

# 2018 ANNUAL REPORT



 **TORONTO PAN AM  
SPORTS CENTRE**

A PARTNERSHIP OF THE CITY OF TORONTO AND  
THE UNIVERSITY OF TORONTO SCARBOROUGH

## VISION OF TORONTO PAN AM SPORTS CENTRE

The Toronto Pan Am Sports Centre is recognized for providing world-class experiences in sport and recreation, for all, for life.

## MISSION OF TORONTO PAN AM SPORTS CENTRE INC.

To deliver an inspirational and responsive experience in recreation and sport to communities through collaboration among the City, the University, and high performance sports. We will do this by ensuring service excellence and sustainable stewardship.

### VALUE

### VALUES IN ACTION

**Active Collaboration** Working collaboratively with stakeholders to plan and make decisions, understanding each other's needs and priorities, and supporting each other to be successful.

**Service Excellence** Ensuring a positive and integrated client experience, being responsive to client needs, and attracting and developing great people who take pride in their work.

**Respect** Ensuring a barrier-free experience, inviting everyone in, making everyone feel welcome, respecting differences, and treating people fairly.

**Initiative and Innovation** Encouraging innovation and creativity, seeking to continuously improve, empowering people to express their thoughts and make decisions, seeking feedback on how to improve, and seeing change as an opportunity.

**Stewardship and Accountability** Being transparent in policies and decision making processes, setting goals and accounting for results, taking great care of the building and equipment, being environmentally responsible, investing for the future, exercising sound financial management, and making best use of resources.

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## ABOUT THE TORONTO PAN AM SPORTS CENTRE

A legacy of the 2015 Toronto Pan Am and Parapan Am Games, Toronto Pan Am Sports Centre is co-owned by the City of Toronto and the University of Toronto and operated by a corporation named Toronto Pan Am Sports Centre Inc.

This world-class facility was the largest sport new-build for the 2015 Toronto Pan Am and Parapan Am Games and the largest infrastructure investment in Canadian amateur sport history. Toronto Pan Am Sports Centre opened to community users, University of Toronto faculty, staff and students, City of Toronto program users, the high performance sport community and fitness members in September 2014.

The 312,000 square-foot Toronto Pan Am Sports Centre includes two internationally sanctioned 10-lane 50-metre pools, a world-class dive pool and dryland dive training facilities, a four-court gymnasium, an indoor running track, a high performance testing centre, studio spaces, and a state-of-the-art fitness centre for members.

The Canadian Sport Institute Ontario (CSIO), located at the Toronto Pan Am Sports Centre, provides world-leading sport science and sport performance services to identified high performance athletes.

We are committed to accessibility under AODA requirements and, upon request, this document is available in different formats to ensure persons with a disability have access to the information. Please contact [info@tpasc.ca](mailto:info@tpasc.ca) for further information.

**MESSAGE FROM THE CHAIR,  
TORONTO PAN AM SPORTS CENTRE INC.**



The Toronto Pan Am Sports Centre Inc. Board of Directors is pleased to present the organization's 2018 Annual Report.

In 2018, the launch of our new brand identity marked a major achievement for the facility. The new brand unifies previous separate brands operating in the Centre, under a new identity, that focuses on one philosophy for the facility. We look forward to continually leveraging the brand as a tool to deliver on our vision that the Toronto Pan Am Sports Centre be recognized for providing world-class experiences in sport and recreation, for all, for life.

2018 also brought a number of successful results from the sports organizations based in the facility. The high performance legacy of the 2015 Pan Am and Parapan Am

Games envisioned by our owners has started to be demonstrated directly on the field-of-play with athletes increasing their podium finishes at both the domestic and international level.

Fiscal 2018 marked the end date of our first organizational Strategic Plan and the generation of a new one. The Strategic Plan was developed under the guidance of our Board of Directors with input from stakeholders. The plan outlines the Goals and Directions for our world-class venue under the direction of its two owners – the City of Toronto and the University of Toronto. In 2019 we will continue to enhance that legacy with a new Strategic Plan.

On behalf of the Board of Directors, we are grateful for the tremendous support from our stakeholders who have helped make the Toronto Pan Am Sports Centre a dynamic and vibrant living legacy.

Many thanks to all my colleagues on the Board of Directors for their time, energy, and enthusiastic contributions in 2018.

Sincerely,

**Ira Jacobs**  
**Chair, Board of Directors**  
**Toronto Pan Am Sports Centre Inc.**

**MESSAGE FROM THE MANAGING DIRECTOR,  
TORONTO PAN AM SPORTS CENTRE INC.**



As we review our 2018 fiscal year, I am proud to say that we have not only continued our mission to deliver on the legacy plan for the facility, but we have also continued to evolve and grow.

A significant achievement in 2018 was the successful launch of the new brand and visual identity for the facility. Thanks to the hard work from staff in all areas of the Centre, we were able to convert the look of the facility to the new identity in a very short period of time.

Our facility continues to be a popular destination for all user groups. We have seen a year-over-year growth of 200,000 visits, resulting in over 1.4 million visits in 2018.

The University of Toronto Scarborough students, and City of Toronto Parks, Forestry & Recreation registered program participants continued to increase their usage of the facility. Also, our fitness centre membership base grew to just shy of 3,300 members in 2018.

I would like to thank all the staff for their commitment and continued contribution to our achievements in 2018. I would also like to thank the City, the University, and High Performance Sport for their collaboration as this assists us in delivering an inspirational and responsive experience to all communities.

The following pages tell the story of the motivating environment embodied at the facility, promoting healthy active living and training in sport and recreation. Enjoy these highlights of the past year as we work together to build for the future in health and wellness.

Sincerely,

**Robert Singleton**  
**Managing Director**  
**Toronto Pan Am Sports Centre Inc.**

## 2016-2018 STRATEGIC PLAN: GOALS AND OBJECTIVES

### A WELCOMING AND EXCELLENT CLIENT EXPERIENCE

- 1.1 Facilitate integration of client-related systems and business processes.
- 1.2 Develop client service standards.
- 1.3 Optimize the facility to ensure the best client experience.

### A COORDINATED BRAND STRATEGY FOR TORONTO PAN AM SPORTS CENTRE

- 2.1 Develop a coordinated brand strategy.
- 2.2 Implement the results of the brand strategy.

### ENGAGED, COMMITTED AND SUCCESSFUL STAKEHOLDER COMMUNITIES

- 3.1 Facilitate stakeholder communities' success.
- 3.2 Develop a network of community ambassadors to promote recreation and sport.
- 3.3 Facilitate integrated stakeholder community planning and program delivery.
- 3.4 Facilitate the creation of a community development strategy for Toronto Pan Am Sports Centre.

### A SUSTAINABLE, WELL-MAINTAINED, ACCESSIBLE FACILITY

- 4.1 Implement preventative maintenance programs and continue responsible management of capital reserves and assets.
- 4.2 Practice and promote environmentally informed decision making.
- 4.3 Ensure that Toronto Pan Am Sports Centre is a leader in accessibility for sport and recreation.
- 4.4 Diversify and optimize revenue sources.
- 4.5 Demonstrate responsible financial management.

### A CONTINUOUSLY IMPROVING ORGANIZATION

- 5.1 Continue to hire, develop and retain highly competent and motivated staff.
- 5.2 Implement ongoing development and evaluation of Toronto Pan Am Sports Centre Inc.'s governance.
- 5.3 Develop and implement a quality assurance model.
- 5.4 Develop and share best practices.

## TORONTO PAM AM SPORTS CENTRE INC. 2018 ORGANIZATIONAL PRIORITIES

### A WELCOMING AND EXCELLENT CLIENT EXPERIENCE

1. Implement and benchmark our Customer Experience Plan as part of our Quality Assurance Model.
2. Develop policies and training to promote a broader understanding of contemporary social issues and competing rights that allows staff to manage challenging scenarios.

### A COORDINATED BRAND STRATEGY FOR TORONTO PAN AM SPORTS CENTRE

3. Begin to measure the impact of the new brand strategy. Monitor and continue to grow the brand recognition.

### ENGAGED, COMMITTED AND SUCCESSFUL STAKEHOLDER COMMUNITIES

4. Continue to implement a community strategy for the facility, which is consistent with the brand strategy.

### A SUSTAINABLE, WELL-MAINTAINED, ACCESSIBLE FACILITY

5. Increase High Performance utilization to 70%.
6. Increase Fitness Centre memberships to 3,300 members.
7. Increase mixed-use revenue to \$5.2M.
8. Continue to inform owners regarding outstanding deficiencies and warranties and participate in developing a strategy to finalize deficiencies and warranty items.

### A CONTINUOUSLY IMPROVING ORGANIZATION

9. Review Enterprise Risk Assessment and make changes where appropriate.
10. Conduct internal audits on cash handling and privacy and develop and/or revise policies where appropriate.

### ONGOING ASSUMPTIONS

1. Achieve a minimum target of net zero-based budget.
2. Maintain LEED Gold certification standards.
3. Provide best-in-class Health and Safety policies, procedures and practices to ensure Toronto Pan Am Sports Centre serves as an environment for safe use.

# TORONTO PAN AM SPORTS CENTRE

A PARTNERSHIP OF THE CITY OF TORONTO AND THE UNIVERSITY OF TORONTO SCARBOROUGH

**At the Toronto Pan Am Sports Centre we dream big.**

**We are a community of neighbours, students, and athletes.**

**We come together to compete, to train, and to play.**

**Our ages, backgrounds and abilities differ, but our goal is the same: to pursue our passion for sport and recreation.**

**Through respect and collaboration, we are partners in one another's success.**

**We are a place for health and wellness.**

**We are a place to teach and a place to learn.**

**We are a place for everyone.**

**This is our journey, from puddle to podium.**

## NEW BRAND



Following the conclusion of the 2015 Pan Am and Parapan Am Games, the Toronto Pan Am Sports Centre Board of Directors decided the facility needed a new brand strategy that respected its past and focused on building a strong, sustainable future.

The full project took more than two years to complete and launched publicly on Monday, April 9th, 2018.

The Toronto Pan Am Sports Centre brand is all about people. It celebrates our differences and the passion that brings us together: sport and recreation.

The brand is about the business just as much as it is about our visual identity. It represents a refreshed "one team" approach to how we deliver our services and customer experiences.

The new brand aims to make all users feel a sense of community and feel part of something bigger than their individual experiences at the Centre. It emphasizes the amazing diversity of the many user groups including university students, the neighbouring community and high performance athletes, all coming together to pursue their athletic, health and fitness goals.

Ultimately, the goal of the new brand is to improve the experience of our customers, grow usership and bring in new customers. We want all customers to feel inspired to be their best, and we want them to use the facility more and share their stories with others. The more we can create a feeling of community at the Centre, the more people will feel connected to it.



### The Partnership Signature

The partnership between the Centre owners is one of the most important components of the brand identity. Community members of the City and students of the University show tremendous pride in their contribution towards realizing the vision for the Centre. As such, the partnership needed to be made explicit and thus included along with the wordmark and symbol.

### The Symbol

Representative of both the swim lanes and the running track at the Centre, the symbol is dynamic, embodying the spirit of competition while also signifying people moving forward together. The three 'lanes' also have a

strong connection to athletics (e.g. gold, silver, bronze; citius, altius, fortius, etc.).

Together, they form a classic cone or mountain shape strongly associated with personal challenge and achievement, symbolizing the motivation and inspiration Centre users have on one another to reach their potential, push the limits and dream big.

### The Wordmark

The wordmark is simple and straightforward, strongly establishing the full name of the Centre in a bold, athletics-inspired font reminiscent of classic sports branding. The wordmark leverages both the Centre's connection to Toronto and the legacy of the 2015 Toronto Pan Am and Parapan Games.

## PROGRAMMING HIGHLIGHTS



Family Gym

**We are a community of neighbours, students, and athletes.**

The Toronto Pan Am Sports Centre had over 1.4 million visits to the facility in 2018. Our main user groups continued to consist of City of Toronto residents, University of Toronto students, High Performance athletes, and community users.

City of Toronto Parks, Forestry and Recreation course offerings grew to 2,042 registered courses in 2018 with 15,369 registered participants. 10,360 unique University of Toronto Scarborough students utilized the Centre with the facility serving as the University of Toronto

Scarborough (UTSC) campus' athletics and recreation facility. Community facility memberships grew to 3,331 in 2018. Free community walking track hours continued to be popular with community residents; 7,769 unique individuals walked a combined 116,621 times. Also, community users had access to free Leisure Swim times an average of six times per week with over 20,000 participants in 2018. The annual free Family Day Community Open House attracted over 2,000 participants from the community as well.

**We come together to compete, to train, and to play.**

Over twenty-five community sport organizations and local schools trained weekly at the Toronto Pan Am Sports Centre in 2018.

The Toronto Catholic District School Board (TCDSB) hosted their volleyball championship in the facility for the second consecutive year. The City of Toronto also hosted their Toronto Sport Hall of Honour celebration in the facility again in 2018. Several recipients had strong ties to the Toronto Pan Am Sports Centre, with Bruce Kidd winning in the Builder category, Ben Titley winning Coach of the Year, Penny Oleksiak winning Female Athlete of the Year, and the Women's Olympic 4x100m Relay winning Team of the Year.

The University of Toronto Scarborough (UTSC) had 27 intramural sport teams with 341 athletes practicing and competing in the facility. The U of T D-league women's basketball team won the championship at home. UTSC also hosted 477 Interhouse league games in six sports for 1,310 participants.

The Ontario Basketball Association continued at the facility, expanding its Youth Developmental League to member clubs on Saturdays and Sundays; doubling the number of games taking place at the Centre on a weekly basis with youth clubs from across the province. The Toronto Pan Am Sports Centre's annual basketball leagues continued to be one of the most popular leagues in the city and once again included a 32-team summer league. Nearly 1,200 swimmers participated in Scarborough Swim Club's Audi Midtown Toronto Pan Am Invitational. The swim meet featured long-course races and is a fixture in the annual Toronto Pan Am Sports Centre event calendar.

## PROGRAMMING HIGHLIGHTS

**Our ages, backgrounds and abilities differ, but our goal is the same: to pursue our passion for sport and recreation.**

City of Toronto Parks, Forestry and Recreation (PFR) programming continued to primarily focus on children and youth. 92% of registered participants in PFR programming were aged 0-14 years. 11,574 unique University of Toronto (all campuses) students used the facility in 2018. UTSC also hosted 1,250 first year students and upper year student leaders for two days of programming for UTSC Orientation Week. Programming included facility tours, a barbecue, and a series of sport programming delivered in the Field House. 14 UTSC athletic clubs with a combined 984 members also made use of the facility. Community residents participated in a regional cardiovascular rehabilitation service delivered via a partnership with Scarborough Rouge Hospital. The six-month exercise and education program helps participants to get on track to a heart healthy lifestyle.

**Through respect and collaboration, we are partners in one another's success.**

The Centre hosted a successful luncheon for the International Association for Great Lakes Research conference; a collaboration between UTSC and Toronto Pan Am Sports Centre Inc. The Sports Academy delivered weekly strength and conditioning sessions to ten community teams, including the addition of three new teams in 2018. The Centre continued to expand its business in the media production industry with a combined eleven commercial, documentary, television and feature film productions having shot in the facility in 2018. The Centre

also hosted the RMP Athletic Locker

Marketplace for the first time. The

Field House was transformed into a marketplace which

drew members of the surrounding

community into the facility

to purchase a variety of sporting and recreation goods.



UTSC Women's Only Fitness Ambassadors

**We are a place for health and wellness.**

The Fitness Centre was used by 8,116 University of Toronto students a total of 127,819 times in 2018, including dedicated hours for women's only workouts. Monthly workshops were delivered to members covering such topics as: meditation, unlocking the potential of food, exercise and chronic health conditions, water vs. land exercise, and other relevant topics.

**We are a place to teach and a place to learn.**

The City of Toronto offered 1,679 Learn to Swim lessons ranging from Guardian Swim to Advanced Leadership programs, as well as Ultra 1 through Ultra 9. UTSC offered 57 instructional classes for 786 participants.

## PROGRAMMING HIGHLIGHTS

**We are a place for everyone.**

Of the 15,369 registrations in City of Toronto programming at the Centre, 5,117 registrants utilized the "Welcome Policy" to subsidize the cost of their registration. Toronto Pan Am Sports Centre continued to partner with Jumpstart to deliver programs via this partnership to a dozen schools/community groups. A new partnership also developed with the Toronto Pan

Am Sports Centre Community Council and the Pink Panthers group of St. John Paul II Secondary School that began in December.

The partnership will see a group of forty young women enjoy programming delivered by Community Council member organizations intended to inspire these young women to be active, confident, and strong.

*St. John Paul II Pink Panthers with Swimming Canada's Penny Oleksiak & Kierra Smith*

### EVENTS (ABRIDGED)

- Authentic Taekwondo
- Beach Cheer Athletics Cheerleading Showcase
- Canadian Tamil Youth Alliance Volleyball Tournament
- Toronto Hall of Honour
- Canadian Paralympic Committee Paralympian Search
- Canadian Paralympic Committee Wheelchair Basketball Experience
- Dive Ontario - OHPSI Camp
- Dive Ontario Junior Development Nationals
- Doors Open Toronto
- Filipino Association Basketball Tournament
- HSBC Bank Canada Basketball Event
- Judo Ontario Open Championships
- NYAC Cup
- NYAC Mini Swim x4
- NYAC Youth Cup
- Ontario Basketball League
- ONE Volleyball Tournament
- Ontario Junior International Swim Meet
- Ontario Taekwondo Provincials
- Point Guard College Basketball Combine
- Phoenix Taekwondo Memorial Cup
- RBC Training Ground
- RMP Marketplace
- SCAR Audi Midtown Toronto Pan Am Invitational Swim Meet
- SCAR Audi Midtown Toronto Winter Classic
- SEAL Swim Meet x3
- Special Olympics Basketball and Swim Meet
- Stickheads Fashion Show
- Synchro Canada Junior Worlds Staging Camp
- Synchro Canada RTC Training Camp
- Synchro Ontario Youth National Challenge
- Synchro Ontario Skills Event
- Synchro Swim Ontario Training Camp
- Triathlon Ontario Indoor Cup Series Event
- Tristan Thompson Basketball Camp
- UTSC International Association for Great Lakes Research Luncheon
- UTSC Relay for Life
- Volleyball Combine x2
- Water Polo Canada 12U Game
- Water Polo Canada League Game
- Water Polo Ontario Provincials
- Wheelchair Basketball Canada NWBA Tournament
- Wheelchair Basketball Canada Hoopfest
- Wheelchair Basketball Canada Carding Camp
- Wheelchair Rugby National Team Training Camp
- Wrestling Canada World Team Trials
- YPO Health Event

## THE YEAR IN NUMBERS

**2018 - 1.4+ MILLION VISITS**

2017 - 1,200,000 +

2016 - 1,000,000 +

2015 - 800,000 +



**116,621**  
TRACK WALKS



**10,360**  
UNIQUE UTSC STUDENTS



**9,949**  
REGISTERED FOR SWIM LESSONS



**9,191**  
GROUP FITNESS CLASS VISITS



**5,117**  
CITY OF TORONTO WELCOME POLICY PARTICIPANTS



**3,331**  
COMMUNITY FITNESS MEMBERS



**14,155**  
CHILDREN AGE 0-14 IN REGISTERED PROGRAMS



**50**  
INTERNATIONAL MEDALS WON



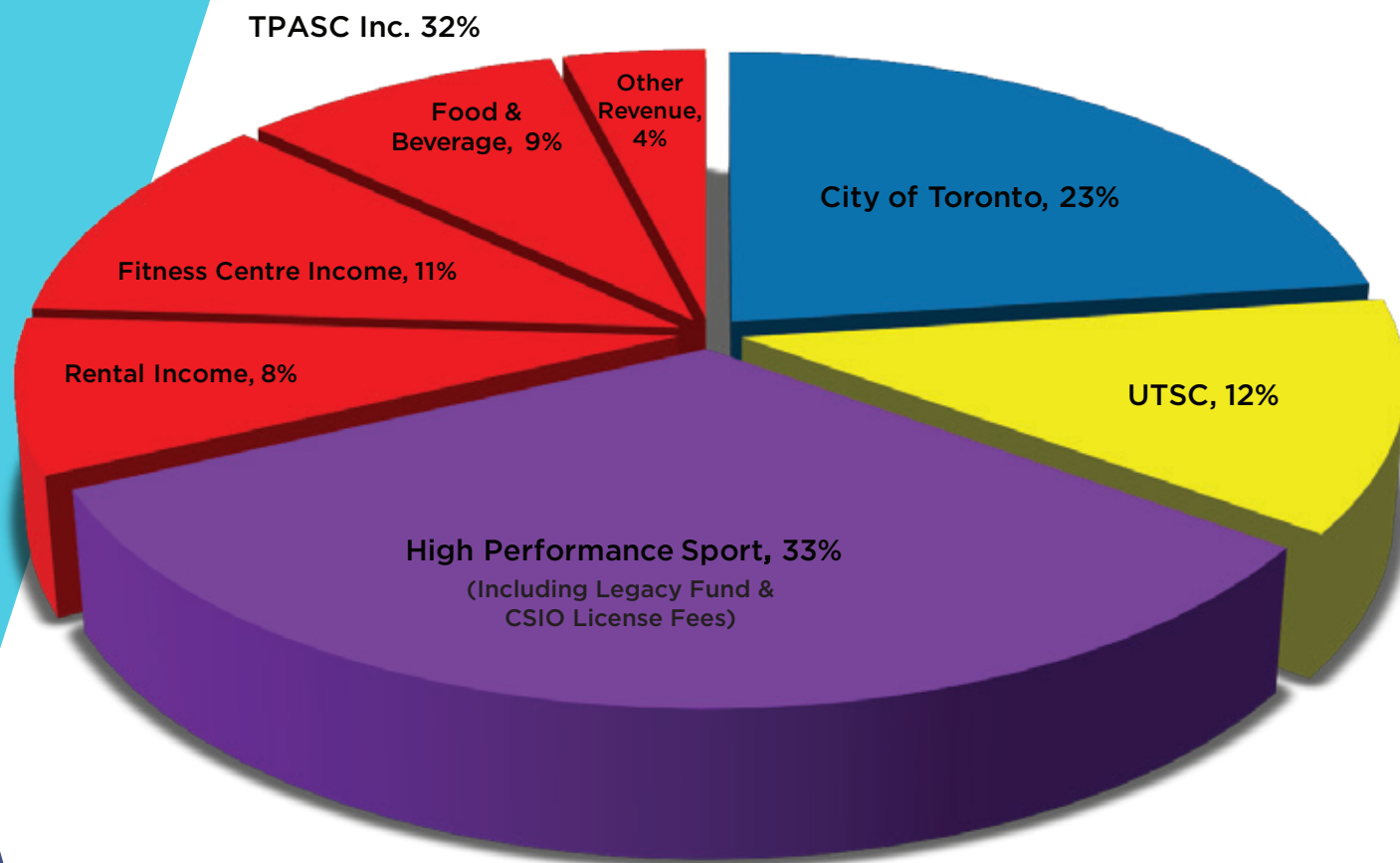
**11**  
MEDIA PRODUCTION RENTALS



**68,417**  
TIM HORTONS COFFEES SOLD

**TORONTO PAN AM SPORTS CENTRE INC.  
FINANCIAL OVERVIEW**

**FISCAL 2018 REVENUE**

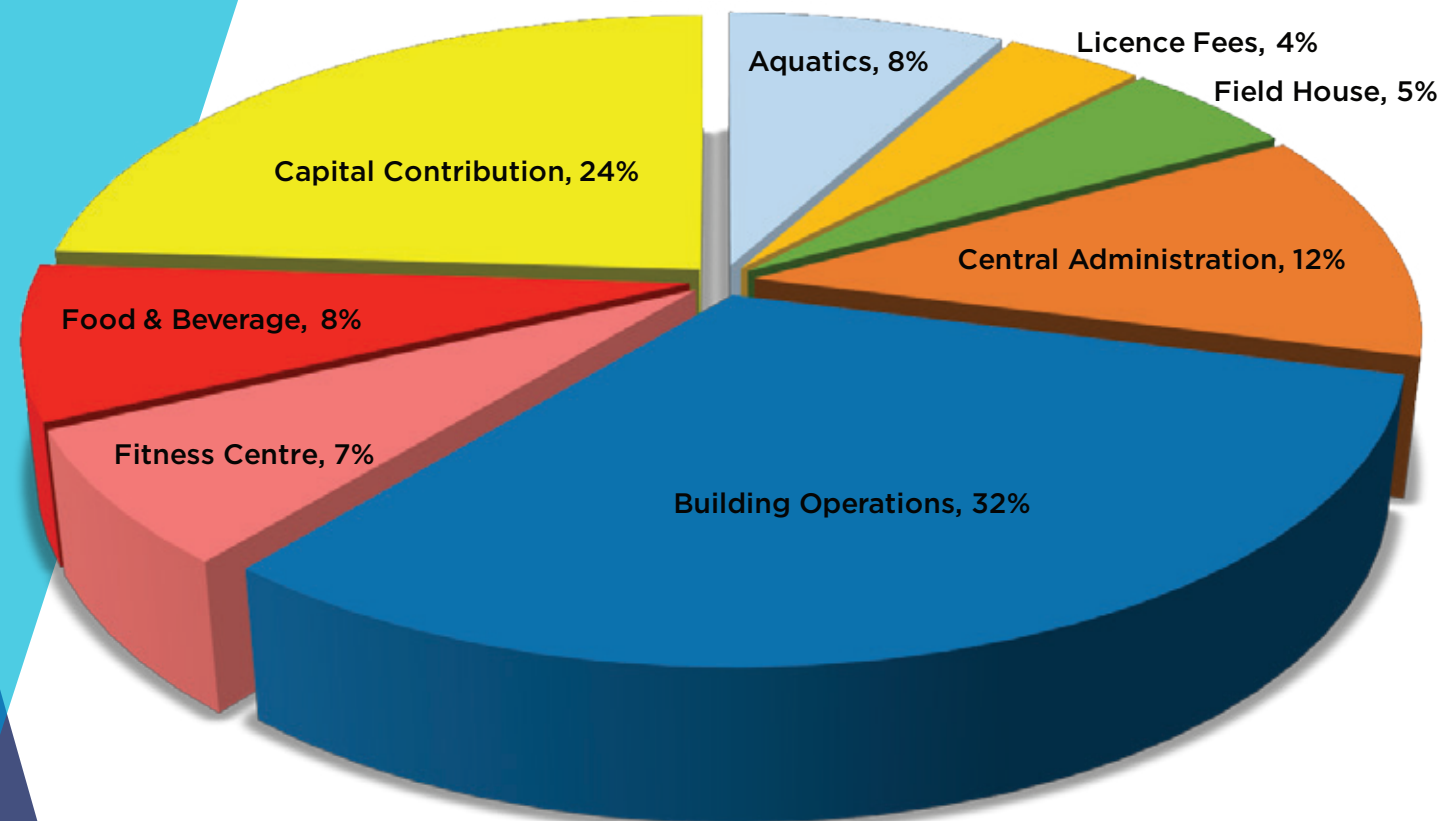


Total operating revenues for 2018 were \$16,651,261. This is a 2% growth from 2017 values. This includes the Legacy Fund contribution that provides support for High Performance Sport utilization of the facility as well as a contribution to the Major Maintenance and Capital Replacement fund. The Legacy Fund contribution is transferred by the Co-owners to Toronto Pan Am Sports Centre Inc. by means of share purchases. Accordingly, the transactions are recognized during the year as shareholder contributions.

The revenue breakdown is shown in the pie chart above. City of Toronto and University of Toronto Scarborough revenue includes their annual Field of Play contributions and Office Space revenue. The High Performance component includes revenue from High Performance partners, Canadian Sport Institute Ontario, and the Legacy Fund contribution. The revenue breakdown is closely aligned with the commitments that were established as part of the agreements and highlights the different sources of revenue earned by Toronto Pan Am Sports Centre Inc.

**TORONTO PAN AM SPORTS CENTRE INC.  
FINANCIAL OVERVIEW**

**FISCAL 2018 EXPENSES**



Total operating expenses for 2018 were \$16,643,272. The expense breakdown by area of business is shown in the pie chart above. The largest expense category is Building Operations which includes utilities, information technology, groundskeeping, cleaning, and snow removal. The capital contribution expense represents a transfer of funds from the operating fund to the capital reserve fund. This fund is restricted for major maintenance and capital replacement expenses projected over specific life spans of assets.

Overall, the fiscal 2018 operating results showed a surplus of \$7,989.

At December 31, 2018 there was a capital reserve balance of \$12,889,779 which is on budget and supports the fifty-year capital replacement and major maintenance plan.



## HIGH PERFORMANCE SPORT

### This Is Our Journey...

The Toronto Pan Am Sports Centre continued to be home for High Performance Sport as 16 National and Provincial Sport Organizations trained and competed out of the Centre. 2018 proved to be a successful year that was highlighted with international and domestic successes at both the senior and junior level.

### From Puddle to Podium

The Swimming Canada High Performance Centre Ontario continued their run of success post the Rio Olympics with record-setting performances at the Gold Coast Commonwealth Games and the 2018 Pan Pacific Swimming Championships. Taylor Ruck tied the Commonwealth Games record for total medals at a single games with eight. Ruck then went on to set similar records at the 2018 Pan Pacific Swimming Championships as she became the first Canadian to ever win five medals at a single Pan Pacific Swimming Championship.

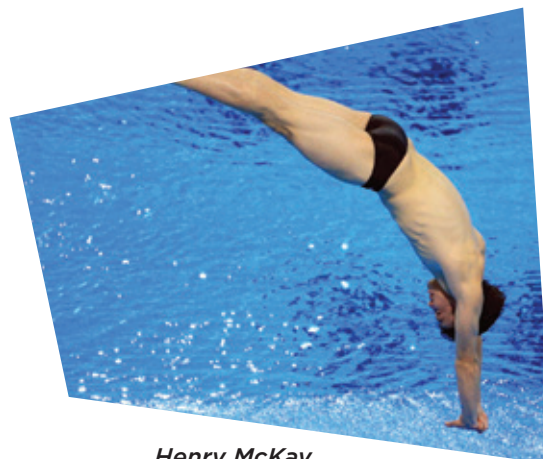


*Taylor Ruck,  
Swimming Canada*

The Toronto Pan Am Sports Centre continues to be the home of the Wheelchair Basketball Canada National Training Centre which includes the national academy and the centralization of both the Men's and Women's Senior National Teams. New in 2018 was the formation of the Toronto Rollin Raptors made up of athletes from the National Training Centre. The Rollin Raptors compete in the National Wheelchair Basketball Association and play their home games at the Centre. Next generation athletes and programs that have been at the Centre since opening have developed in size and quality and in 2018 are realizing medal successes at both the junior and senior levels. Medal performances from homegrown TPASC athletes include:



*Toronto Rollin Raptors*



*Henry McKay,  
Dive Plongeon Canada*

Henry McKay, a Dive Plongeon Canada athlete who has trained at Toronto Pan Am Sports Centre since the facility opened, won gold at the FINA World Junior Diving Championships. Henry partnered with Victor Povzner, who also trains at the Centre, to win the gold medal in the men's synchronized three-metre; the first gold medal won at a Junior Worlds since 2002.

## HIGH PERFORMANCE SPORT

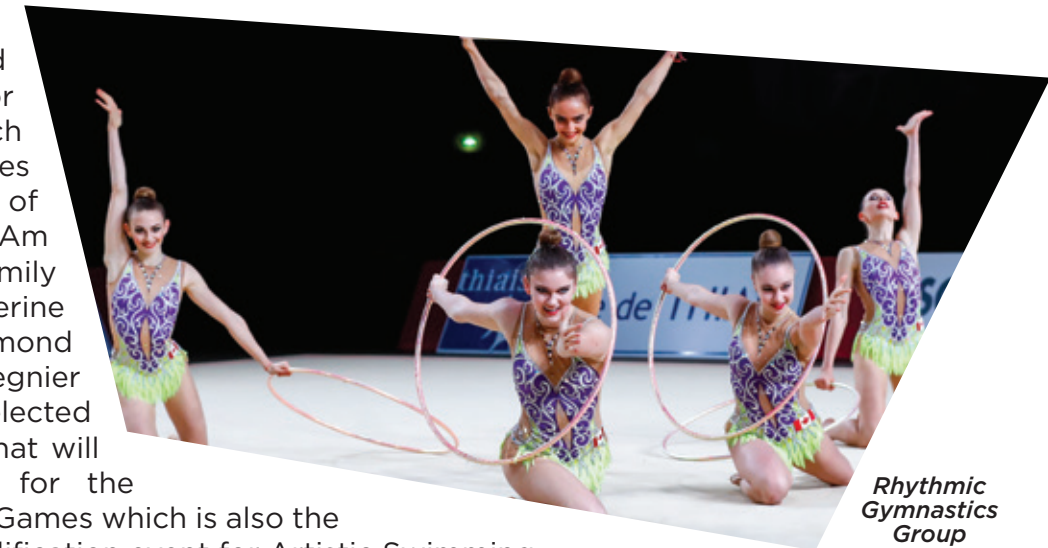


*Keagan Young,  
Judo Ontario*

Judo Ontario placed six athletes that train full time at the Centre on the Canadian team competing at the World Cadet Judo Championships in Santiago de Chile. Keagan Young and Benjamin Kendrick won bronze medals. Additionally, three graduates of the Judo Ontario program competed in the 2018 Senior World Judo Championships. Two of the three athletes are now ranked in the top ten in the world and in contention for medals at the senior level. For the Youth Olympic Games, nations can only qualify a maximum of two athletes (1 Female/1 Male) in the sport of Judo. The Judo Ontario High Performance Program based at the Centre secured both places. Keagan Young won a Bronze Medal at these Youth Olympic Games which represents the first Judo medal Canada has ever won at the event.

### We Dream Big

Canadian Artistic Swimming announced their 2019 Senior National Team which included four athletes that trained out of the Toronto Pan Am Sports Centre. Emily Armstrong, Catherine Barrett, Sion Ormond and Jaiden Regnier were each selected to the squad that will be preparing for the 2019 Pan Am Games which is also the Olympic Qualification event for Artistic Swimming.



*Rhythmic  
Gymnastics  
Group*

Rhythmic Gymnastics athletes based at the facility scored 18.350 points in the five hoops final to capture the bronze medal behind Brazil and Mexico at the 2018 Senior Pan American Championships in Lima, Peru.

The Toronto Pan Am Sports Centre also continued to deliver on our mandate to ensure that the pathway to high performance success is also realized at the facility. The North York Aquatic Club, an original partner in the Centre, had two athletes represent Canada at the 2018 Junior Pan Pacific Championships in Suva, Fiji. Joshua Liendo and Justin Baker represented Canada in Fiji and are both are National Age-Group record holders and top ranked prospects for the 2019 Senior World and Junior teams.

## HIGH PERFORMANCE SPORT

2018 also saw the addition of new High Performance programming with Volleyball Canada delivering a Regional Excellence Program at the facility and the Water Polo Canada Regional Development Centre adding a Women's Program.



High Performance Sport Wall

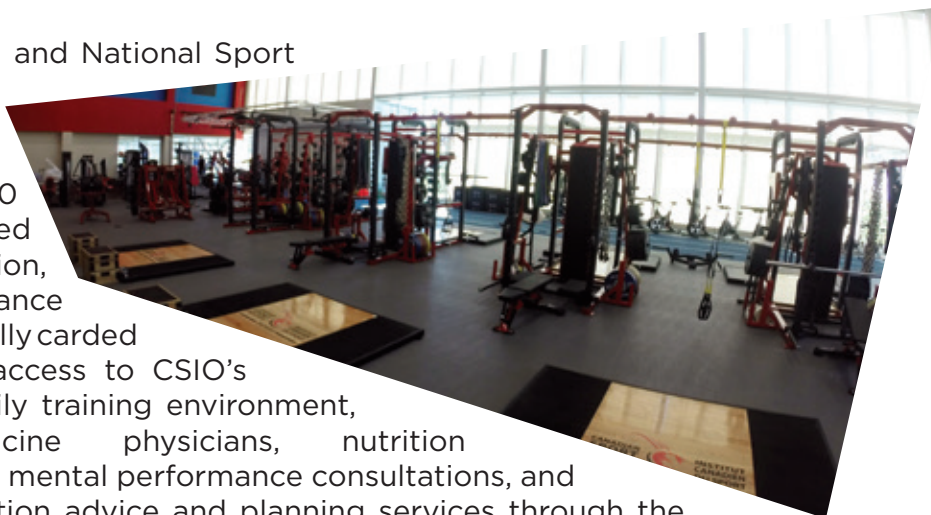
In 2018 Toronto Pan Am Sports Centre also completed the design and installation of a mural wall to celebrate the contribution that High Performance Sport makes to the facility. The High Performance wall is located near the north entrance adjacent to the Toronto Sport Hall of Honour.

## CANADIAN SPORT INSTITUTE ONTARIO

Housed within 23,551 square feet at the Toronto Pan Am Sports Centre is the Canadian Sport Institute Ontario (CSIO), a member of the Canadian Olympic and Paralympic Sport Institute Network, which provides world-class programs, staff, services, and leadership to high performance athletes and coaches to enhance their ability to achieve international podium performances. CSIO offers athletes a range of sport science and sport medicine services including nutrition, physiology, biomechanics, strength & conditioning, mental performance, sport therapy and life services.

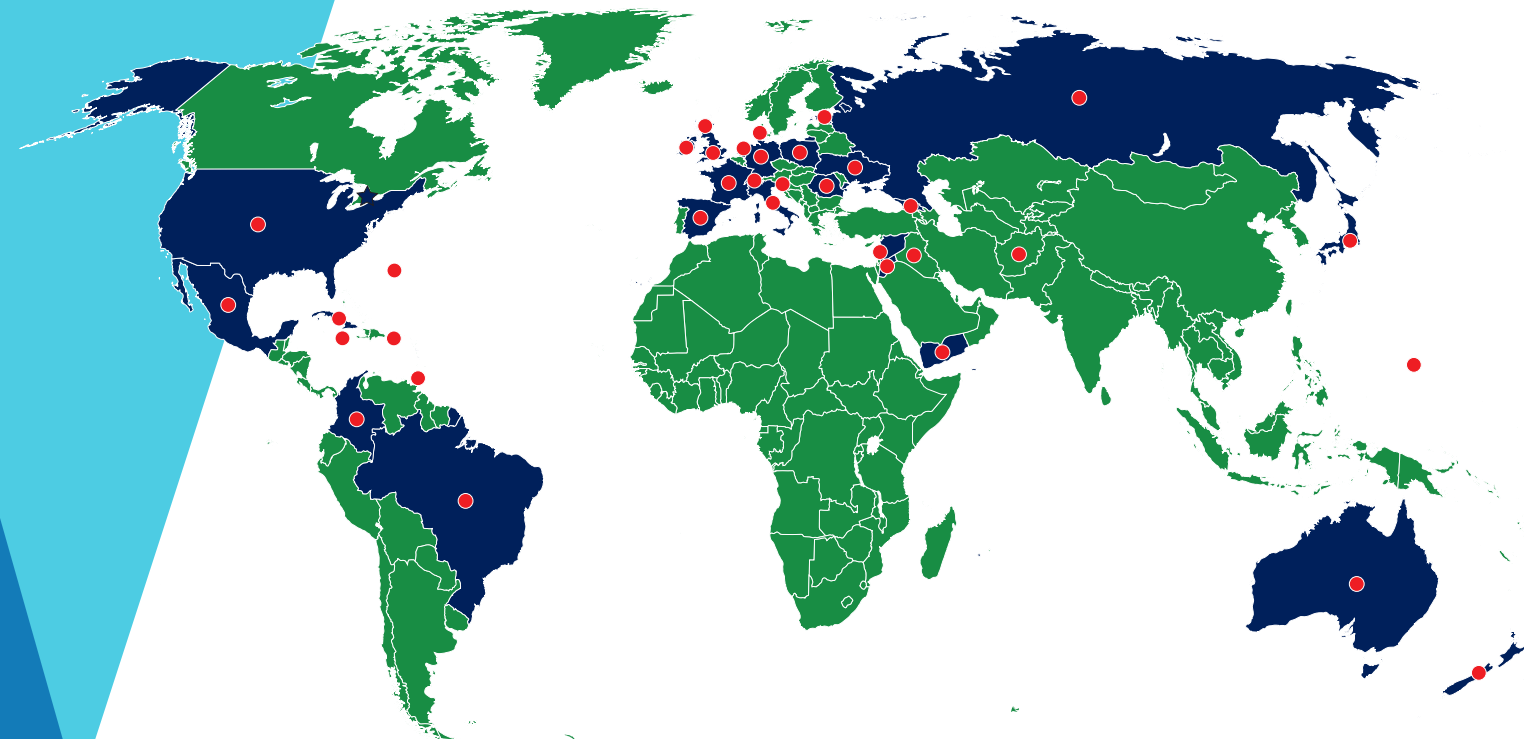


In total, 63 Provincial and National Sport Organizations access and receive services from CSIO, with over 460 athletes supported annually. In addition, all Athlete Assistance Program nationally carded athletes have access to CSIO's world-class daily training environment, sport medicine physicians, nutrition consultations, mental performance consultations, and career transition advice and planning services through the Game Plan program.



## HIGH PERFORMANCE SPORT

### INTERNATIONAL HIGH PERFORMANCE SPORT ORGANIZATIONS WHO HAVE UTILIZED TORONTO PAN AM SPORTS CENTRE



- |                       |                                |  |
|-----------------------|--------------------------------|--|
| Afghanistan - 2017    | Iraq - 2017                    | Romania - 2017                               |
| Australia - 2017      | Ireland - 2015                 | Russia - 2016                                |
| Bermuda - 2015        | Jamaica - 2015                 | Scotland - 2018, 2016                        |
| Brazil - 2018, 2015   | Italy - 2017                   | Slovenia - 2015                              |
| Colombia - 2017, 2015 | Japan - 2018, 2017, 2016       | Spain - 2016                                 |
| Cuba - 2014           | Jordan - 2017                  | Switzerland - 2018                           |
| Denmark - 2017        | Lebanon - 2015                 | Trinidad - 2015                              |
| England - 2018, 2016  | Mexico - 2015                  | Ukraine - 2017                               |
| Estonia - 2017        | Netherlands - 2018, 2017, 2015 | United Kingdom - 2018, 2017                  |
| France - 2017         | Poland - 2015                  | United States - 2018, 2017, 2016, 2015, 2014 |
| Georgia - 2017        | Puerto Rico - 2015             | Yemen - 2015                                 |
| Germany - 2017, 2016  | New Zealand - 2018, 2017, 2015 |  |
| Guam - 2015           |                                |  |

\* not including the 2015 Toronto Pan Am and Parapan Am Games



Toronto Sport Hall of Honour

Toronto Sport Hall of Honour



Phoenix Taekwondo Tournament



Dive Junior Developmental Nationals



SCAR Audi Midtown Toronto Invitational



Rank	Name	Score
1	CASSE BLANCHARD (2016)	20.14
2	LUIA WOOD-PRIGGERS	20.13
3	STOLVA PEARSON	20.12
4	COMANLEY WELSH	20.11
5	FRASLEY BLASBY	20.10
6	ROCHELLE WEE HUNT	20.09

THE YEAR IN PICTURES

Family Fun Day Community Open House



Ontario Judo Open



21  
OMEGA

Ontario Water Polo Provincial Championship



Special Olympics Basketball Tournament





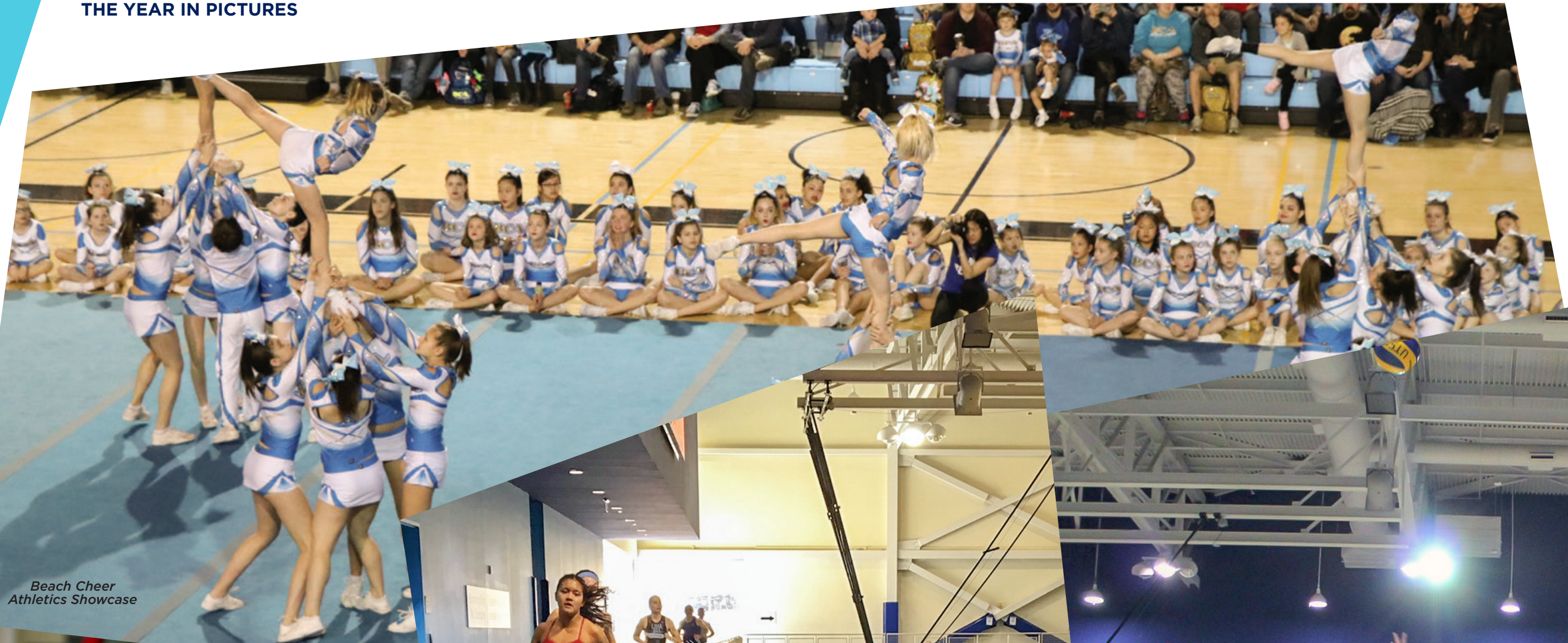
Ontario Artistic Swimming SYNCH



Wrestling Canada World Team Trials



Tristan Thompson Basketball Camp



Beach Cheer Athletics Showcase



Wheelchair Basketball Canada Hoopsfest

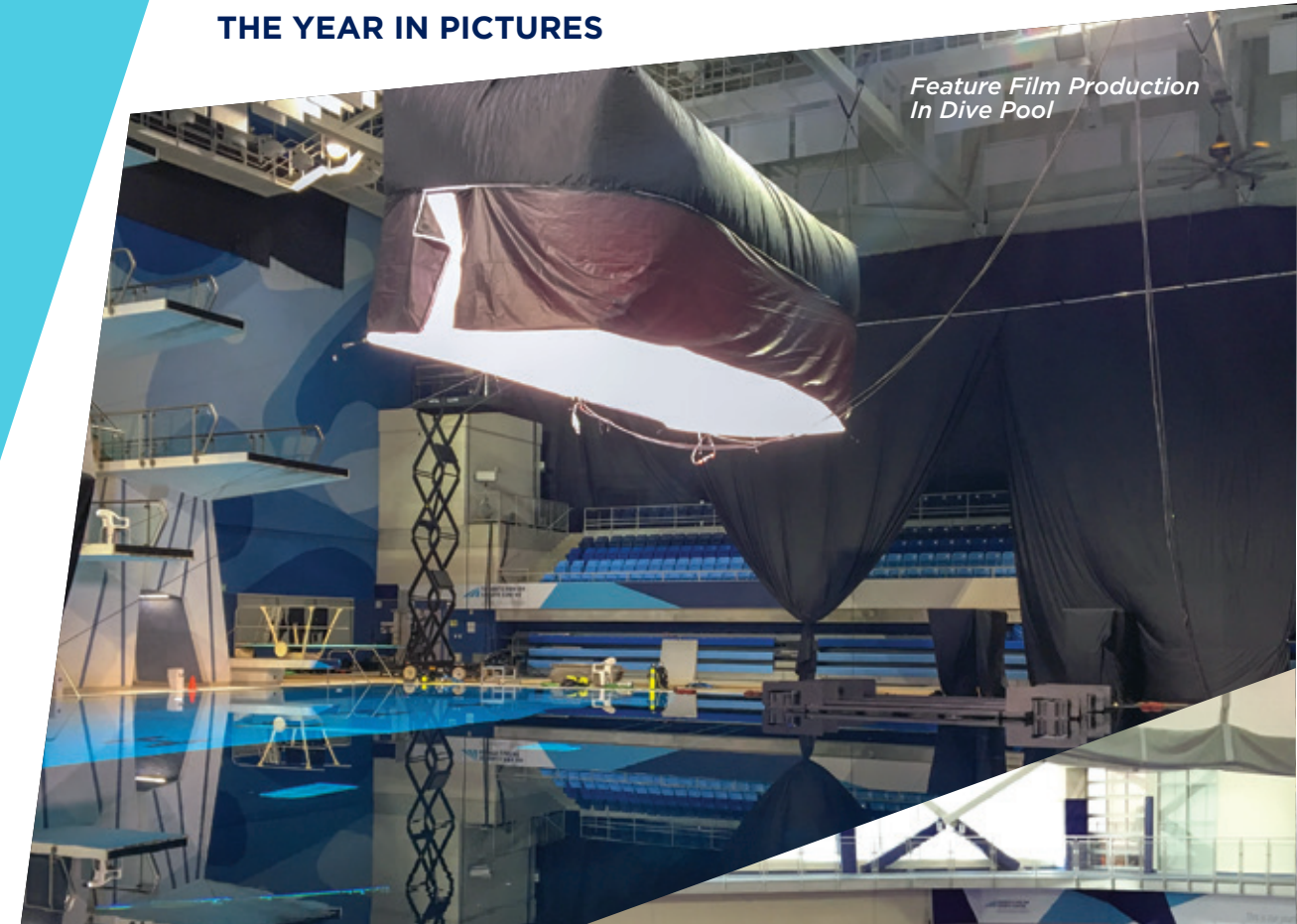


Triathlon Ontario Indoor Cup Event



UTSC Intramural Volleyball

Feature Film Production  
In Dive Pool



RMP Athletic Locker Sale



Open Track Walking  
Time

2018 TORONTO PAN AM SPORTS CENTRE INC.  
BOARD OF DIRECTORS

UNIVERSITY OF TORONTO  
REPRESENTATIVES



Ira Jacobs  
Chair



Brent Duguid  
Secretary  
*(Interim Treasurer as of  
December 14, 2018)*



Andrew Arifuzzaman



Bruce Kidd



Desmond Pouyat

CITY OF TORONTO  
REPRESENTATIVES



Janie Romoff  
Vice Chair



Michael St. Amant  
Treasurer  
*(until December 14, 2018)*



Brenda Patterson



Howie Dayton



Laurel Walzak



Sandra Califaretti  
*(as of November 16,  
2018)*

STAFF BASED AT TORONTO PAN AM SPORTS CENTRE



609  
Total

154 Full-Time Staff  
455 Part-Time Staff  
284 Full-Time Equivalent



Staff Funfest

Facility Holiday Party

SPORTS ORGANIZATIONS AT THE TORONTO PAN AM SPORTS CENTRE

RESIDENT HIGH PERFORMANCE SPORT ORGANIZATIONS



TRAINING AT TORONTO PAN AM SPORTS CENTRE



OFFICES AT TORONTO PAN AM SPORTS CENTRE







UNIVERSITY OF  
**TORONTO**  
SCARBOROUGH

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[www.instagram.com/torontopanamsportscentre](https://www.instagram.com/torontopanamsportscentre)**