#### **Toronto Parking Authority**

BU35.1

2018 Recommended Operating Budget and 2018 – 2027 Capital Budget and Plan

**Budget Committee** 



#### Agenda

- Budget Highlights
- Program Overview
- 2018 Operating Budget
  - 2017 Service Performance
  - 2018 Program Issues
  - 2018 Operating Budget Submission
- 2018 2027 Capital Budget and Plan
  - 2017 Capital Performance
  - 2018 Program Issues
  - 2018 2027 Capital Budget and Plan Submission



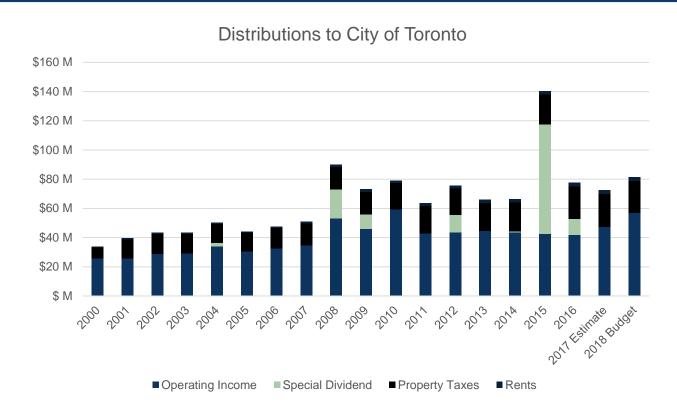


# **Budget Highlights**



# Toronto Parking Authority 2018 Budget Highlights





\$72M estimated profit distribution and expenses paid for 2017 \$81M estimated profit distribution and expenses paid for 2018

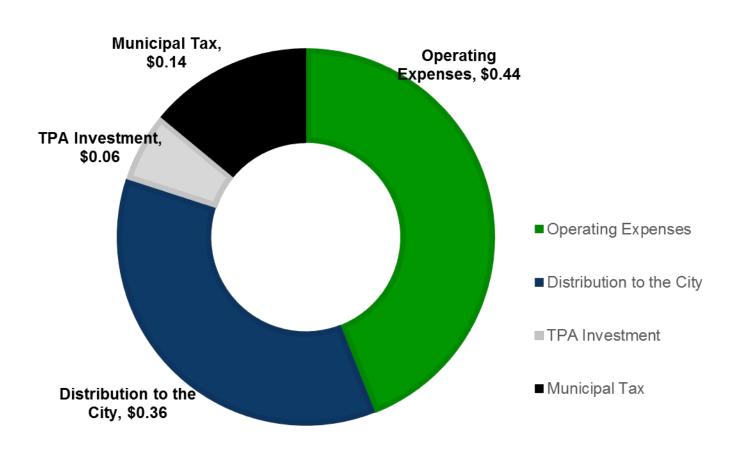


### **Toronto Parking Authority**

2018 Budget Highlights



### HOW EACH GREENP DOLLAR OF REVENUE IS SPENT





#### **Toronto Parking Authority**

2017 Forecast (\$000's)



	2017	2017	2017 Bud	lget vs
	Forecast	Budget	Fored	ast
On-Street Parking Revenue	52,627	51,671	956	1.9%
Off-Street Parking Revenue	95,781	99,150	(3,368)	(3.4%)
Sundry Revenues	4,558	4,478	80	1.8%
Total Revenues	152,967	155,298	(2,332)	(1.5%)
Salaries and Benefits	25,970	27,029	1,059	3.9%
Materials and Supplies	6,226	8,019	1,794	22.4%
Equipment	6,993	6,991	(2)	(0.0%)
Services & Rents	9,493	8,516	(977)	(11.5%)
Municipal Taxes	22,447	23,036	589	2.6%
Other Expenditures	18,425	18,292	(132)	(0.7%)
Total Gross Expenditures	89,553	91,884	2,331	2.5%
Total Net Income	63,414	63,414	(0)	(0.0%)

- Timing of Car Park closures are impacting Off-Street revenue: CP32-Bay & Lakeshore, CP1-Hayden and CP262-Queen St W
- On-Street's strong performance driven by GreenP app
- Salaries and benefits pacing favourable due to gapping
- Materials and Supplies are pacing favourably primarily due to lower repairs & maintenance and expenses for the On-Street GreenP app launch being incurred earlier than planned
- Car Park rent expense pacing over budget due to CP15-50 Cumberland extension



#### **Toronto Bike Share**

2017 Forecast (\$000's)



	2017	2017	2017 Bud	lget vs
	Forecast	Budget	Fored	ast
Bike Share Revenue	3,260	4,119	(859)	(20.9%)
Salaries and Benefits	211	211	0	
Services & Rents	3,422	3,625	203	5.6%
Other Expenditures	317	283	(34)	(12.0%)
<b>Total Gross Expenditures</b>	3,950	4,119	169	4.1%
Total Net Income	(690)	0	(690)	-

- Sponsorship negotiations in progress and anticipated to bridge revenue shortfall in 2017
- Over 1.5 million rides are expected in 2017 from 97,600 members
- Subsidy per ride is expected to be \$0.45, or 18% of the operating budget
- > Expansion of the Bike Share system to 270 stations and 2,750 bicycles
- Improved system balancing, maintenance and risk management achieved in 2017



#### Toronto Parking Authority

2018 Budget (\$000's)



2018	2017		
Budget	Budget	Char	ige
58,734	51,671	7,063	13.7%
98,621	99,150	(529)	(0.5%)
3,735	4,478	(743)	(16.6%)
161,090	155,298	5,792	3.7%
27,976	27,029	(947)	(3.5%)
7,395	8,019	625	7.8%
6,781	6,991	210	3.0%
10,511	8,516	(1,995)	(23.4%)
21,922	23,036	1,114	4.8%
19,557	18,292	(1,264)	(6.9%)
94,142	91,884	(2,257)	(2.5%)
66,948	63,414	3,534	5.6%
	Budget  58,734  98,621  3,735  161,090  27,976  7,395  6,781  10,511  21,922  19,557  94,142	Budget       Budget         58,734       51,671         98,621       99,150         3,735       4,478         161,090       155,298         27,976       27,029         7,395       8,019         6,781       6,991         10,511       8,516         21,922       23,036         19,557       18,292         94,142       91,884	Budget         Budget         Char           58,734         51,671         7,063           98,621         99,150         (529)           3,735         4,478         (743)           161,090         155,298         5,792           27,976         27,029         (947)           7,395         8,019         625           6,781         6,991         210           10,511         8,516         (1,995)           21,922         23,036         1,114           19,557         18,292         (1,264)           94,142         91,884         (2,257)

- on-Street revenue
  expected to increase as
  a result of the
  comprehensive Rate
  Review increase
  recommendations and
  new meter locations
- Off-Street's Rate
   Review increases
   expected to be offset by
   Car Park closures
- Car Park rent expense expected to increase due to CP15-50 Cumberland and new managed lots
- Municipal tax will decrease for Car Park closures
- Other increases relate to higher revenue volume

#### **Toronto Bike Share**

2018 Budget (\$000's)



	2018	2017		
	<b>Budget</b>	Budget	Char	nge
Bike Share Revenue	5,110	4,119	991	24.1%
Salaries and Benefits	211	211	0	
Services & Rents	5,027	3,625	(1,402)	(38.7%)
Other Expenditures	282	283	1	0.4%
<b>Total Gross Expenditures</b>	5,520	4,119	(1,401)	(34.0%)
Total Net Income	(410)	0	(410)	-

- Ridership revenue anticipated to increase from annual memberships doubling and casual ridership increasing approximately 28% as 2017 system expansion is adopted by riders
- 2.5 million rides are forecasted for 2018
- > System operation fees are expected to increase with the network expansion
- Subsidy per ride is expected to be \$0.16, or 8% of the operating budget



### 2018 Base Budget Pressures



	2018 Ba	se Operating	g Budget		
		OFF Street		Tota	ı
(In \$000s)	\$	\$	\$	\$	FTEs
Gross Expenditure (Increase) Decrease	731	(2,988)	(1,401)	(3,658)	
Prior Year Impacts					
Reversal of One-Time Mobile Roll Out Expense	851			851	
Operating Impacts of Capital					
Depreciation	461	(251)		210	
Economic Factors					
Divisional Economic Factors	(119)	(894)		(1,013)	
Salary & Benefit Changes					
COLA	(63)	(456)		(519)	
New Roles Added		(512)		(512)	5.0
Other Base Expenditures Changes					
Sub-Contracting Fees			(1,401)	(1,401)	
Municipal Taxes, net closures, excluding economic factors		1,675		1,675	
Payment Processing; Volume Increase	(399)	(134)		(533)	
CP Rentals		(1,991)		(1,991)	
Other Base Expenditures Changes		(105)		(105)	
Repairs and Maintenance		(319)		(319)	
Total Gross Expenditure (Increase) Decrease	731	(2,988)	(1,401)	(3,658)	5.0
Base Revenue Increase (Decrease)					
Revenue Growth (Pricing and Volume)	6,000	2,733	991	9,725	
King Street - Net Loss Lane Restrictions Offset by Side Street	(220)			(220)	
New Meter Locations	900			900	
CP32 Bay-Lakeshore & Other Closures		(2,694)		(2,694)	
Car Park Openings		800		800	
Other Income - Reduced Investments		(743)		(743)	
Reverse 2017 Budget Payroll Adjustment	383	(1,368)		(985)	
Total Revenue Increase	7,063	(1,272)	991	6,783	
Net Income Increase (Decrease)	7,794	(4,260)	(410)	3,124	5.0



### 2017 Capital Budget Highlights



2017 Approved		Actuals une 30		cted Actuals ar-End		rojected : Balance
\$000s	\$000s	% Spent	\$000s	% Spent	\$000s	% Unspent
158,469	27,563	17.4%	86,311	54.5%	72,157	45.5%

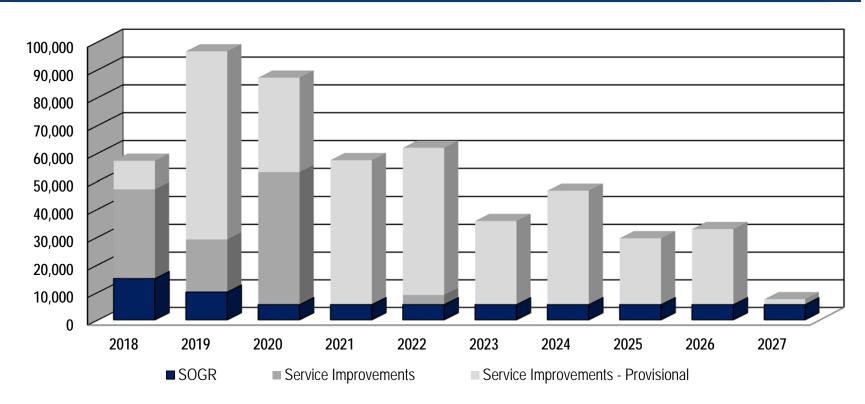
#### **Drivers Impacting Spending Rate:**

- 2017 approved projects and carry forwards includes \$44.6M for 39 provisional real estate projects for parking space replacement or growth
- ➤ 2017's committed projects include those with significant project cycle times. Timing of expenditures have been reviewed for accuracy, latest scheduling and cash flow assumptions updated accordingly with approximately \$86.3M anticipated to be committed or disbursed by December 2017 across 37 service improvement projects and 52 state of good repair projects
- Approximately \$40.0M of projects budgeted for 2017 have been cancelled



### 2018 – 2027 Capital Plan by Category



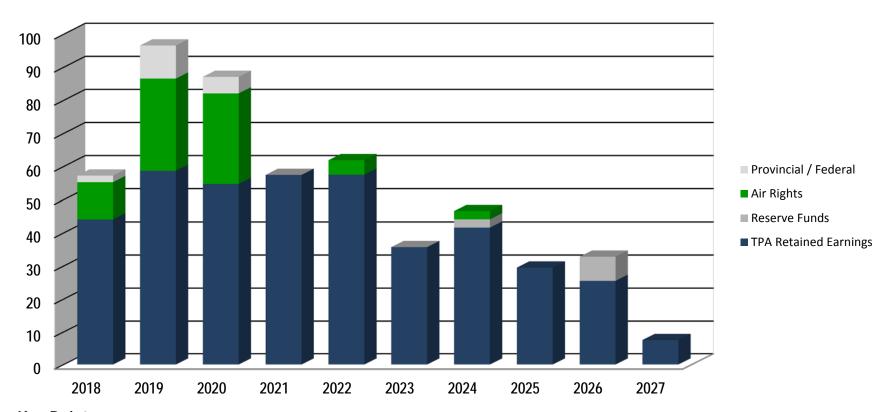


2018 Capital Plan focuses on balancing infrastructure renewal needs for SOGR, service improvement and growth to meet anticipated demand for off-street parking. Funding is primarily for approximately 35 new car parks and the redevelopment or expansion of 25 existing car parks and the greening of various existing carparks



### 2018 – 2027 Capital Plan by Funding Source





#### **Key Points:**

- Forecasted projects are fully funded; provisional growth related projects are assumed to be undertaken where joint ventures and third party funding may be arranged
- > TPA is conducting a detailed assessment of future funding sources and will update as needed in future budget cycles
- > Certain service improvement projects are deemed "provisional" and these will rely largely on third party or joint venture funding
- > 50% of Bike Share expansion is assumed to be funded through the Federal and Provincial programs



# Summary of Projects by Category in the 10-Year Capital Budget and Plan

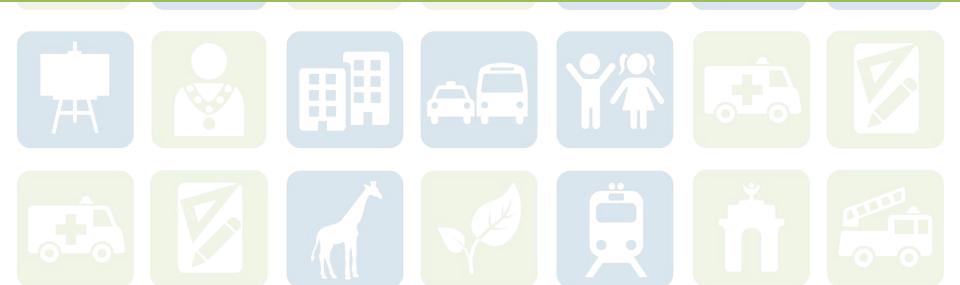


	2010	2010	2020	2024	2022	2022	2024	2025	2026	2027	2010
	2018	2019	2020	2021 Plan	2022	2023 Plan	2024	2025	2026	2027	2018 -
Total Funanditures hu Catagoni	Budget	Plan	Plan	Pian	Plan	Pian	Plan	Plan	Plan	Plan	2027 Total
Total Expenditures by Category											
State of Good Repair	2 247	4.450									4 267
Major Capital Maintenance	3,217	1,150	-	-	-	-	-	-	-	-	4,367
Major Repairs	2,800	939									3,739
Major Asset Replacement	8,971	8,000	5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	60,971
Sub-Total Sub-Total	14,988	10,089	5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	69,077
Service Improvements											
Bike Share Expansion	4,980	10,000	5,000	-	-	-	-	-	-	-	19,980
St. Lawrence Market North	-	-	14,500	-	-	-	-	-	-	-	14,500
Queen / Soho	10,500	-	-	-	-	-	-	-	-	-	10,500
OtherProjects under \$10M	16,573	8,990	28,150	250	3,500	-	-	-	-	-	57,463
Sub-Total	32,053	18,990	47,650	250	3,500	-	-	-	-	-	102,443
Service Improvements - Provisional											
Replacement Plan for Bikelanes	-	4,700	6,450	6,450	8,500	6,700	6,700	2,000	2,000	2,000	45,500
CP Provisions due to City Initiatives	-	3,600	6,000	6,000	7,500	7,500	5,400	-	-	-	36,000
Yonge & Bloor Provision	-	-	-	-	21,000	-	-	-	-	-	21,000
Carpark Provisions	10,000	5,000	-	-	-	-	5,000	-	-	-	20,000
Distillery / West Donlands	-	20,000	-	-	-	-	-	-	-	-	20,000
Metropolitan/ Church (56 Queen East, 51 Bond)	-	-	-	15,000	-	-	-	-	-	-	15,000
Eglinton Crosstown	-	5,000	5,000	5,000	-	-	-	-	-	-	15,000
Smart Track	-	5,000	5,000	5,000	-	-	-	-	-	-	15,000
King/Spadina Re-investment Area	-	-	-	-	-	-	12,500	-	-	-	12,500
St. Clair W - CP 41 (7 Norton) Corso Italia	-	-	-	-	10,900	-	-	-	-	-	10,900
CP39 - Castlefield Re-development	100	10,000	-	-	-	-	-	-	-	-	10,100
Harbourfront	-	-	-	10,000	-	-	-	-	-	-	10,000
Bay/ Lakeshore (Downtown Fringe - South)	-	-	_		-	10,000	-	_	-	_	10,000
Financial District East of University	-	-	_	-	-	· -	-	10,000	-	_	10,000
Other Projects Under \$10M	100	14,200	11,500	4,250	5,000	6,000	11,500	12,000	25,300	_	89,850
Sub-Total	10,200	67,500	33,950	51,700	52,900	30,200	41,100	24,000	27,300	2,000	340,850
Total Expenditures by Category (excluding carry forward)	57,241	96,579	87,100	57,450	61,900	35,700	46,600	29,500	32,800	7,500	512,370





# Program Overview



#### 2017 Program Map

### Toronto Parking Authority

Provide safe, attractive, self-sustaining, conveniently located and competitively priced On-Street and Off-Street public parking as an integral part of the City of Toronto's transportation system

#### **On-Street**

- Provides safe, attractive, clean, convenient, wellmaintained, affordable On-Street parking in support of the continued prosperity of the City's communities and local merchants
- The Authority manages an estimated 19,300 On-Street spaces controlled by solarpowered pay-and-display technology or single space meters
- Innovative GreenP app continues to simplify parking for the City of Toronto at our On-Street and Off-Street lots with continued increased adoption rates and transactions.

#### Off-Street

- Provides safe, attractive, clean, convenient, wellmaintained, affordable Off-Street parking in support of the City's communities
- The Authority manages approximately:
- 22,000 Off-Street spaces, which include automated and partially automated lots and garages and 187 lots operated with the GreenP app or Pay and Display machines
- 10,000 spaces at the Toronto Transit Commission park-and-ride facilities
- 3,000 spaces for the Parks, Forestry and Recreation Program along the waterfront and other areas of the City

#### Bike Share

- Provides convenient access to high quality, well maintained bicycle rentals or urban cycling on a shortterm basis
- The Authority manages
- 2,750 bicycles
- 270 docking stations



#### **Our Mission and Values**

The Toronto Parking Authority's core purpose and the filter for every decision we make:

- Our mission is to make the communities we serve more vibrant and livable
- Our vision is to be a leader in providing the best parking experience to our customers
- Our core values are the behaviours and skills that we value in fellow employees:
  - Excellence
  - Innovation
  - Collaboration
  - Service
  - Respect
  - Commitment



### Our Key Objectives

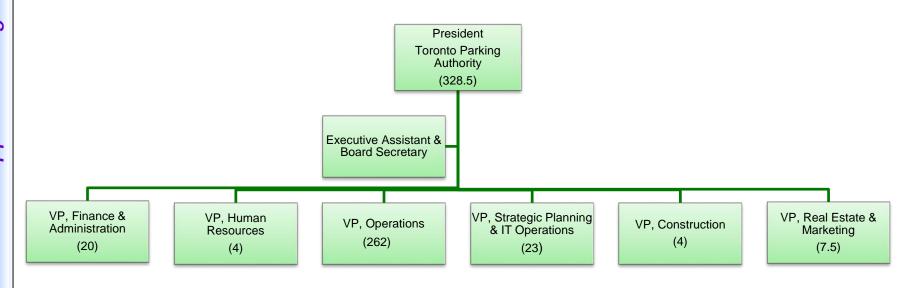
#### It's all about the Customer

Our objective is to be the leader in delivering parking service excellence to our customers and stakeholders, offering state-of-the-art eco-friendly parking facilities and leading technology to support customer experience and operational excellence that provides safe, attractive, convenient and affordable parking.

- Provide low-cost short-term parking, mainly in neighbourhood and commercial areas;
- Provide convenient, cost-effective Bike Share option for local trips;
- Discourage long-term parking, especially in downtown and mid-town commercial areas and commercial areas well served by transit; and
- Generate sufficient revenue to cover minimum operating and administrative costs, and either recover past capital costs or allow for future capital investment.



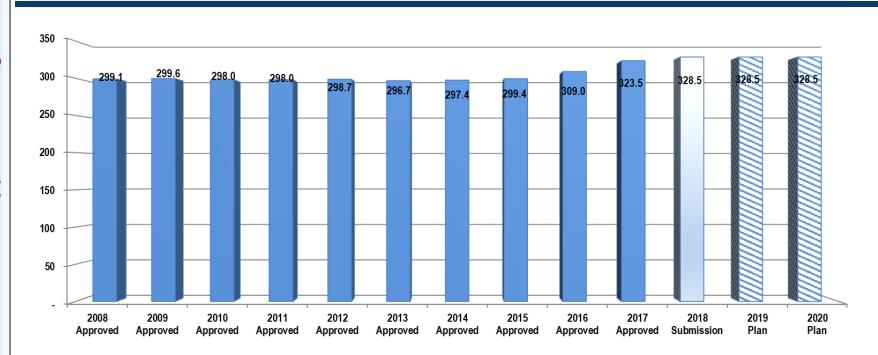
### 2018 Organization Chart



	Senior		<b>Exempt Professional</b>		
Category	Management	Management	& Clerical	Union	Total
Permanent Position	7.0	11.0	77.5	183.0	278.5
Temporary Position				50.0	50.0
Total	7.0	11.0	77.5	233.0	328.5



### Staffing Trend (Excludes Capital Positions)



#### **Key Points:**

- Five net new positions year over year are for Operations (3) and Administration (2)
- Gapping for 2018 is expected to be 10 FTEs, based upon recruiting efforts to staff maintenance and technician roles
- TPA does not have any capital positions



### Vacancy Analysis

		2015			2016		2017 Year-End Projections			
			Vacancies			Vacancies			# of	Vacancies
	Approved		% of	Approved		% of		Variance as	Vacancies	% of
	Positions	# of	Approved	Positions	# of	Approved	Approved	at	Projections	Approved
	(FTEs)	Vacancies	Positions	(FTEs)	Vacancies	Positions	Positions	Jun 30 *	to Dec 31	Positions
Operating	299.4	1.0	0.3%	302.4	5.4	1.8%	323.5	10.5	10.5	3.2%
Capital	0.0	0.0	n/a	0.0	0.0	n/a	0.0	0.0	0.0	n/a
Total	299.4	1.0	0.3%	302.4	5.4	1.8%	323.5	10.5	10.5	3.2%

#### Vacancy Drivers and Strategies:

- 2017 staffing budget built upon FTE complement, with 313 FTEs in place at June 30, 2017
- > Vacancy driven by staff turnover primarily in operating positions





# 2018 Operating Budget



### **2017 Service Performance**



### 2017 Key Service Accomplishments

#### **On-Street Parking**

- > The convenient and easy to use GreenP app driving compliance and revenue growth is now available at all On-Street locations. GreenP app transactions will surpass ten million in 2017
- Deployment of comprehensive two-year pay-and-display meter refurbishment program, providing faster processing times for customers, appearance refresh and improved administration
- Conversion of approximately 550 existing one-hour free and no-parking locations into paid parking to offset spaces converted for other use
- Comprehensive rate review recommending amendments to hourly rates and hours of operation across the City based upon usage and area changes

#### **Off-Street Parking**

- Interac payment services available at all gated facilities and PayPal on mobile app
- Expansion and re-opening of the 20 Charles Street East garage, providing improved vehicle and bicycle parking service to the growing Yonge and Bloor neighbourhood
- Parking revenue management services now provided to Exhibition Place; comprehensive proposal submitted for renewal of TTC commuter lot management
- Completion of comprehensive parking rate review supporting mandate to serve short-stay parking demand as part of an integral part of the City's transportation system and infrastructure in addition to maintaining the vitality of Toronto's neighbourhood retail and commercial sector

#### Bike Share

- Expansion of the Bike Share system to 270 stations and 2,750 bicycles and over one million rides in 2017
- Improved system balancing, maintenance and risk management achieved in 2017



### 2017 Operating Budget Variance - as of June 30

				2017		
	2015	2016	2017	Projected	<b>2017</b> Bu	dget vs
Category of Expense	Actuals	Actuals	Budget	Actuals*	Projected	d Actuals
(\$000's)	\$	\$	\$	\$	\$	%
Salaries and Benefits	23,461	24,605	27,240	25,970	1,270	4.7%
Materials and Supplies	6,223	6,588	8,019	6,226	1,794	22.4%
Equipment	7,098	6,396	6,991	6,993	(2)	(0.0%)
Services & Rents	7,019	10,156	12,141	13,126	(985)	(8.1%)
Municipal Taxes	19,933	22,532	23,036	22,447	589	2.6%
Other Expenditures	16,562	17,905	18,575	18,742	(166)	(0.9%)
Total Gross Expenditures	80,297	88,182	96,003	93,503	2,500	2.6%
Parking & Bike Share Revenue	133,077	142,217	154,939	151,668	(3,271)	(2.1%)
Contribution from Reserve/Reserve Funds	107,312	-	-	-	-	-
Sundry Revenues	3,697	2,083	4,478	4,558	80	1.8%
Total Revenues	244,087	144,299	159,417	156,227	(3,191)	(2.0%)
Total Net Income	163,790	56,117	63,414	62,724	(690)	(1.1%)
Approved Positions (FTEs)	299.4	309.0	323.5	313.0	10.5	3.2%

#### Key Points (explanation of trend and variances and impact on 2018):

- Early closure of CP32-Bay & Lakeshore along with CP262, CP239 and CP205 expected to impact 2018 Off-Street revenue by \$2.7M. On-Street's new meter expansion and the comprehensive Rate Review increase recommendations are anticipated to partially offset the impact of the closures.
- Bike Share's 2017 projected shortfall is \$690k
- Materials and Supplies are pacing favourably primarily due to \$0.8M lower On-Street mobile costs and is reflected in the 2018 budget



## 2018 Operating Program Issues



### Key Issues and Challenges for 2018 and Beyond

- Impact of the City-wide Real Estate review and transformation to be coordinated
- Satisfying increasing short-term parking needs in an environment of increasing land and development costs while maintaining returns
- Growing lack of available On-Street curb space as competing demand from policy initiatives and transportation trends directly impact service levels and revenues through increasing bike lane, curb management and Complete Streets initiatives.
- Reduction of available parking spaces and access due to road construction and closures
- Cost of keeping pace with technological advancements related to the customer parking experience (ease of use, payment methodologies, parking guidance)
- Electric Vehicle infrastructure and autonomous vehicle trends
- > TPA will continue to respond to parking needs, explore new technologies and seek ways to improve customer service, enhance revenue and margins



### Service Objectives and Key Priority Actions

#### Service Objectives:

Our objective is to be the leader in delivering parking service excellence to our customers, offering state-of-theart eco-friendly parking facilities and leading technology to support customer experience and operational excellence that provides safe, attractive, convenient and affordable parking.

#### **Key Priority Actions:**

- In strategic alignment with City-wide Real Estate, execute 10-year Capital Plan by securing Off-Street parking
- Support collaboration amongst City departments to minimize negative impact on parking revenues, where feasible
- Assess and implement technology and applications appropriate for improving customer service, convenience and performance reporting to support efficiencies
- Drive usage to the GreenP app through implementation of new payment options including Apple Pay and Android Pay
- Increase supply of On-Street parking spaces in order to mitigate impact of King Street pilot project
- Upgrade of the enforcement platform in conjunction with Toronto Police Services
- Expand Bike Share program as an integral component of City's transportation strategy
- Support continuous improvement and on-going development of standard operating procedures and training programs



#### **Modernization & Transformation Initiatives**

#### It's all about the Customer

- Promote our easy-to-use GreenP app and other leading edge technologies that support customer service delivery
- Promote accessibility and service with Bike Share system expansion in collaboration with Metrolinx and Transportation Services
- Continue GreenP+ initiatives to modernize surface lots with input from local residents and businesses to support community needs and events with an eco-conscious philosophy
- Create internal platforms to improve collaboration, processes, controls, efficiencies and effectiveness
- Received the 2017 Award of Excellence for the Best Design of a Surface Parking Lot from the International Parking Institute for Carpark 256 located at 1624 Queen Street West



# 2018 Operating Budget



### 2018 Operating Budget

						2018 (	Operating Bu	dget						Incremen	tal Change	
	2017						Base Budg	et (incl.								
	Approved		Base Budge	et v. 2017		Base Incl.	Service Cha	inges) v.			<b>Total Budget</b>	t vs. 2017				
	Restated		Approved	l Budget	Service	Service	2017 App	voved	New /	Total	Approved	Budget				
(In \$000s)	Budget	Base	Chan	ges	Changes	Changes	Budget Cl	nanges	Enhanced	Budget	Chang	ges	201	.9	202	20
By Service	\$	\$	\$	%	\$	\$	\$	%	\$	\$	\$	%	\$	%	\$	%
ON Street																
Gross Expenditures	13,177	12,446	731	5.5%		12,446	731	5.5%		12,446	731	5.5%	249	2.0%	254	2.0%
Revenue	51,671	58,734	7,063	13.7%		58,734	7,063	13.7%		58,734	7,063	13.7%	1,712	2.9%	1,763	2.9%
Net Income	38,494	46,288	7,794	20.2%	-	46,288	7,794	20.2%	-	46,288	7,794	20.2%	1,463	3.2%	1,509	3.2%
OFF Street																
Gross Expenditures	78,708	81,696	(2,988)	(3.8%)		81,696	(2,988)	(3.8%)		81,696	(2,988)	(3.8%)	1,562	1.9%	1,492	1.8%
Revenue	103,628	102,356	(1,272)	(1.2%)		102,356	(1,272)	(1.2%)		102,356	(1,272)	(1.2%)	2,758	2.7%	2,996	2.9%
Net Income	24,920	20,660	(4,260)	(17.1%)	-	20,660	(4,260)	(17.1%)	-	20,660	(4,260)	(17.1%)	1,196	5.8%	1,504	6.9%
Bike Share																
Gross Expenditures	4,119	5,520	(1,401)	(34.0%)		5,520	(1,401)	(34.0%)		5,520	(1,401)	(34.0%)	2,540	46.0%	1,610	20.0%
Revenue	4,119	5,110	991	24.1%		5,110	991	24.1%		5,110	991	24.1%	2,510	49.1%	1,005	13.2%
Net (Expense)	0	(410)	(410)	n/a	-	(410)	(410)	n/a	-	(410)	(410)	n/a	(30)	7.3%	(605)	137.5%
Total																
Gross Expenditures	96,003	99,662	(3,658)	(3.8%)	-	99,662	(3,658)	(3.8%)	-	99,662	(3,658)	(3.8%)	4,351	4.4%	3,355	3.2%
Revenue	159,417	166,200	6,783	4.3%	-	166,200	6,783	4.3%	-	166,200	6,783	4.3%	6,979	4.2%	5,764	3.3%
Total Net Income	63,414	66,538	3,124	4.9%	-	66,538	3,124	4.9%	-	66,538	3,124	4.9%	2,629	4.0%	2,408	3.5%
Approved Positions (FTEs)	323.5	328.5	(5.0)	(1.5%)		328.5	(5.0)	(1.5%)		328.5	5.0	1.5%	328.5			

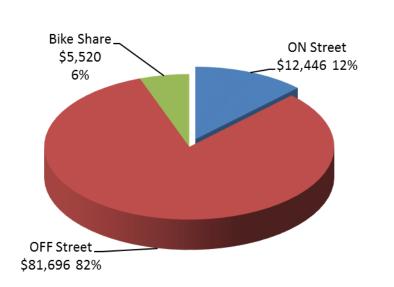
#### **Key Points:**

- > TPA is budgeting consolidated net income of \$66.5M, up \$3.1M or 4.9% above 2017, which exceeds the City's budget targets
- Base pressures include delayed re-construction of CP15-50 Cumberland Street increasing rent expense, higher repairs and maintenance expense and reduced maintenance and technical staff gapping to address Car Park safety and cleanliness
- Rate Review increases drive 2018's revenue growth assumptions

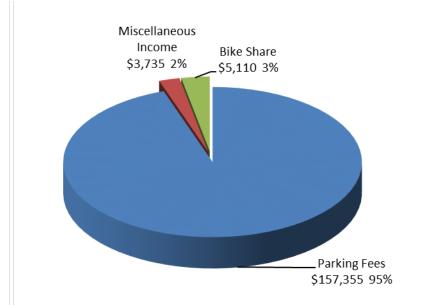


# 2018 Gross Expenditures by Service and Funding Source

Where The Money Goes: 2018 Operating Budget by Service (\$000s)



Where The Money Comes From: 2018 Operating Budget by Funding Source (\$000s)





### 2018 Base Budget Pressures

	2018 Ba	se Operating	g Budget		
	ON Street	OFF Street	Bike Share	Total	
(In \$000s)	\$	\$	\$	\$	FTEs
Gross Expenditure (Increase) Decrease	731	(2,988)	(1,401)	(3,658)	
Prior Year Impacts					
Reversal of One-Time Mobile Roll Out Expense	851			851	
Operating Impacts of Capital					
Depreciation	461	(251)		210	
Economic Factors					
Divisional Economic Factors	(119)	(894)		(1,013)	
Salary & Benefit Changes					
COLA	(63)	(456)		(519)	
New Roles Added		(512)		(512)	5.0
Other Base Expenditures Changes					
Sub-Contracting Fees			(1,401)	(1,401)	
Municipal Taxes		1,675		1,675	
Payment Processing; Volume Increase	(399)	(134)		(533)	
CP Rentals		(1,991)		(1,991)	
Other Base Expenditures Changes		(105)		(105)	
Repairs and Maintenance		(319)		(319)	
Total Gross Expenditure (Increase) Decrease	731	(2,988)	(1,401)	(3,658)	5.0
Base Revenue Increase (Decrease)					
Revenue Growth (Pricing and Volume)	6,000	2,733	991	9,725	
King Street - Net Loss Lane Restrictions Offset by Side Street	(220)			(220)	
New Meter Locations	900			900	
CP32 Bay-Lakeshore & Other Closures		(2,694)		(2,694)	
Car Park Openings		800		800	
Other Income - Reduced Investments		(743)		(743)	
Reverse 2017 Budget Payroll Adjustment	383	(1,368)		(985)	
Total Revenue Increase	7,063	(1,272)	991	6,783	
Net Income Increase (Decrease)	7,794	(4,260)	(410)	3,124	5.0





# 2018 – 2027 Capital Budget & Plan



#### Capital Overview

TPA's asset inventory includes land, garages, buildings, parking and bicycle equipment with the following objectives:

- Offer short-stay parkers in the City of Toronto a best-in-class parking experience: safe, attractive, convenient, and affordable
- Provide a city-wide network of environmentally sensitive On-Street and Off-Street community-centric parking locations supporting local businesses
- Apply technology to expand community awareness, enhance customer convenience, and optimize efficiency in operations
- Provide the Bike Share program as an integral component of City's transportation strategy



## 2017 Capital Performance



## Summary of Major Projects To Be Completed in 2017

Major acquisitions and projects in 2017 include:

- > 51 Dockside Drive, a 307 parking space leasehold opportunity within a development intensification planned area
- 50 Richmond Street East, a tenanted office building acquired for long-term redevelopment potential which is adjacent to one of TPA's busiest parking structures
- 21 Connell Court, an industrial building to serve TPA's existing maintenance, technical and service departments to enhance efficiencies and service delivery requirements
- 287 Rushton Road, a property for redevelopment into a surface parking facility in a high demand area which will compensate for loss of nearby On-Street parking
- 935 Eglinton Avenue West a joint-venture opportunity with a 70 space parking garage facility and retail purchase option
- 750 bicycles and 70 docking stations for Bike Share's system expansion
- Re-opening of 30 Roehampton Avenue and 20 Charles Street East
- Completion of 2 GreenP+ projects and 3 re-lamping of parking structures with LED technology



## 2017 Capital Budget Variance

2017 Approved	2017 <i>I</i> as of J	Actuals une 30	2017 Projec at Ye	cted Actuals ar-End	2017 Projected Unspent Balance			
\$000s	\$000s	\$000s		\$000s % Spent		% Unspent		
158,469	27,563	17.4%	86,311	54.5%	72,157	45.5%		

#### **Drivers Impacting Spending Rate:**

- 2017 approved projects and carry forwards includes \$44.6M for 39 provisional real estate projects for parking space replacement or growth
- ➤ 2017's committed projects include those with significant project cycle times. Timing of expenditures have been reviewed for accuracy, latest scheduling and cash flow assumptions updated accordingly with approximately \$86.3M anticipated to be committed or disbursed by December 2017 across 37 service improvement projects and 52 state of good repair projects
- Approximately \$40.0M of projects budgeted for 2017 have been cancelled



# 2018 Capital Program Issues



## Key Issues and Challenges for 2018 and Beyond

#### Capital program challenges include:

- Impact of the City-wide Real Estate review and transformation to be coordinated
- Rising land and construction costs
- Lengthy approval process
- Low availability of suitable sites and lengthy negotiations on identified sites
- Implications of On-Street service supply reduction for Off-Street capital plans



## **Key Objectives and Priority Actions**

#### **Objectives:**

Toronto Parking Authority exists to provide safe, attractive, self-sustaining, conveniently located and competitively priced off-street and on-street public parking as an integral component of Toronto's transportation system.

#### **Key Priority Actions:**

- Continue to actively pursue joint development opportunities with private sector, City divisions and agencies and close current projects in line with City-wide Real Estate strategy
- Launch additional GreenP app payment solutions
- Upgrade of the enforcement platform in conjunction with Toronto Police Services
- Continue GreenP+ and Mural program Off-Street lot greening initiatives
- Install new elevators to existing facilities to improve and provide accessibility
- Continue to implement state-of-good-repair maintenance and restoration programs
- Implement Toronto Bike Share system expansion



# 2018 – 2027 Capital Budget and Plan

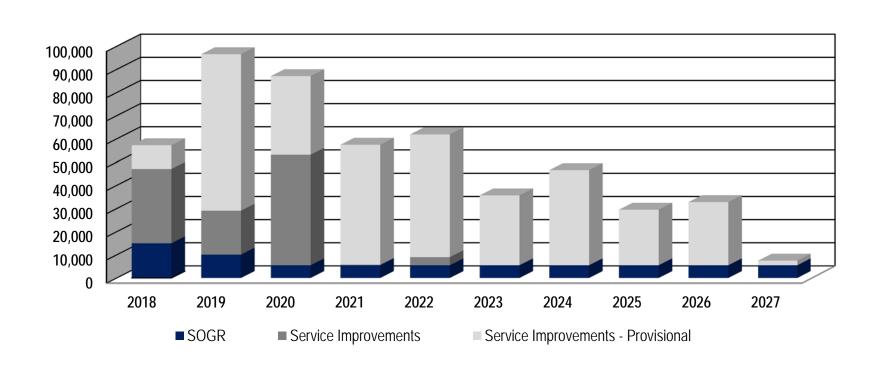


# Summary of Projects by Category in the 10-Year Capital Budget and Plan

	2018	2019	2020	2021	2022	2023	2024	2025	2026	2027	2018 -
	Budget	Plan	Plan	2027 Total							
Total Expenditures by Category											
State of Good Repair											
Major Capital Maintenance	3,217	1,150	-	-	-	-	-	-	-	-	4,367
Major Repairs	2,800	939	-	-	-	-	-	-	-	-	3,739
Major Asset Replacement	8,971	8,000	5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	60,971
Sub-Total	14,988	10,089	5,500	5,500	5,500	5,500	5,500	5,500	5,500	5,500	69,077
Service Improvements											
Bike Share Expansion	4,980	10,000	5,000	-	-	-	-	-	-	-	19,980
St. Lawrence Market North	-	-	14,500	-	-	-	-	-	-	-	14,500
Queen / Soho	10,500	-	-	-	-	-	-	-	-	-	10,500
OtherProjects under \$10M	16,573	8,990	28,150	250	3,500	-	-	-	-	-	57,463
Sub-Total	32,053	18,990	47,650	250	3,500	-	-	-	-	-	102,443
Service Improvements - Provisional											
Replacement Plan for Bikelanes	-	4,700	6,450	6,450	8,500	6,700	6,700	2,000	2,000	2,000	45,500
CP Provisions due to City Initiatives	-	3,600	6,000	6,000	7,500	7,500	5,400	-	-	-	36,000
Yonge & Bloor Provision	-	-	-	-	21,000	-	-	-	-	-	21,000
Carpark Provisions	10,000	5,000	-	-	-	-	5,000	-	-	-	20,000
Distillery / West Donlands	-	20,000	-	-	-	-	-	-	-	-	20,000
Metropolitan/ Church (56 Queen East, 51 Bond)	-	-	-	15,000	-	-	-	-	-	-	15,000
Eglinton Crosstown	-	5,000	5,000	5,000	-	-	-	-	-	-	15,000
Smart Track	-	5,000	5,000	5,000	-	-	-	-	-	-	15,000
King/Spadina Re-investment Area	-	-	-	-	-	-	12,500	-	-	-	12,500
St. Clair W - CP 41 (7 Norton) Corso Italia	-	-	-	-	10,900	-	-	-	-	-	10,900
CP39 - Castlefield Re-development	100	10,000	-	-	-	-	-	-	-	-	10,100
Harbourfront	-	-	-	10,000	-	-	-	-	-	-	10,000
Bay/ Lakeshore (Downtown Fringe - South)	-	-	-	-	-	10,000	-	-	-	-	10,000
Financial District East of University	-	-	-	-	-	-	-	10,000	-	-	10,000
Other Projects Under \$10M	100	14,200	11,500	4,250	5,000	6,000	11,500	12,000	25,300	-	89,850
Sub-Total	10,200	67,500	33,950	51,700	52,900	30,200	41,100	24,000	27,300	2,000	340,850
Total Expenditures by Category (excluding carry forward)	57,241	96,579	87,100	57,450	61,900	35,700	46,600	29,500	32,800	7,500	512,370



## 2018 – 2027 Capital Plan by Category

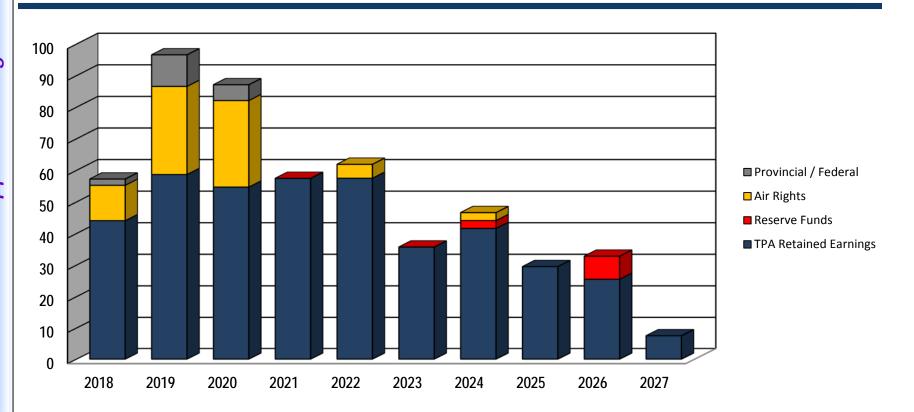


#### **Key Points:**

2018 Capital Plan focuses on balancing infrastructure renewal needs for SOGR and service improvements to meet anticipated demand for off-street parking. Funding is primarily for approximately 35 new car parks and the redevelopment or expansion of 25 existing car parks and the greening of various existing carparks



## 2018 – 2027 Capital Plan by Funding Source

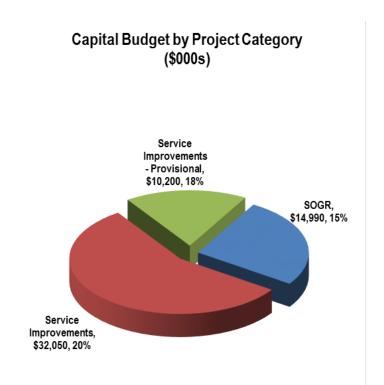


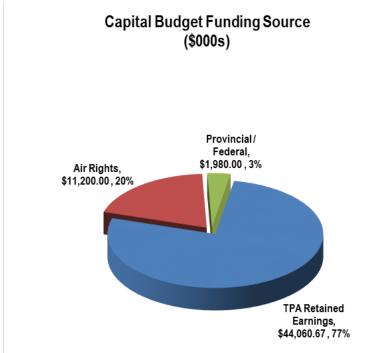
#### **Key Points:**

- > Forecasted projects are fully funded; provisional growth related projects are assumed to be undertaken where joint ventures and third party funding may be arranged
- > TPA is conducting a detailed assessment of future funding sources and will update as needed in future budget cycles
- > Certain service improvement projects are deemed "provisional" and these will rely largely on third party or joint venture funding
- > 50% of Bike Share expansion is assumed to be funded through the Federal and Provincial programs



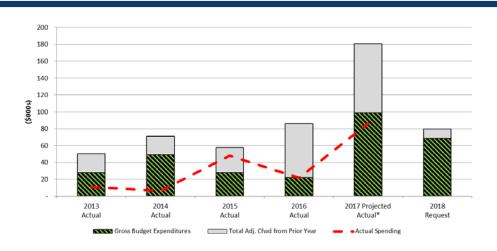
# 2018 Capital Budget by Project Category & Funding Source







## Capacity to Spend - Budget vs. Actual



Capital Spending Rates by Category

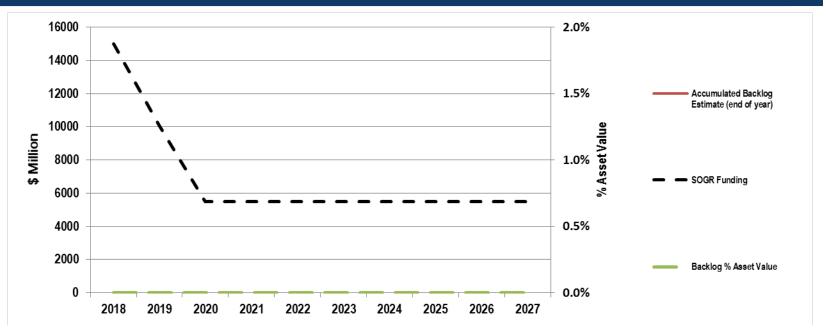
	2013			2013 2014 2015			2016			2017			Average			
			Spending			Spending			Spending			Spending			Spending	Spending
			Rate			Rate			Rate			Rate		Projected	Rate	Rate 5 Year
Category (In \$000s)	Budget	Actual	%	Budget	Actual	%	Budget	Actual	%	Budget	Actual	%	Budget	Actual *	%	2013 - 2017
SOGR	13	5	33.6%	14	3	18.8%	13	3	24.0%	16	5	29.8%	22	16	70.5%	39.1%
Service Improvement	37	6	17.2%	57	4	6.8%	45	45	99.3%	70	17	24.5%	158	71	44.7%	39.0%
Total	51	11	21.5%	71	7	9.2%	58	48	83.1%	86	22	25.5%	180	86	47.8%	39.0%

#### **Key Points:**

Barriers and challenges attributable to lower spending rate include availability of suitable sites, lengthy negotiations on identified sites, cancellation of projects where projects are no longer feasible



## State of Good Repair Backlog



#### % Asset Value Trend Analysis:

No backlog of repairs anticipated for 2018 - 2027

#### Major SOGR:

Projects include Green P+ greening projects, lighting and electrical upgrades, concrete repairs, water-proofing of garage surfaces, painting and re-paving of surface car parks throughout the City



## **Incremental Operating Impact of Capital**

Net Income (\$000s)	2018 Request	2019 Plan	2020 Plan	2021 Plan	2022 Plan	2023 Plan	2024 Plan	2025 Plan	2026 Plan	2027 Plan	2018 - 2027 Total
2018 Requested Capital Budget											
Queen / Soho		202									202
Carpark Provision		192									192
11 Wellesley		144									144
Bike Share Expansion		96									96
Other projects		232									232
Sub-Total		866	-	-	-	-	-	•	-	-	866
Requested 10-Year Capital Plan											
Replacement Plan for Bikelanes			90	124	124	164	129	129	38	38	837
CP Provisions due to City Initiatives			69	115	115	144	144	104	-	-	693
Yonge & Bloor Provision			-	-	-	404	-	-	-	-	404
Carpark Provision			96	-	-	-	-	96	-	-	192
Distillery/ West Donlands			385	-	-	-	-	-	-	-	385
Bike Share Expansion			192	96	-	-	-	-	-	-	289
Metropolitan/ Church (56 Queen East, 51 Bond)			-	-	289	-	-	-	-	-	289
Eglinton Crosstown			96	96	96	-	-	-	-	-	289
Smart Track			96	96	96	-	-	-	-	-	289
St. Lawrence Market North			-	279	-	-	-	-	-	-	279
King/Spadina Re-investment Area			-	-	-	-	-	241	-	-	241
St. Clair W - CP 41 (7 Norton) Corso Italia			-	-	-	210	-	-	-	-	210
Other projects			639	763	279	164	308	221	423	487	3,284
Sub-Total	-	-	1,664	1,570	1,000	1,085	581	791	462	525	7,679
Total	-	866	1,664	1,570	1,000	1,085	581	791	462	525	8,545

#### **Key Points:**

- Investment in capital projects drive TPA's Operations
- Schedule presents first year operating margin for proposed projects completed in the prior year



## Distributions to the City of Toronto Since 1992

	C		Other Paymen			
YEAR	Operating Income	Special Dividend	Sub-total	Property Taxes	Rents	TOTAL
1992	2,138,140	25,000,000	27,138,140	6,322,000		33,460,140
1993	3,773,206	7,260,055	11,033,261	5,735,000		16,768,261
1994	3,271,147	3,728,854	7,000,001	5,662,000		12,662,001
1995	3,323,295	8,676,705	12,000,000	6,296,000		18,296,000
1996	2,000,000	12,935,000	14,935,000	6,393,000		21,328,000
1997	4,754,865	-	4,754,865	6,646,000		11,400,865
1998	9,284,426	16,136,514	25,420,940	7,406,000	320,000	33,146,940
1999	16,632,356	14,000,000	30,632,356	7,451,000	500,000	38,583,356
2000	25,766,438	-	25,766,438	7,647,000	500,000	33,913,438
2001	25,947,675	-	25,947,675	13,045,284	725,000	39,717,959
2002	28,736,417	-	28,736,417	13,916,862	850,000	43,503,279
2003	29,255,514	-	29,255,514	13,395,907	940,000	43,591,421
2004	34,265,783	2,000,000	36,265,783	13,250,489	800,000	50,316,272
2005	30,608,259	-	30,608,259	13,018,111	700,000	44,326,370
2006	32,719,027	-	32,719,027	14,122,927	900,000	47,741,954
2007	34,710,323	-	34,710,323	14,844,997	1,300,000	50,855,320
2008	53,175,677	20,000,000	73,175,677	15,034,213	1,700,000	89,909,890
2009	45,888,095	10,000,000	55,888,095	15,419,536	1,700,000	73,007,631
2010	59,293,443	-	59,293,443	18,097,007	1,700,000	79,090,450
2011	42,749,302	-	42,749,302	19,019,000	1,700,000	63,468,302
2012	43,583,890	12,000,000	55,583,890	18,358,000	1,700,000	75,641,890
2013	44,906,555	-	44,906,555	18,771,041	2,098,000	65,775,595
2014	43,705,912	639,000	44,344,912	19,849,426	2,297,000	66,491,338
2015	42,701,132	74,755,729	117,456,861	20,896,787	2,023,692	140,377,340
2016	42,128,904	10,628,096	52,757,000	22,333,286	2,404,700	77,494,986
2017 Estimate	47,474,658	-	47,474,658	22,446,670	2,452,794	72,374,122
2018 Budget	56,875,279	-	56,875,279	21,922,220	2,501,850	81,299,349
TOTAL	809,669,718	217,759,953	1,027,429,671	367,299,763	29,813,036	1,424,542,469



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