

GL5.20 Appendix B

Appendix B – Loss Time Injury Frequency by Division

Division	Frequency*				
	2014	2015	2016	2017	2018
Accounting Services	0.00	1.18	0.00	0.00	0.00
Affordable Housing	0.00	6.5	0.00	0.00	0.00
Children's Services	5.65	5.61	6.50	6.49	8.67
City Clerk's	0.29	0.32	0.32	1.02	1.29
City Planning	0.36	0.00	0.74	1.07	0.00
Corporate Finance	0.00	0.00	0.00	0.00	0.00
Deputy City Manager CPS Office	0.00	0.47	1.84	3.23	2.44
Economic Development and Culture	1.26	0.80	0.40	1.20	1.73
Employment and Social Services	2.00	1.49	1.56	1.75	2.41
Engineering and Construction Services	1.46	0.50	0.25	0.76	0.50
Environment and Energy	0.00	0.00	2.23	0.00	0.00
Executive Management	0.00	0.00	0.00	0.00	0.00
Facilities Management**	2.12	1.43	2.12	3.37	4.17
Finance and Administration	0.00	0.00	0.00	0.00	0.00
Financial Planning	0.00	0.00	0.00	0.00	0.00
Fire Services	3.68	3.77	4.65	4.45	4.49
Fleet Services	8.92	8.83	0.73	8.59	1.62
Information and Technology	0.62	0.00	0.19	0.36	0.36
Internal Audit	0.00	0.00	0.00	0.00	0.00
Legal Services	0.46	0.47	0.92	0.00	0.80
Long Term Care Homes and Services	5.56	6.12	5.04	5.56	6.34
Municipal Licensing and Standards	5.55	4.09	4.66	5.44	4.42
Parks, Forestry and Recreation	3.40	2.62	3.06	3.97	4.39
Pension, Payroll and Employee Benefits	0.00	0.00	0.00	0.00	0.00
People, Equity & Human Rights	1.17	0.75	0.00	0.37	0.37
Policy, Planning, Finance and Administration	2.53	0.00	0.00	2.90	0.00
Public Health	1.06	1.99	1.39	1.30	1.80
Purchasing and Materials Management	2.27	4.82	3.44	3.33	2.24
Real Estate Services	0.00	0.00	0.00	0.00	1.56
Revenue Services	1.31	0.95	0.51	0.00	0.00
Shelter, Support and Housing Administration	14.03	11.20	9.63	7.32	7.26
Social Development, Finance and Administration	0.00	0.00	0.00	0.00	0.00
Solid Waste Management	4.35	3.76	3.24	3.64	4.13
Strategic Communications	0.00	0.00	0.00	0.00	0.00
Strategic and Corporate Policy	0.00	0.00	0.00	0.00	0.00
Toronto Building	1.50	1.55	0.31	0.93	0.90
Toronto Court Services	2.79	1.74	1.86	1.32	1.33
Toronto Paramedic Services	17.76	16.83	18.99	20.94	27.94
Toronto Water	3.93	3.07	2.74	2.89	3.28
Transportation Services	2.18	1.40	1.41	1.65	1.94
311 Toronto	2.28	0.00	0.00	0.74	3.06
CITY OF TORONTO (All Divisions)	4.05	3.66	3.83	4.27	4.98

*Frequency rate = # of Lost Time WSIB Accidents (approved or pending) x 200,000 divided by hours worked.

200,000: is the standardized statistic to the equivalent of having 100 people work 40 hrs/week for a year.