

## Appendix B - LTI Frequency by Division

Division	Frequency*				
	2013	2014	2015	2016	2017
Accounting Services	0.00	0.00	1.18	0.00	0.00
Affordable Housing	0.00	0.00	6.5	0.00	0.00
Children's Services	11.37	5.65	5.61	6.50	6.49
City Clerk's	0.98	0.29	0.32	0.32	1.02
City Planning	0.39	0.36	0.00	0.74	1.07
Corporate Finance	0.00	0.00	0.00	0.00	0.00
Court Services	2.01	2.79	1.74	1.86	1.32
Economic Development and Culture	1.37	1.26	0.80	0.40	1.20
Employment and Social Services	1.86	2.00	1.49	1.56	1.75
Engineering and Construction Services	0.25	1.46	0.50	0.25	0.76
Environment and Energy	0.00	0.00	0.00	2.23	0.00
Equity, Diversity and Human Rights	0.00	0.00	0.00	0.00	0.00
Executive Management	0.00	0.00	0.00	0.00	0.00
Facilities Management**	0.00	0.00	1.43	2.12	3.37
Finance and Administration	0.00	0.00	0.00	0.00	0.00
Financial Planning	0.00	0.00	0.00	0.00	0.00
Fire Services	3.71	3.68	3.77	4.65	4.45
Fleet Services	6.80	8.92	8.83	0.73	8.59
Human Resources	0.91	1.17	0.75	0.00	0.00
Information and Technology	0.24	0.62	0.00	0.19	0.36
Internal Audit	0.00	0.00	0.00	0.00	0.00
Legal Services	1.42	0.46	0.47	0.92	0.00
Long Term Care Homes and Services	11.37	5.56	6.12	5.04	5.56
Municipal Licensing and Standards	3.86	5.55	4.09	4.66	5.44
Deputy City Manager ICS Office (until 2017, Office of the Chief Corporate Officer**)	2.65	2.12	0.47	1.84	3.23
Parks, Forestry and Recreation	3.04	3.40	2.62	3.06	3.97
Pension, Payroll and Employee Benefits	0.00	0.00	0.00	0.00	0.00
Policy, Planning, Finance and Administration	0.81	2.53	0.00	0.00	2.90
Public Health	1.34	1.06	1.99	1.39	1.30
Purchasing and Materials Management	1.28	2.27	4.82	3.44	3.33
Real Estate Services	7.69	0.00	0.00	0.00	0.00
Revenue Services	2.25	1.31	0.95	0.51	0.00
Shelter, Support and Housing Administration	6.11	14.03	11.20	9.63	7.32
Social Development, Finance and Administration	3.24	0.00	0.00	0.00	0.00
Solid Waste Management	4.94	4.35	3.76	3.24	3.64
Strategic Communications	0.00	0.00	0.00	0.00	0.00
Strategic and Corporate Policy	0.00	0.00	0.00	0.00	0.00
Toronto Building	0.64	1.50	1.55	0.31	0.93
Toronto Paramedic Services	16.35	17.76	16.83	18.99	20.94
Toronto Water	3.26	3.93	3.07	2.74	2.89
Transportation Services	2.29	2.18	1.40	1.41	1.65
311 Toronto	2.45	2.28	0.00	0.00	0.74
<b>CITY OF TORONTO (All Divisions)</b>	<b>3.88</b>	<b>4.05</b>	<b>3.66</b>	<b>3.83</b>	<b>4.27</b>

\*Frequency rate = # of Lost Time WSIB Accidents (approved or pending) x 200,000 divided by hours worked.

200,000: is the standardized statistic to the equivalent of having 100 people work 40 hrs/week for a year.

\*\* For 2013-2014, Facilities Management injuries are reported under Office of the CCO.