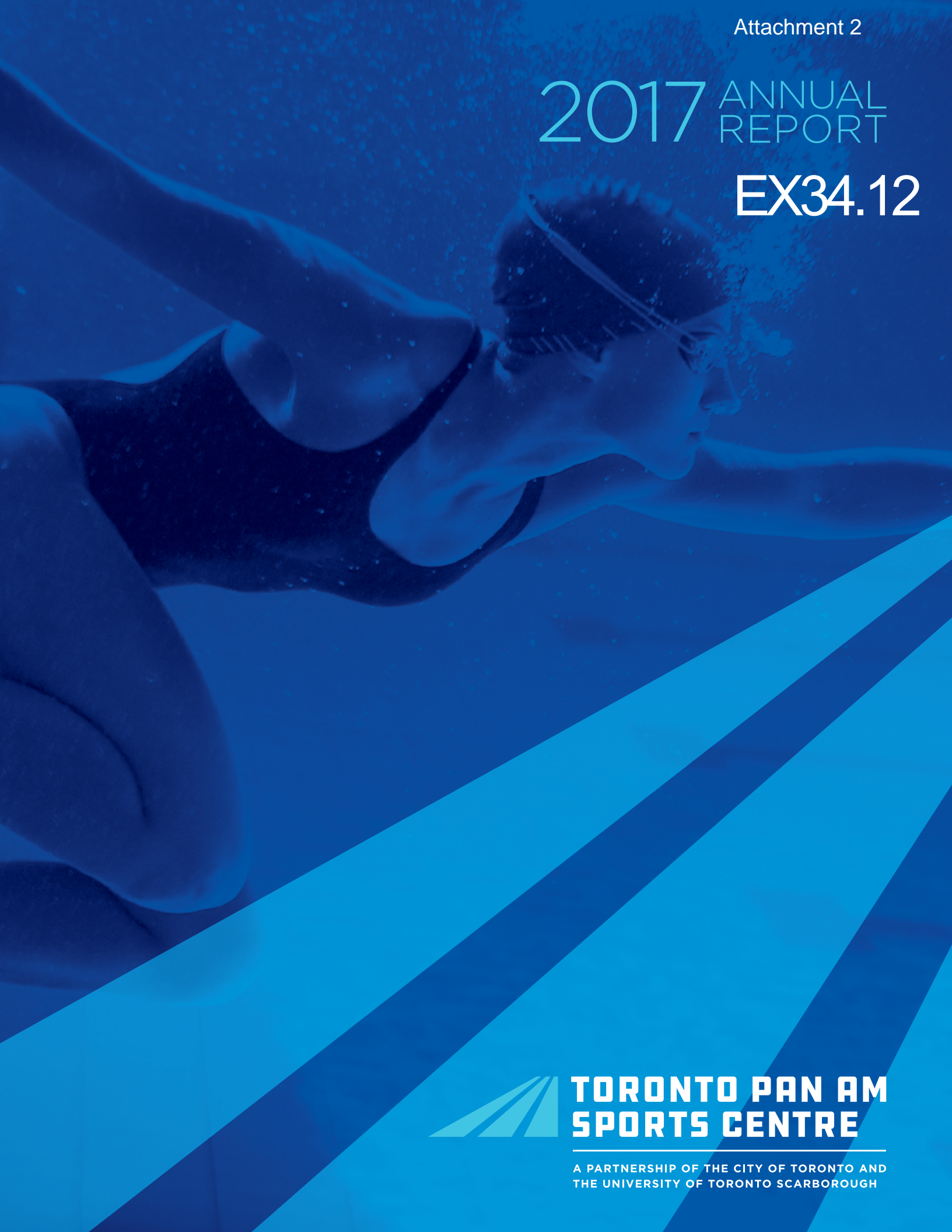


2017 ANNUAL REPORT

EX34.12



**TORONTO PAN AM
SPORTS CENTRE**

A PARTNERSHIP OF THE CITY OF TORONTO AND
THE UNIVERSITY OF TORONTO SCARBOROUGH

VISION OF TORONTO PAN AM SPORTS CENTRE

The Toronto Pan Am Sports Centre is recognized for providing world-class experiences in sport and recreation, for all, for life.

MISSION OF TORONTO PAN AM SPORTS CENTRE INC.

To deliver an inspirational and responsive experience in recreation and sport to communities through collaboration among the City, the University, and high performance sports. We will do this by ensuring service excellence and sustainable stewardship.

VALUE

VALUES IN ACTION

Active Collaboration

Working collaboratively with stakeholders to plan and make decisions, understanding each other's needs and priorities, and supporting each other to be successful.

Service Excellence

Ensuring a positive and integrated client experience, being responsive to client needs, and attracting and developing great people who take pride in their work.

Respect

Ensuring a barrier-free experience, inviting everyone in, making everyone feel welcome, respecting differences, and treating people fairly.

Initiative and Innovation

Encouraging innovation and creativity, seeking to continuously improve, empowering people to express their thoughts and make decisions, seeking feedback on how to improve, and seeing change as an opportunity.

Stewardship and Accountability

Being transparent in policies and decision making processes, setting goals and accounting for results, taking great care of the building and equipment, being environmentally responsible, investing for the future, exercising sound financial management, and making best use of resources.

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ABOUT THE TORONTO PAN AM SPORTS CENTRE

A legacy of the 2015 Toronto Pan Am and Parapan Am Games, Toronto Pan Am Sports Centre is operated by a corporation named Toronto Pan Am Sports Centre Inc. and co-owned by the City of Toronto and the University of Toronto.

This world-class facility was the largest sport new-build for the 2015 Toronto Pan Am and Parapan Am Games and the largest infrastructure investment in Canadian amateur sport history. Toronto Pan Am Sports Centre opened to community users, University of Toronto faculty, staff and students, City of Toronto program users, the high performance sport community and fitness members in September 2014.

The 312,000 square-foot Toronto Pan Am Sports Centre includes two internationally sanctioned 10-lane 50-metre pools, a world-class dive pool and dryland dive training facilities, a four-court gymnasium, an indoor running track, a high performance testing centre, studio spaces, and a state-of-the-art fitness centre for members.

The Canadian Sport Institute Ontario (CSIO), located at the Toronto Pan Am Sports Centre, provides world-leading sport science and sport performance services to identified high performance athletes.

We are committed to accessibility under AODA requirements and, upon request, this document is available in different formats to ensure persons with a disability have access to the information. Please contact info@tpasc.ca for further information.

MESSAGE FROM THE CHAIR, TORONTO PAN AM SPORTS CENTRE INC.



On behalf of the Board of Directors, I want to extend my congratulations to the staff, volunteers, members and visitors to the Toronto Pan Am Sports Centre on another incredible year of operation.

The Centre has continued to demonstrate what it means to be a legacy of a major multi-sport games. It was our vision that following the Pan Am/Parapan Am Games, the Sports Centre would be recognized for providing world-class experiences in sport and recreation, for all, for life. And every day we live that legacy in the students, City of Toronto residents, staff & faculty, high performance athletes and spectators who walk through our doors.

In 2017, the Centre played host to the North American Indigenous Games and the Invictus Games, welcoming athletes and dignitaries from all over the world including His Royal Highness Prince Harry and the former President and Vice-President of the United States, Barack Obama and Joseph Biden. Celebrity visitors aside, some of the most important events at the Centre this year were local, like the Toronto Youth Games, Cardiac Walk with Heart, and Scarborough Swim Club Invitationals that brought our neighbours and residents together in this vital community facility.

Some visitors begin their sport and recreation journey with us in lessons and fundamental movement training, many see us as a destination for their elite training needs, others are following their passion for fitness and athletics through adulthood, and some come just to watch others compete, for a meal, or a place to gather with friends and colleagues. Our diversity of space, programming and use is what makes this facility so vital. From playground to podium, from spectator to elite athlete, there is a way to accomplish your sport and recreation goals at the Toronto Pan Am Sports Centre.

As you can see from this year's report, we have completed the work on a new brand strategy and visual identity for the facility. The new brand respects the Centre's legacy, while focusing on building a strong, sustainable future that will allow us to grow usership and raise our profile in the community and the global marketplace. I can't wait to see where this new look takes us.

With my two-year term as Chair of the Board coming to a close, I offer my sincere appreciation and thanks to every member of the board and staff of the Toronto Pan Am Sports Centre. Together, we've delivered on the legacy of the Games, and built a place that should make each of us very proud.

Sincerely,

Janie Romoff
Chair, Board of Directors
Toronto Pan Am Sports Centre Inc.

MESSAGE FROM THE MANAGING DIRECTOR, TORONTO PAN AM SPORTS CENTRE INC.



As we review our 2017 fiscal year I am proud to say that we have continued to deliver on the legacy plan for the facility.

I would like to highlight some of our initiatives and programs that began or grew in 2017 that helped us to deliver on our mandate.

Our field of play utilization increased significantly with the help of major events, community programs, student participation and club rentals. Our Jumpstart Learn to Train programs continued to grow as did our fitness memberships and Sport Academy. Our Food & Beverage operation also performed well in 2017.

In high performance sport, we welcomed Water Polo Canada's Regional Development Centre to the facility and launched a Para Swimming Academy initiative with Swim Ontario. We also played host to the Para Swimming Canadian Open.

Our facility continues to be popular from year-to-year, demonstrated by a 50% increase in facility visits since 2015 to over 1.2 million visits in 2017.

We installed 30 electric vehicle chargers to take advantage of the solar array on the roof, furthering our mission of sustainable stewardship.

2017 saw us achieve our first cost recovery budget and with our long-term Major Maintenance and Capital Replacement Plan in place we will continue to ensure that Toronto Pan Am Sports Centre will remain a world-class facility.

I would like to thank all the staff for their commitment and continued contribution to our achievements in 2017 to ensure we continue to deliver on our vision as being recognized for providing world-class experiences in sport and recreation, for all, for life.

Sincerely,

Robert Singleton
Managing Director
Toronto Pan Am Sports Centre Inc.

2016-2018 STRATEGIC PLAN: GOALS AND OBJECTIVES

1 A WELCOMING AND EXCELLENT CLIENT EXPERIENCE

- 1.1 Facilitate integration of client-related systems and business processes.
- 1.2 Develop client service standards.
- 1.3 Optimize the facility to ensure the best client experience.

2 A COORDINATED BRAND STRATEGY FOR TORONTO PAN AM SPORTS CENTRE

- 2.1 Develop a coordinated brand strategy.
- 2.2 Implement the results of the brand strategy.

3 ENGAGED, COMMITTED AND SUCCESSFUL STAKEHOLDER COMMUNITIES

- 3.1 Facilitate stakeholder communities' success.
- 3.2 Develop a network of community ambassadors to promote recreation and sport.
- 3.3 Facilitate integrated stakeholder community planning and program delivery.
- 3.4 Facilitate the creation of a community development strategy for Toronto Pan Am Sports Centre.

4 A SUSTAINABLE, WELL-MAINTAINED, ACCESSIBLE FACILITY

- 4.1 Implement preventative maintenance programs and continue responsible management of capital reserves and assets.
- 4.2 Practice and promote environmentally informed decision making.
- 4.3 Ensure that Toronto Pan Am Sports Centre is a leader in accessibility for sport and recreation.
- 4.4 Diversify and optimize revenue sources.
- 4.5 Demonstrate responsible financial management.

5 A CONTINUOUSLY IMPROVING ORGANIZATION

- 5.1 Continue to hire, develop and retain highly competent and motivated staff.
- 5.2 Implement ongoing development and evaluation of Toronto Pan Am Sports Centre Inc.'s governance.
- 5.3 Develop and implement a quality assurance model.
- 5.4 Develop and share best practices.

ONGOING ASSUMPTIONS

1. Achieve a minimum target of net zero-based budget.
2. Maintain LEED Gold certification standards.
3. Provide best-in-class Health and Safety policies, procedures and practices to ensure Toronto Pan Am Sports Centre serves as an environment for safe use.

TOP 10 ORGANIZATIONAL PRIORITIES

1. Working with and at the direction of the Working Committee, finalize a brand strategy and begin work on implementation.
2. Finalize Customer Experience Plan and implement benchmarks.
3. Increase fitness memberships to 3,000 members and increase fitness revenue to \$1.7M.
4. Increase high performance utilization to 70%.
5. Develop and implement a sponsorship strategy that includes the process for facility naming rights.
6. Implement Community Outreach Strategy. Identify and engage community ambassadors.
7. Continue to inform owners regarding outstanding deficiencies and warranties and develop a plan to finalize deficiencies with contractors or in-house.
8. Review operational policies and procedures. Update or expand areas of improvement and/or changes.
9. Increase Food & Beverage gross revenue to \$1.15M and a net profit to \$55K.
10. Complete organizational review and align departmental goals and responsibilities that best position the organization moving forward.

PROGRAMMING HIGHLIGHTS

In 2017, City of Toronto Parks, Forestry and Recreation offered 350 General Interest and Fitness Programs including after school drop-ins, instructional sport, dance, art, and specialty fitness. The most popular programs continue to be Basketball, Soccer, Ballet, Hip-Hop, Martial Arts, Guitar, March Break and Summer Camps and Post-Natal Fitness classes.

Staff continued to work with the Mornelle Court community to deliver after school programs as well as attend community and agency network meetings.

The community walking track hours are very well attended by residents. In 2017, there were ninety-six thousand track visits from residents from the surrounding communities wanting to stay fit and get active while high performance athletes trained in the gymnasium below.

The City of Toronto offered 1,500 Learn to Swim lessons ranging from Guardian Swim to Advanced Leadership programs, as well as Ultra 1 through Ultra 9. New programs continued to grow, including SPLASH, Synchro and Adapted and Integrated swim lessons.

The Swim to Survive program with the Toronto District Catholic School Board taught a total of 484 Grade 4 students that came to the Toronto Pan Am Sports Centre to learn important water safety skills.

In the summer of 2017, Toronto Pan Am Sport Centre was the site of the annual Toronto Youth Games and 320 youth from across Toronto participated in activities in the gym, aquatic leadership room, studios, pool and the University of Toronto Scarborough sports field.

Stats and Facts for 2017:

- More than 14,000 people registered for programs offered by the City at Toronto Pan Am Sports Centre including over 4,600 registrants (33%) that utilized the welcome policy to participate in registered programs
- 91% of registered participants were aged 0-14 years
- The swimming section had the most registered courses of all the programs, accounting for 82% of the total offerings
- More than 95,000 people attended leisure and lane swims
- More than 21,000 participants attended sport drop-in programs
- 91,000 children, youth and older adults attended free drop-in program opportunities
- 716 participant visits in City of Toronto Adapted Splash, Adapted Basketball Program for ParaSport participants
- 382 participants were registered in March Break and Summer Camp programs

Swim Lesson
Participant

PROGRAMMING HIGHLIGHTS

University of Toronto Scarborough's Department of Athletics & Recreation makes its home at the Toronto Pan Am Sports Centre, the sports facility made possible in part by the students themselves who contribute financially to the operating budget of the Centre.

For U of T Scarborough students, faculty and staff, the Centre supports the pursuit of an active, healthy lifestyle. In 2016/2017, the A&R team based at the Centre included 10 full-time staff members dedicated to the daily task of furthering the student experience in a positive and beneficial manner, while maintaining the quality of service.

The Centre employs sixty-six University of Toronto Scarborough students – that's thirty-one percent of the part-time staff at the Toronto Pan Am Sports Centre. Students work in Customer Service and as coaches, lifeguards and trainers, building their resumes and gaining valuable leadership experience.

Serving as the campus' athletics and recreation facility, the Toronto Pan Am Sports Centre and U of T Scarborough programming is available to U of T students across all three campuses.

Athletics & Recreation offers a variety of programming to support self-identifying female students & trans women of varying fitness levels. The programs are designed to ensure that there is an entry point for individuals of all skill levels and abilities. Programs include four women's only aquatic classes, women's only fitness centre hours, and women's only Interhouse and Intramurals teams. Female students took advantage of a combined 400+ hours of women's only hours in the pool and fitness centre in 2017. Sixty-seven percent of Learn to Swim participants were also female. 2017 was also the first year where the women's only workouts in the fitness centre were supervised by Female Fitness Ambassadors. Six female volunteers were mentored to supervise the women's only times in the Fitness Centre five days a week, offering student's equipment orientations, and exercise tips/suggestions. This volunteer opportunity offers the ambassadors an opportunity to prepare to take the CanFitPro personal training certification course to become certified personal trainers.

In the winter of 2017, the Sneaker Squad hosted their first ever Learn to Run Registered program. The program ran for 10 weeks and had 13 participants: 4 staff and 9 students. Sneaker Squad was also successful in securing a Grant from ParticipACTION that paid for the Learn to Run program participants registration fee to enter a 5km event at the end of the program.

The results of the A&R team's work included 242,000 student visits to Toronto Pan Am Sports Centre in 2017. Over 1,700 students climbed the Toronto Pan Am Sports Centre Climbing wall during Drop-In, Learn to Climb or Skills Building classes. There were almost 700 participants in instructional classes. Over 100 students learned how to swim through the Learn to Swim program.



*Scarborough Campus Student
Union Orientation*

PROGRAMMING HIGHLIGHTS

In addition to operating the facility, Toronto Pan Am Sports Centre Inc. continued to facilitate events and programming for the community and members. A number of new initiatives also commenced in 2017.

The Toronto Pan Am Sports Centre Learn to Train program, funded by Jumpstart for children in priority neighbourhoods, expanded from its initial five-week duration to a 10-week program duration. The Toronto Pan Am Sports Centre Sport Academy, in partnership with Mettle Sports Training, hosted an inaugural performance testing combine program for 72 volleyball athletes between the ages of 11 and 17 from over ten different volleyball clubs in the Toronto area. A partnership developed with the University of Toronto Department of Physiotherapy named TIME for the rehabilitation of stroke patients. For the first time in 2017 the facility offered a drop-in Dive Leisure Swim program. Toronto Pan Am Sports Centre partnered with St. John Paul II to host their ICE (Innovation, Creativity, and Entrepreneurship) to engage the youth of Scarborough and increase their ownership of the facility. The Third Annual Family Day Community Open House drew over 2,000 families to the free community event and featured a Wheelchair Basketball exhibition game between the Canadian and Japanese National teams.

Toronto Pan Am Sports Centre continued as the destination of choice for a number of groups. The Ontario Basketball Association continued to utilize the Centre for their Youth Development League hosting a 14-team league schedule for eighteen weeks. The facility also hosted a number of high profile events including the Wayne Simmond's Road Hockey Warriors Tournament, the 2017 North American Indigenous Games, and the 2017 Invictus Games.

EVENTS (ABRIDGED)

- ▲ ACES Basketball
- ▲ Alpine Ontario Summit
- ▲ Authentic Taekwondo Grand Prix
- ▲ Canadian Basketball League (Multiple Dates)
- ▲ Canadian Tamil Youth Alliance Volleyball Tournament
- ▲ Canadian Tire Jumpstart Announcement
- ▲ Canadian Wheelchair Sports Association Think Tank
- ▲ Cardiac Walk with Heart
- ▲ City of Toronto Splash Meet
- ▲ City of Toronto Youth Basketball Tournament
- ▲ City of Toronto Youth Games
- ▲ CSIO Business Leaders Challenge
- ▲ Diving ParticipACTION 150 Event
- ▲ Doors Open Toronto
- ▲ Federation Canadienne De Maracana
- ▲ International Paralympic Committee VISTA Conference
- ▲ Invictus Games (Sitting Volleyball, Swimming, Wheelchair Basketball)
- ▲ Nike Swoosh Saturday
- ▲ North American Indigenous Games (Badminton, Swimming)
- ▲ NYAC Cup
- ▲ NYAC May Invitational Mini Swim Meet
- ▲ NYAC Waves Mini Meet
- ▲ Ontario Basketball League (Multiple Dates)
- ▲ Ontario Chito Ryu Tournament
- ▲ Ontario Open Judo Championships
- ▲ Ontario Summer Provincial Swimming Championships
- ▲ Para-Swimming Canadian Open
- ▲ ParticipACTION 150 Playlist "Swimming Day in Canada"
- ▲ Phoenix Taekwondo Tournament
- ▲ RBC Training Ground Regional Final
- ▲ Scarborough Swim Club Invitational
- ▲ Scarborough Swim Club - Pan Am Invitational
- ▲ Seal Swim Meet
- ▲ Special Olympics Swim Meet & Basketball Tournament
- ▲ Summer Senior National Diving Championships
- ▲ Swim Ontario Junior International Meet
- ▲ Swim Ontario Summer Provincials and AA meet
- ▲ Swimming Canada - Junior Nationals
- ▲ Synchro Canada Canadian Open Championships
- ▲ Synchro Ontario Central North Regional Meet
- ▲ Tamil Canadians Civil Society Forum
- ▲ TG4L Basketball Tournament
- ▲ Toronto Catholic District School Board City Volleyball

Learn to Train
Program
Funded by
Jumpstart

THE YEAR IN NUMBERS



1.2+ MILLION VISITS

2017 - 1,200,000 +

2016 - 1,000,000 +

2015 - 800,000 +

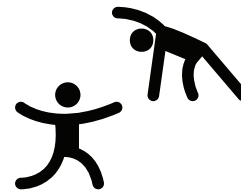
96,000
TRACK WALKS

10,148
UNIQUE UTSC
STUDENTS

9,000
REGISTERED FOR
SWIM LESSONS

2,600
GROUP FITNESS
CLASSES

2,200
REGISTERED
FAMILIES FOR
FREE FAMILY DAY



11,000+
HIGH PERFORMANCE
ATHLETE VISITS



47
INTERNATIONAL
TEAM VISITS



26
HIGH PERFORMANCE
EVENTS HOSTED



1,144
COMPLIMENTARY
DROP-IN OFFERINGS



1
VISIT BY A
PRINCE



1
VISIT BY AN
EX-PRESIDENT



1.8
MILLION LITRES OF
WATER SAVED/YEAR



37,812
POST WORKOUT
SMOOTHIES



350
FACILITY TOURS



13
UTSC INTRAMURAL
PODIUM FINISHES

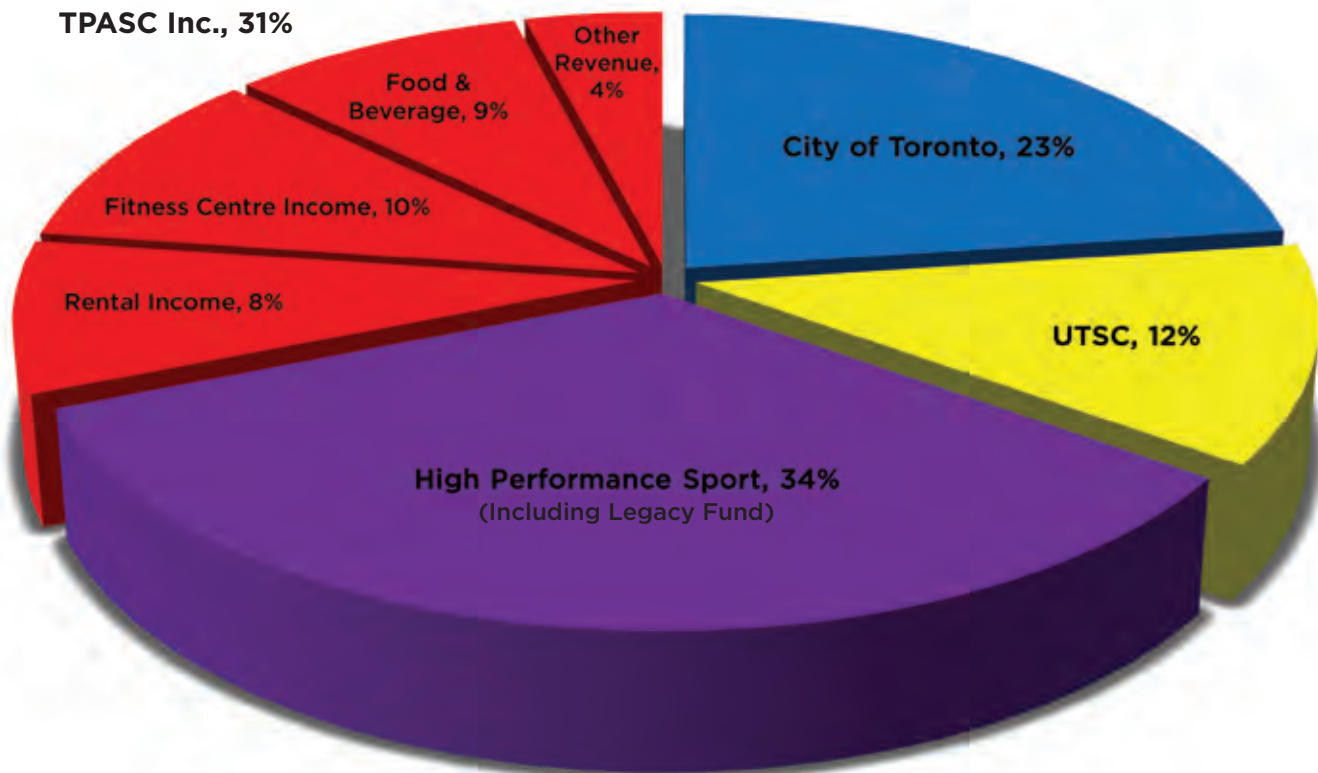


12,625
CHILDREN AGE 0-14 IN
REGISTERED PROGRAMS

2017

TORONTO PAN AM SPORTS CENTRE INC. FINANCIAL OVERVIEW

FISCAL 2017 REVENUE

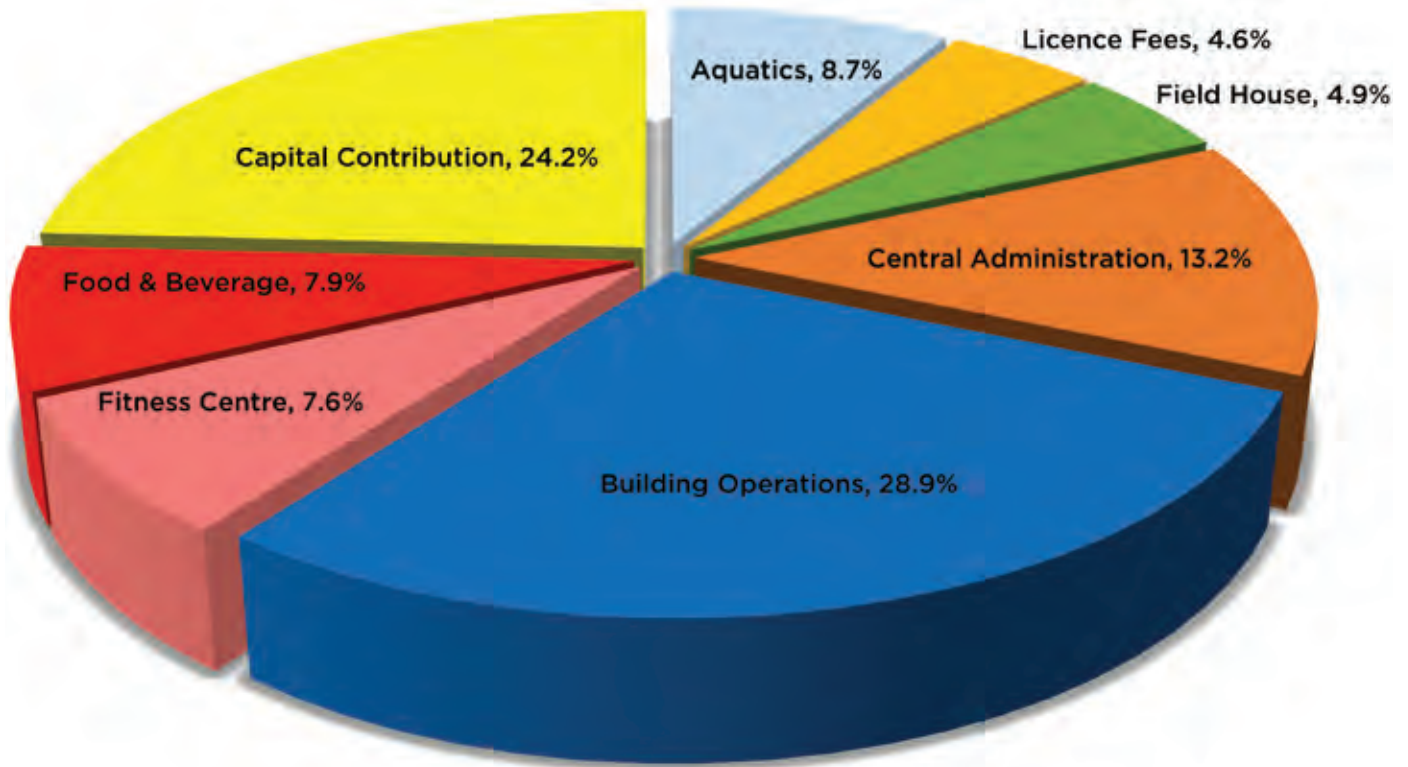


Total operating revenues for 2017 were \$16,315,531. This is a 10% growth from 2016 values. This revenue includes the Legacy Fund income component. This contribution provided support for high performance sport utilization of the facility as well as major capital maintenance and replacement. The Legacy Fund contribution is transferred by the Co-owners to Toronto Pan Am Sports Centre Inc. by means of share purchases. Accordingly, the transactions are recognized during the year as shareholder contributions.

Based on the agreements with the Co-owners, the City of Toronto has committed to use 31% and the University of Toronto Scarborough has committed to use 17% of the available hours. As a major funding partner in the development of the facility, high performance sporting organizations have been allocated 30% of the usable hours. These commitments amount to approximately 78% of the budgeted annual revenues. The remaining 22% of the available time was rented to third-party users by Toronto Pan Am Sports Centre Inc.

The revenue breakdown is shown in the pie chart above and includes the Legacy Funding. The revenue breakdown is closely aligned with the time-sharing commitments and highlights the different sources of revenue earned by Toronto Pan Am Sports Centre Inc.

FISCAL 2017 EXPENSES



Expenses during the year totaled \$16,186,810. The expense breakdown by area of business is shown in the corresponding chart.

The largest expense category is Building Operations which includes utilities, information technology, grounds keeping, cleaning, and snow removal.

The fiscal 2017 results showed an operating surplus of \$128,721. The capital contribution expense represents a transfer of funds from the operating fund to the capital reserve fund. This fund is restricted for capital replacement and major maintenance projected over specific life spans of assets. At December 31, 2017 there was a capital reserve balance of \$10,854,851 which is on budget and supports the fifty-year capital replacement and major maintenance plan.

THE YEAR IN PICTURES



SCAR
Pan Am
Invitational



Toronto
Sport Hall
of Honour
Induction



Authentic Taekwondo
Tournament



Invictus Games Flag
Tour Stop



Dive Ontario Summer Nationals

Barclay

THE YEAR IN PICTURES



Former US President Barack Obama and Prince Harry



Wheelchair Rugby Toronto Invitational



Walk for Heart

Synchro Canada Canadian Open Championships

THE YEAR IN PICTURES



NYAC Cup

Wayne's Road Hockey Warriors Tournament

RBC Training Ground Regional Final

Invictus Games Sitting Volleyball

Canadian Tire Jumpstart Charities Para Sport Media Event

The Home Pre

THE YEAR IN PICTURES



*Honourable Kathleen Wynne
Premier of Ontario Visit*

*Swimming Canada
Junior Nationals*

*UTSC Intramural
Volleyball*

*North American
Indigenous
Games Medals*

THE YEAR IN PICTURES

Invictus Games



North American Indigenous Games Swimming



Wheelchair Basketball Canada vs. Japan

Swim Ontario Junior International



Ontario Basketball Association League



THE YEAR IN PICTURES



Invictus Games
Wheelchair Basketball



Jumpstart Games



UTSC Student
Orientation

Family Day Community
Open House

THE YEAR IN PICTURES



Triathlon Ontario Event

International Paralympic Committee VISTA Conference

Swimming Canada Para Open

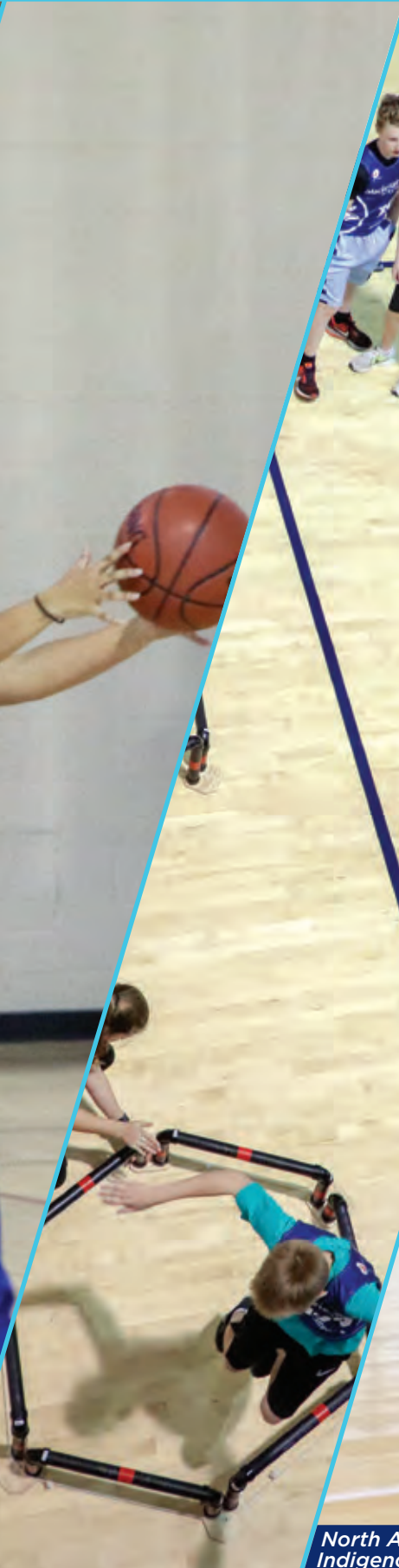
Judo Ontario Open

Invictus Games Swimming

THE YEAR IN PICTURES



Special Olympics
Basketball Tournament



Alpine Ontario Fall Education
Summit



North American
Indigenous Games
Badminton



Community Open
House Climbing
Wall

HIGH PERFORMANCE SPORT



High Performance Sport continued to be an important part of the legacy of the facility as a place for competition, daily training, and camps with 16 high performance organizations utilizing the Centre.

In 2017, the facility was the site of the Ontario Open Judo Championships, Ontario Summer Provincial Swimming Championships, Summer Senior National Diving Championships, and Swimming Canada Junior Nationals.

PARA SPORT

For three weeks in the fall the facility was the Centre of Parasport. The Canadian Tire Corporation hosted a media event in the facility for their Jumpstart charity to announce a historic \$50 million donation towards Parasport in Canada. A number of days later the Canadian Paralympic Committee and Canadian Sport Institute Ontario hosted the final day of the International Paralympic Committee 2017 VISTA sports science conference in the facility. The month of September concluded with the 2017 Invictus Games for wounded warriors taking place in the Centre. The Toronto Pan Am Sports Centre hosted Invictus Games competition in sitting volleyball, wheelchair basketball and swimming.

The Games founder and patron Prince Harry visited on multiple occasions as did other high-profile dignitaries such as former US president Barack Obama. Finally, following the International Paralympic Committee's decision to postpone the World Para-Swimming Championships due to the devastating earthquake that occurred outside Mexico City, Swimming Canada created the Para-Swimming Canadian Open as an alternate event. The event saw Canada compete against Australia and a select group of swimmers from the United States.

Athletes based at Toronto Pan Am Sports Centre also continued to excel on the world stage in 2017.

DIVING

2017 was a busy and successful year for Diving Canada's National Athlete Development Program based at Toronto Pan Am Sports Centre.

2017 Junior Pan Am Diving Championships @ Victoria, BC

- ▲ Henry McKay
Gold - 3m Synchro
Bronze - 10m
- ▲ Dylan Ewing
Silver - 10m
- ▲ Elaena Dick
Gold - 10m
Bronze - 3m

JUDO

Athletes based at Toronto Pan Am Sports Centre competed at two of the biggest junior and cadet tournaments in the world in 2017.

2017 International Bremen Masters @ Bremen, Germany

- ▲ Shady el Nahas
Gold - U21 100 kg
- ▲ Keagan Young
Bronze - U18 66 kg
- ▲ Luka Khatelishvili
Bronze - U18 81 kg
- ▲ Ben Kendrick
Bronze - U18 90 kg

2017 Judo Cadet Pan American Championships @ Cancun, Mexico

- ▲ Sava Antic
Gold - 73 kg
- ▲ Ben Kendrick
Gold - 90 kg
- ▲ Luka Khatelishvili
Silver - 81 kg
- ▲ Keagan Young
Bronze - 66 kg
- ▲ Dontae de Jesus
Bronze - 60 kg
- ▲ Allayah Copeland
Bronze - 78 kg

RHYTHMIC GYMNASTICS

The team trains 22 hours per week at the Toronto Pan Am Sports Centre.

2017 Pan American Championships @ Daytona Beach, Florida

- ▲ Bronze Group
All Around

Taylor Ruck
Swimming
Canada
HPCO

HIGH PERFORMANCE SPORT

SWIMMING

Athletes training with the Swimming Canada High Performance Centre Ontario won a number of World medals in 2017.

2017 World Championships @ Budapest, Hungary

- ▲ **Chantal van Landeghem, Penny Oleksiak**
Bronze Medal - 4x100m Mixed Free Relay (Canadian Record)
- ▲ **Richard Funk, Penny Oleksiak, Rebecca Smith, Chantal van Landeghem**
Bronze Medal - 400m Mixed Medley Relay

2017 World Junior Championships @ Indianapolis, Indiana

- ▲ **Penny Oleksiak, Taylor Ruck, Rebecca Smith, Kayla Sanchez**
Gold - 4x100m Medley Relay (World Junior Record)
- ▲ **Taylor Ruck**
Gold - 200m Free (Age Group Record)
Silver - 100m Back (Age Group Record)
100m Back Semi-Finals (World Junior Record)
- ▲ **Taylor Ruck, Penny Oleksiak,**

Rebecca Smith, Kayla Sanchez

Gold - 4x100m Free Relay - (World Junior Record)

- ▲ **Taylor Ruck, Penny Oleksiak**
Gold - 4x100m Mixed Free Relay (World Junior Record)
- ▲ **Taylor Ruck, Penny Oleksiak**
Gold - 4x100m Mixed Medley Relay
- ▲ **Kayla Sanchez, Penny Oleksiak, Rebecca Smith, Taylor Ruck**
Gold - 4x200m Free Relay (World Junior Record)
- ▲ **Rebecca Smith**
Silver - 100m Fly
Bronze - 50m Fly
- ▲ **Kayla Sanchez**
Silver - 200m IM
Bronze - 100m Free

NYAC Cup @ Toronto Pan Am Sports Centre

- ▲ **Taylor Ruck** broke 3 age-group records and 1 national record at NYAC Cup

WHEELCHAIR BASKETBALL

2017 IWBF Americas Cup @ Cali, Colombia

- ▲ **Canada Women**
Gold
- ▲ **Canada Men**
Silver

WHEELCHAIR RUGBY

2017 IWRF Americas Championship @ Asunción, Paraguay

- ▲ **Cody Caldwell, Matt Debly, Travis Murao,**

Ben Perkins, Eric Rodrigues, Shayne Smith all represented Canada placing 2nd and the team qualified for the 2018 World Championship

CANADIAN SPORT INSTITUTE ONTARIO

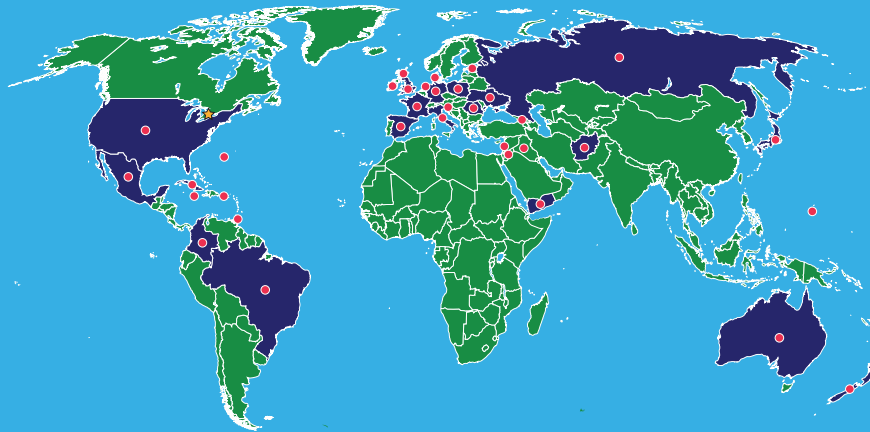
Housed within 23,551 square-feet at the Toronto Pan Am Sports Centre is the Canadian Sport Institute Ontario (CSIO), which provides world-class programs, staff, services, and leadership to high performance athletes and coaches to enhance their ability to achieve international podium performances. CSIO offers athletes a range of sport science and sport medicine services including nutrition, physiology, biomechanics, strength & conditioning, mental performance, sport therapy and life services.

In total, 44 Provincial and National Sport Organizations access and receive services from CSIO, with over 400 athletes supported annually. In addition, all AAP nationally carded athletes have access to CSIO's world-class daily training environment, sport medicine physicians, nutrition consultations, mental performance consultations, and career transition advice and planning services through the Game Plan program.

Canadian Sport Institute Ontario

HIGH PERFORMANCE SPORT

INTERNATIONAL HIGH PERFORMANCE SPORT ORGANIZATIONS WHO HAVE UTILIZED TORONTO PAN AM SPORTS CENTRE



Nation	Date	Sport	Event-Program
Japan	December 2017	Swimming	Ontario Junior International
New Zealand	December 2017	Swimming	Ontario Junior International
United Kingdom	December 2017	Swimming	Ontario Junior International
United States	December 2017	Swimming	Ontario Junior International
Australia	October 2017	Para Swimming	Canadian Open
United States	October 2017	Para Swimming	Canadian Open
Afghanistan	September 2017	Sitting Volleyball	Invictus Games
Denmark	September 2017	Sitting Volleyball	Invictus Games
Estonia	September 2017	Sitting Volleyball	Invictus Games
France	September 2017	Sitting Volleyball	Invictus Games
Georgia	September 2017	Sitting Volleyball	Invictus Games
Germany	September 2017	Sitting Volleyball	Invictus Games
Jordan	September 2017	Sitting Volleyball	Invictus Games
Netherlands	September 2017	Sitting Volleyball	Invictus Games
United Kingdom	September 2017	Sitting Volleyball	Invictus Games
United States	September 2017	Sitting Volleyball	Invictus Games
Australia	September 2017	Swimming	Invictus Games
Denmark	September 2017	Swimming	Invictus Games
Estonia	September 2017	Swimming	Invictus Games
France	September 2017	Swimming	Invictus Games
Georgia	September 2017	Swimming	Invictus Games
Germany	September 2017	Swimming	Invictus Games
Iraq	September 2017	Swimming	Invictus Games
Italy	September 2017	Swimming	Invictus Games
Jordan	September 2017	Swimming	Invictus Games
Netherlands	September 2017	Swimming	Invictus Games
New Zealand	September 2017	Swimming	Invictus Games
Romania	September 2017	Swimming	Invictus Games
Ukraine	September 2017	Swimming	Invictus Games
United Kingdom	September 2017	Swimming	Invictus Games
United States	September 2017	Swimming	Invictus Games
Australia	September 2017	Wheelchair Basketball	Invictus Games
Denmark	September 2017	Wheelchair Basketball	Invictus Games

Nation	Date	Sport	Event-Program
France	September 2017	Wheelchair Basketball	Invictus Games
Netherlands	September 2017	Wheelchair Basketball	Invictus Games
New Zealand	September 2017	Wheelchair Basketball	Invictus Games
United Kingdom	September 2017	Wheelchair Basketball	Invictus Games
United States	September 2017	Wheelchair Basketball	Invictus Games
United States	July 2017	Multiple Sports	North American Indigenous Games
Colombia	May 2017	Synchronized Swimming	Canadian Open Championships
New Zealand	May 2017	Synchronized Swimming	Canadian Open Championships
Ukraine	May 2017	Synchronized Swimming	Canadian Open Championships
Japan	February 2017	Wheelchair Basketball	Friendlies & Training Camp
Russia	December 2016	Swimming	World Staging Camp
England	December 2016	Swimming	Ontario Junior International
Scotland	December 2016	Swimming	Ontario Junior International
Germany	November 2016	Judo	Ontario Open
United States	November 2016	Judo	Ontario Open
Japan	August 2016	Deaf Swimming	Training Camp
Japan	August 2016	Para Swimming	Staging Camp
Spain	July 2016	Wheelchair Basketball	Friendlies
United States	April 2016	Diving	Training
Japan	February 2016	Wheelchair Basketball	Friendlies
United States	December 2015	Swimming	Ontario Junior International
Trinidad	December 2015	Swimming	Ontario Junior International
Ireland	December 2015	Swimming	Ontario Junior International
New Zealand	December 2015	Swimming	Ontario Junior International
Lebanon	December 2015	Swimming	Ontario Junior International
Yemen	December 2015	Swimming	Ontario Junior International
Poland	December 2015	Swimming	Ontario Junior International
Slovenia	December 2015	Swimming	Ontario Junior International
Bermuda	December 2015	Swimming	Ontario Junior International
Puerto Rico	December 2015	Swimming	Ontario Junior International
Mexico	December 2015	Swimming	Ontario Junior International
Jamaica	December 2015	Swimming	Ontario Junior International
Guam	December 2015	Swimming	Ontario Junior International
Netherlands	November 2015	Judo	Training Camp
Colombia	November 2015	Judo	Ontario Open
Brazil	November 2015	Judo	Ontario Open
Mexico	May 2015	Synchronized Swimming	Canadian Open
United States	May 2015	Synchronized Swimming	Canadian Open
Puerto Rico	May 2015	Synchronized Swimming	Canadian Open
Colombia	May 2015	Synchronized Swimming	Canadian Open
United States	December 2014	Futsal	Friendlies
Cuba	September 2014	Diving	Training Camp

** not including the 2015 Toronto Pan Am and Parapan Am Games*

2017 TORONTO PAN AM SPORTS CENTRE INC. BOARD OF DIRECTORS

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TORONTO PAN AM SPORTS CENTRE INC. STAFF



Facility Holiday Party



Staff Family Funfest



Brave TO Race to Support Scarborough Rouge Hospital

55

Full-Time Staff

214

Part-Time Staff

64% of our staff is comprised of local residents living within a 10 km radius of the facility. 31% of part-time staff are University of Toronto Scarborough students.

SENIOR MANAGEMENT



Robert Singleton
Managing Director



Brian Smith
Director
Business Administration
(Sept. 2014 to Jan. 2018)



Erin Ritchie
Director
Business Administration
(Dec. 2017 to present)



Parrish Offer
Director
Business Development



Catherine Hughes
Director
Building Operations



Rafael Torre
Director
Sport & Recreation

SPORTS ORGANIZATIONS AT THE TORONTO PAN AM SPORTS CENTRE

RESIDENT HIGH PERFORMANCE SPORT ORGANIZATIONS



TRAINING AT TORONTO PAN AM SPORTS CENTRE



LOCATED AT TORONTO PAN AM SPORTS CENTRE





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SCARBOROUGH

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