



**Toronto Transit Commission**  
1900 Yonge Street, Toronto, ON M4S 1Z2  
416-393-4000

October 24, 2019

Ulli Watkiss  
City Clerk  
Toronto City Hall  
100 Queen Street West  
Toronto, ON M5H 2N2

Dear Ulli Watkiss:

At its meeting on Thursday, October 24, 2019 the TTC Board considered the attached item titled "City Council Transmittal – Executive Committee Item 8.23 – Wheel-Trans Appeal Process".

The Board adopted the October 2 and 3, 2019 Decision of City Council, as follows:

1. That the TTC request the Head of Wheel-Trans to make a presentation to the Toronto Accessibility Advisory Committee prior to the end of 2019 to provide an update on the Wheel-Trans appeal process and corresponding accessibility and communication improvements based on the comments made by Toronto Accessibility Advisory Committee members at its meeting on June 20, 2018.
2. That the TTC request the Head of Wheel-Trans to make a presentation and seek feedback from the Committee prior to the end of 2019 on the upcoming re-registration of all Wheel-Trans customers to determine their new eligibility based on the Accessibility for Ontarians with Disabilities Act.

The foregoing is submitted to the Toronto Accessibility Advisory Committee for information.

Sincerely,

***Original signed by***

Kevin Lee  
Head of Commission Services  
1-11  
Attachment

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Jaye Robinson, Chair  
Alan Heisey, Q.C., Vice-Chair  
Richard J. Leary, Chief Executive Officer

Brad Bradford, Commissioner  
Shelley Carroll, Commissioner  
Joanne De Laurentis, Commissioner  
Jim Karygiannis, Commissioner

Ron Lalonde, Commissioner  
Jennifer McKelvie, Commissioner  
Denzil Minnan-Wong, Commissioner  
Julie Osborne, Commissioner