TE20.60.1



November 15, 2016

Toronto and East York Community Council Ellen Devlin 2nd floor, West Tower, City Hall 100 Queen St. W. Toronto, ON M5H 2N2

Re: TE 20.60 – Toronto East End Streetcar Routes – Extended Peak Period Regulations

Dear Councillors,

TTCriders is a grassroots, membership-based advocacy group of TTC users. We advocate for an affordable world-class public transit system for Toronto.

Today, we are writing to support staff recommendations to improve Toronto East End Streetcar Routes:

- 1. City Council enact the traffic and parking by-law amendments as set out in Appendix C attached to the report (September 23, 2016) from the Acting Director, Transportation Services, Toronto and East York District.
- City Council authorize and direct the appropriate City officials to take the necessary action to give effect to Council's decision, including the introduction in Council of any bills that may be required.

Streetcars remain a vital mode of transit for TTC users – streetcar routes operating on east-end corridors serve on average 100,000 passengers daily. Improving the reliability of the streetcar service has been identified by the Downtown Transportation Operations Study, Congestion Management Plan, and King Street Operational Study as having a high impact on the number of road users.



TTC CEO Report - October 27, 2016

Historically, streetcar reliability in terms of on-time performance and the number of short turns has not met TTC service level targets. At the most recent TTC Board meeting the CEO report showed that in August of 2016, only 39.7 per cent of streetcars departed on-time and that 2,213 streetcars were short turned.

These results are disappointing, and though the Toronto Transit Commission is implementing service enhancements and better route management, the results are not fully realized without enhanced street regulations. "No Left-Turn" and "No Stopping" signed restrictions reduce the extent to which private automobiles impede the movement of streetcars. Extending these restrictions will allow an improvement in travel time for streetcars and their riders during periods with identified problems due to automobile congestion.

The Ministry of Transportation publication on Transit-Supportive Guidelines identifies that a transit-supportive environment is essential in meeting the objective of *complete streets*. As we improve the movement of users between end stops, stations and local destinations; we minimize travel time and make transit more attractive. Enhanced street regulations allow for speedier service in the network, providing more reliable service for users when they visit their family, go to their doctor, or go shopping at their local store.

With the City of Toronto encouraging transit use and approving major transit expansion, it is essential that the City and TTC take steps to ensure a reliable transit system with service levels that complement demand.

If you do have any questions, please feel free to get into via email at info@ttcriders.ca.

Sincerely,

Jessica Bell Executive Director **TTCriders**