Attachment 4: DTE Action Plan Work Plan (Q3 2019 – Q4 2020)

EC6.16 Attachment 4

Theme	#	Initiative	Deliverables	City Lead	Annual Cost / Resources allocated in 2019	Additional Resources Required?	Resources to be Requested in 2020?
Safe, Inclusive Communities	1.0	Continuation of 12 month Actions	 i. Ongoing enhanced cleaning service level in streets, ii. enhanced cleaning service level in laneways iii. enhanced cleaning service level in parks iv. Continuation of community safety tables and completion of projects underway in 2019 (Laneway art project and traffic calming project at Dundas and Sherbourne) 	i. Transportation Services ii. SWMS, iii. PFR iv. SDFA, Transportation Services	i. within existing resources ii. \$313K gross & net iii. \$679K gross & net iv. within existing resources	No, included within the approved 2019 Budget as part of the base	
	1.1	Community Engagement Team Pilot at Dundas and Yonge	 i. Community Engagement Team led by the Downtown Yonge BIA providing timely response to calls for social disorder in the area. 	SDFA	Within existing resources	Yes, will require a 2020 budget request	Yes, \$250K gross & net
	1.2	Training of City staff and agencies	 i. Provide training on mental health, overdose prevention, suicide prevention and de-escalation to frontline City and community agency staff in the DTE ii. Training schedule created and shared for subsequent 6 months 	SDFA	Within existing resources	Yes, will include 2020 budget request	Yes, \$25K gross & net
	1.3	Inclusive and safe community spaces	Opportunities identified to improve access to safe indoor/outdoor spaces for marginalized people to spend time in the DTE Increased capacity for PFR and Library staff to accommodate marginalized people in their spaces	PFR, SSHA	Within existing resources	No, within existing resources	
Cross Sectoral Trust and Collaboration	2.0	Continuation of 12 month Collaboration Actions	Roll out and quarterly reporting from multi-divisional Data tool to inform response to public realm concerns in the DTE Continued bimonthly meetings of the Street Outreach committee	i. SDFA with 311, Fire, Police ii. TPH	Within existing resources	No, within existing resources	
	2.1	Coordinated Response to Properties in DTE	 i. Establish coordinated response to properties working group, with quarterly meetings to proactively address issues in DTE 	MLS With SDFA	Within existing resources	No, within existing resources	
	2.2	DTE Communication Strategy	i. Website updated with centralized resources for community and information about the implementation of the plan	SDFA with TPH, SSHA	Within existing resources	No, within existing resources	

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Cross Sectoral Trust and Collaboration			ii. Quarterly community updates provided				
	2.3	Dundas and Yonge Leadership Table	 i. Establishment of shared outcomes for partners at the Leadership Table ii. Assessment completed to understand the opportunity to expand this model to other neighbourhoods 	SDFA	Within existing resources	No, within existing resources	
	2.4	Sherbourne Corridor Coordinated Plan	i. Development and roll out of neighbourhood based plan to address safety and stability issues in the area surrounding Dundas and Sherbourne	SDFA with SSHA, TPH	No	Yes, will include 2020 budget request	Yes, \$100K - 150K gross & net
	2.5	Collaborate with OHT and MAG	 i. Continued collaboration with MAG to support implementation of pilot Justice Centre ii. Continued coordination with OHT and other provincial health partners on strategic and operational partnerships to improve health and mental health outcomes in the DTE 	SDFA	Within existing resources	No, within existing resources	
	2.6	Community Based Research and Evaluation	 i. Identify priority topics, location and scope for community based research ii. Engage partner with participatory community based research expertise in launching research initiative 	SDFA	No	Yes, will include 2020 budget request	Yes, \$100K- 350K gross & net
Stability for Marginalized People	3.0	Continuation of 12 month Stability Actions	i. Continuation of enhanced service level from TPH outreach	i. TPH	i. \$710K gross, \$178K net	Yes. Will require a 2020 budget request	Yes, \$80K net
			 ii. Continuation of enhanced service level from Park Ambassadors iii. Continuation of itinerant service provision through TESS ARCs to OW clients and walk-in residents 	ii. PFR iii. TESS	ii. \$107K gross & net iii. within existing resources	No, included within the approved 2019 Budget as part of the base.	
	3.1	Monitor 24 hour respite sites	i. Quarterly reporting on compliance to respite standards City-wide ii. Indicators developed to measure outcomes of Community and Client Engagement Coordinator roles	SSHA	Within existing resources	No, included within the approved 2019 Budget	

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	3.2	Review of Workplace Practices and Protocols	 i. Identify any existing specifications within City funding agreements or guidelines with agencies related to workplace practices and staffing. 	SDFA, SSHA, TESS	Within existing resources	No, included within the approved 2019 Budget	
	3.3	Mental Health Capacity Building	 i. Conversations convened with Toronto Drop in Network and partners to identify sector-led solutions for mental health and response to conflict ii. Pilot implementation of recommendations in 2020 	SSHA	Within existing resources	No, included within the approved 2019 Budget	
	3.4	Increase housing outcomes and address housing gaps	 i. Engagement with faith and non-profit groups in the DTE completed to identify potential sites for affordable housing ii. Opening of 2 Supportive Housing properties in DTE 	i. Housing Secretariat with SDFA ii. SSHA	Within existing resources	No, included within the approved 2019 Budget	
	3.5	Renewed comprehensive strategy to address the Dan Harrison Complex	 Report back to council in October 2019 with phased plan for response to the Dan Harrison Complex and impacts on the surrounding area 	Housing Secretariat, SDFA, SSHA with TCHC	Within existing resources	No, included within the approved 2019 Budget	
	3.6	George Street Revitalization	 i. Seaton House vacated ii. Updated consultation on amenities for George St Hub completed 	SDFA, SSHA	Within existing resources	Already Committed	
	3.7	Overdose Prevention Action	 i. Work with City and community partners to implement new actions recommended in the Toronto Overdose Action Plan: Update 2019 and the Toronto Indigenous Overdose Strategy 	TPH	Within existing resources	TBD	
Implementation of Plan	4.0	Staffing & Resources	Staffing and resources to support service coordination and plan implementation including the extension of a temporary full-time position & a lived experience advisory	SDFA	\$125K gross, \$38.5K net, temporary funding until December 2019	Yes, will include 2020 Budget Request	Yes, \$145K gross & net
	4.1	Plan Monitoring & Evaluation	Resources required to continue evaluation and monitoring for the Action Plan	SDFA	Within existing resources	Yes, will include 2020 Budget Request	Yes, \$50K gross & net