

GL5.20 Appendix A

Appendix A

Workplace Safety Insurance Board Incidents (January to December) by Division

| Division | Lost Time Injuries | | | | | Recurrences | | | | | Medical Aid Injuries | | | | |
|--|--------------------|------------|------------|------------|-------------|-------------|------------|------------|------------|------------|----------------------|------------|------------|------------|------------|
| | 2014 | 2015 | 2016 | 2017 | 2018 | 2014 | 2015 | 2016 | 2017 | 2018 | 2014 | 2015 | 2016 | 2017 | 2018 |
| CITY COUNCIL | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 1 | 2 | 0 |
| Auditor General's Office | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 2 | 0 | 2 |
| City Clerk's | 1 | 1 | 1 | 3 | 4 | 0 | 0 | 0 | 0 | 2 | 1 | 4 | 2 | 0 | 0 |
| Legal Services | 1 | 1 | 2 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 2 | 3 | 2 | 2 | 2 |
| CITY MANAGER'S OFFICE | | | | | | | | | | | | | | | |
| Strategic Communications | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| People Equity & Human Rights | 3 | 2 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 2 | 2 | 1 | 2 | 4 |
| | 3 | 2 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 3 | 2 | 1 | 2 | 4 |
| COMMUNITY & SOCIAL SERVICES | | | | | | | | | | | | | | | |
| Children's Services | 42 | 41 | 51 | 45 | 70 | 3 | 2 | 6 | 6 | 7 | 30 | 39 | 34 | 31 | 47 |
| Court Services | 5 | 3 | 3 | 2 | 2 | 2 | 0 | 0 | 0 | 0 | 2 | 1 | 0 | 1 | 0 |
| Affordable Housing Office | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Economic Development & Culture | 3 | 2 | 1 | 3 | 4 | 0 | 0 | 0 | 0 | 0 | 2 | 3 | 1 | 4 | 4 |
| Toronto Paramedic Services | 198 | 198 | 231 | 277 | 358 | 16 | 34 | 33 | 27 | 42 | 222 | 169 | 188 | 167 | 156 |
| Long Term Care Homes & Services | 107 | 115 | 99 | 111 | 128 | 14 | 6 | 10 | 15 | 7 | 91 | 86 | 83 | 75 | 72 |
| Parks, Forestry & Recreation | 123 | 99 | 112 | 146 | 158 | 13 | 8 | 9 | 8 | 17 | 249 | 283 | 226 | 202 | 251 |
| Public Health | 15 | 27 | 18 | 18 | 24 | 1 | 2 | 2 | 1 | 4 | 22 | 20 | 14 | 27 | 31 |
| Shelter, Support & Housing Administration | 71 | 62 | 58 | 43 | 55 | 5 | 2 | 14 | 9 | 3 | 23 | 16 | 25 | 24 | 14 |
| Social Development, Finance & Administration | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 3 | 1 |
| Employment & Social Services | 33 | 23 | 24 | 26 | 33 | 6 | 16 | 4 | 5 | 5 | 38 | 46 | 21 | 24 | 21 |
| | 597 | 571 | 597 | 671 | 832 | 60 | 70 | 78 | 71 | 85 | 680 | 664 | 592 | 558 | 597 |
| INFRASTRUCTURE & DEVELOPMENT SERVICES | | | | | | | | | | | | | | | |
| Toronto Building | 5 | 5 | 1 | 4 | 2 | 0 | 0 | 0 | 0 | 0 | 4 | 1 | 2 | 1 | 2 |
| City Planning | 1 | 0 | 2 | 3 | 0 | 0 | 0 | 0 | 1 | 0 | 2 | 0 | 0 | 1 | 0 |
| Fire Services | 88 | 100 | 121 | 117 | 113 | 10 | 13 | 15 | 24 | 29 | 84 | 79 | 102 | 110 | 119 |
| Municipal Licensing and Standards | 17 | 13 | 15 | 18 | 16 | 3 | 1 | 7 | 2 | 4 | 20 | 15 | 19 | 24 | 16 |
| Policy, Planning, Finance & Administration | 3 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 2 | 2 | 2 | 2 |
| Solid Waste Management | 39 | 34 | 31 | 34 | 37 | 11 | 8 | 17 | 8 | 8 | 93 | 95 | 91 | 91 | 93 |
| Engineering & Construction Services | 5 | 2 | 1 | 3 | 2 | 2 | 0 | 1 | 0 | 0 | 6 | 3 | 8 | 7 | 3 |
| Toronto Water | 47 | 42 | 37 | 41 | 45 | 10 | 4 | 5 | 4 | 0 | 52 | 53 | 45 | 48 | 59 |
| Transportation Services | 19 | 12 | 12 | 14 | 17 | 2 | 1 | 0 | 0 | 6 | 27 | 21 | 18 | 19 | 18 |
| | 224 | 208 | 220 | 237 | 232 | 38 | 27 | 45 | 39 | 47 | 290 | 269 | 287 | 303 | 312 |
| FINANCE & TREASURY SERVICES | | | | | | | | | | | | | | | |
| Accounting Services | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Financial Planning | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 |
| Purchasing & Materials Management | 2 | 4 | 3 | 3 | 2 | 0 | 0 | 1 | 1 | 0 | 1 | 1 | 0 | 3 | 2 |
| Revenue Services | 3 | 2 | 1 | 0 | 0 | 1 | 2 | 0 | 1 | 0 | 1 | 2 | 0 | 0 | 1 |
| Corporate Finance | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | 5 | 7 | 4 | 3 | 2 | 1 | 2 | 1 | 2 | 0 | 2 | 4 | 0 | 3 | 3 |
| CORPORATE SERVICES | | | | | | | | | | | | | | | |
| Deputy City Manager CPS Office | 2 | 2 | 3 | 7 | 5 | 1 | 0 | 0 | 0 | 0 | 2 | 2 | 1 | 3 | 4 |
| Facilities Management | 13 | 7 | 11 | 15 | 21 | 2 | 0 | 2 | 2 | 1 | 15 | 11 | 16 | 12 | 9 |
| Real Estate | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 |
| 311 Toronto | 3 | 0 | 1 | 0 | 4 | 1 | 0 | 0 | 1 | 0 | 3 | 1 | 1 | 2 | 1 |
| Fleet Services | 13 | 12 | 1 | 11 | 2 | 4 | 1 | 0 | 0 | 2 | 8 | 19 | 16 | 14 | 9 |
| Financial Planning | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 |
| Information & Technology | 3 | 0 | 1 | 2 | 2 | 2 | 0 | 0 | 0 | 1 | 0 | 1 | 1 | 3 | 2 |
| Environment and Energy | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | 34 | 21 | 18 | 35 | 35 | 10 | 1 | 2 | 3 | 4 | 28 | 36 | 35 | 34 | 25 |
| TOTAL | 865 | 811 | 843 | 950 | 1109 | 110 | 101 | 126 | 115 | 138 | 1007 | 984 | 922 | 904 | 945 |

+28.2%

+25.5%

-6.2%