

APPENDIX A

Community Services Partnership Framework

The Community Services Partnership Framework consists of strategies, activities and inputs to achieve a series of outcomes. It is focused both on supporting a vibrant public benefit sector and meeting the needs of vulnerable Torontonians. Since vulnerability is a cornerstone of the framework it is also defined within the framework.

The ultimate outcome is that Community Services Partnership supports community organizations to offer high quality and relevant programs/services that build vibrant, equitable, inclusive, safe neighbourhoods and communities where the needs of vulnerable people and communities are met.

Community Services Partnership acknowledges that a vulnerable resident must be assessed in context – a person's vulnerability or resiliency will depend on structural inequalities, as well as their circumstances, environment and resources in the broadest sense. The following factors are essential to understanding and demonstrating vulnerability within the Community Services Partnership funding program

- Poverty
- Social isolation
- Geographic isolation (living in an underserved area, such as a Neighbourhood Improvement Area or Emerging Neighbourhood)

Community Services Partnership further acknowledges that the application of an intersectional lens can deepen an understanding of vulnerability.

As demonstrated in the attached Theory of Change (Appendix C), Community Services Partnership funding accomplishes its ultimate outcome by funding public benefit organizations to deliver evidence-informed, programs and services for and with vulnerable people and communities. Community Services Partnership investments support a public benefits sector that is resilient and responsive to community needs; organizations that are effective and adaptive; community leaders that are skilled and responsive; and residents that are engaged.

The Community Funding Unit has identified a list of outcomes that will result in the desired changes articulated above. Community Services Partnership funding outcomes include:

- build and sustain strong organizations
- increase knowledge and awareness of program participants
- reduce social isolation of program participants
- mitigate the effects of living in poverty of program participants
- increase resident leadership.

Grantees will provide feedback on their funded activities that will achieve these outcomes during the 2019 Spring Engagement Series.

APPENDIX A

Community Services Partnership Framework

The guidelines for the 2020 full application are largely consistent with the 2015 guidelines and build on the framework identified above. The guidelines will include the following items:

- **Vulnerability:** Community Services Partnership funds programs and services meet the needs of vulnerable Torontonians.
- **Connection to Social Development, Finance and Administration Strategies:** Community Services Partnership funding supports actions identified in City strategies, as depicted in Table 2.
- **Programs:** Organizations will be encouraged to apply for programs that will contribute to the identified shared outcomes. This may include programs that are new to the Community Services Partnership funding portfolio; programs that are new to the organization; or expansions to previously funded Community Services Partnership programs. All requests must be based on demonstrated community need and use an evidence-based approach.
- **Core Funding:** Strong organizations deliver strong programs and services. As such, organizations may assign up to 25% of their allocation to core operations, contributing to salaries of key staff positions, occupancy costs, general office expenses, and other organizational costs.
- **Assessment Criteria:** Organizations will be assessed based on organizational health (financial management and organizational capacity) organizational experience, community need, participant involvement, and program impact.