

Appendix A - WSIB Incidents (January to December) by Division

Division	Lost Time Injuries					Recurrences					Medical Aid Injuries				
	2012	2013	2014	2015	2016	2012	2013	2014	2015	2016	2012	2013	2014	2015	2016
CITY COUNCIL	2	0	0	0	1	0	0	0	0	0	1	1	0	2	1
Auditor General's Office	0	0	0	0	0	0	0	0	0	0	0	0	1	0	2
City Clerk's	5	2	1	1	1	2	0	0	0	0	5	6	1	4	2
Legal Services	2	3	1	1	2	0	0	0	0	0	0	0	2	3	2
CITY MANAGER'S OFFICE															
Strategic Communications	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0
Human Resources	0	2	3	2	0	0	1	1	1	0	4	2	2	2	1
	0	2	3	2	0	0	1	1	1	0	4	2	3	2	1
CITIZEN FOCUSED SERVICES A															
DCM A Office	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Children's Services	77	77	42	41	51	3	3	3	2	6	36	39	30	39	34
Court Services	2	4	5	3	3	2	1	2	0	0	4	8	2	1	0
Affordable Housing Office	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0
Toronto Office of Partnerships	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Economic Development and Culture	1	3	3	2	1	0	0	0	0	0	5	4	2	3	1
Toronto Paramedic Services	235	166	198	198	231	15	18	16	34	33	222	219	222	169	188
Long Term Care Homes and Services	111	121	107	115	99	12	12	14	6	10	77	91	91	86	83
Parks, Forestry and Recreation	126	109	123	99	112	15	11	13	8	9	275	250	249	283	226
Public Health	20	17	15	27	18	7	0	1	2	2	21	29	22	20	14
Shelter, Support and Housing Administration	34	47	71	62	58	5	3	5	2	14	22	20	23	16	25
Social Development, Finance and Administration	0	3	0	0	0	0	0	0	0	0	0	0	1	1	0
Employment & Social Services	33	30	33	23	24	17	8	6	16	4	49	44	38	46	21
	639	577	597	571	597	76	56	60	70	78	711	704	680	664	592
CITIZEN FOCUSED SERVICES B															
DCM B Office	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Toronto Building	1	2	5	5	1	0	0	0	0	0	5	7	4	1	2
City Planning	2	1	1	0	2	0	0	0	0	0	1	0	2	0	0
Fire Services	100	100	88	100	121	35	20	10	13	15	102	119	84	79	102
Municipal Licensing and Standards	14	13	17	13	15	9	3	3	1	7	13	16	20	15	19
Policy, Planning, Finance and Administration	3	1	3	0	0	1	0	0	0	0	3	0	2	2	2
Solid Waste Management	75	44	39	34	31	29	8	11	8	17	102	109	93	95	91
Engineering & Construction Services	2	2	5	2	1	1	2	2	0	1	10	8	6	3	8
Toronto Water	59	49	47	42	37	7	13	10	4	5	65	84	52	53	45
Transportation Services	17	18	19	12	12	5	2	2	1	0	35	19	27	21	18
	273	230	224	208	220	87	48	38	27	45	336	362	290	269	287
INTERNAL FOCUSED SERVICES															
Accounting Services	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0
Office of the Chief Corporate Office*	13	19	15	2	3	2	6	3	0	0	28	22	17	2	1
Facilities Management*	0	0	0	7	11	0	0	0	0	2	0	0	0	11	16
Real Estate	1	4	0	0	0	0	0	0	0	0	2	1	0	1	0
311 Toronto	4	2	3	0	1	1	1	1	0	0	2	1	3	1	1
Fleet Services	10	9	13	12	1	1	0	4	1	0	14	16	8	19	16
Financial Planning	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0
Information and Technology	1	1	3	0	1	0	0	2	0	0	1	2	0	1	1
Pension, Payroll and Employee Benefits	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Corporate Finance	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0
Purchasing and Materials Management	1	1	2	4	3	0	0	0	0	1	0	1	1	1	0
Revenue Services	7	5	3	2	1	1	0	1	2	0	5	0	1	2	0
Environment and Energy	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0
	38	41	39	28	22	5	7	11	3	3	52	44	30	39	35
TOTAL	959	855	865	811	843	170	112	110	101	126	1109	1119	1007	983	922

-12.1%

-25.9%

-16.9%

* For 2012-2014, Facilities Management injuries are reported under Office of the CCO.
Quarterly and End of Year 2016 OH&S Report