ Existing: 80% corrective maintenance / 20% preventative maintenance
- ✓ Under RCM → Maintenance activities based on life cycle analysis
- ✓ Planned replacement of components before failure
- ✓ Target: 20% corrective maintenance / 80% preventative maintenance
- ✓ Improved vehicle reliability through fewer in-service failures
- ✓ Lower maintenance costs over time



# New/ Enhanced Services: 3 Day Bus Recertification (Safety)

### TRAINING REQUIREMENTS: +\$1.8M

- ✓ Allow TTC to fully implement the Safe Service Action Plan
  - ✓ Includes bus operator recertification every 3 years instead of 5 years
- Deliver a much more structured and systematic approach to managing safety
- ✓ Increased dual mode training to allow for cost-effective operation of bus replacement service during major streetcar projects
- ✓ Provide new online training modules to support employee developments, succession planning and other technical courses and seminars



## New/ Enhanced Services: Track Safety Initiative

### TRACK SAFETY INITIATIVE: +\$1.8M

- ✓ To improve the safety of TTC workers during work at subway track level through addition of 20 dedicated watchpersons
- ✓ Sole responsibility of these positions: providing dedicated attention of the approach and management of train traffic



## New/ Enhanced Services: POP Fare Inspection

#### PROOF-OF-PAYMENT FARE INSPECTORS: +\$1.6M

- ✓ 20 additional positions identified in 2015 Budget were deferred to 2016
- ✓ Required to support all-door boarding on streetcar routes that will result in reduced time for customers to board the vehicle
- ✓ Will mitigate against potential fare evasion and associated revenue losses that could arise through the utilization of all-door boarding in the absence of an enhanced POP system



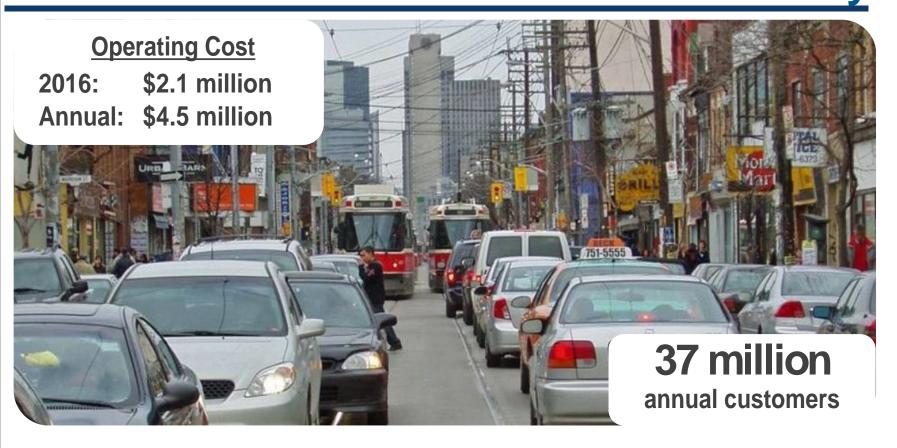
## New/ Enhanced Services: Bus Service Reliability



- ✓ Continue initiative piloted on 29 Dufferin, 111 East Mall, 123 Shorncliffe:
  - ✓ running time adjustments, improved route-management practices



# New/ Enhanced Services: Streetcar Service Reliability



- ✓ Continue initiative piloted on 512 ST CLAIR, 504 KING:
  - ✓ running time adjustments, improved operating practices



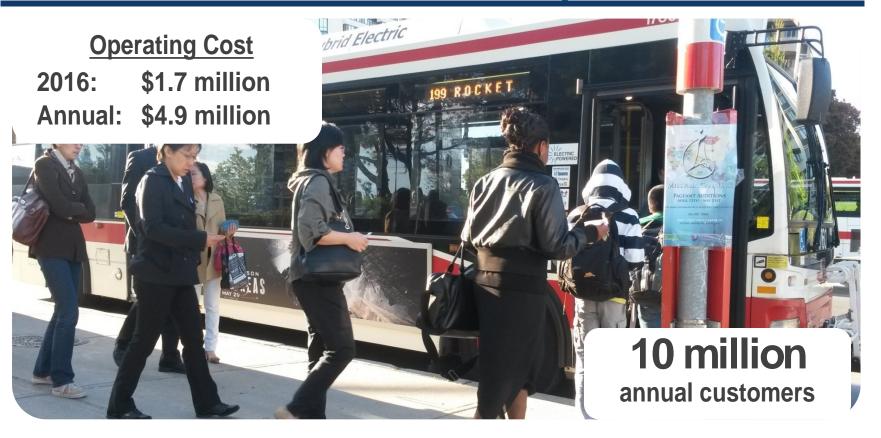
# New/ Enhanced Services: Earlier Sunday Transit Service



- ✓ Earlier Sunday morning subway, and connecting bus, and streetcar service
  - ✓ subway service to start at 8:00 a.m.



# New/ Enhanced Services: New and Enhanced Express Bus Service



- ✓ Complete implementation of first four new express routes:
  - ✓ off-peak service: weekdays, weekends



# Items Referred by TTC Board to City Budget Committee



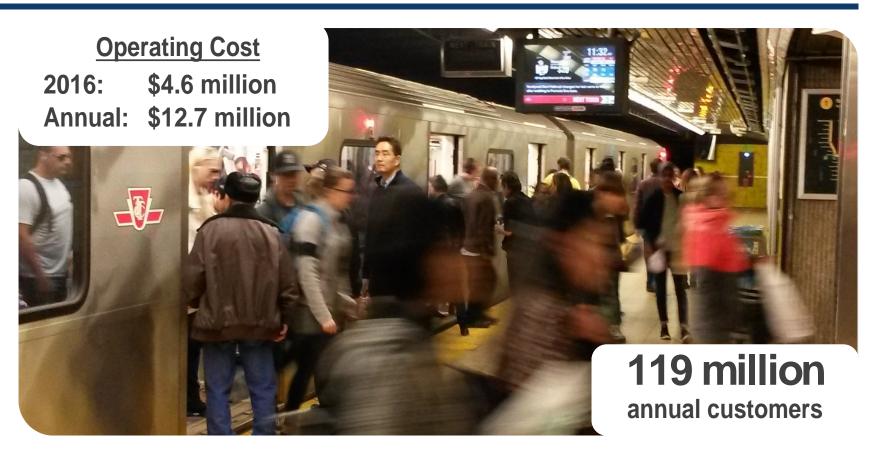
## Subway Service Reliability



- ✓ Continue subway service reliability initiative:
  - ✓ running time, other adjustments: improve reliability, fewer delays.



## Line 1: Three-Minute-or-Better Service



- ✓ Reduce subway wait times -- more-frequent subway service:
  - ✓ every 3 minutes or better until 10:00 p.m.



## New Streetcar Service on Cherry Street



✓ Dedicated resources to implement new streetcar service on Cherry Street































# Wheel-Trans Operating Budget Overview





















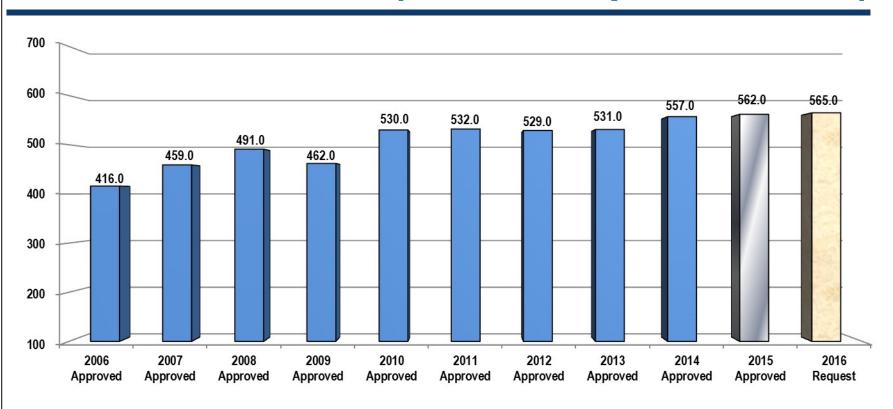








### Staff Trend (Excludes Capital Positions)



#### **Key Points:**

✓ Over this period, 85% more riders were carried while service levels increased by 81% and workforce grew by only 32%, representing a substantial improvement in labour productivity



## **Vacancy Analysis**

		2013			2014			2015 Year-End	Projections	
Citizen Services Centred "X"	# of Vacancies	Vacancies % of Total Approved Pos.	Approved Pos. Equivalent	# of Vacancies	Vacancies % of Total Approved Pos.	Approved Pos. Equivalent		# of Vacancies Projections to Dec 31	Approved	Approved Pos. Equivalent
Operating	5.0	0.9%	531.0	8.0	1.4%	557.0	25.0	1.0	0.2%	562.0
Capital										
Total	5.0	0.9%	531.0	8.0	1.4%	557.0	25.0	1.0	0.2%	562.0































## **Service Performance**





























### **Key Service Accomplishments in 2015**

- ✓ Projecting all-time record of 3.504 million rides (up by 12% from 3.127 million rides in 2014)
- ✓ Continued internet trip-booking enhancements
- ✓ Continued scheduling enhancements integrated with Automatic Vehicle Location technology
- ✓ Improved customer service through reduced call abandonment rates
- ✓ Updated current scheduling system to allow for intermodal trip planning with TTC conventional service
- ✓ Ridership growth accommodated with contracted taxi services



#### Operating Budget Variance as of Sep. 30, 2015

#### Toronto Transit Commission - Wheel-Trans Year-to-Date Variance and Year-End Variance Projection Summary

(In \$ Millions)

		Niı	ne-Month	Results			Year-End Projection					
City Program/Agency	Gross Expenditure s	Revenue	Net '	Net Variance		Gross Expenditure s	Revenue	Net Variance		Alert		
	\$	\$	\$	trend		\$	\$	\$	trend			
Toronto Transit Commission - Wheel Trans	(0.6)	0.1	(0.7)	▼	©	1.1	0.3	0.8	<b>A</b>	R		
Year-to-Date Net Variance	85% to 105%	0% to 85%	>105%		Year-End	<=100% <b>©</b>	>100%					



### Key Services Issues & Priority Actions for 2016

- ✓ City of Toronto funds 100% of operating subsidy
- ✓ Sufficient, predictable and sustainable long-term funding is required
- ✓ Increasing service demand is driven by demographics, anticipated AODA eligibility changes, and higher availability of day programs, workshops and sports programs
- ✓ Maintaining service levels under existing traffic conditions
- ✓ Impact of Uber on taxi industry and Wheel-Trans TBD
- ✓ Accommodating a projected 14% increase in trip demand to 3.7 million































## **2016 Preliminary** Wheel-Trans Operating Budget & Plan





















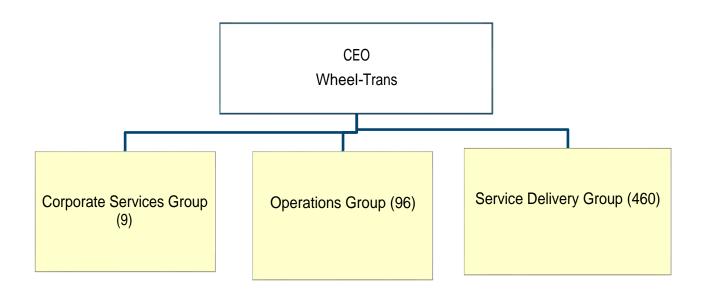








#### 2016 Organizational Chart for Wheel-Trans



#### 2016 Recommended Full and Part Time Staff

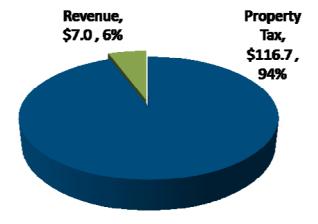
Category	Management & Supervisory	Exempt Professional & Clerical	Union	Total
Permanent Position	42.0	1.0	522.0	565.0
Temporary Position				-
Total	42.0	1.0	522.0	565.0



# 2016 Preliminary Operating Budget - Gross Expenditures by Program & Funding Source

Where the Money Goes \$123.7 Million

Wheel-Trans, \$123.7, 100% Where the Money Comes From \$123.7 Million





## 2016 Preliminary Operating Budget Summary

	2015	2016 Prel	iminary Operatin	g Budget			Incremental Change 2017 and 2018 Plan				
(In \$000s)	Approved Budget	2016 Base	2016 New/Enhanced	2016 Budget	2016 Prelim. vs. 2015  Budget Approved  Changes		201	17	201	18	
By Service	\$	\$	\$	\$	\$ %		\$	%	\$	%	
Wheel-Trans											
Gross Expenditures	115,313.1	123,665.9		123,665.9	8,352.8	7.2%	8,296.8	6.7%	7,081.6	5.4%	
Revenue	6,514.3	6,953.5		6,953.5	439.2	6.7%	372.5	5.4%	379.9	5.2%	
Net Expenditures	108,798.8	116,712.4	-	116,712.4	7,913.6	7.3%	7,924.3	6.8%	6,701.7	5.4%	
Approved Positions	562.0	565.0	-	565.0	3.0	0.5%					

#### **Key Points:**

✓ 2015 Expenses are \$8.4M higher primarily due to projected 444K (14%) trip demand increase



## **Key Cost Drivers**

	2016 Base	Budget
	Tota	
(In \$000s)	\$	Position
Gross Expenditure Changes		
Prior Year Impacts		
Annualization of 2015 Workforce Additions	186.4	
Change in Average Fare	197.2	
Annualization - 2015 10-cent Fare Increase	(31.6)	
Annualization - 2015 Metropass Trip Adjustment	(3.4)	
Annualization - 2015 Elimination of Child Fares	2.8	
Operating Impacts of Capital		
Presto Commissions	25.0	
Economic Factors		
Other Employee Costs - Economic Factors	(175.9)	
Inflation	221.7	
COLA and Progression Pay		
Annualization of the Collective Bargaining Agreement Salary & Benefits	566.2	3.0
Other Base Changes		
Service Change re: Increase in Demand (14%)	8,770.7	
AODA Mandated Eligibility	851.8	
Accident Claims	212.9	
Other Net Base Budget Changes	39.6	
Total Gross Expenditure Changes	10,863.4	3.0
Revenue Changes (Increase) / Decrease		
Revenue Change - Increase in Passenger Trips	(849.7)	
2015 Stabilization Reserve Contribution - Reversal	300.0	
2016 Fare Increase Impact	(54.5)	
Total Revenue Changes	(604.2)	
Net Expenditure Changes	10,259.2	3.0



# Service Changes To Achieve Target -1% Budget Reduction

		Total 2016					
		vice Changes	#			al Chan	
December (\$000-)	\$ Gross	\$ Net	Pos.	2017 Plan Net Pos.		<b>2018</b> Net	
Description (\$000s)	Gioss	ivei	P0S.	iver	P0S.	ivei	Pos.
Base Changes:							
Base Expenditure Changes							
XXX				1			
XXX							
XXX							
Base Expenditure Changes							
Base Revenue Changes							
Busic November Onlinges				1			
				1			
Base Revenue Changes							
Sub-Total Sub-Total							
Service Efficiencies							
Taxi Contracts (Cost/Passenger Trip)	(919.5)	(919.5)					
Diesel Hedging	(771.9)	(771.9)					
Change in Modal Split	(654.2)	(654.2)					
Sub-Total	(2,345.6)	(2,345.6)					
Revenue Adjustments							
nevenue Aujustinents							
Sub-Total							
Out Folds							
Service Changes							
Sub-Total Sub-Total							
T. (10 11 1 2 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	(0.045.5)	(0.045.3)					
Total Preliminary Service Changes	(2,345.6)	(2,345.6)					



## User Fee Change Highlights

Fee Description	201	5 Fee	201	6 Fee	% Increase	Incremental Revenue (\$000's)
Below Inflationary Increases						
Adult Cash (last increased in 2010)	\$	3.00	\$	3.25	8.3%	13.2
Subtota						13.2
Above Inflationary Increases						
Token	\$	2.80	\$	2.90	3.6%	41.3
Subtota						41.3
Other Increases						
Subtota						-
New Fees						
Subtota						-
Total Incremental Revenue						54.5



#### 2017 & 2018 Plan

		2017 - In	cremental I	ncrease			2018 - In	cremental I	ncrease	
Description (\$000s)	Gross Expense	Revenue	Net Expense	% Change	# Positions	Gross Expense	Revenue	Net Expense	% Change	# Positions
Known Impacts:										
COLA and Progression Pay										
Annualization of the CBA	1,033.2		1,033.2	0.9%		276.0		276.0	0.2%	
Annualization Impact of 2015 Approvals										
FYE of Workforce Additions	55.9		55.9			21.9		21.9		
Operating Impact of Completed Capital										
Presto Commissions	273.1		273.1	0.2%		80.2		80.2	0.1%	
Economic Factors										
Employee Benefits	561.8		561.8	0.5%		585.8		585.8	0.5%	
Diesel Fuel	467.4		467.4	0.4%		382.4		382.4	0.3%	
Taxi Contracts (Cost/Passenger Trip)	282.1		282.1	0.2%		302.3		302.3	0.2%	
Inflation	218.1		218.1	0.2%		199.1		199.1	0.2%	
Revenue										
Revenue Change - Increase in Trips		475.5	(475.5)	(0.4%)			467.3	(467.3)	(0.4%)	
Change in Average Fare		(97.6)	97.6	0.1%			(89.8)	89.8	0.1%	
Impact of 2016 Fare Increase		(5.4)	5.4				2.4	(2.4)		
Other (specify)		,						, ,		
Service Change re: Increase in Demand	5,264.2		5,264.2	4.5%		5,043.5		5,043.5	4.0%	
Accident Claims	80.0		80.0	0.1%		88.0		88.0	0.1%	
Other Net Base Budget Change	61.0		61.0	0.1%		102.4		102.4	0.1%	
Sub-Total	8,296.8	372.5	7,924.3	6.8%		7,081.6	379.9	6,701.7	5.4%	
Anticipated Impacts: Other (specify)										
XXXXXXXX										
XXXXXXXX										
XXXXXXXX										
Sub-Total										
Total Incremental Impact	8,296.8	372.5	7,924.3	6.8%		7,081.6	379.9	6,701.7	5.4%	































































### Summary of Major Projects Completed in 2015

- Capital infrastructure replacement and rehabilitation work progressed
- PRESTO installed in 26 subway stations and on all legacy streetcars
- 14 LRVs accepted into revenue service with PRESTO Smart Card technology on board
- 69 Toronto Rocket trains in revenue service
- 105 Low Floor Diesel Buses received (Incl. 50 buses for Customer Service Initiatives)
- Leslie Barns Commenced revenue operation on November 22, 2015
- Continued progress on YUS ATC Resignalling project
- Union Station completion of platform and new north fareline and collectors booth at concourse level in advance of 2015 Pan Am and Parapan Am Games
- Easier Access 34 stations are now accessible. Work on-going at Woodbine, St. Clair West, Ossington, Coxwell and Dupont Stations, including bus loop closures at Woodbine and Coxwell for the construction of elevators
- Continued progress on the Toronto Rocket/T1 Rail Yard Accommodation project
- All TR trains are ATO equipped and progressing through the ATC integrated dynamic tests at the specially built test track of the Wilson Yard



### Summary of Major Projects Completed in 2015

- SAP installation progressing (2 HR modules implemented)
- RFP for CAD/AVL System issued
- Ongoing track replacement
- Bike repair stands installed at 10 subway stations
- Toronto-York-Spadina Subway Extension construction progressing

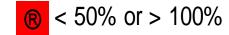


### Capital Budget Variance as of Sep. 30, 2015

		204E Approved	201	5 Expenditu		Alert	
Agencies		2015 Approved Cash Flow	YTD Spending	Year-End Projection		Trending	(Benchmark 70% spending rate)
ттс	Q3	1,220.9	452.9	1,033.3	84.6%	•	G



♦ between 50% and 70%



#### **Key Points:**

 TTC spent \$453 million or 37.1% of its 2015 Base Capital Budget of \$1.221 billion (including \$145.8 million additional carry forward) for the eight months period ended August 29, 2015 with a projection to year end estimated at \$1.033 billion or 84.6% of the approved budget



### Key Capital Issues & Priority Actions for 2016

- Additional funding is required to maintain infrastructure in a state-ofgood repair and to fund vehicle acquisitions to accommodate and promote ridership growth
- Major accommodations for these vehicles
  - Existing facilities renewal and new accommodations
- YUS & Bloor-Danforth signal system
- AODA Compliance by 2025
- Existing funding programs are coming to an end
- \$2.7 B funding shortfall in the base program for 2016-2025
- Sufficient, sustainable and predictable funding is required































## 2016 – 2025 Preliminary Capital **Budget & Plan**





























# Summary of Major Projects in the 2016 – 2025 Preliminary Capital Plan

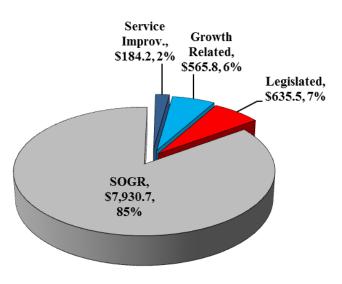
Vehicles:		(\$Millio	ns)	
Purchase of Buses		1,063		
Purchase of Subway Cars		952		
Purchase of LRVs		1,019	\$3,927	4
Vehicle Overhaul Programs (Bus, Subway, Streetcar)		779		
Purchase of NRV/NRV Overhaul		114 _		
Infrastructure Projects:				
Track Programs		732	]	
Electrical Systems		379		
Signal Systems (Incl. YUS (\$302) and BD (\$300))		691		
Finishes		164		
Equipment		269		
Yards & Roads		186		
Bridges & Tunnels		503		
Building & Structures:				
- Fire Ventilation Upgrade	296			
- Easier Access Phase III	429			
- TR/T1 Rail Yard Accommodation	403			
- McNicoll Bus Garage	175		<b>\$5,389</b>	
- Leslie Barns	63			
- LRV Carhouse Facility	51			
- Subway Facility Renewal	57			
<ul> <li>Wilson Garage Ventilation Upgrade</li> </ul>	50			
- Wilson Backup Centre	30			
- Duncan Shop Ventilation Upgrade	37			
- Backflow Preventers	27			
- Other Building & Structure Projects	<u>209</u>	1,827		
Environmental Projects		92		
Information Technology		379		
Other Projects		167 _	J	

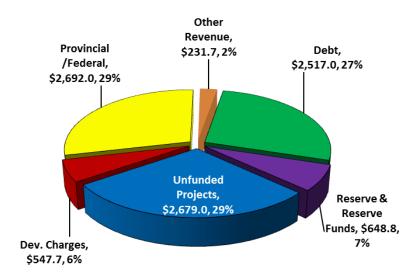


# 2016 – 2025 Preliminary Capital Budget and Plan Spending & Funding Sources

Where the Money Goes \$9,316 Million

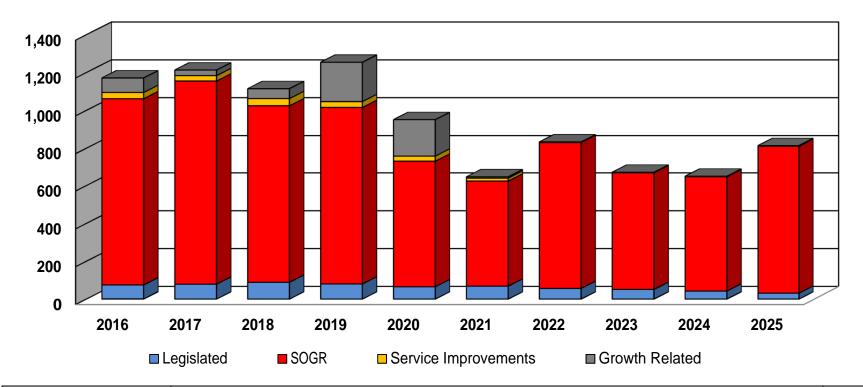
Where the Money Comes From \$9,316 Million







# 2016 – 2025 Preliminary Capital Budget and Plan by Project Category

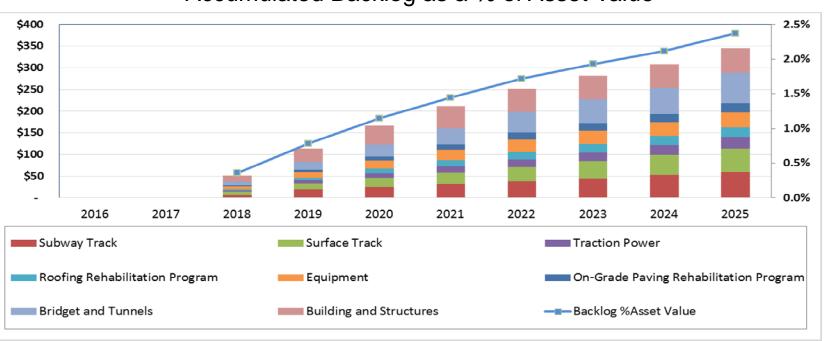


		2016 - 2025 Preliminary Capital Budget and Plan by Category									
\$ Million	2016	2017	2018	2019	2020	2021	2022	2023	2024	2025	Total
Legislated	73.6	78.9	88.7	79.9	65.1	68.3	56.2	50.9	42.6	31.3	635.5
SOGR	987.2	1076.4	935.7	935.9	666.4	555.6	773.9	616.5	603.9	779.2	7,930.7
Service Improvements	32.9	28.5	38.1	30.7	26.9	15.3	3.0	2.8	2.8	3.3	184.2
Growth Related	76.6	29.5	52.2	208.0	192.6	6.9	0.0	0.0	0.0	0.0	565.8
Total	1,170.4	1,213.2	1,114.7	1,254.4	951.0	646.0	833.1	670.3	649.3	813.8	9,316.2



#### State of Good Repair Backlog

#### Accumulated Backlog as a % of Asset Value

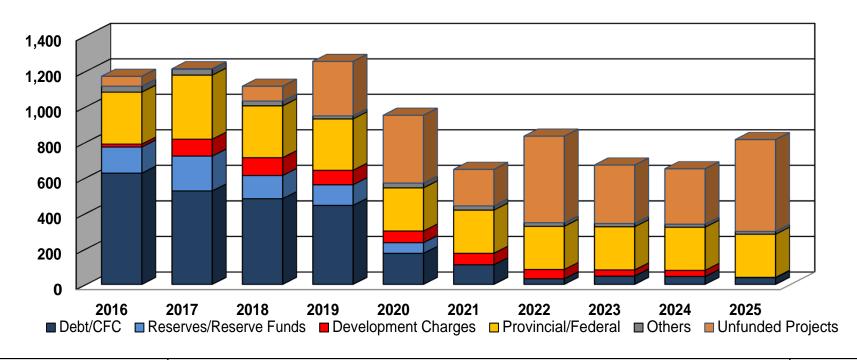


#### % Asset Value Trend Analysis:

• By the end of 2025, the SOGR back log is projected to be \$346M (i.e. unfunded), representing 2.4% of the asset replacement value approaching \$15B.



# 2016 – 2025 Preliminary Capital Budget and Plan by Funding Source



		201	6 - 2025 Pr	eliminary	Capital Bu	dget and F	an by Fur	nding Sour	œ		
\$Million	2016	2017	2018	2019	2020	2021	2022	2023	2024	2025	Total
Debt/CFC	624.7	524.8	481.4	443.9	174.0	109.8	31.1	46.2	43.9	37.2	2,517.0
Reserves/Reserve Funds	147.1	195.9	130.3	115.7	59.9	0.0	0.0	0.0	0.0	0.0	648.9
Development Charges	16.5	95.5	100.2	81.6	65.8	64.8	52.3	34.8	34.7	1.8	547.7
Provincial/Federal	293.3	361.2	292.4	289.2	242.6	242.6	242.6	242.6	242.6	242.6	2,692.0
Other	33.4	33.1	26.4	17.2	26.7	23.7	20.0	18.4	16.7	15.9	231.7
Unfunded Projects	55.4	2.7	84.0	306.8	382.0	205.2	487.1	328.2	311.3	516.3	2,678.9



#### **Debt Target**

(\$ Million)	2016	2017	2018	2019	2020	2021	2022	2023	2024	2025	Total
Gross Expenditures	1,170	1,213	1,115	1,254	951	646	833	670	649	814	9,316
Debt Target	498	530	502	380	139	16	0	0	0	252	2,317
Debt Required	480	528	565	751	556	315	518	374	355	554	4,996
Over/(Under) Debt Target	(18)	(2)	63	370	417	299	518	374	355	302	2,679

#### **Key Drivers:**

- The Board Approved Capital Budget of \$9.316 billion requires debt funding of \$4.996 billion;
- This exceeds the City established debt target of \$2.317 billion;
- Therefore, it results in a shortfall of \$2.679 billion;
- A list of projects that cannot proceed until funding sources are secured has been identified;
- The ongoing funding deficit is a significant concern.

10 - Ye	ar Capital Bud Base Prog (\$Billion	gram .	son
	2014 - 2023 Approved	2015 - 2024 Approved	2016 - 2025 <u>Request</u>
Budget/Request	9.036	9.268	9.316
Funding Available	<u>6.493</u>	<u>6.901</u>	<u>6.637</u>
Shortfall	<u>2.543</u>	2.367	2.679



## Incremental Operating Impact of Capital

N . E . III (0000 )	2016 B	udget	2017	Plan	2018	Plan	2019	Plan	2020	Plan	2021 - 20	25 Plan	2016 - 20	25 Total
Net Expenditures (\$000s)	\$	Position	\$	Position	\$	Position	\$	Position	\$	Position	\$	Position	\$	Position
Previously Approved Projects														
Fare System (PRESTO)*	574.9	4.0	(1,075.5)	(11.0)	6.1		(204.7)	(2.0)					(699.2)	(9.0)
Communications	0.5		361.6	2.6	2.2		2.2		2.3		12.3		381.1	2.6
Train Door Monitoring			(13,115.0)	(131.0)	(18,510.0)	(163.0)	(632.0)		(647.0)		(3,424.0)		(36,328.0)	(294.0)
Signal Systems	138.0	0.6	165.0	0.8	67.0	0.1	66.0	0.8	70.0	0.2	157.0	0.4	663.0	2.9
Equipment	1.0		1.0		1.0		1.0		1.0		6.0		11.0	
Fire Ventilation Upgrade	16.0	0.1					8.0	0.1			16.0	0.1	40.0	0.3
Purchase of Buses	(162.0)	(1.4)											(162.0)	(1.4)
Fare Handling Equipment					4,000.0								4,000.0	
Information Technology System	3,229.0	(50.0)	2,515.0	6.8	5,025.0	7.5	4,063.0	0.0	1,584.0	5.5	1,693.0	0.0	18,109.0	(30.2)
Easier Access Phase III			52.0		73.0		62.0		73.0		431.0		691.0	
Leslie Barns	6,517.0	113.0	545.0										7,062.0	113.0
McNicoll Bus Garage									9,765.0	68.8			9,765.0	68.8
Other Service Planning	115.0	(2.0)	(57.0)	(1.8)	(75.0)	(2.0)	35.0	0.0	35.0	0.0	175.0	0.0	228.0	(5.8)
Purchase of Rail Non-Rev Veh							420.0		800.0				1,220.0	
TYSSE **	1,330.8	12.0	11,043.0	75.9	16,583.0	116.1			165.0		540.9	2.0	29,662.7	206.0
Total	11,760.2	76.3	435.1	(57.7)	7,172.3	(41.3)	3,820.5	(1.1)	11,848.3	74.5	(392.8)	2.5	34,643.6	53.2

Note: No provisions for the opening the following rail extensions have been included in these figures (e.g. Eglinton Crosstown, Finch West LRT, SmartTrack, etc.)



<sup>\*</sup> Full year impact and timing of expenditure offsets under review

<sup>\*\*</sup> Ridership and revenue impacts under review

### **Unfunded Capital Projects**

2016-2025 UNFUNDED PR	OJECTS		
	(\$Million)		
	<u>2015-2024</u>	<u>2016-2025</u>	<u>Change</u>
PROJECT			
372 Replacement Subway Cars	(616)	(915)	(299)
201 Replacement Wheel-Trans Buses	(100)	(100)	0
Purchase of 99 40' LF Buses Customer Service Initiative	(89)	(75)	14
Purchase of 675 40' LF Buses		(439)	(439)
60 New LRVs for Growth	(366)	(361)	5
Fire Ventilation Upgrade	(132)	(182)	(50)
Train Door Monitoring System - T1 & TR	(51)	-	51
Easier Access III	(165)	-	165
Bus Overhaul	(256)	(261)	(5)
Bloor-Danforth ATC Resignalling	(2)		2
Information Technology	(1)		1
Other SOGR Infrastructure Projects	(588)	(346)	242
			<u>-</u>
Total	(2,367)	(2,679)	(312)

Request of \$9.3B versus funding available of \$6.5B = \$2.8B shortfall



#### Projects for Future Consideration Not Included in the Base Program

	(\$Millions)		
TTC Recommended Projects:	<u>EFC</u>		
Station Modernization Program	111		
New Davisville Facility Detail Design and Construction	400		
Yonge Bloor Capacity Improvements	1,084		
Platform Edge Doors - Line 2	614		
Platform Edge Doors - Line 1	554		
Fire Ventilation Upgrade	1,493		
Other Projects	307		
Rail Yard Property Acquisition	TBD		
TTC Recommended Projects	4,563		
Waterfront Initiatives Projects:			
East Bayfront Greetcar and Gation Expansion	434		
Purchase of 6 Additional LRT Cars - East Bayfront Streetcar Line	36		
Bremner Streetcar Expansion	261		
Purchase of 4 Additional LRT Cars -Bremner Blvd Streetcar Line	24		
Port Lands Streetcar Expansion	200		
Purchase 5 Additional LRT Cars - West Donlands Streetcar Line	30_		
Waterfront Initiative Projects	985		

























