### **GM10.4.2** Introduction

Open data can improve the lives of many Torontonians.

 Toronto has different policies compared to other cities like New York, which inadvertently makes it harder for citizens to get involved with fixing city-wide problems.

• Our research and work focuses on using open data to help out with housing issues.





### General Overview

 Landlords and tenants have mutual obligations to one another, but landlords hold all the cards and there is little recourse for tenants if a problem arises.

 In many cities, building violations that endanger tenants are usually handled with a slap on the wrist fine that many landlords consider a cost of doing business.

• All types of people experience these problems, but typically the most vulnerable citizens get hurt the most, like those in low-income or public housing.



# Our Solution

• We connect to open data resources and analyze building inspection records. We use this to calculate a rating on how landlords comply with local laws and bylaws.

 Look for patterns in behavior that indicate what it's like to live in an apartment before signing a lease. This includes the presence of mold, roaches or vermin.

Communicate relevant information to users.





COCKROACHES







### How this helps citizens

Holds bad landlords accountable.

• Directs the flow of traffic away from bad landlords towards good ones, creating positive feedback loops.

 Incentivizes landlords to clean up their act, take care of their properties or be faced with higher vacancy rates.





## How this will help cities

 Helps direct city resources where they are needed most. Improves already existing inspection and enforcement. • Helps make Toronto a more connected, smarter city.



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## Conclusion

• Toronto has a great open data community, but changing a few small things can improve it drastically.

• This is one of the simplest, most inexpensive and high impact initiative that a city can take to improve the lives of it's citizens.

 Adjusting these policies will allow for citizens and the private sector to help build solutions for other city-wide problems, not just in housing.

