

EX19.22



Decision Letter

Toronto Accessibility Advisory Committee

Meeting No.	11	Contact	Jennifer Lin, Committee Secretary
Meeting Date	Friday, November 20, 2020	Phone	416-338-5089
Start Time	9:30 AM	E-mail	taac@toronto.ca
Location	Video Conference	Chair	Councillor Kristyn Wong-Tam

DI11.8	Presentation	Amended		Ward: All
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Wheel-Trans Update on Public Consultation and COVID-19 Response

Committee Decision

The Toronto Accessibility Advisory Committee recommends to the Executive Committee that:

1. City Council request the Toronto Transit Commission Board to request Chief Executive Officer, Toronto Transit Commission to deploy and schedule larger fleet vehicles when providing Wheel-Trans ride share to facilitate physical distancing and other public health guidelines where needed and to incorporate verbal and visual announcements requesting passengers practice physical distancing while riding the TTC and report back to the Toronto Accessibility Advisory Committee in the first quarter of 2021.
2. City Council request the Toronto Transit Commission Board to request Chief Executive Officer, Toronto Transit Commission, to consult with accessibility stakeholders on options for remote participation in the Wheel Trans appeals process as well as establish public guidelines, in compliance with current Toronto Public Health recommendations, to promote in-person and remote appeals and to ensure accommodations are available as requested, and report back to the Toronto Accessibility Advisory Committee in the third quarter of 2021.

Decision Advice and Other Information

The Head of Wheel-Trans, Toronto Transit Commission gave a presentation on Wheel-Trans Update on Public Consultation and COVID-19 Response.

Summary

Dwayne Geddes, Head of Wheel-Trans, TTC, will provide an update on the public consultations held for customers to receive feedback from parents travelling with infants and strollers and the potential use of skype for appeals. The presentation will include an overview of TTC's service modifications as a response to COVID-19.

Background Information

Presentation from the Head of Wheel-Trans, TTC on TTC Wheel-Trans Update (<http://www.toronto.ca/legdocs/mmis/2020/di/bgrd/backgroundfile-158128.pdf>)