



2018 Funding Allocations for Shelter and Related Services

Date: May 30, 2018

To: Community Development and Recreation Committee

From: General Manager, Shelter, Support and Housing Administration

Wards: All

SUMMARY

The City of Toronto's Shelter, Support and Housing Administration division (SSHA) provides funding to 53 shelter sites operated by 31 community not-for-profit agencies through purchase of service contracts.

This report provides recommendations on the 2018 funding allocations for the purchase of service shelter system and funding levels for other related operating contracts.

All programs must meet the operating requirements set out in both the Toronto Shelter Standards (TSS) and the purchase of service contracts, and the programs are evaluated using a quality assurance review process.

RECOMMENDATIONS

The General Manager, Shelter, Support and Housing Administration, recommends that:

1. City Council approve the recommended bed capacities and annual funding allocation as set out in Appendix A, which are in accordance with the service levels included in the 2018 Approved Operating Budget for Shelter, Support and Housing Administration;
2. City Council authorize the General Manager, Shelter, Support and Housing Administration, or his designate to:
 - a. enter into purchase of service agreements with community agencies for the provision of shelter services up to the annual funding allocation as outlined in Appendix A or enter into purchase of service agreements with community agencies for the provision of shelter services up to the total approved in the 2018 Operating Budget for SSHA, as may be required;

b. enter into agreements with the Ministry of Health and Long-Term Care and Mental Health Program Services of Metropolitan Toronto (Habitat Services) to issue payments up to \$11.970 million gross and \$2.427 million net for the provision of housing and supports for psychiatric consumer survivors living in Habitat Services contracted boarding or rooming houses as outlined in Appendix B;

c. enter into an agreement with, and issue payments to the Toronto Hostels Training Centre (THTC) for the administration and provision of training for shelter, drop-in and other agency staff up to a maximum amount of \$0.218 million gross and \$0.109 million net as outlined in Appendix B; and

d. purchase up to \$0.06 million gross and net in training for staff of the directly operated shelters from the Toronto Hostels Training Centre, as outlined in Appendix B, in order to meet the training requirements laid out in the Council approved Toronto Shelter Standards.

FINANCIAL IMPACT

Funding for the recommendations of \$73.9 million gross and \$25.8 million net is included in the 2018 Approved Operating Budget for SSHA as noted in the following allocations table:

2018 Budget (in \$ millions)	Provincial	City	Gross
Appendix A Shelter Allocations (rec. 1, 2a)	38.556	23.250	61.806
Appendix B Mental Health Program Services of Metropolitan Toronto (Habitat Services) (rec. 2b)	9.543	2.427	11.970
Appendix B Toronto Hostels Training Centre (rec. 2c)	0.109	0.109	0.218
Total	48.208	25.786	73.994

SSHA operates within its funding authorities up to the approved Operating Budget. Appendix A outlines the annualized impact of the service provider agreements. SSHA will address any annualized impacts through the 2019 budget process and all program areas will be reassessed at that time.

The Interim Chief Financial Officer has reviewed this report and agrees with the financial impact information.

EQUITY IMPACT

The emergency shelter system in Toronto serves equity-seeking groups such as seniors, people with disabilities, individuals with mental health issues, the working poor, Indigenous peoples, people who identify as LGBTQ2S and other vulnerable groups. Effective operation of the shelter system is important in ensuring that temporary accommodation is available to a variety of equity seeking groups and is an important component of the City's efforts to address poverty.

DECISION HISTORY

Reports are prepared annually by the General Manager, SSHA, to make funding allocations for shelter and related services. A copy of the 2017 Funding Allocations Report for Shelter and related Services can be found at:

<http://app.toronto.ca/tmmis/viewAgendaItemHistory.do?item=2017.CD20.6>

At its meeting of December 5, 6, 7, and 8, 2017, City Council adopted the 2018 Shelter Infrastructure Plan and authorized the General Manager, Shelter, Support and Housing Administration to enter into agreements, as required, to implement shelters outlined in the Plan. City Council also authorized the Interim Chief Financial Officer to transfer \$10.6 million from the Tax Stabilization Fund to the Social Housing Reserve for the provision of the services including the addition of motel beds, addition of beds in all available spaces, and the addition of low-barrier winter respite sites, including dedicated women-only spaces, with a target of providing 400 beds/spaces as soon as is practically possible. The report also identified the capacity requirements in the system due to the George Street Revitalization and other planned shelter relocations.

<http://app.toronto.ca/tmmis/viewAgendaItemHistory.do?item=2017.CD24.7>

At its meeting of November 7, 8, and 9, 2017, City Council adopted a number of actions to increase and extend existing contracts with hotels to continue supporting services for refugees through to December 31, 2018.

<http://app.toronto.ca/tmmis/viewAgendaItemHistory.do?item=2017.CD23.12>

At its meeting of July 4, 5, 6, and 7, 2017, City Council adopted the Proposal for Youth Transitional Housing at 747 Warden Avenue. The youth transitional program will include 51 new beds and will be operated by YouthLink in Ward 35, scheduled to open in the third quarter of 2018.

<http://app.toronto.ca/tmmis/viewAgendaItemHistory.do?item=2017.CD21.14>

ISSUE BACKGROUND

SSHA is responsible for administering social housing programs, providing emergency shelter, managing programs to help people experiencing homelessness move from the streets or shelters into permanent housing, and assisting those at risk of homelessness to maintain their housing.

SSHA delivers housing and homelessness services in partnership with community agencies by providing program funding and coordinating services based on a Housing First model. This model is aimed at ending homelessness through a range of approaches, partnerships and supports that help people to find and keep housing. Access to emergency shelter and related supports is an important part of the overall Housing First service system.

The City's shelter system is comprised of over 6,900 beds in 63 shelters located across the city and additional motel programs. In addition to emergency and transitional shelters, the City also funds complementary allied low-barrier services that provide people with a safe, warm place indoors and connections to other supports. These services include two 24-hour women's drop-ins that operate year round, eight 24-hour respite sites, and additional Warming Centres during extreme cold weather alerts. In addition, the City provides funding to Dixon Hall to provide coordination support to the Out of the Cold program, which is operated by faith-based volunteer groups.

Emergency shelters that provide services specific to the needs of women fleeing domestic abuse are funded and administered directly by the Ministry of Community and Social Services.

COMMENTS

As of January 1, 2018, there were 63 permanent shelter facilities in the City. The shelter system is a mixed service delivery model with the City directly operating ten shelter sites. There are another 53 shelter sites operated by 31 community not-for-profit agencies funded through purchase of service contracts with the City. The largest community not-for-profit providers of shelter services are the Salvation Army (676 beds), Homes First Society (298 beds) and Fred Victor Centre (179 beds).

All programs must meet the operating requirements set out in both the Toronto Shelter Standards (TSS) and the purchase of service contracts, and they are evaluated using a quality assurance review process.

Purchase of Service Rates and Bed Capacities

2018 Recommended Funding Allocations and Bed Capacities

This report recommends annual funding allocations for purchase of service shelters. There are a number of changes to the annual funding allocations for shelters in 2018, which are outlined in Appendix A.

2018 In-year Adjustments to Funding Capacities and Service Levels

Changes to the Council-approved funding amounts and/or bed capacities are considered in-year adjustments. These adjustments can occur for a number of reasons including a change in service provision, and/or a need for additional beds to meet occupancy demand. Any changes in operating contracts must be approved by the appropriate signing authorities and SSHA reports annually to Council on any required in-year adjustments. The following adjustments were made in 2018 in response to occupancy pressures:

Date	Shelter	Sector	Ward	Number of New Permanent Beds	2018 Prorated Cost for New Beds
January to March 2018	MUC Shelter Corporation (Sojourn House)	Men	27	9	\$240,983
January 2018	Dixon Hall – Heyworth House	Men	31	6	\$120,680
January 2018	Dixon Hall – School House	Men	31	7	\$161,928
January 2018	Fred Victor Women's Centre	Women	27	3	\$127,769
January 2018	Christie Ossington Neighbourhood Centre - Lansdowne	Men	18	13	\$272,031
February 2018	St. Simon's Shelter Inc.	Men	28	4	\$123,854
February 2018	Homes First Society – Scarborough Shelter	Co-ed	35	23	\$389,482
February 2018	YWCA First Stop Woodlawn	Women	22	3	\$56,413
February 2018	YWCA First Stop Woodlawn	Youth	22	3	\$55,359

Date	Shelter	Sector	Ward	Number of New Permanent Beds	2018 Prorated Cost for New Beds
May 2018	Christie Ossington Neighbourhood Centre - Bloor	Men	19	2	\$29,301
Fall 2018	YouthLink Transitional Housing	Youth	35	51	\$460,000
Total:				124	\$2,037,800

Other Service Contracts – Mental Health Program Services of Metropolitan Toronto (Habitat Services) and Toronto Hostels Training Centre

a. Mental Health Program Services of Metropolitan Toronto (Habitat Services)

Habitat Services is a housing and support subsidy program that is funded by the Ministry of Health and Long-Term Care (MOHLTC) and the City. On an annual basis the program provides a housing subsidy for up to 931 units of private and not-for-profit boarding homes, rooming houses and apartments for people with psychiatric illnesses.

b. Toronto Hostels Training Centre

The Toronto Hostels Training Centre (THTC) was created in 1997 following the recommendations made by a Coroner's jury regarding the need for staff training in shelters. The City provides \$218,000 in annual funding to assist THTC and provide specialized training and associated services in a cost effective manner for staff and board members of shelters and others working with homeless people. THTC offers nearly all of the mandatory and suggested training outlined in the TSS and are in the process of developing or acquiring new training content to meet requirements introduced in the recently updated TSS.

On an annual basis, City operated shelters purchase training from THTC in order to meet the training requirements under the TSS. The Centre offers 114 different training courses and six certificate programs that support agencies in meeting the TSS and allow staff to develop skills related to the provision of services to homeless individuals.

Given the specialized training, purchasing limits and requirements related to sole source contracts, SSHA is seeking the authority to continue to purchase training from the Centre for an amount up to \$60,000.

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ATTACHMENTS

Appendix A: 2018 Shelter Allocations
Appendix B: 2018 Other Service Contracts

Appendix A: 2018 Shelter Allocations

The bed capacities in each sector below represent the total number of permanent beds, including the additional beds approved from the 2018 Shelter Infrastructure Plan and Progress Report as of April 1, 2018.

Adult Men Sector - Emergency	Ward	Bed Capacity	2018 Annual Funding Allocation
Christie Ossington Neighbourhood Centre - Men's Hostel	18	83	\$1,801,837
Christie Ossington Neighbourhood Centre - Bloor Street	19	32	\$706,685
Cornerstone Place	15	56	\$946,625
Dixon Hall - Schoolhouse	27	47	\$965,801
Good Shepherd	28	70	\$1,232,711
Native Men's Residence	21	71	\$1,487,929
(The Governing Council of the) Salvation Army in Canada – Gateway	28	120	\$2,041,541
(The Governing Council of the) Salvation Army in Canada – New Hope Leslieville	32	60	\$1,887,264
(The Governing Council of the) Salvation Army in Canada – Maxwell Meighen	28	288	\$4,382,425
Scott Mission	20	72	\$1,168,524
St. Simon's Shelter Inc.	28	66	\$1,228,303
Total		965	\$17,849,645

Adult Women Sector - Emergency	Ward	Bed Capacity	2018 Annual Funding Allocation
Fred Victor Centre- Women's Hostel	28	46	\$971,527
Homes First Society - Savard's Women's Shelter	18	30	\$750,122
Nellie's Women Shelter	30	10	\$238,857
(The Governing Council of the) Salvation Army in Canada - Evangeline Residence	14	99	\$2,089,466

(The Governing Council of the) Salvation Army in Canada - Florence Booth	19	64	\$1,421,130
Homes First Society-Scar Women's Shelter	35	90	\$2,570,400
Street Haven at the Crossroads	27	50	\$1,122,654
Society of St. Vincent de Paul – Elisa House	6	40	\$873,739
Society of St. Vincent de Paul –Mary's Home	27	44	\$957,154
Young Women's Christian Association of Greater Toronto – 1 st Stop Woodlawn	22	31	\$613,977
Total		504	\$11,609,026

Mixed Adult - Emergency	Ward	Bed Capacity	2018 Annual Funding Allocation
COSTI Immigrant Services – COSTI Reception Centre	20	16	\$200,627
Dixon Hall - Heyworth House	31	89	\$1,755,136
Fred Victor Centre - Bethlehem United	15	70	\$1,685,016
Homes First Society - Scarborough Shelter	35	90	\$1,260,019
Homes First Society - Strachan House	19	5	\$63,558
Total		270	\$4,964,356

Youth Sector - Emergency	Ward	Bed Capacity	2018 Annual Funding Allocation
Covenant House Toronto - Residence	27	94	\$2,000,300
Eva's Initiative for Homeless Youth - Eva's Place	34	40	\$836,452
Eva's Initiative for Homeless Youth - Eva's Satellite	23	33	\$1,121,080
Horizons for Youth	17	45	\$930,820
Kennedy House Youth Services Inc.	29	40	\$1,074,056
Turning Point Youth Services	27	35	\$733,533
YMCA of Greater Toronto – YMCA House	20	40	\$921,848
Youth Without Shelter	1	33	\$696,238

Young Women's Christian Association of Greater Toronto – 1 st Stop Woodlawn	22	31	\$602,516
Total		391	\$8,916,843

Family Sector - Emergency	Ward	Bed Capacity	2018 Annual Funding Allocation
Christie Refugee Welcome Centre	20	76	\$1,369,622
Red Door - Family Shelter	30	98	\$2,604,813
MUC Shelter Corporation (Sojourn House)	27	94	\$1,739,502
Toronto Community Hostel	20	24	\$513,758
Total		292	\$6,227,695

TOTAL EMERGENCY BEDS		2,422	\$49,567,565
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Adult Men Sector - Transitional	Ward	Bed Capacity	2018 Annual Funding Allocation
COTA - Bailey House	14	2	\$37,629
Good Shepherd Refuge Social Ministries - Barrett House	28	5	\$46,310
Good Shepherd Refuge Social Ministries - D.A.R.E.	28	25	\$401,289
Native Men's Residence - Sagatay	21	20	\$403,477
(The Governing Council of the) Salvation Army in Canada - Maxwell Meighen Transition to Housing	28	55	\$718,175
Total		107	\$1,606,880

Adult Women Sector - Transitional	Ward	Bed Capacity	2018 Annual Funding Allocation
Fred Victor Centre - Church Site at Granby	27	26	\$1,045,418
Society of St. Vincent de Paul –Amelie House	30	22	\$572,163
Society of St. Vincent de Paul –St. Clare's Residence	24	30	\$430,691
Fred Victor Centre - Dundas site	27	37	\$1,224,000
Total		115	\$3,272,272

Adult Co-ed - Transitional	Ward	Bed Capacity	2018 Annual Funding Allocation
Fife House Foundation Inc. - Denison	20	5	\$36,908
Fife House Foundation Inc. - Sherbourne	27	11	\$81,196
Homes First Society - Strachan House	19	83	\$1,109,882
Total		99	\$1,227,986

Youth Sector - Transitional	Ward	Bed Capacity	2018 Annual Funding Allocation
Covenant House Toronto - Rights of Passage	27	28	\$562,418
Covenant House Toronto – Safe Beds	27	2	\$44,027
Eva's Phoenix	19	50	\$1,071,925
Native Child and Family Services of Toronto	19	12	\$236,483
Youth w/o Shelter-Stay in School	1	20	\$425,868
YouthLink	35	51	\$460,000*
YMCA of Greater Toronto - YMCA Sprott House	20	25	\$565,580
Total		188	\$3,366,301

*This is an estimate based on 4 months of an annual allocation of \$1,380,000 approved in the 2018 Operating Budget.

Family Sector - Transitional	Ward	Bed Capacity	2018 Annual Funding Allocation
MUC Shelter Corporation (Sojourn House) - Transitional Housing	27	76	\$938,008
Total		76	\$938,008

TOTAL TRANSITIONAL BEDS		585	\$10,411,448
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Part-Time	Ward	Bed Capacity	2018 Annual Funding Allocation
University Settlement	20	85	\$551,049
Dixon Hall - Out of the Cold	n/a	90	\$909,715
Total		175	\$1,460,764

TOTAL PART-TIME AND OUT OF THE COLD BEDS		175	\$1,460,764
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TOTAL EMERGENCY, TRANSITIONAL AND PART-TIME BEDS		3,182	\$61,439,776
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Appendix B: 2018 Other Service Contracts

Organization	Ward	Annualized Allocation
Mental Health Program Services of Metropolitan Toronto (Habitat Services)	Multiple	\$11,970,270
Toronto Hostels Training Centre	27	\$218,000