

Nancy Kloek received an email dated October 9<sup>th</sup> from Deb Thivierge of the City of Toronto Change Management Session; “Thank you for the use of your facility – we had a great session and were very impressed with the building and your service.

Robert MacAskill of the Royal Agricultural Winter Fair sent an email dated October 16<sup>th</sup> to Nigel Fernandes and John Koperwas; “Thanks Nigel for your efforts yesterday in helping with testing for our live stream. Just thought I’d pass on part of a note I received this morning from the streaming guys: “Nigel was the star of this show. He really was essential in getting everything ironed out.” We are most grateful.”

ACM CCS posted the following on Twitter on October 19<sup>th</sup> “Let’s take a moment to thank [...] as well as the @ExPlaceTO staff, and all the other volunteers on the ground here in Toronto for making this year’s @acm\_ccs a success.”

Laura Sawyer of Toronto General & Western Hospital Foundation sent an email dated October 22<sup>nd</sup> to Denise DeFlorio, Vincent Hebert, Nicolas Caillard and Doris Bertrand; “Hello Cerise & Beanfield team, Thank you so much for all of your hard work and dedication in making Diwali 2018 a success! We truly appreciate you all being on site on Saturday to ensure it all ran smoothly.”

Kim Ingram received an email dated October 23<sup>rd</sup> from Cheryl Beeden; “Just writing to say a great big thank you for all of your help with the Scotiabank Toronto Waterfront marathon Expo. It truly is a pleasure to work with you and the Enercare Team. Once again, the service your provided was exceptional and beyond helpful”.

Tony Porter sent an email dated October 23<sup>rd</sup> to the ExPlace staff who volunteered for the Adopt-A-Poll initiative; “I just wanted to thank you all again for representing Exhibition Place in the Civic Election Process with the running of a voting location in Parkdale. I hear that you all had a great day meeting the residents of Ward 4 Parkdale – High Park throughout the day and assisting them in casting their ballots. It was nice to see a cross representation from the OPS, SEM, CFO & CEO’s offices all participating with this Adopt-A-Poll initiative. Great job and another example of EXcellent Service to the Community!”

Jim MacGregor received an email dated November 13<sup>th</sup> from Angela Bradley of Community Living Toronto; “Thank you to you and your team for helping us make it such a huge success. Really was the best and easiest year ever from that perspective!”

Beckie Hyson sent an email dated November 8<sup>th</sup> to Felix Chung; “I had the debrief with CAMSS last week and I wanted to share with you all that it was totally positive as far as CAMSS were concerned. [...] you were all such a pleasure to work alongside!! Please pass my thanks on to the wider team as I understand this is an effort from all departments within the Beanfield Centre and I would have no problems at all recommending you for future events and look forward to the opportunity to work with you all again”