

City of Toronto Act, 2006 Public Notice

Municipal Licensing and Standards is proposing that the Council of the City of Toronto adopt a new Vehicle-for-Hire Bylaw and adopt substantial amendments to Chapter 545, Licensing, Article VII, Taxicab Brokers, Chapter 545, Licensing, Article VIII, Owners and Drivers of Taxicabs, Chapter 545, Licensing, Article XXXIX, Owners and Drivers of Limousines and Limousine Service Companies and Chapter 441, Fees and Charges.

At its meeting to be held in Council Chambers in Toronto City Hall on April 14, 2016 at 9:30 a.m., or as soon as possible thereafter, Licensing and Standards Committee of Toronto City Council will hear in person or by his or her counsel, agent or solicitor, any person who wishes to speak to the matter.

The proposed amendments are subject to the decision of Licensing and Standards Committee and the decision of Toronto City Council. Consequently, the proposed amendments may be modified. Additional or other amendments to the above-noted by-laws, including amendments not contemplated or considered in the proposal by Municipal Licensing and Standards, may occur as a result of the decisions of Licensing and Standards Committee and Toronto City Council.

While the staff report sets out the proposed fees, the appropriate Committee or Toronto City Council may change these proposals and Toronto City Council may adopt rates that differ from the staff recommendations, including fees that are higher or lower than the fees being proposed, and may adopt new fees not contemplated in the staff report.

It is proposed that the by-laws be amended at the Council meeting to be held on May 3, 2016 or at a subsequent meeting.

Municipal Licensing and Standards is proposing that:

PART 1 – Create a Vehicle-for-Hire Bylaw

1. City Council direct that the bylaws governing taxicabs and limousines, and the directions arising from this report, be combined to create a Vehicle-for-Hire bylaw that governs taxicabs, limousines and Private Transportation Companies (PTC), based upon the following recommendations.
2. City Council direct the Executive Director of ML&S to report back to the Licensing and Standards Committee within one year from the date of enactment of the new bylaw, with an update on the implementation and outcomes of the bylaw.

PART 2 – Vehicle-for-Hire Accessibility Strategy

3. City Council endorse the goal of achieving an inclusive and accessible vehicle-for-hire industry that will ensure that all Toronto residents and visitors have equal access to Toronto's vehicle-for-hire industry.
4. City Council accelerate the number of accessible taxicabs available for on-demand metered service to 25% of the taxicab fleet by 2021 by authorizing the issuance of up to 200 incremental TTLs to drivers on the waiting list for each of the next five years, effective immediately.

5. City Council waive licence application and renewal fees for TTL, Wheelchair accessible taxicab owners, and any taxicab owner who has a D409 compliant wheelchair accessible vehicle, effective immediately and retroactive to January 1, 2016.
6. City Council waive training fees for taxicab drivers and owners who want to be trained to drive accessible taxicab vehicles, effective immediately.
7. City Council mandate that any PTC that has more than 500 vehicles affiliated with or registered to provide transportation services be required to provide wheelchair accessible service to the public, in accordance with the following:
 - a. Accessible PTC services means that wheelchair accessible vehicles are available when requested within wait times that are comparable to non-accessible services and at fares that are the same as basic non-accessible services.
 - b. "Comparable wait times" means that the time elapsed between the passengers request for service and the arrival of a vehicle at the passenger's location in response to that request for service is no more than the "average industry wait time" for non-accessible services, as determined annually by the Executive Director, ML&S.
 - c. The PTC will report on accessible service delivery, including information on average wait times of accessible PTC vehicles, in a frequency prescribed and form approved by the Executive Director, ML&S.
8. City Council require that all drivers of accessible vehicle-for-hire services complete a training program that meets the criteria set out by the Executive Director of ML&S, including refresher training.
9. City Council direct the Executive Director of ML&S to report back to the appropriate standing committee on a strategy to collect funds from all non-accessible vehicles-for-hire to provide incentives to increase the number of on-demand, metered accessible taxicabs available to the public.

PART 3 – Proposed Changes to Taxicab Regulations

Taxicab Fares and Taxicab Brokers:

10. City Council permit Taxicab Brokerages to offer rates discounted from City-regulated rates if the passenger books the trip through the Taxicab Brokerage, effective immediately, where:
 - a. the taximeter can display the applicable rate to be charged for that trip;
 - b. the broker has set and posted its rates and/or discounts for taxicabs; and
 - c. the rate charged does not exceed the maximum fare as calculated by the meter at the City-regulated rates.
11. City Council not require that Taxicab Brokers pay the taxicab driver the difference between the discounted or flat rate and the City-regulated rate, effective immediately.
12. City Council require that taxicabs charge the City-regulated taxicab rate when a customer either street-hails or uses a cabstand to hire a taxicab and direct the Executive Director of ML&S to review the rate within the year.

13. City Council permit the use of electronic taximeters that meet security criteria and other standards to be established by the Executive Director of ML&S, and remove the current requirement to seal taximeters, effective immediately.

Taxicab Ownership and Licensing:

14. City Council delete the required minimum owner-operator hours for Ambassador taxicab, Toronto Taxicab, and Wheelchair Accessible taxicab owners.
15. City Council delete the requirement that a Toronto Taxicab Licence be issued upon the sale of a Standard or Ambassador taxicab.
16. City Council direct that all Ambassador taxicabs be deemed to be Standard Taxicabs, effective immediately.
17. City Council direct that when a Standard taxicab vehicle is sold, the new purchaser may be issued a Standard taxicab licence, subject to meeting the requirements of a qualified purchaser.
18. City Council remove restrictions that prohibit a person from owning more than one taxicab.
19. City Council remove the provisions that restricts taxicab owners from incorporating.

Taxicab Drivers:

20. City Council replace the existing taxicab and limousine driver licence classes and create a new "Vehicle-for-Hire Driver" licence class to permit licensed drivers to operate either taxicabs or limousines to be issued to all new taxicab or limousine driver applicants and to all existing taxicab or limousine drivers at the time of their licence renewal.
21. City Council direct amendments to the Drivers' Waiting List:
 - a. Remove the annual filing requirements for drivers to maintain their place on the Drivers' Waiting List; and
 - b. Freeze the Drivers' Waiting List effective May 4, 2016 (for those who are in good standing as at that date).
22. City Council direct the Executive Director, ML&S to report back once all drivers on the Drivers' Waiting List have been offered the opportunity to obtain a Toronto Taxicab licence with a proposal to address future taxicab licence issuance, as necessary.

Taxicab Vehicles, Inspections, and Insurance:

23. City Council amend taxicab vehicle requirements by permitting Ambassador and Standard taxicabs, effective immediately, to:
 - a. be any four-door vehicle, and removing the requirement for low emission/hybrid vehicles;
 - b. be no more than 7 model years old, but be permitted to be licensed at any time within the 7 model years; and
 - c. carry a maximum of 7 passengers plus the driver.

24. City Council direct that the requirements for all taxicab vehicles to attend initial and semi-annual mechanical and fitness inspections at the City inspection centre, and attend all other inspections as necessary, remain.
25. City Council authorize the Executive Director, ML&S to undertake a review of the taxicab vehicle inspection process to assess options and the feasibility of alternative vehicle inspection programs, including undertaking any pilot programs, as appropriate.
26. City Council delete the requirement that snow tires be installed each winter.
27. City Council require that any advertising on taxicabs not interfere with or reduce visibility of taxicab identification and remove requirement that advertising on taxicabs be approved by ML&S.
28. City Council direct that the existing requirement for taxicab vehicles to carry insurance at \$2,000,000 dollars of liability coverage to protect passengers and drivers is retained.

Taxicab Training:

29. City Council delete the requirement that owners and drivers of non-accessible taxicabs complete initial and refresher training programs to obtain a licence, effective immediately.
30. City Council delete the requirement that taxicab drivers and owners complete CPR training and First Aid certification as a condition of licensing, effective immediately.
31. City Council delete the requirement for command of the English language as a condition of licensing, effective immediately.

Taxicab Management:

32. City Council establish a new licensing class for "Taxicab Operators". A Taxicab Operator is an individual or corporation responsible for the management or control of a taxicab vehicle on behalf of the owner. The Taxicab Operator may be listed as a co-owner of the vehicle used as a taxicab on the vehicle registration.
33. City Council require that individuals or corporations licensed as a Taxicab Operators must:
 - a. rent taxicabs to licensed vehicle-for-hire drivers on a shift basis only;
 - b. maintain a list of licensed drivers who are renting taxicabs from the Taxicab Operator and keep records for 12 months;
 - c. maintain records that detail date and time of which taxicab was rented by which driver and keep records for 12 months;
 - d. ensure that each taxicab:
 - i. is free from mechanical defects;
 - ii. is properly equipped as per the bylaw;
 - iii. has a clean exterior and interior;
 - iv. is in good repair as to its exterior and interior;
 - e. provide an itemized receipt to drivers for shift rentals, and maintain records of receipts for a minimum of one year;
 - f. ensure that place of business complies with zoning and all other applicable bylaws; and
 - g. provide records described above to ML&S within 5 business days of request.

34. City Council require that any individual or corporation who enters into an agreement assuming responsibility for the management or control of a vehicle operating as a taxicab must hold a Taxicab Operator's Licence.
35. City Council permit a Taxicab Operator to enter into agreements to manage or control more than one taxicab at a time.
36. City Council prohibit more than one Taxicab Operator from managing or having control of a single taxicab vehicle at any one time.
37. City Council require that a taxicab owner remains responsible for ensuring that the taxicab is maintained and managed in a manner that is compliant with the requirements of the Vehicle-for-Hire Bylaw, even when the owner engages a Taxicab Operator.
38. City Council require that taxicab owners file notice with ML&S if they have entered into an agreement with a Taxicab Operator, and ensure that this information remains current by advising ML&S in writing within 7 days of any change, in a form approved by the Executive Director, ML&S.
39. City Council direct that the effective date for implementation of the Taxicab Operator's licence be July 15, 2016, and permit a one year phase-in of the requirements, and that the application requirements for the licence be as prescribed in the general provisions of the bylaw.
40. City Council delete provisions governing lease agreements between taxicab owners and lessees.
41. City Council delete provisions regarding designated agents and designated custodians.

PART 4 – Proposed Changes to Limousine Regulations

Limousine Broker Regulations:

42. City Council replace the Limousine Service Company licence class with a Limousine Broker licence class, and require that Limousine Brokers:
 - a. set and post rates for limousines;
 - b. post business contact information for the public;
 - c. only dispatch licensed limousines driven by individuals holding valid Vehicle-for-Hire driver's licence;
 - d. keep records of every vehicle dispatched for 12 months, including:
 - i. Date and time of dispatch;
 - ii. Pick-up location and destination of every trip (by reference to closest intersection); and
 - iii. Name of limousine driver and owner.
 - e. provide ML&S a list of all drivers and owners who contract or are affiliated with the Limousine Broker, including the limousines' licence plate numbers, and file any changes with ML&S within 72 hours;
 - f. keep a record showing the total number of requests for service received;
 - g. provide records as described above to ML&S within 5 business days of request; and
 - h. define a Limousine Broker includes a "person" or multiple persons who, acting together, carry on the business of a limousine broker, despite the fact that no single one of those

persons carries on the activity in its entirety, and such persons shall be subject to § 545-2A, and may be held jointly and severally responsible for each other's actions.

Limousine Fares:

43. City Council permit Limousine Brokers to set limousine rates, and delete the current minimum fare of \$70 per hour for the first two hours.

Limousine Ownership:

44. City Council delete the current licence issuance requirement of a stretch to sedan fleet ratio, and permit Limousine Brokers to determine the appropriate type and number of licensed limousines required for their business.
45. City Council require that all Limousine Owners affiliate with a Limousine Broker.

Limousine Operation:

46. City Council require that all Limousine trips be booked through a Limousine Broker. Limousines are not permitted to solicit rides or respond to street-hails.
47. City Council delete the requirement that limousines be booked 20 minutes in advance of a trip.

Limousine Vehicles, Inspection, and Insurance:

48. City Council amend Limousine vehicle requirements by:
 - a. permitting any four-door vehicle with a seating capacity of up to seven passengers plus the driver, except the passenger restriction does not apply to stretch limousines purpose-built or modified to provide an extended seating area; and
 - b. imposing a seven year restriction on the age of a vehicle to be operated as a limousine, except a stretch limousine for which an eight year restriction applies.
49. City Council delete the requirement for limousine vehicle inspections to be conducted by the City and require:
 - a. Limousine owners to file a valid Safety Standard Certificate issued by a Ministry of Transportation-licensed garage authorized to undertake such inspections upon application, and annually thereafter;
 - b. limousine drivers to carry the original or a copy of the most recent Safety Standards Certificate in the vehicle at all times; and
 - c. limousine drivers to produce the Safety Standards Certificate upon request of a Municipal Standards Officer or police officer.
50. City Council direct that all existing requirements for limousine vehicles, not amended, be retained such as:
 - a. current insurance requirements for limousines at \$2,000,000 of liability coverage to protect passengers and drivers; and
 - b. prohibition from having a roof light or any markings that could make the vehicle look like a taxicab

Limousine Training:

51. City Council delete the requirement for limousine owners and drivers to complete the initial and refresher training programs as a condition of licensing, effective immediately.
52. City Council delete the requirement for limousine owners and drivers to complete CPR training and obtain First Aid certification as a condition of licensing, effective immediately.
53. City Council delete the requirement for command of the English language as a condition of licensing, effective immediately.

PART 5 – Proposed Regulations for Private Transportation Companies (PTCs)

Private Transportation Company Licensing:

54. City Council establish a new licensing class "Private Transportation Companies" or "PTCs" that regulate:
 - a. Any person who offers, operates, or facilitates transportation services for compensation using software, an application, or a telecommunications platform (a "Platform") to communicate with passengers and PTC Drivers.
 - b. Any person facilitating transportation that satisfies the definition of carpooling pursuant to the *Public Vehicles Act* will not be a PTC; and
 - c. In this definition "person" includes multiple persons who, acting together, carry on the business of a PTC, despite the fact that no single one of those persons carries on the activity in its entirety, and such persons shall be subject to § 545-2A, and may be held jointly and severally responsible for each others' actions.
55. Any PTC offering, operating, or facilitating transportation commencing within the City requires a PTC licence.
56. City Council require that, at the time of their application for a PTC Licence, the PTC submit in an electronic format satisfactory to the Executive Director, ML&S, information sufficient to describe or demonstrate:
 - a. the legal relationship between any persons that, acting together, carry on the business of a PTC, if applicable to an applicant;
 - b. that the PTC will have the ability to meet minimum data security and data provisions to ML&S as per the business licence requirements;
 - c. that the PTC has appropriate agreements, contracts and/or processes in place to screen the criminal and driving histories of drivers providing transportation to passengers through the PTC's Platform, and to provide such provisions to ML&S per the licence requirements;
 - d. that the PTC maintains and can produce, as and when required by ML&S or law enforcement, all records in accordance with the licence requirements;
 - e. that the PTC maintains and will provide regular daily or weekly updates to the City the records of drivers that have contracted with it to provide services through the PTC's Platform;
 - f. the PTC's registered business address in the Province of Ontario; and
 - g. an indemnity in favour of the City of Toronto from and against claims, demands, losses, costs, damages, actions, suits, or proceedings that arise out of or are attributable to the PTC's business and services.

57. City Council require that all PTC licences under the Vehicle-for-Hire bylaw be issued subject to a six-month probationary period. During the probationary period, the Executive Director, ML&S, may conduct random audits or investigations to evaluate compliance with the bylaw and suspend or place conditions upon the licence, with a hearing, for up to 14 days at his or her discretion if he or she has reasonable grounds to conclude that the continued operation of the business poses an immediate danger to health or safety of any person or to property.
58. City Council require that a PTC licence be renewed annually. At the time of each renewal, the PTC will be required to provide documentation sufficient to satisfy the Executive Director, ML&S that it has and will continue to meet the PTC licence requirements.

PTC Record Keeping:

59. City Council require that, for licensing enforcement purposes, the PTC provide ML&S with daily electronic records of drivers, in an industry standard format as specified by ML&S. Records to include the following information about drivers providing transportation services to passengers travelling within or from the City:
 - a. Driver full name;
 - b. Driver Provincial licence plate number;
 - c. Driver licence number; and
 - d. Make and model of vehicle.
60. City Council require that a PTC:
 - a. prior to the collection of any personal information, obtain consent for the collection and potential disclosure of personal information to the City for the purposes permitted by the bylaw from individuals applying or registering as drivers to provide transportation services to passengers within or from the City;
 - b. maintain Criminal Record checks and Driver's Records checks for all drivers permitted by the PTC to provide transportation commencing in the City;
 - c. maintain records of completion and renewal proving that driver successfully meets Screening Criteria, as mandated by the City;
 - d. comply with any request for the foregoing information or any request for reports based on the foregoing information that are made by the Executive Director, ML&S;
 - e. provide the information requested in the format prescribed by the Executive Director within 30 days of the request; and
 - f. be prohibited from imposing a mandatory arbitration clause on individuals accepting or making requests for service commencing in Toronto through the PTC or requiring the law of the Netherlands to be applied in relation to use of the PTC Platform in Toronto.
61. City Council require that a PTC maintain business records that include the following information:
 - a. For trips involving one passenger commencing or terminating in the City:
 - i. pick up location and destination (by reference to the intersection);
 - ii. date/time the trip commenced and terminated; and
 - iii. length of time elapsing between the passenger's service request and commencement of the trip.
 - b. For trips involving more than one passenger/fare commenced or terminating within the City:
 - i. total number of passengers paying separate fares;
 - ii. pick up location(s) and destination(s) (by reference to the intersection) for each trip;

- iii. date/times the trip commenced and terminated;
 - iv. length of time that elapsed between the time the passenger(s) requested service and the trip commenced for each passenger;
 - v. the fare(s) paid for the trip; and
 - vi. number of trips involving multiple passengers paying separate fares.
 - c. Where requests made for trips to commence or terminate in the City that were not provided as a result of driver cancellation:
 - i. Pick-up location and destination (by reference to the intersection); and
 - ii. date/time the trip was requested.
 - d. Average bi-directional PTC traffic volumes by roadway link on an hourly basis.
- 62. City Council require that a PTC maintain and provide driver and vehicle records for all trips commencing in the City, including:
 - a. driver name;
 - b. vehicle licence plate number;
 - c. type of service;
 - d. total hours/minutes the driver was available to provide transportation services through the Platform for requested time period;
 - e. data reflecting the following periods:
 - i. Period 1: time period beginning when a PTC Driver has logged onto a PTC Platform and indicated that they are available to receive or agree to passenger trip requests;
 - ii. Period 2: time period beginning when a PTC trip is arranged and concluding when a PTC Driver has arrived at a location to pick up a passenger; and
 - iii. Period 3: time period beginning when a PTC Driver picks up a passenger(s) and concluding when the passenger(s) has arrived at their destination(s).
- 63. City Council require the PTC to submit to audits of their records as requested by the Executive Director, ML&S.
- 64. City Council require that where information is needed for law enforcement purposes, the PTC must make records available within 24 hours.
- 65. City Council require the PTC to keep records for a minimum of three years.
- 66. City Council require PTCs to provide a phone number and e-mail address to which the City may send any communications, including any requests for information required to be provided pursuant to the bylaw and the name of the individual responsible for receiving such communications.
- 67. City Council require PTCs to create passenger and driver accounts for use by the City for law enforcement purposes, upon request, and prohibit the PTC from obstructing access to those accounts.
- 68. City Council require a PTC to disclose on its Platform and make available for the public:
 - a. rates to be charged;
 - b. the criteria applied by the PTC to drivers and vehicles allowed to operate on or through the Platform;
 - c. information on the types or categories of services available to passengers through the Platform and the distinctions between these categories or types of service, if any,

- including whether drivers registered or affiliated with the PTC and providing service in any category are licensed by ML&S;
- d. a plain-language explanation of their insurance coverage, including detailed information on how to initiate a claim; and
 - e. advise that personal information collected by the PTC may be disclosed to the City for the purposes of licensing enforcement when the passenger obtains transportation services within or from the City.

PTC Driver Requirements:

- 69. City Council define a PTC Driver as any person providing transportation to passengers for compensation through a PTC. Persons providing transportation that meets the definition of carpooling under the *Public Vehicles Act* shall not be defined as PTC Drivers.
- 70. City Council require the PTC to ensure that permitted PTC Drivers are at least 18 years old and hold unrestricted Class G Ontario driver's licence.
- 71. City Council require that in advance of allowing drivers to use the PTC Platform, the PTC must require that drivers:
 - a. provide a current copy of their Ontario Drivers Licence and vehicle registration;
 - b. must pass Screening Criteria as prescribed by the Executive Director of ML&S;
 - c. provide confirmation that their personal insurance company has been advised that they offer or intend to offer transportation through a PTC;
 - d. consent to disclosure of all information provided to PTC to the City and/or law enforcement if requested by City or law enforcement for the purpose of auditing compliance with the bylaw, investigating complaints or potential breaches of the bylaw, or general law enforcement purposes;
 - e. only permit the owner of a vehicle to be offering transportation through the Platform or confirmation that the owner understands that they are legally responsible for any contraventions of the bylaw when their vehicle is being operated to deliver rides through the PTC Platform.
- 72. City Council prohibit PTC drivers from picking up passengers at cabstands, soliciting rides, and responding to street-hails, and hold both the PTC and PTC Driver responsible for any contravention of this prohibition.
- 73. City Council require that upon request of Municipal Standards Officers, PTC Drivers produce:
 - a. driver licence;
 - b. proof of applicable insurance; and
 - c. evidence of a trip in progress or the last completed trip.

PTC Vehicles, Inspections and Insurance:

- 74. City Council require that vehicles used to provide transportation through a PTC ("PTC Vehicles") have four doors, and be no more than 7 model years old.
- 75. City Council require that all PTC Vehicles pass annual mechanical inspections, as prescribed by the Ministry of Transportation, including:
 - a. PTC vehicle owner to file a valid Safety Standard Certificate issued by a Ministry of Transportation-licensed garage authorized to undertake such inspections upon application, and annually thereafter;

- b. PTC drivers to carry the original or a copy of the most recent Safety Standards Certificate in the vehicle at all times; and
 - c. PTC drivers to produce the Safety Standards Certificate upon request of a Municipal Standards Officer or police officer.
76. City Council require a PTC Vehicle owner or driver to submit their vehicle for inspection by a licensed mechanic within 24 hours of being directed by ML&S to do so, and prohibit the PTC driver from providing transportation until a mechanic has provided a Safety Standards Certificate confirming that the vehicle is fit to be driven.
77. City Council prohibit PTC Vehicles from having a roof light or any markings that could make the vehicle look like a taxicab or identify it as available for hire.
78. City Council require that a PTC ensure all PTC drivers and vehicles have Automobile Liability Insurance with limits of not less than \$2,000,000 inclusive per occurrence for bodily injury, death, and damage to property, and inclusive of such requirements as set out below in the body of the report.
79. City Council require a PTC to have commercial general liability business insurance coverage of at least \$5,000,000, and inclusive of such requirements as set out below in the body of the report.

PTC Fares:

80. City Council permit PTC to set rates for fares, and require them to:
- a. clearly and transparently communicate the amount of all rates to be charged; and
 - b. ensure a record is maintained that the passenger accepted the rate prior to the trip commencing.
81. City Council require that before a trip commences, a PTC must provide passengers with the following information:
- a. vehicle make and model;
 - b. PTC Driver first name;
 - c. PTC Driver's licence plate number; and
 - d. PTC Driver photo, upon request.
82. City Council require a PTC to provide a print or electronic receipt to the passenger at the conclusion of every trip. The receipt provided must include information on:
- a. All rates, fees and/or surcharges charged for the trip;
 - b. Total amount paid;
 - c. Date and time of trip;
 - d. Location at which the passenger was picked up and location to which the passenger was driven;
 - e. Driver first name and provincial licence plate number; and
 - f. Total time and distance of trip.

PART 6 – Increased Penalties for Breaches of Licensing Requirements

83. City Council establish special fines that may apply in addition to the regular fine imposed for a contravention of the bylaw where it is determined that the conduct could have resulted in economic advantage or gain to the party found to have breached the bylaw.

84. City Council require that the maximum penalty provisions apply to licensees who fail to comply with any provisions related to record retention, record disclosure to ML&S, or audits.
85. City Council establish that directors or officers of a corporation knowingly concurring in the contravention of any offence under the bylaw by the corporation are guilty of an offence.

PART 7 – Administrative Recommendations:

86. City Council delegate to the Executive Director, ML&S, the authority to issue interpretation bulletins or guidelines on matters relating to the Vehicle-for-Hire bylaw when enacted from time to time, as she or he deems advisable or necessary.
87. City Council delegate to the Executive Director of ML&S, the authority to establish policies and guidelines with respect to public safety and to establish thresholds for criminal and background screening, driving record checks, and other standards applicable to the issuance and renewal of all Vehicle-for-Hire licences and to a driver's access to and use of a PTC Platform, referenced as "Screening Criteria" as outlined in Attachment 2.
88. City Council remove all existing restrictions on exclusive concession agreements and permit all licensees governed by the Vehicle-for-Hire bylaw to contract with property owners to provide exclusive services at particular locations, effective immediately.
89. City Council authorize the City Solicitor to review and make revisions to the remaining parts of the bylaw to ensure consistency with provisions that are governed by other municipal and provincial legislation.
90. City Council approve amendments to reduce administrative requirements by deleting sections in the bylaw, as described in Attachment 3.
91. City Council direct the City Solicitor to import all relevant general provisions, excluding Appendix K, and including all taxicab and limousine related schedules and articles from the Toronto Municipal Code, Chapter 545, Licensing, to facilitate the creation of the new Vehicle-for-Hire Bylaw, as prescribed, and including amendments as deemed necessary.
92. City Council direct that the City Solicitor may report directly to Council for instructions if, in the course of drafting the bylaw, she determines that there are provisions or issues relating to taxicab, limousine, or PTC licensing on which further instruction is appropriate.

PART 8 – Licensing Fees

93. City Council amend Chapter 441 to reflect revised Taxicab and Limousine licensing fees, retroactively effective January 1, 2016, as detailed in Attachment 4.
94. City Council amend Chapter 441 by adding a new Vehicle-for-Hire Drivers licensing class:
 - a. Application fee: \$290
 - b. Annual Renewal fee: \$290

95. City Council amend Chapter 441 by adding a new Taxicab Operators licensing class:
 - a. Application fee: \$500
 - b. Annual Renewal fee: \$300

96. City Council amend Chapter 441 by adding a new Private Transportation Company licensing class with a scalable licensing fee structure of:
 - a. Application fee: \$20,000 (non-refundable);
 - b. Provisional licence issuance fee of \$10 per Driver: calculated based on the number of affiliated PTC Drivers at licence issuance;
 - c. Per trip fee: \$0.20 per trip originating in Toronto, submitted weekly and commencing the date that the provisional licence is issued;
 - d. 3-month provisional licence fee of \$10 per Driver: calculated based on average number of affiliated PTC Drivers in the preceding 3-month period, less the provisional licence issuance fee paid on date of provisional licence issuance; and
 - e. Licence renewal fee: calculated based on the number of affiliated PTC Drivers in the 3-month period prior to licence renewal.

97. City Council direct the Executive Director, ML&S to undertake the work necessary to issue any refunds resulting from the retroactive fee reductions and/or the waiving of existing fees.

98. City Council approve a net overall increase to ML&S divisional complement by 10 FTE comprised of 5 permanent and 5 temporary full-time FTE.

99. City Council direct the Executive Director, ML&S to take efforts to manage expenditures to mitigate the 2016 financial impact associated with the timing of the proposed changes.

100. City Council direct the Executive Director, ML&S to report through the 2017 budget process on full-year budget impacts of the proposed changes.

Other Recommendations:

101. City Council direct that all provisions of the new Vehicle-for-Hire bylaw, including the amendments to licensing fees in Chapter 441, will come into effect on July 15, 2016 unless otherwise stated.

102. City Council request the Ministry of Finance to approve new flexible insurance products for the taxicab industry.

103. City Council request the Province of Ontario to make amendments to the *Highway Traffic Act* to strengthen enforcement powers and amend penalties in relation to municipal vehicle-for-hire bylaws, including the ability to:
 - a. tie outstanding violations to plate denial;
 - b. issue higher fines (not less than \$500 and no more than \$30,000);
 - c. apply demerit points for non-compliance; and
 - d. impose administrative licence suspensions.

To view copies of the report outlining and explaining the proposed amendments you may view the Licensing and Standards Committee agenda at:

<http://app.toronto.ca/tmmis/decisionBodyProfile.do?function=doPrepare&decisionBodyId=1037#Meeting-2016.LS10>

current as of April 7, 2016. To obtain copies of the report at no cost, or to submit comments or make a deputation to Licensing and Standards Committee, please contact the following City official no later than 12:00 p.m. on April 13, 2016:

Licensing and Standards Committee
City Clerk's Office
Toronto City Hall, 100 Queen Street West
10th Floor, West Tower, Toronto, Ontario, M5H 2N2
Telephone: 416-397-4592
Fax: 416-392-1879
Email: lsc@toronto.ca

To ask questions regarding the content of the report, respecting the above items, contact:

Vanessa Fletcher
Policy and Planning Advisor
Municipal Licensing and Standards
Toronto City Hall, 100 Queen Street West
16th Floor, West Tower, Toronto, Ontario, M5H 2N2
Telephone: 416-392-9830
Email: vfletch@toronto.ca

Any comments received after the Committee meeting will be processed to Council.

If this matter is deferred at the Committee meeting or Council meeting or considered at a subsequent Committee or Council meeting, no additional notice will be provided other than the information on the subsequent Committee or Council agenda. Please contact the above City officials if you require notice in these cases.

ADDITIONAL INFORMATION:

Personal information (written and oral submissions) received by the City of Toronto is collected under the authority of the *City of Toronto Act, 2006* and will be used to process the proposal, and may become part of a public record. Questions about the collection of this information may be directed to Dela Ting, City Clerk's Office, Toronto City Hall, 100 Queen Street West, 10th Floor, West Tower, Toronto, ON M5H 2N2, Telephone: 416-397-4592, Fax: 416-392-1879, Email: lsc@toronto.ca

This Notice is dated this 7th day of April, 2016.

Ulli S. Watkiss
City Clerk